

QUALITY POLICY STATEMENT

The Principal Activities of the Company Include:

The supply and installation of stage and seating systems, including performance sound and light options for Schools, Academies, Universities, Community and other leading commercial applications.

The Quality Policy of the Company is:

- To provide maximum customer satisfaction through the provision of high quality levels of product and customer service;
- To have, and implement defined management systems, in compliance with the requirements of the International Quality Management System ISO 9001:2008 accredited through a UKAS authorised certification authority.

The requirements of the above policy will be achieved through the following:

- The provision of development and training to staff, together with effective communication, so that we continue to provide maximum levels of quality service.
- The monitoring and reviewing of the Quality Management System, so as to ensure continued improvement, effectiveness and compliance with the standard.
- Establishing all customer requirements (including regulatory and statutory requirements and to consider organizational environment when implementing the quality management system) and ensuring that we comply with them at all times.
- The establishment of Quality objectives, and periodically review targets and the Quality Policy Statement, so as to ensure continual improvement in systems and service levels.
- The provision of all necessary resource so as to ensure the effective implementation of our Quality Management Policy.

The Quality Management System is part of an Integrated Management System and is described in this integrated system, which includes the Quality Management Procedures, and all employees shall abide by its content.

The Policy is subject to continual review so as to ensure that it remains effective and compliant with the requirements of the standard.