

## JOB DESCRIPTION

**Position:****KITCHEN ASSISTANT**

*(Wild Forest Restaurant)*

**Department:**

CATERING

**Responsible To:**

Catering Manager or in their absence the Assistant Catering Managers

**Position Type:**

SEASONAL

Ref: CAT\_WFA118



### What We're Looking For

As a member of the Catering department you will join a dedicated Wild Forest restaurant team who serve our 250 + cover restaurant at the main entrance to the Park. The role is varied and you will be working under the direction of our Head Chef/ Assistant Head Chef or Third Chef delivering the very best quality and presentation ensuring that our guests receive a five star experience.

### What You'll Need

- ✓ Communication skills are critical, you must be able to listen, understand and ask questions to clarify in order to be able to even start to deliver a good service.
- ✓ Sound numeracy and literacy skills essential.
- ✓ Previous experience of working in a similar environment together with a level 1 or 2 food hygiene certificate are desirable.
- ✓ The post holder must be prepared to study and obtain level 1 and 2 food hygiene qualification if not already held as organised by the company.
- ✓ You must be able to work in a team or on occasions independently assisting with any tasks in order to achieve efficiency and ultimately guest satisfaction.

### What You'll be Doing

- ✓ Delivering excellent customer service
- ✓ Adhering to Health, Safety and Hygiene policies and procedures
- ✓ Serving food, drinks, ice creams etc.
- ✓ Cooking a wide variety of freshly prepared food.
- ✓ To be flexible to assist in duties throughout the department.
- ✓ Prepare assigned area at the start of the day and close it down when instructed by management team
- ✓ General cleaning
- ✓ Keeping work area clean and tidy
- ✓ Assist guests with any queries they may have regarding either catering or general Park information

### When You'll Be Doing It

- ✓ This is a seasonal position which includes weekends, school and bank holidays. Hours will be rostered in advance and vary dependent on the time of year. Flexibility is required in order to meet peak and off peak demands of the business.

### ***What You'll Get***

- ✓ Branded Uniform (varies by job role/ department). In addition any items you are expected to supply should be smart and appropriate. It is your responsibility to keep all items clean, laundered and presentable at all times.
- ✓ Complimentary staff tickets.
- ✓ Discounted tickets to Christmas at Paultons.
- ✓ 25% discount across retail outlets whilst on duty.
- ✓ Free Parking.
- ✓ Auto enrollment to a pension (subject to qualifying criteria).
- ✓ Subsidised food and free drinks.
- ✓ Hourly wage paid weekly.