



Annual Report
of the
Independent Monitoring Board
at

HMP Ranby

**for reporting Year
(April 2017 to March 2018)**

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Monitoring fairness and respect for people in custody

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1 STATUTORY ROLE OF THE IMB

The Prison Act 1952 requires every prison to be monitored by an independent Board appointed by the Secretary of State from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

- (1) satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.
- (2) inform promptly the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.
- (3) **report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.**

To enable the Board to carry out these duties effectively, its members have right of access to every prisoner and every part of the prison and also to the prison's records.

Main judgements

Are prisoners treated fairly?

It is our opinion that the prisoners are treated fairly.

Are prisoners treated humanely?

It is our opinion that the prisoners are treated humanely.

Are prisoners prepared well for their release?

It is our opinion that the prison makes considerable effort to prepare prisoners for their release, however, external agencies and services do not always provide the necessary resources and backup to the prison to provide a completely satisfactory release facility.

Main Areas for Development

TO THE MINISTER

Will the Minister explain what is being done to reduce the need to house prisoners with mental health problems in the Segregation Unit of HMP Ranby. (Section 6)

Will the Minister offer an assurance that the contractual obligations imposed on Amey are carried out in a timely manner that protects the basic decency of the prisoners in the care of HMP Ranby? (Section 7)

Will the Minister justify the use of single cells for two prisoners? Can he explain the rationale behind this and how it is reflected in the decency agenda? (Section 7)

Will the Minister investigate why there is insufficient accommodation for prisoners eligible for discharge but who have no fixed abode? (Section 11)

Will the Minister speak to his colleague at Health to ensure that mentally ill prisoners are not held in segregation and transferred to suitable mental health accommodation? (Section 6)

TO THE PRISON SERVICE

Will the Service explain the loss of the National Careers Service in prisons? What help is to be offered prisoners now that they no longer have NCA advisors to guide and assist them in pursuing employment in the community? (Section 9)

Will the Service explain why there are 62 prisoners that are grouped as Category 'D' yet remain in HMP Ranby which is a Category 'C' prison? (Section 11)

TO THE GOVERNOR

Why are the health and hygiene regulations are not being adhered to in House Block serveries?

What actions is the Governor taking to ensure that every effort is made to reduce the level of violence in the prison?

What action is the Governor taking to ensure that every effort is made to reduce the amount of illegal substances into the prison?

TO THE GOVERNOR (continued)

What action will the Governor take to reduce the level of missed Healthcare appointments?

What action is the Governor taking to allow all prisoners access to purposeful employment and qualification to enable them to obtain employment upon release? (Section 10)

Observation to Governor

There is a growing concern within the IMB members that there appears to be a lack of communication and feedback within the establishment and we therefore would like to see improved communication between all levels of staff and departments.

Improvements

The introduction of a drug 'sniffing' machine has proved very successful in reducing illegal substances coming in to the prison.

Cells have been provided with duvets, fridges and the installation of personal medical cabinets is ongoing.

Secretarial help has been introduced in to the segregation unit.

3. DESCRIPTION OF THE PRISON

3.1 Location

HMP Ranby is situated in North Nottinghamshire, mid-way between the towns of Worksop and Retford. Ranby is a category C male resettlement and training prison.

Since opening as a prison in 1972, Ranby has had the accommodation capacity regularly and significantly increased due to demand, including most recently 2008 when further accommodation was built.

In May 2016 Ranby was named as one of 6 early adopter sites for autonomy where the Director of East Midlands Reform Group was able to make business and financial decisions separately to the wider prison estate. However, this has now been abandoned under the current Minister in favour of the prison groups under Group Directors

3.2 Description

The Certified Normal Accommodation (CNA) at HMP Ranby as at the end of March 2018 was 892 and its Operational Capacity (OC) 1098.

The residential accommodation consists of seven House Blocks. Located on the House Blocks are: the departments for the induction of new prisoners, resettlement, Skills for Life and Safer Custody. One House Block has prisoners on Integrated Drug Treatment Strategy (IDTS).

There is no provision for a 24-hour healthcare service as HMP Ranby has no hospital unit though this is to be introduced in April 2018. The single storey Healthcare building accommodates other function departments such as Drug and Alcohol Recovery Team (DARTS), Integrated Drug Treatment Strategy (IDTS) and Mandatory Drug Testing (MDT).

The Segregation Unit is located in one of the old buildings and has sixteen single cells. Attached to the Segregation Unit is a small, paved exercise area which is contained by a high wall.

Education is allocated within two buildings, one of which holds the library and one the Chaplaincy. For prisoners in the Segregation Unit, there is in-cell learning and teachers visit them as appropriate.

The workshops in Ranby, which are run both by the prison and Education, include:

Textiles; Painting and Decorating; Woodwork; Woodmill; Wood Assembly; Plastics; Industrial Cleaning; Officers Mess; Data Input; Laundry; Powder Coating; Engineering; Plumbing; Gardens; Building Trades.

Physical exercise takes place within two buildings and the sports field. One building instructs prisoners mainly on weights and treats prisoners who have physical disabilities.

Contractors and Agencies

Healthcare is provided by Nottinghamshire Healthcare NHS Foundation Trust

Education is provided by Milton Keynes College

Maintenance is provided by Amey

3. DESCRIPTION OF THE PRISON (continued)

Resettlement is provided by DLNR CRC

Library Services are provided by Greenwich Leisure Ltd

The Samaritans offer counselling and support

Surestart provide support on family visit days

User Voice gives support to and facilitates the Prison Council

St Giles Trust trains Peer Advisors and PID workers

North Midlands Construction Academy provides training for Level 1 Diploma in Construction

DHL deliver canteen to the prisoners

BT provide telephony services

The prison also works closely with employers: Boots, Timpson, Greene King

4 SAFETY

The Board is saddened to report that there have been two deaths in custody in the reporting period. One in June 2017, which was apparently natural causes and one in October 2017 apparently self-inflicted. There is very good Family Liaison team that helps the families through this difficult time.

Security

In June 2017 new body worn cameras were set up taking the total number of cameras to 70. It was anticipated that the smoking ban, which came into force in July 2017 would create a rise in violence, more argumentative prisoners and more confrontation and therefore the additional cameras would increase security and safety for prisoners and staff alike.

HMP Ranby received a total of 12,075 intelligence reports over the period April 2017 to March 2018, compared to 8,472 in the same period for 2016/17. This is a 42.5% rise in intelligence reports.

In the reporting year there have been 6 operations carried out targeting areas of concern throughout the establishment. In addition to lock down searches and prisoner-targeted searches the prison is continually striving to transfer out prisoners who are believed to be causing a concern to the stability of the jail.

The members of the Prison Council when asked by an IMB member stated that they felt safe and free from violence, coercion and bullying within Ranby. However, this statement is at odds with the monthly statistics that indicate that there are about 40 reported violent acts a month within the establishment. It should be noted that the level of violence within the establishment has not increased which is contrary to the national trend, but nevertheless still remains a cause for concern.

When prisoners arrive, they are taken into a well-presented reception area. This area deals with almost 3000 prisoners each year arriving and departing to/from other establishments over six days every week. In addition, Reception deals with prisoners attending court, prisoners who have served their sentence, police production, hospital appointments and security moves. If the property brought in by prisoners from other prisons does not conform to the rules national volumetric rules (and it is almost always excessive), staff then have to spend time storing it away. This activity takes up precious staff time and should be unnecessary.

The main applications that IMB Ranby receive are about property, either from another prison or when a prisoner is moved and there is no cell clearance certificate completed. Prisoners put in their complaints to their previous prison about missing property and some of these are not answered within the stipulated time frame or in fact not answered at all.

New prisoners are taken through the reception process by professional and caring staff before they are assessed by the nurse. Then they are taken to HB 1. Here they are given a talk by an induction orderly and then on subsequent days they attend the New Arrivals Centre where the rest of their induction takes place. Other functions around the prison offer input for the new induction prisoners. The whole process takes about a week. This

4 SAFETY (continued)

process is to ensure that each prisoner is being placed on the correct pathway for his eventual release. The IMB attend some of the sessions to enable the new prisoners to ask relevant initial questions and receive help accordingly.

From the Board's observations the reception process is thorough and careful and this is borne out by the prisoners themselves.

Prisoners tell us that they have difficulty seeing their Offender Supervisor (OS) and at times don't know who this is or when it has been changed. They tell us they put in an application to see their OS so they can plan their way through their sentence, but because of lack of staff in the OMU (Offender Management Unit), some of these are not dealt with in a timely manner. Many prisoners arrive at Ranby without an OASys (Offender Assessment System) report from their previous prison and this hinders the whole prison staff.

Every week a member monitors the ACCT (Assessment, Care in Custody and Teamwork) documents on the house blocks and sees that the ACCT process and record keeping are up to date. IMB members attend ACCT reviews regularly and an IMB member regularly attends the safeguarding meeting. These meetings are very constructive and open.

The use of force by staff is generally static month on month, the board would like to see this being reduced, however the Board does not have any evidence to suggest that trends in use of force are directly linked to psychoactive substances.

5 EQUALITY AND FAIRNESS

The Board wishes to acknowledge the amount of excellent work done by the Equalities team for the benefit of all prisoners in the establishment.

IMB regularly attend, where members are available, the various protected characteristics meetings which are held at least on a quarterly basis. These are as follows:

Disability - disability aids are provided as and when required and individuals have benefited

Race – as well as regular general meetings many other specific events take place on a frequent basis such coffee mornings etc to which IMB are invited

LGBT – this is supplemented by off-site meetings at other prisons in the group

Belief – with the exception of the Rastafarians, who have yet to have a Minister, the Multi Faith room and Chapel are well used by other faiths.

The availability of these regular and separate meetings ensures individuals have the ability to raise specific concerns where necessary. HMP Ranby also has 7 Equalities Peer Advisor/Mentors who are available to assist at any time and also attend at time of prisoner induction.

DIRFs (Discrimination Incident Reporting Forms) together with the prison and IMB complaints system provides ample opportunity for reporting issues and this is reinforced by the slight increase in DIRFs from 110 in 2016 to 119 in 2017. Mostly DIRF's are complaints about discrimination by staff on prisoners; these are all investigated thoroughly and fairly. Forms, including those for the Ombudsman are available in all House blocks.

The IEP (Incentives and Earned Privileges) scheme and the ROTL (Release On Temporary Licence) and Pay Policy is underway currently no conclusions can be drawn as to the effectiveness of the scheme. However, it can be observed in prisoner reviews that a fair and effective regime is being operated.

HMP Ranby is well equipped for all types of family visits. The open plan visits hall is extremely family friendly where a café service of food and drinks are supplied by the NVQ catering and hospitality area from the Officers' Mess. There is access to Sure Start e.g. face painting and a children's activity area together with the Family Link charity providing support. Family days operate in a relaxed atmosphere where the children can be themselves. Supervision is effective but non-intrusive through the use of cameras and officers observing from a distance. Books are available and fathers are encouraged to read with their children. An outdoor play area is available and an additional conservatory area is currently being commissioned and is expected to open once furnishings arrive and will be allocated to enhanced prisoners and their families.

5 EQUALITY AND FAIRNESS (continued)

Family visits are run monthly by different areas of the prison e.g. Equalities, peer mentors, qualification achievers etc.

Each month a prisoner is entitled to a number of visits based upon their current IEP level in the prison:

Basic - one visit per month

Standard – two visits per month

Enhanced – get an extra visit

When there are family related issues, Equalities will inform the relevant governor who will arrange for quiet corners of the visiting hall to be available.

There is a smaller visitors' reception centre outside the perimeter. However, there is a problem with the smaller visitor centre as it does not include any external weather cover for individuals arriving before visit times. It only opens 30 minutes before visiting starts and this does not connect with the bus timetable.

As of 24 April 2017 the "emailprisoner" reply service was fully operational with the new scanning technology installed and tested. By the end of the first 12 months, from December 2016 to November 2017, 21,865 emails had been sent and 13,668 had been received. Excluding bank holidays and weekends the prison aims to deliver the mail within 24 hours of receipt.

IMB Board

Despite a wide-ranging recruitment drive in 2017 for new members we were not able to attract younger applicants or those from an ethnic minority.

6 SEGREGATION/CARE AND SEPARATION UNIT

The board wishes to acknowledge the on-going high standard of duty of care demonstrated by officers working in the Segregation Unit. The staff/prisoner relationships are extremely good, with officers going out of their way to help the prisoners in their care.

The numbers in the Segregation Unit have been relatively stable though they have fluctuated due to maintenance and the installation of a constant watch cell. The number of 'own interest' prisoners being housed in the Segregation Unit has been reduced.

The staffing has been reviewed and increased during the year. The unit is kept neat and tidy and the orderlies keep the area clean. At the end of the year new furniture was being installed. Education is now offered whenever education staff are available to attend.

The Board is informed of all new prisoners arriving in to the unit. These new arrivals are usually seen by an IMB member within 48 hours. All prisoners in segregation are seen on a weekly basis, and the IMB member is free to speak to each prisoner in sight of but out of hearing of prison staff. Segregation reviews are carried out by the duty governor with an NHS mental health nurse in attendance along with an IMB member. The discussion focuses on how the prisoner is coping with the change of circumstances, if the prisoner can be reintegrated back to the prison (maybe a different House Block) or if a transfer is needed. A virtual segregation monthly meeting is held between Ranby, Humber, Moorland and Lindholme to facilitate the rotation of problematic prisoners who have been in segregation for almost 42 days. On the grounds that all prisons have a small element of 'disruptive' prisoners that would not normally be accepted in another prison, the virtual segregation provides prisons in the group, a way to give these prisoners a fresh start, without the pressures that build up within an establishment that you have been detained in for some years.

Whenever a member attends the unit they sign the daily log and the history sheets and inspect all other relevant forms that are completed on a prisoner's entry to the unit.

Members sit in on adjudications regularly as well as those taken by the independent adjudicator. We can confirm that prisoners are given all necessary paperwork afterwards and details of how they can appeal the decision.

There has only been one 'dirty protest' during the year and this was handled well with all due safeguards implemented.

A number of prisoners have been held in segregation during this reporting period due to exceptional circumstances with their mental health. Any decision taken to locate a prisoner there due to mental health is done by a multi-disciplinary team with a key role played by NHS mental health workers, with the object of segregation being to improve the prisoner's safety and wellbeing. These prisoners are on open ACCTs which the Board monitor weekly. There have been occasions where prisoners are held here for long periods of time due to lack of facilities elsewhere. *The Board repeats its belief that prisoners are sometimes not transferred to secure hospitals within an appropriate time frame.*

During the year there have been 68 prisoners who have been held in the unit over a month. The segregation unit was becoming a holding place for prisoners wanting to transfer out of HMP Ranby. The prison is actively discouraging this attitude by transferring prisoner to another houseblock where they are treated normally but on basic IEP, pending an adjudication for the incident.

6 SEGREGATION/CARE AND SEPARATION UNIT (continued)

The Board is pleased to note secretarial help has been introduced in to the unit and this has helped the staff enormously.

7 ACCOMMODATION (including communication)

HMP Ranby elected its first Prison Council on May 31st 2017. Meetings of the Council are held monthly and are chaired by a Governor. The full Council consists of 15 prisoners plus representatives from St Giles Trust and User Voice.

In December 2017 the Enabling Environment was launched on HB3 South. All residents have access to cooking facilities, board games room, large screen TV and DVD room, PlayStation/Xbox room, multi-function room with standalone computer and printer. Further plans include a fitness suite and fully fitted kitchen.

The Board is disappointed to report the lack of appropriate action with repairs to equipment on the house blocks. Throughout this reporting period the Board has received regular complaints from prisoners stating that washing machines and tumble dryers have broken down. The prison approached this problem by buying domestic machines that could be replaced and recycled when no longer working which was a more cost-effective way of dealing with the issue rather than waiting for the government-appointed contractor to attend and repair the industrial machines. However, this could only work if the machines were installed quickly and replaced quickly. This has not been the case. It is a basic issue of decency to have laundry facilities available to the men at all times.

However, on a positive note the prison has this year introduced fridges and duvets to the cells.

Similarly, equipment in the serveries is not being repaired in a timely manner, as well as machinery in the workshops. The Board has evidence of machines being out of action for up to two years.

Kitchen

The catering department continues to support the establishment fully. It has been a busy and at times challenging twelve months with the many changes taking place. The catering function at HMP Ranby is within the Residence and Services division and is a well-managed process. The food budget remains under great pressure due to rising costs and the demand for additional food to some house blocks and prisoner events. The staff report that delays in maintenance of equipment and structural improvements create issues in providing the ongoing high standard of service and range of dietary and religious meals.

It has been difficult to inculcate a sense of work ethic in the 40 prisoners who are allocated to the work in the kitchen. An opportunity for those prisoners to gain catering qualifications would provide an incentive for them to achieve a positive outcome and encourage more prisoners to participate. The Board considers this would be very beneficial and that further support is warranted to enable the kitchen management to pursue this objective.

8 HEALTHCARE (including mental health and social care)

Healthcare at HMP Ranby continues to be provided under contract by Nottinghamshire Healthcare NHS Foundation Trust and includes Integrated Mental Health, Physical Healthcare, the Substance Misuse service (SMS) and a dedicated pharmacy team. The Board commends the staff for their continuing hard work and commitment to prisoners' wellbeing.

All prisoners are seen by healthcare at the point of reception and are subject to a full comprehensive national healthcare screen which will identify any health needs. It covers physical, mental and substance misuse needs, relevant referrals are actioned at this point. Prisoners' health records are received promptly via email, and medications are received at the time of prisoner transfer.

In addition to the normal GP clinic service, healthcare also provides dentistry, optometry, podiatry, physio and pharmacy services. Waiting times are closely monitored to ensure compliance with KPIs (Key Performance Indicator) which are reviewed at contract review meetings. Pharmacy services have separate KPIs and all prescriptions are ordered via an external pharmacy including both urgent and routine. Data is shared with HMP Ranby's performance team.

The Healthcare centre provides fully functional clinic rooms offering privacy and dignity for all consultations.

There is a Mental Health Matron supported by an experienced mental health team who provide care for individuals within a set time frame. Long waiting times are still being experienced for necessary patient transfers. Transfer data is passed to NHS England in relation to waiting times.

Psychological support is available and is provided by clinical nurses delivering psychological based interventions on a 1:1 basis, the mental health team utilising psychologist / psychiatrist support and the substance misuse service providing 1:1 psychosocial support.

Physical and mental health of prisoners is addressed through a monthly 'Time for You' session which is an educational forum that has a specific theme i.e. sleeplessness, blood borne viruses, sepsis awareness etc. that patients are invited to attend and feedback is requested from attendees. The MAPS (Mental Awareness Peer Support) programme continues with Navigators who work closely with the mental health team and two dedicated healthcare representatives (prisoners) who provide feedback from patients on the house blocks. The dedicated Involvement team shares ideas with other prisons and the wider trust.

The relationship between the prison, health providers and NHS commissioners is supportive and effective, with regular and constructive contract reviews.

8 HEALTHCARE (continued)

A healthcare survey run by NHS England with HMP Ranby prisoners receiving treatment over the last year has seen the number of those who would be 'Likely or Extremely Likely' to recommend the service to friends or family increasing from 58% - 70% - 88% - 90% over the four quarters.

Missed appointments run on average at 20% over the year and efforts to improve communication between the prisoner, prison staff and healthcare should be considered to reduce this high figure.

9 EDUCATION AND OTHER ACTIVITIES

The success rates in English and maths continue to make progress from the poor results experienced in 2015. There is still much more work to do and the Education Department continues to drive the maths and English agenda across the department and the prison as a whole.

