

COMPLIANCE WITH CONSUMER LEGISLATION POLICY

CONSUMER'S RIGHT TO CANCEL UNDER THE CONSUMER CONTRACTS (INFORMATION, CANCELLATION AND ADDITIONAL PAYMENTS REGULATIONS 2013 APPLICATION AND INTERPRETATION

- 1.1 Any defined terms or words used in uppercase in this Policy shall have the meaning ascribed to them in the General Conditions.
- 1.2 The Consumer Contracts (Information, Cancellation and Additional Payments) Regulations 2013 (the "**Consumer Contracts Regulations**") provides the Buyer with a right to cancel the contract with the Seller only where the Buyer has not been afforded the opportunity to attend an Auction in person. In no other instance may the Buyer rely on its right to cancel the contract with the Seller based on the Consumer Contracts Regulations.

2. CANCELLATION AND REIMBURSEMENT

- 2.1 Where the Buyer has not been afforded the opportunity to attend an Auction in person, the Buyer has the right to cancel the contract with the Seller within fourteen (14) days, starting the day after the Buyer acquires possession of the Lot.
- 2.2 Should the Buyer seek to cancel the contract in terms of clause 2.1, the Buyer must:
 - 2.2.1 Inform the Seller and/or the Company of its intention to cancel the contract at any time before the expiry of the fourteen (14) day period referred to above. This can be done by using the Cancellation Form on the back of this Policy, or by email or post, clearly headed "Cancellation"; and
 - 2.2.2 sending the Cancellation Form, email or letter as applicable to the Seller and/or the Company by:
 - 2.2.2.1 email to [Sanderson Weatherall Manchester Auctions](#) or
 - 2.2.2.2 post to Sanderson Weatherall LLP, The Chancery, 58 Spring Gardens, Manchester, M2 1EW.
- 2.3 Following cancellation, the Company will reimburse to the Buyer all payments received. The Company may deduction from the reimbursement, any loss incurred in the value of the Lot/(s) supplied to the Buyer, if such loss is the result of misuse or unnecessary or improper handling by the Buyer.
- 2.4 The Company will make the reimbursement using the same means of payment the Buyer used, without undue delay, and not later than:
 - 2.4.1 fourteen (14) days after the day the Lot is received back by the Company; or
 - 2.4.2 (if earlier) fourteen (14) days after the day the Buyer provides evidence that they have returned the Lot, or
 - 2.4.3 if the Lot was not taken possession of, fourteen (14) days after the day on which the Company is informed about the decision to cancel this contract.

CANCELLATION FORM

Please complete and sign this Cancellation Form
Should you wish to exercise your cancellation rights in terms of the Consumer Contracts
(Information, Cancellation and Additional Payments) Regulations 2013

CONSUMER DETAILS:

Name:

Physical Address:

Telephone Number:

Email:

LOT DETAILS

Lot Number:

Lot Description:

Auction Date:

Auction Medium:
(tick)

Online

Live (In Person)

Date that you took
possession of the Lot:
(If applicable)

BUYER'S SIGNATURE

By signing this Cancellation Form, I/we hereby give notice that I/we cancel my/our contract of sale in respect of the Lot described in this Cancellation Form.

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Signature

Print name:

Date: