

[REDACTED]

From: HMC Volunteer [REDACTED]
Sent: 03 April 2019 14:59
To: Immigration
Subject: public consultation on the immigration rules

To whom it may concern,

We have been consulting with visitors to Hackney Migrant Centre today.

One visitor's experience is as follows:

- he had been refused by HO. Friend recommends a new lawyer
- new lawyer takes money and says he will fill out a 'form 120' about his claim to the HO and that he will have an answer within 2 months
- 6 months later no response
- insists on seeing his file and it is empty. Lawyer then finds a dubious looking letter saying that it was what he sent.
- visitor hasn't tried to research the immigration rules himself because he doesn't have access to the internet and wouldn't know where to start

This is a scenario we see a lot at the centre - people going to incompetent lawyers, spending money they don't have (borrowed) and getting nowhere. They do not in general have easy access to the internet or the confidence to research the UK immigration rules.

Hope this helps.

[REDACTED]
Volunteer Advocate
Hackney Migrant Centre