

## QUALITY POLICY STATEMENT

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Cain Bio-Engineering Ltd is the UK's leading provider of bio-engineering solutions in a wide range of aquatic environments. The company also has unrivalled expertise in the design and construction of projects within environmentally sensitive areas.

Cain Bio-Engineering operates a *Quality Management System* which is designed to comply with the requirements of International Standard ISO9001:2015.

CBE's quality policy is to achieve sustained, profitable business by providing services which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing and potential clients, relevant approval agencies and independent auditing authorities.

Achievement of this policy involves all staff, who individually are responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Managing Director or Quality Manager.

To achieve and maintain the required level of assurance the Managing Director retains responsibility for the Quality System with routine operation controlled by the Quality Manager.

The objectives of the Quality Assurance System are designed to:

- Maintain an effective Quality Assurance System complying with International Standard ISO9001 (Quality Systems).
- Achieve and maintain a level of quality which enhances the Company's reputation with customers.
- Ensure compliance with relevant statutory and safety requirements.
- Endeavour, at all times, to maximize customer satisfaction with the services provided by CBE.
- Ensure that staff are aware of Quality policy and procedures and to provide all necessary training.
- Continually review all of our activities, operations and procedures to identify and evaluate their impact on the quality of our delivered services.
- Provide a means for identifying problems and turning these to our advantage by improving our performance in all areas of operation.



Simon Cain  
Cain Bio-Engineering Ltd