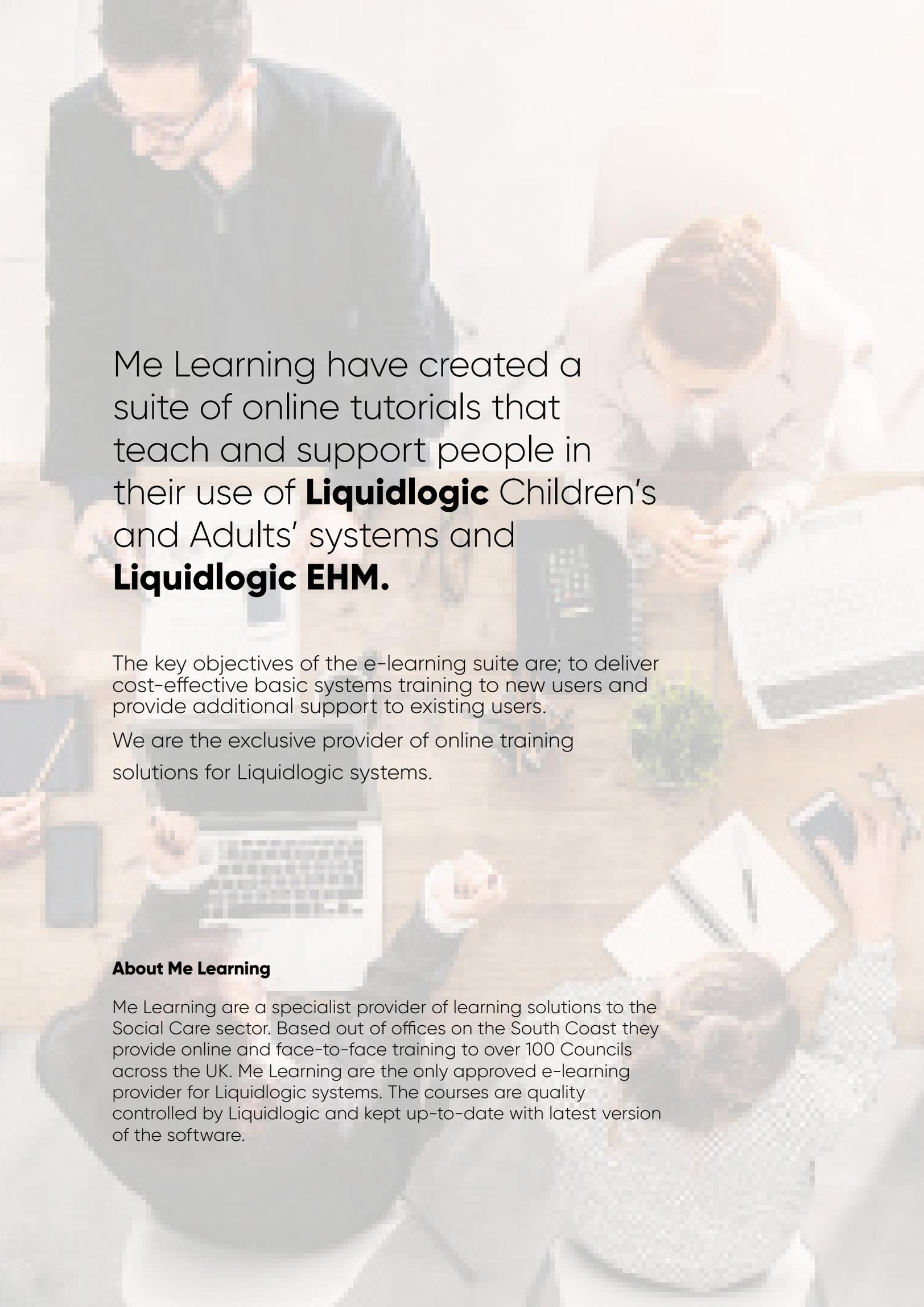




me learning

Liquidlogic Systems Training

Liquidlogic



Me Learning have created a suite of online tutorials that teach and support people in their use of **Liquidlogic** Children's and Adults' systems and **Liquidlogic EHM**.

The key objectives of the e-learning suite are; to deliver cost-effective basic systems training to new users and provide additional support to existing users.

