


OLM CareFirst Systems Training



Me Learning have created a suite of online tutorials that teach and support people in their use of OLM CareFirst.

The key objectives of the CareFirst e-learning suite are; to deliver cost-effective basic systems training to new to CareFirst users and provide additional support to existing users.

About Me Learning

Me Learning are a specialist provider of learning solutions to the Social Care sector. Based out of offices on the South Coast they provide online and face-to-face training to over 80 Councils across the UK. Me Learning are the only approved e-learning provider for Servelec HSC systems. The courses are quality controlled by **Servelec HSC** and kept up-to-date with latest version of the software.

Key benefits of using e-learning for systems training:

Reduced Costs



E-learning has been proven to reduce training budgets by over 50%

Quality Assured Training



Ensure all staff receive consistent, high quality training to achieve standards



Improved Data Quality

Higher standards of training reduces the risk of incorrect information being processed

Increased Productivity

More time for staff to focus on frontline duties by reducing time spent in classrooms



Immediate Learning

Less time spent arranging and delivering classroom training courses – 24/7 availability



Effective

Make more effective use of your staff by freeing them from mundane systems training



We work closely with local authorities to deliver both e-learning services and blended learning programmes to meet the specific requirements of each organisation. A number of authorities currently use our e-learning or blended learning for their CareFirst systems training, including:



"The CareFirst training software presented to us by Peter was far beyond anything we could have created in such a small timescale and showed real insight and understanding in the subject matter.

The Me Learning software supported a parallel rollout to many teams and allowed staff to access their training when and where they needed to. The solution provided by Me Learning also supported Suffolk's green agenda, reducing our carbon footprint and cutting associated travel costs."

Learning and Development Consultant
Suffolk County Council

How our training works

The CareFirst eLearning suite is designed to deliver a comprehensive overview of the essential basic functionality, and navigation around CareFirst, and includes all the elements typically offered by support staffs initial training. The training itself is interactive to keep users engaged.

- Once the training is complete, the user is required to undertake a knowledge recap to evaluate the level of understanding and expertise acquired.
- Online support and information is also available post-training through our Knowledge Centre. Our dynamic support tool empowers your end users by providing help and support directly to their fingertips 24/7.
- Courses are delivered through a hosted training portal, Blue LMS, that is accessible 24 hours a day, 365 days a year, from anywhere that has an internet connection.
- We work with your internal training staff to plan and implement your Liquidlogic systems training, embedding our staff into your local authority (when required) to ensure a smooth delivery of the project.

olm CareFirst Knowledge Centre

Organisation:

Demonstrations

CareFirst Knowledge Centre

This screen contains an overview of what is new and what has been changed by the latest CareFirst upgrade. Please click on the relevant section titles below.

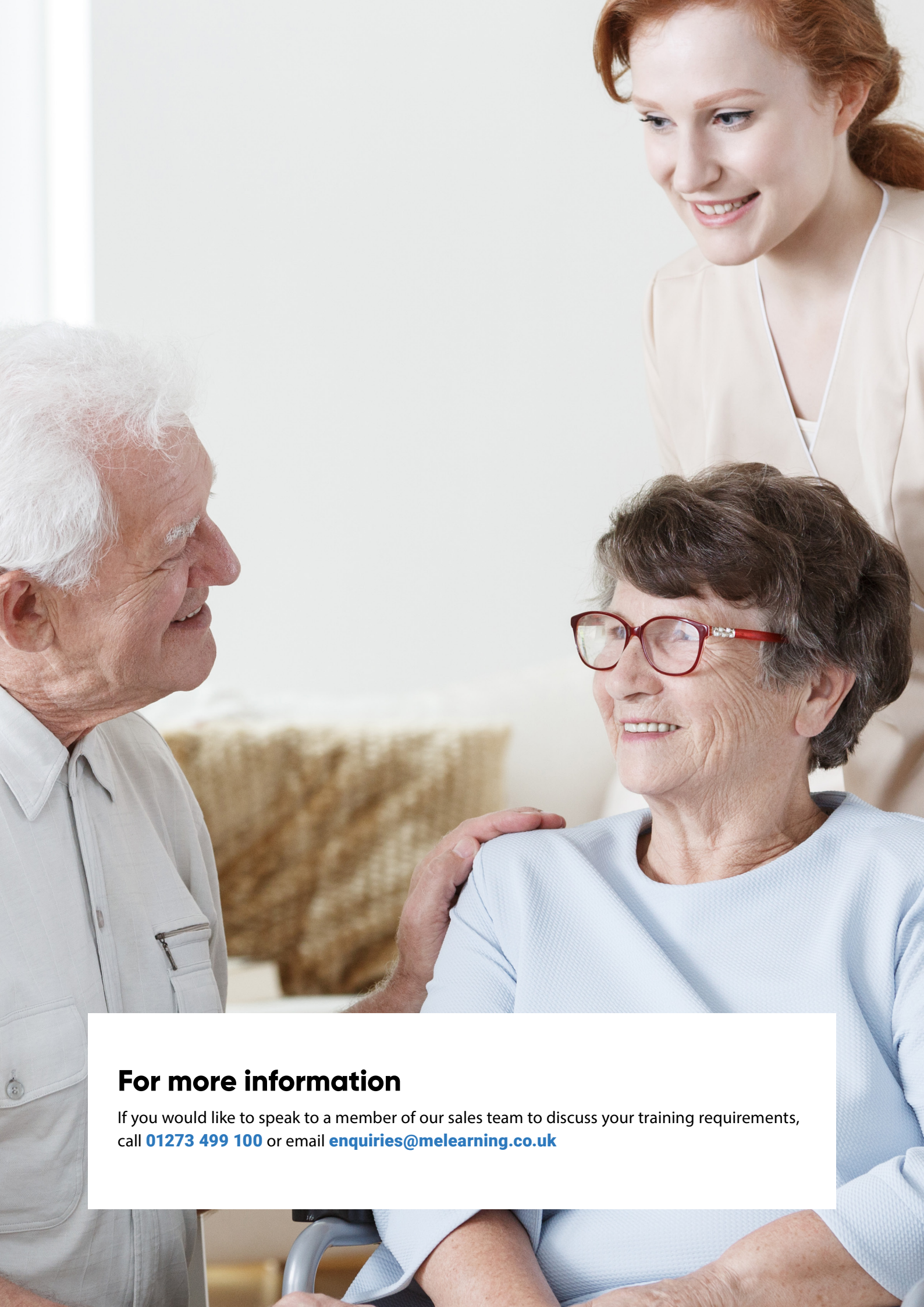
Activities

Display: ☒ Hide all ☐ Show all

| Tutorial Name | Duration | Action |
|-------------------------------|----------|--------|
| CF Add An Activity Demo | 00:05:56 | Start |
| CF End An Activity Demo | 00:02:17 | Start |
| CF Duplicate An Activity Demo | 00:02:27 | Start |
| CF Invoice Procedure Demo | 00:04:19 | Start |

Me Learning Ltd
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An example of a Knowledge Centre homepage for OLM CareFirst



For more information

If you would like to speak to a member of our sales team to discuss your training requirements, call **01273 499 100** or email enquiries@melearning.co.uk