

Vaccination & Immunisation app



Our new app is the ideal solution for managing a centralised mass vaccination programme, such as the flu or upcoming COVID-19 immunisations.

Developed in partnership with one of our CCG clients, this digital solution integrates securely with clinical system providers (EMIS Web/SystemOne), enabling practices to complete the administration process for vaccination appointments in under 30 seconds.



Features and benefits

- An ideal solution for mass vaccination programmes at locations set up specifically to deliver immunisations at scale
- Reduces the time needed to administrate vaccinations to under 30 seconds
- Reduces contact with patients minimising the potential spread of COVID-19
- Provides practices with the ability to complete vaccination administration off-site via a web browser or tablet
- Reduces administration burden and saves clinician time
- Vaccination reports available via the platform
- Integrates with EMIS Web and SystemOne clinical system providers
- Improves patient satisfaction by offering a quick and easy experience
- Complies with security standards set by NHS Digital

How does it work?

NHS

claire.jones@nhs.net Logout

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Vaccination program

This service will allow you to search for patients and record their vaccine.

NHS email address
claire.jones@nhs.net

Password

Login

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Find patient record

Position the barcode in front of the camera.



If you are unable to scan the barcode or the patient is unable to locate it, then you can search manually.

[Enter details manually](#)

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Patient details retrieved

Confirm with the patient that these details are correct.

| | |
|---------------|---------------------|
| Name | Karen Francis |
| Date of birth | 15 March 1984 |
| GP practice | Chapel Road Surgery |

[Continue](#) [Rescan barcode](#) [Re-enter details manually](#)

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Step one - Practice uses our software to send out links to patients via SMS in advance of their booked appointment.

Step two - When the patient arrives for their vaccination, they click on the link to generate a QR code, which is scanned by the practice using a tablet or smart phone. The link automatically retrieves the patient's information.

Step three - The clinician administering the vaccine simply selects the batch number and the location of the vaccine from drop-down menus. The details are automatically recorded on the patient's medical record.

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Vaccination details

Select the manufacturer, batch number and location on the body it will be administered.

Manufacturer
Sanofi Pasteur (Quadrivalent Influenza Vaccine)

Batch number
Batch R3J71

Location on body

☐ Left arm ☐ Right buttock
☐ Right arm ☐ Abdomen
☐ Left thigh ☐ Left scapula
☐ Right thigh ☐ Right scapula
☐ Left buttock ☒ Other

Loim

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Summary

Confirm all the details are correct before submitting.

| | |
|-------------------|--|
| Name | Karen Francis |
| Date of birth | 15 March 1984 |
| GP practice | Chapel Road Surgery |
| Program type | Flu Program 2020 |
| Delivery location | Community Centre Car Park |
| Manufacturer | Sanofi Pasteur (Quadrivalent Influenza Vaccine) Change |
| Batch number | R3J71 Change |
| Location on body | Loim Change |

[Submit to record](#)

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Entry submitted

The details have been added to the patients record.

[Next patient](#)

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Frequently asked questions

How secure is the data? Can patient confidentiality be assured through use of the system?

Data is completely secure. The software meets security standards set by NHS Digital.

Do the devices we use to scan the QR codes need to be official property of the practice or can they be personal?

Any device may be used. No patient data is stored on the device itself.

What if patients don't have a smart phone, or turn up without the QR code?

The app enables the user to manually search for the patient using their name, date of birth, and/or NHS Number. This will enable users to find and retrieve the patient's details without the need for the QR code.

How long will it take to set up?

Our team can get this up and running within one working day for existing Substrakt Health clients. We can complete set up for non-clients in as little as five working days.

How is it set up?

We'll connect with your practice clinical system and install our Target Messaging software and the vaccination and immunisation app.

Two days prior to the vaccination appointments booked, practices upload the attending patient lists to Target, and send out the QR codes via SMS.

Can we use this for different types of vaccinations?

Yes, this software can be used for other types of vaccinations including MMR, MENACWY, MEN B, Pertussis, Rotavirus, Shingles, Child Influenza, Adult Influenza, Pneumococcal and COVID.

How will our practice staff know how to use the system?

Full training on how to use the system is provided by our onboarding team.

Substrakt Health is a leading provider in digital health, recognised for delivering efficiencies, improvement in clinical outcomes and enhanced patient and staff experience.

PatientPack, our single online consultation platform for GP practices, provides features to empower patients to take control of their own health, and deliver sustainable service transformation for the NHS.

Currently used by more than 3 million patients in the UK, PatientPack services include:

- Automated online symptom triage and navigation to appropriate care providers
- Patient record access
- Online appointment booking
- Virtual consultations
- Repeat medication requests
- Targeted two-way messaging
- Personalised health assessments