We are the exclusive provider of online training solutions for Liquidlogic systems.

About Me Learning

Me Learning are a specialist provider of learning solutions to the Social Care sector. Based out of offices on the South Coast they provide online and face-to-face training to over 100 Councils across the UK. Me Learning are the only approved e-learning provider for Liquidlogic systems. The courses are quality controlled by Liquidlogic and kept up-to-date with latest version of the software.

Key benefits of using e-learning for systems training:

Reduced Costs



E-learning has been proven to reduce training budgets by over 50%

Quality Assured Training



Ensure all staff receive consistent, high quality training to achieve standards

Improved Data Quality



Higher standards of training reduces the risk of incorrect information being processed

Increased Productivity

More time for staff to focus on frontline duties by reducing time spent in classrooms



Immediate Learning

Less time spent arranging and delivering classroom training courses – 24/7 availability



Effective

Make more effective use of your staff by freeing them from mundane systems training



How our training works

The Liquidlogic eLearning suite is designed to deliver a comprehensive overview of the essential basic functionality, and navigation around Liquidlogic, and includes all the elements typically offered by support staffs initial training. The training itself is interactive to keep users engaged.

- Once the training is complete, the user is required to undertake a knowledge recap to evaluate the level of understanding and expertise acquired.
- Online support and information is also available post-training through our Knowledge Centre. Our dynamic support tool empowers your end users by providing help and support directly to their fingertips 24/7.
- Courses are delivered through a hosted training portal, Blue LMS, that is accessible 24 hours a day, 365 days a year, from anywhere that has an internet connection.
- We work with your internal training staff to plan and implement your Liquidlogic systems training, embedding our staff into your local authority (when required) to ensure a smooth delivery of the project.

