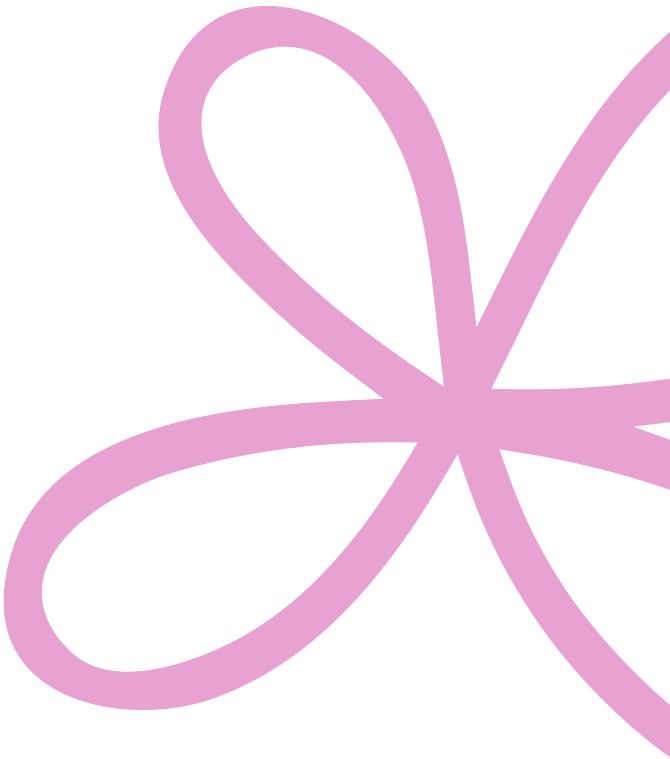


# HOSPICE AT HOME



## **Birmingham St Mary's is an independent adult hospice providing care to people with terminal illness and support for their families across Birmingham and Sandwell.**

Our Hospice at Home service:

- Cares for people who are at the end stage of their illness and have expressed a wish to die at home
- Provides care in people's own homes in partnership with Birmingham Community Healthcare NHS Trust (BCHC) working alongside GPs and other care providers
- Helps people avoid potential crises that could lead to unwanted hospital admissions
- Ensures a timely discharge of people in hospital who are nearing the end of their lives and want to be cared for at home.

### **Who do we care for?**

Our Hospice at Home service is available to individuals who:

- Are assessed as having a limited life expectancy and wish to be cared for and die at home
- Are 18 years and over
- Are under the care of a Birmingham or Sandwell and West Birmingham GP and live within the catchment area of Birmingham St Mary's Hospice.

**In Birmingham 32.2% of people die at home (England 21.6%) and 6.8% in a hospice (England 4.8%). This indicates that more people aged over 65 die at home or in a hospice in Birmingham than across England. (Birmingham City Council , 2019)**

## What will we provide?

- An assessment by a registered nurse
- Visits by healthcare assistants and nurses to meet your end of life care needs
- Assistance with personal care, patient comfort and nursing care as appropriate
- Support, advice and emotional care to individuals and their families, carers and loved ones
- Assistance with nutritional needs as appropriate.

## How long will Hospice at Home visit for?

- Care is provided for approximately 4 weeks and reviewed
- Care may continue following review and discussion with you, your carers and district nurses
- If your problems have resolved and your condition has stabilised, ongoing care may transfer to another care provider.

## Referral process

Any community or healthcare professional can refer to this service using the Hospice referral form on our website or by contacting our Triage Nurse on 0121 752 8798/8799.

## When does the service run?

The service is available 7 days a week 8am to 8pm with core services between 9am to 5pm. New referrals can be seen within the hours of operation with referrals for the same day needing to be received 2 hours before the end of the working day.

From support in your home, in your community and at the Hospice, all of our services are free of charge.

Our staff provide expert care directly and also partner with other healthcare professionals to ensure care is co-ordinated for each person.

Many people benefit from our services. Every day, we support and care for more than 500 people living with life-limiting illnesses across Birmingham and Sandwell.

We are committed to improving the quality of life for people living with life-limiting illnesses, as well as supporting their families and loved ones during one of the most challenging periods they will face.

### **Birmingham St Mary's Hospice**

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