Level 2 qualifications have been successfully introduced in business, art, cookery and textiles workshops. The Peter Jones L2 Academy in Business is a notable addition and represents learning equivalent to the first year of a degree course. The Education Department has also introduced SAGE, a computerised book-keeping course for small businesses.

There has been a significant increase in the level of employer engagement and agreements are in place with Timpsons, Boots, Greene King and Interserve to work with learners with a view to them gaining employment with those organisations on release.

The Mobile Testing Vehicle from CITB has been facilitated and enables learners to take the online CSCS card examination whilst still in the establishment. So far, the 'bus' has attended twice and is scheduled to attend Ranby every month.

An Access to HE Course at Level Three has been introduced to offer support to higher level learners engaged in distance learning programmes. Based around a humanities programme, the course also helps learners with study skills, essay writing and research methods.

Induction

The Education Department took over the induction process during the reporting period.

The level of learner engagement has been much higher than anticipated, refusals as a percentage are very low (less than 5%) and behaviour has generally been good – all especially pleasing as this is a potentially difficult cohort of learners.

The new format for the induction of prisoners is a longer process than previously and involves a multi-functional approach. New prisoners arriving at reception are screened by healthcare (see Section 4.3) and spend their first night on house block 1. The following day red band prisoners give them their initial induction talk before being allocated to library and gym induction. Prisoners are then allocated to the 'Arrival Centre' to take part in eight tutored sessions with input from Healthcare, E&D, Programmes, and Resettlement.

9 EDUCATION AND OTHER ACTIVITIES (continued)

Library

On 1st April 2016 the library provider, Lincolnshire County Council, contracted out the library service to Greenwich Leisure Ltd who now provide the service at Ranby. The transition went smoothly.

Most vocational training is managed internally by the prison, with assistance from the education provider, Milton Keynes College. At the end of the reporting period there were 17 learners engaged in distance learning and of the 17, three were studying with the OU (Open University). Learners enjoy the opportunity to study independently and have open access to the library to utilise the facilities and to conduct research. The education department is piloting an Access to HE course at Level 3 designed to help learners develop the important study skills required for higher level learning. Education attendance when measured against the number of planned learners routinely exceeds 90% (in the top 3 prisons where Milton Keynes College is the provider) although allocation versus capacity is sometimes lower than that, and the prison is working hard to minimise the number of unauthorised absences.

10 WORK, VOCATIONAL TRAINING and EMPLOYMENT

There is sufficient variety of work available within the prison to provide places for full/part time work for every prisoner who is eligible to have a job. Attendance is closely monitored and is achieving 70/75% against the ACF (Annual Comparison Forecast) of 80%. Attendance at work could be improved and the prison is working to encourage attendance by all those who have a job allotted to them. The Board monitors those prisoners left on the accommodation wings and brings their concerns to the governor in the weekly rota report. However, the Board considers that there are still too many prisoners remaining on the House Blocks during the working day.

Opportunities are provided for obtaining externally recognised qualifications in textiles, woodwork, engineering/powder coating, plastic moulding, Industrial cleaning and laundry. These include the Award in Food Safety in Catering, Certificate in Manufacturing Textile Products, and Certificate in Professional Laundry Operations.

Once employed in the laundry, prisoners are interviewed with a view to possible employment on release. There are numerous qualifications available under the British Institute of Cleaning Science (BICS). All prisoners wishing to work as cleaners must qualify at certain levels before they are allowed to work on the wings. Timpson's Academy is still on going and the prison has good results of prisoners being taken on once they are released.

When prisoners arrive at Ranby, they have a two week induction course during which they are able to address which pathway best meets their needs. They are then allocated courses/jobs which are the most suitable for their requirements.

The curriculum plan is designed around the local needs at Ranby in line with industries and employment opportunities regionally. This is signed off by the Governor and the Head of Learning and Skills.

As part of the reducing reoffending programme, the prison invites visits by employers so that they are aware of what the prison has to offer and what is being achieved with the prisoners.

