

Annual Report of the Independent Monitoring Board at

HMP Haverigg

for reporting Year
1 December 2016 to 30 November 2017

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Monitoring fairness and respect for people in custody

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1 STATUTORY ROLE OF THE IMB

The Prison Act 1952 requires every prison to be monitored by an independent Board appointed by the Secretary of State from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

- (1) satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.
- (2) inform promptly the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.
- (3) report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively, its members have right of access to every prisoner and every part of the prison and also to the prison's records.

2 EXECUTIVE SUMMARY

Introduction

Evidence for this report comes from observations made on visits, attendance at Serious Incidents and the scrutiny of records and data. The review of surveys and reports together with analysis of prisoner applications has enabled the Board to identify trends and pinpoint specific areas and aspects of the regime which required heightened attention.

Once again, the Board is concerned about the widespread use of Psychoactive Substances (PS) and the impact, not only on the health of the prisoners themselves, but also on the staff involved in dealing with such incidents. The Board has observed disruption to the overall regime arising from the supply chain of illicit substances into the prison despite the best efforts of the management and operational teams with the introduction of increased surveillance systems.

The Board is of the view that increased use of PS may be, in part, a consequence of the smoke free policy implemented in October.

Although the number of Serious Incidents is lower than last year, the impact of one, in particular, had a serious operational impact with adverse consequences for a large number of prisoners. The concerted indiscipline which occurred in August on the Langdale Unit required the efforts of National Response Teams together with over 50 Tornado trained officers from prisons in the northwest to return the unit to control following several hours of rioting by prisoners on the wings. The resultant damage required the closure of the unit for over four weeks to enable major structural and decorative repairs to be carried out.

The geographical isolation of HMP Haverigg and the limitations of public transport in West Cumbria, have, once again, been seen by the Board to mitigate against the maintenance of prisoners' links with their families, particularly those from the North East, Cheshire and East Lancashire.

The large exposed site presents an operational challenge and, despite the best efforts of vigilant staff, illicit packages continue to arrive in the prison via illicit breaches in the four and a half mile perimeter fence.

However, the IMB is encouraged by the emphasis this year of the Governor and his senior management team on health and wellbeing with initiatives such as the establishment of the "Parkrun" which has been extremely well received by a steadily increasing number of prisoners, with some 20% of the population actively involved. The participation of a member of the Board in the run has raised the profile of the IMB.

Whilst the inspection in June, by Her Majesty's Inspectorate of Prisons (HMIP), highlighted some concerns, the IMB has seen some improvements, especially in the cleanliness and maintenance of residential buildings.

Continuing improvements in communication with Mental Health Services and the Chaplaincy have resulted in effective two-way referrals.

Although last year was especially challenging, it presented an opportunity for renewal and change, which, this year, the Board is of the view has been positively embraced by the Governor and his staff.

Main judgements

Are prisoners treated fairly?

Although the IMB is of the opinion that prisoners are treated fairly, the resolution of the concerted indiscipline on the residential unit, Langdale, on the 22nd and 23rd August resulted in those uninvolved being significantly disadvantaged. Overall 55 prisoners were summarily transferred to other prisons following the incident without their property since Langdale remained a "crime scene" for several days.

However, the Board recognises that the wing was uninhabitable and required major works.

Are prisoners treated humanely?

The prison continues to have a positive emphasis on humane treatment with increased prisoner engagement especially by prisoners with protected characteristics, however, the number of hours that prisoners are locked down has increased, possibly due to staff shortages. The Board will look for improvements following an active recruitment drive but acknowledges that it will be some months before there is a full complement of staff.

Are prisoners prepared well for their release?

The prison continues to provide good, and in some respects, excellent, training opportunities, often with vocational qualifications, to equip prisoners with the skills they need on release. The opportunity exists for all prisoners, subject to health and other constraints, to be employed.

The continuing success of the Call Centre is directly linked to job opportunities externally. Interior fitting, plastering and tiling workshops offer practical skills based training in areas of work where there is evidence of vacancies within labour markets. This bodes well for prisoners on release as it is generally accepted that gainful employment is a significant factor in reducing re-offending, although the Board is concerned about arrangements for some prisoners' allocation to approved residential premises which are some distance from their home location.

TO THE MINISTER

The role of HMP Haverigg is that of training and resettlement of prisoners towards the end of their sentence. The Board is still concerned about an increase in the number of prisoners serving sentences of under 4 months being inappropriately transferred to HMP Haverigg. Too little time is available to effectively support such prisoners to prepare for their release.