Liquidlogic LCS

Liquidlogic LAS

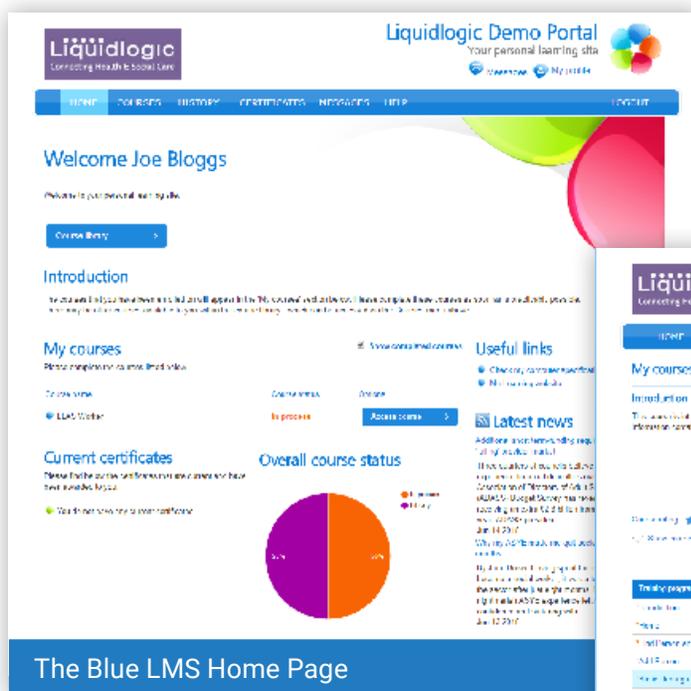
Liquidlogic EHM

Blended learning

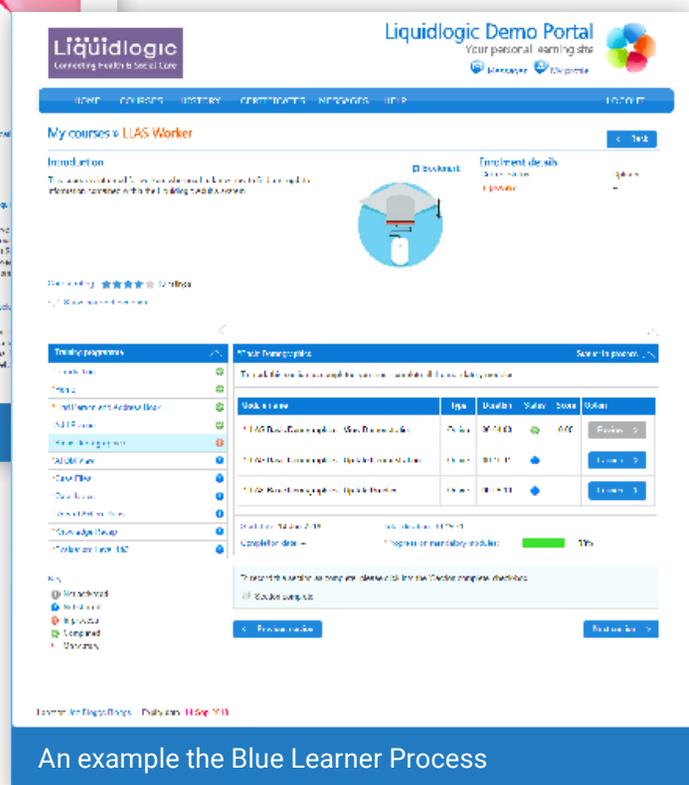
Me Learning recommend a blended approach to training delivery, providing both classroom training and e-learning for your workforce. Based upon our extensive experience, we know this approach is a time efficient and cost effective way of deploying systems and process training to a large workforce. Once a blended learning programme is in place, it can be used to deliver ongoing training for new starters. This removes the need to maintain a large and expensive support and training resource.

Training & knowledge recap

Our system allows learners to log in to their role-based, accredited and certified training courses and tests their knowledge of mosaic. Certificates are automatically awarded when the learner successfully completes the course and passes the final competency test. Managers can run reports to see how learners are progressing through their training and can be notified automatically when a learner completes the course.



The Blue LMS Home Page



An example the Blue Learner Process

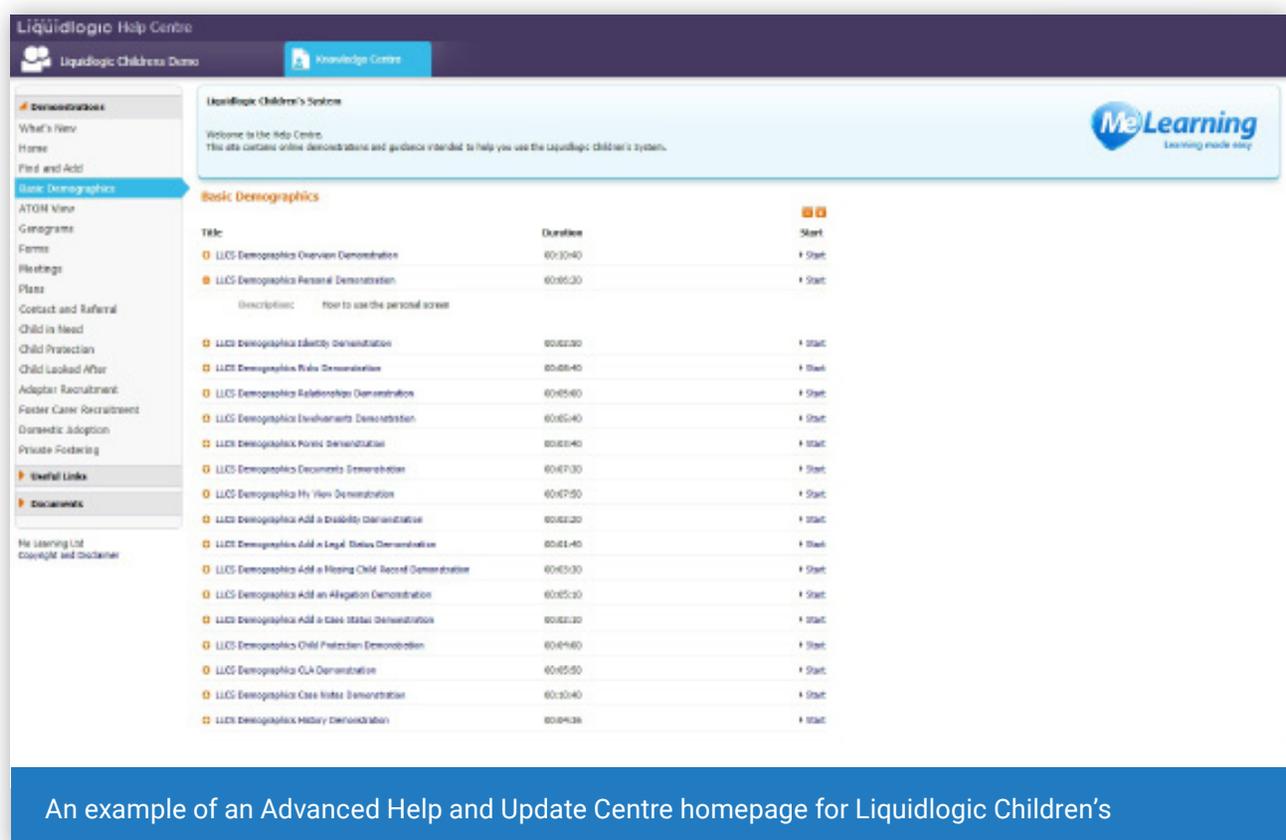
Types of training available within the system include:

- Introduction Course:** What is the system used for?
- Demonstration Course:** See how to do something
- Practice Course:** Practice how to do something
- Quiz:** Make sure you understand the key points
- Knowledge Recap:** Ensure the training has been understood

The Knowledge Centre

Real-time help and training on new versions

In addition to training, our system supports users by bringing together a range of useful support and training material and making them accessible via links within Liquidlogic. This support facility is available 24 hours a day, 365 days a year, thus reducing the number of calls to the support desk.



Access to relevant training materials allows mosaic system users to resolve their queries with a few clicks of the mouse:

Video Demonstration: Short step by step videos guide users through best practice use of the system

Custom FAQs: Create your own FAQ area to answer common questions that relate to the use of Liquidlogic functionality

Custom Documents: Add your own documents to add supporting information unique to your organisation

What our customers think

We work closely with all our Liquidlogic customers to ensure that their training package and experience is as smooth and as effective as possible. Our helpdesk team are available during the day to assist with any queries, providing a point of contact for everyone in the training team, as well as the learners themselves.

“Not only is online training a cheaper training method, it also means staff do not have to be taken out of the office.

By reducing the amount of time that social care professionals are away from their desks training, it means they can focus on their case files and the vulnerable children they look to protect.”

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Applications Training Team Manger
Surrey County Council

“We knew that Me Learning had considerable industry and training experience and a track record in delivering training programmes that combine traditional classroom training with online training courses.

We had a large number of people to train and needed to provide cost-effective, high quality training with the added constraint of minimising how much time each social worker spent away from their case load.”

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Social Care Development Business Manager
Lancashire County Council

“I have benefited in being able to complete practical and real scenarios which are applicable to me in my role.

Having the facility to practice and develop my skills and having staff, who have been very helpful and approachable during these sessions, on hand for queries has improved my confidence when using LCS live. This service has been much appreciated.”

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Child and Family Support Team Member
Rochdale County Council

“I was initially attracted to Me Learning’s Liquidlogic LCS training because it is not simply a ‘point and click’ training package. LCS has raised many practice issues for us and, I am sure, other authorities.

Me Learning has an abundance of ‘practice’ related guidance and help links which I believe will be of great benefit to us.”

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Information Development Manager for the Children and Young People Service
Milton Keynes Council

FAQs

Q: Liquidlogic is configured to the way we work, how do your e-learning courses reflect this?

A: Our courses provide an introduction to Liquidlogic and train users on basic navigation and data entry. Training on how to use the system based upon local configuration/process is a natural follow on from our training

Q: Do you keep your courses up-to-date?

A: Yes. Our courses are kept current with the latest versions of Liquidlogic

Q: How much does your e-learning cost?

A: We charge an annual fee that entitles your staff to access the e-learning courses. Costs are at least 50% less than employing a full-time trainer

Q: Who uses your courses?

A: We currently work with over 35 live customers that use Liquidlogic

Q: Are your courses accredited by Liquidlogic?

A: Yes. We work closely with Liquidlogic who use our courses to help train their own staff.

Q: Can we have a trial version?

A: Yes, get in touch with your Account Manager or contact us directly.





For more information

If you would like to speak to a member of our sales team to discuss your training requirements, call **01273 499 100** or email enquiries@melearning.co.uk