Up till the end of this reporting period, there was an opportunity for the prisoners, prior to release, to speak to careers service. This was a very useful meeting for the prisoner in order to get the information he required prior to his discharge.

The Board is pleased to announce that the new Barbers Shop is now up and running. This has been a long time in the planning but was finally opened in July 2017. The Barbers Shop is accredited for both level 2 and level 3 certificate and has a retention year to date of 86% at level 2 achievement.

The market garden project started this year. New machinery was ordered to allow the prisoners to work the land and those on ROTL will be able to undertake qualifications in their use. The Kitchen report that they used potatoes and runner beans last year. Some of the crop was destroyed by rabbits but they anticipate a bigger crop this year.

10 WORK, VOCATIONAL TRAINING and EMPLOYMENT(continued)

The North Midlands Construction Academy began delivering courses in this reporting year and will award a Level 1 Diploma in Construction and Civil Engineers Services as well as CSCS cards, Manual Handling, Abrasive Wheels, Cat and Jenny, First Aid, elements of Street Works and Banksman. The attendance figure are as follows: starts - 35, withdrawn - 7, achieved - 19, offered employment - 11, on programme predicted achievement is 80% .

As of 31 March 2018, the National Careers Service is no longer operational in the prison. This has resulted in the loss of four jobs and a reduction in the assistance provided to prisoners.

11 RESETTLEMENT PREPARATION

Resettlement Services

Resettlement services are provided by Derbyshire, Leicestershire, Nottinghamshire & Rutland Community Rehabilitation Company (DLNR CRC).

Resettlement of prisoners is hampered by the lack of suitable accommodation for prisoners with no fixed abode. The number of prisoners in this situation varies but at the date of this report there were 60 prisoners remaining in the establishment at considerable cost, who could have been released through HDC for example.

National Careers Service (NCS) advisers support prisoners throughout their sentences to help them develop clear action plans based on independent careers advice and local labour market information, so they can prepare and work towards finding employment opportunities in the community. However, NCS contracts, both in prisons and communities, ended in March 2018, and the replacement Information, Advice and Guidance provision under the new Education Commissioning Framework has not yet been put into place. There was an expectation in the sector that they would be extended until the new provision was in place. Contracts in the community have been extended so there is no gap in provision, but the same has not been done in prisons. This will mean at least a five-month gap in services, during which time many experienced staff with good employer connections will lose their jobs.

Transfers

The Board acknowledges the hard work done by OCA in facilitating transfers in and out of HMP Ranby. The difficulties faced by this department centre around:

- getting the more disruptive prisoners moved, particularly those far from home
- transfer requests to move south which impacts on stability due to distance from home
- overcrowding drafts that impact on the stability of the prison
- limit of one bus a week from GeoAmey, creating a waiting list for prisoners accepted for a move
- maintaining family ties is disrupted when prisoners are far from home and cannot achieve a move south to be near family
- Prisons granted Category D status not being transferred in a timely manner.

Section C – Work of Board

BOARD STATISTICS	
Recommended Complement of Board Members	15
Number of Board members at the start of the reporting period	10
Number of Board members at the end of the reporting period	9
Total number of visits to the Establishment	486
Total number of segregation reviews attended	247

Section D - Applications

Code	Subject	Current reporting year	Previous reporting year
A	Accommodation including laundry, clothing, ablutions	7	3
B	Discipline including adjudications, IEP, sanctions	5	3
C	Equality	10	5
D	Purposeful Activity including education, work, training, library, regime, time out of cell	22	23
E 1	Letters, visits, phones, public protection restrictions	2	4
E 2	Finance including pay, private monies, spends	2	4
F	Food and kitchens	2	1
G	Health including physical, mental, social care	42	24
H 1	Property within this establishment	75	61
H 2	Property during transfer or in another establishment or location	25	25
H 3	Canteen, facility list, catalogue(s)	17	3
I	Sentence management including HDC, ROTL, parole, release dates, re-categorisation	54	33
J	Staff/prisoner concerns including bullying	6	14
K	Transfers	27	24
	Total number of IMB applications	296	291