



m2

## your guide to metrobus

why it's different,  
where it goes &  
how to buy tickets

### Long Ashton P&R to City Centre

via  
Ashton Gate  
SS Great Britain  
Wapping Wharf  
Temple Meads

from 3<sup>rd</sup> September 2018

ride metrobus 



## what is metrobus m2 & why is it different?

### metrobus m2 is a modern bus service

It will replace the existing 903 Long Ashton Park & Ride service from 3<sup>rd</sup> September 2018 and will offer lots of great benefits...

- a fast and frequent service for both commuters, visitors and local residents: a bus-only section bypasses congested areas, making journeys more reliable.
- a new route means more choice for more people: m2 connects Ashton Gate Stadium, Brunel's SS Great Britain, Temple Meads Station, the main shopping areas and the City Centre.



free wi-fi usb charging

### why metrobus is different...

You need a valid ticket **BEFORE getting on** the bus, as the driver will not be able to sell you one.

#### why buy before?

Buying before you get on the bus means boarding times are up to five times faster. This, coupled with two sets of doors (one to get on, one to get off), means fewer delays and quicker journeys!

metrobus is a **buy before you board** service

for **quicker journeys**



## metrobus m2 is frequent & convenient

### when are the first and last buses?

first bus from Long Ashton P&R

6am Mon-Sat

last bus from Cabot Circus

9:53pm Mon-Sat

### how often do buses go?

#### Monday to Friday

until 6:50pm  
at least every  
12 mins

peak times  
every  
10 mins

after 6:50pm  
every  
20 mins

#### Saturday

until 10am  
every  
20 mins

10am to 6:12pm  
every  
12 mins

after 6:12pm  
every  
20 mins

No service on Sundays or Public Holidays.



### driving to Long Ashton P&R?

Use postcode **BS3 2HB** in your sat nav

### got a 903 P&R ticket?

See page 8 for details about how the change will affect you!



# Long Ashton P&R to City Centre

## 1,500 free parking spaces at Long Ashton P&R

- no height restrictions, so it's suitable for motorhomes and other large vehicles
- open from 5:30am to 10:45pm Monday to Saturday, closed and locked at all other times

Overnight parking is not permitted. If your vehicle is locked in, please call 0117 903 1550. Bristol City Council retains the right to charge for a call out service (vehicle release fee £25).



### bike parking

is available at all metrobus stops which are well-lit and have CCTV.

train station  
 metrobus fare zone boundary





## how much are metrobus tickets?

For simple, great value, unlimited travel...

### buy a First Week, Month or Year ticket.

These tickets give you **unlimited travel on all metrobus services and all First services** in the Bristol Inner Zone...

First Bristol Inner Zone tickets	adult	16-21/student	child 5-15
Day	£4	£3	£2
Week	£17	£12	£8 <sup>.50</sup>
Month	£66	£46 <sup>.20</sup>	£33
Annual	£650	£455	£325
<b>Group Day</b> up to 5 people any age, after 9.30am Mon - Fri and all day Sat	£8		

For more information and other ticket options visit [www.firstgroup.com/bristol](http://www.firstgroup.com/bristol)

metrobus single tickets are simple too...



any trip starting or ending at Long Ashton P&R

single just £2<sup>.50</sup>



all other trips on the m2 service

single just £1<sup>.50</sup>



## how do you buy metrobus tickets?

buying tickets? that's easy...



on the **First Bus mTickets app**  
see page 9 for how to buy on your phone



from an **iPoint** at metrobus stops  
using a credit/debit card or by topping up a smartcard



online at **buytickets.travelwest.info**  
see page 10 for how to buy on a smartcard



from a **Payzone store**  
you can find your nearest at [www.payzone.co.uk](http://www.payzone.co.uk)



from a **PayPoint store**  
you can find your nearest at [www.paypoint.com](http://www.paypoint.com)

### at a metrobus iPoint you can...

Get real-time travel information, plan your journey, buy tickets and top-up smartcards.





still got a **903 Park & Ride** ticket?

here's what's happening to them...

**10 and 20 journey tickets...**

- will no longer be issued from **27<sup>th</sup> August 2018**
- will not be valid on the new m2 metrobus service from **3<sup>rd</sup> September 2018**

**group and off-peak day tickets...**

- will no longer be issued from **3<sup>rd</sup> September 2018**
- will not be valid on the new m2 metrobus service from **3<sup>rd</sup> September 2018**

**still want a group or day ticket?**

Check out your new ticket choices on page 6.

get a refund on any unused part of your 10 or 20 journey ticket...

**paper tickets**

Post your ticket along with your name and address to:  
**Passenger Transport, 100 Temple Street, Bristol BS1 6AG**

**travelwest smartcards**

Email [passenger.transport@bristol.gov.uk](mailto:passenger.transport@bristol.gov.uk) with your name and travelwest card number (found on the back of the card).

Refunds will be issued to the card you purchased with or a cheque.

buy a ticket on your mobile



how to buy tickets in 6 easy steps...

**1. download...**

the app. Just search your app store for 'First mTickets'.



**2. select...**

the area you'd like to travel in.



**3. select...**

your ticket category and type and add it to your basket.



**4. sign up...**

for an account and pay by card, Pingit, PayPal, Apple Pay or Google Pay.



**5. activate...**

your ticket JUST BEFORE you get on the bus.



**6. scan...**

the QR code ticket as you get on the bus.



search your app store for 'First mTickets'



buy a  
ticket on  
a smart  
card

## how to buy tickets in 5 easy steps...

### 1. visit...

**buytickets.travelwest.info** and click 'Sign up for Smartcard' and fill in your details.

### 2. choose...

your ticket and how many you would like.

### 3. review...

your order, click payment and pay with a credit/debit card to complete your purchase.

### 4. wait...

while your ticket is pre-loaded onto your travelwest smartcard and posted to you first class.

### 5. on the bus...

simply scan your travelwest smartcard on the ticket machine.

## for further ticket purchases...

### 1. visit...

**buytickets.travelwest.info** and log in to your account.

### 2. choose...

your ticket and how many you would like.

### 3. review...

your order, click payment and pay with a credit/debit card to complete your purchase..

### 4. collect...

your ticket from a metrobus iPoint. Go to the side screen (not the main screen) and place your travelwest smartcard in the reader. Wait for the screen to confirm your ticket has been added.

### 5. on the bus...

simply scan your travelwest smartcard on the ticket machine.

metrobus  
improves  
travel for  
everyone

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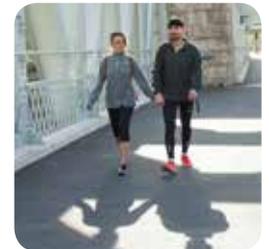
## more space for people in the city centre...

We've changed the road layout and traffic flows in the city centre to create more space for walking and cycling. We've also provided more seating areas and made the space greener.



## making it easier to walk and cycle...

We have made crossings safer and built over 10km of new cycle and pedestrian paths across the metrobus network. Our restoration of Ashton Avenue bridge has preserved an important part of Bristol's walking and cycling infrastructure for future generations.



## quicker bus journeys for everyone...

Our city centre changes, which separate buses from traffic and simplify routes for motorists, have dramatically improved journey times for all bus passengers. The extended M32 bus lane speeds up journeys for all buses into Bristol.

# how to contact metrobus

## online

visit [metrobusbristol.co.uk](http://metrobusbristol.co.uk)

email [metrobus@westofengland.org](mailto:metrobus@westofengland.org)

## social media

   follow @MetroBusBristol

## phone

call 0117 922 2910