The Board has direct evidence of the use of a short term custodial sentence for a prisoner with severe autism and would ask the Minister to consider the establishment of appropriate community based facilities where there is an emphasis on care and treatment as well as safer custody.

The consistent lack of response by both the National Dog and Technical Support Group and the National Tactical Response Team to the IMB's repeated requests for information, reports and footage detailing the Team's involvement in a serious incident at height at Haverigg, on the 4th June, breached the protocol between the National Offender Management Service (NOMS) and the IMB (DC16/14) concerning the exchange of security information. This obstruction has prevented the IMB from carrying out its statutory responsibilities in connection with this incident

TO THE PRISON SERVICE

Elements of nationally contracted service provision have been observed by the Board to lack the flexibility to respond effectively to urgent need locally, with lengthy delays in, for example, responding to heating system and equipment breakdowns and structural problems in key operational buildings.

The Board is of the view that insufficient resource is given within the custodial environment to supporting prisoners during adjudications ie Mackenzie Friends, Language Line.

TO THE GOVERNOR

Members of the Board have observed both planned and urgent response "Care and Restraint" incidents and commend the leadership, management and execution of such interventions for the proportionate and sensitive handling, variously, of difficult, refractory and distressed prisoners.

The Board has noted delays in the employment of staff in operational areas and are concerned that current recruitment processes, particularly in gaining security clearance, are placing undue pressure on specific departments and the regime overall.

3 DESCRIPTION OF ESTABLISHMENT

The prison, a Category C Male Training and Resettlement establishment, opened 50 years ago, is on an old military airfield site dating from World War 2. Some of the original buildings are still in use with the Care and Separation Unit (CSU) in particularly poor physical condition.

The site is large and exposed and has 80 buildings within the four and a half mile perimeter fence. The prison is two miles away from Millom, the nearest town with a rail link, albeit infrequently, to the North West and the North East.

The M6 motorway is nearly fifty miles away mostly on single carriageways with very narrow country roads.

Th	e following agencies provide services to the prison:-
	Cumbria Partnership NHS Foundation Trust -Primary Health Care.
	Gables Medical (Offender Health) Ltd – GP Services
	Cumbria Health on Call – Out-of-Hours GP services.
	Burgess and Hyder- Dental Services
	" Unity" -Greater Manchester West NHS –Substance misuse
	Novus ,The Manchester College – Education and Training
	University of Cumbria
	Bookers/DHL - Prisoners' Canteen
	GEO Amey – Prisoner Transport.
	Department for Education and Skills –Library Funder
	Samaritans – Prisoners' 'Listener' training and phone-line support – prisoners
	Visitors and Children's Support Group, (independent charity) – Visitor Centre.
	Shelter and Working Links – Financial advice, accommodation and employment guidance.
	Amey – Maintenance Services
	Wickes (via Amey) – Recycling Skips.
	3663 – Main food supplier – Kitchens

☐ Fusion 21 -Cladding Training

4 SAFETY, DECENCY AND SECURITY

4.1 Infrastructure

Last year the board reported on the development of a sink hole within the prison in an open area linking the Reception Block, some residential units and the Care and Separation Unit, between the Library and the kitchen. The engineering works to repair and restore the structure of the prison were extensive lasting a number of weeks.

The repair for the sink hole was successful but there have, again, been problems this year with a leaking drainage pipe running alongside the sink hole which has led to a small depression in the area which has had to be cordoned off. The repair to this pipe is due to be carried out soon and this should resolve the problem. Access to all areas within the vicinity of the cordoned off area has not been affected by this problem.

The IMB is monitoring the situation to ensure emergency vehicle access at all times to all areas. The IMB acknowledges the Governor's emphasis on prisoner and staff welfare of this potential security and safety hazard.

The Staff Mess was closed in the autumn on health and safety grounds. The lack of a safety shutter at the serving hatch attached to the fire alarm system, and a need for new flooring and refurbishment of the mess is required before it can re-open. Alternative facilities have been made available in the visits hall, though the variety of meals offered has been reduced. Nevertheless the Board welcomes the continued availability of a catering facility for staff.

4.2 Safer Custody

The work of the Safer Custody team has again focused on the use of PS by prisoners with its impact leading to violence, debt and bullying. A violence reduction strategy is now in place which encourages a prison-wide approach to the management of violent individuals and support for victims of violence. The impact of the strategy is reviewed monthly at the Safer Custody meeting attended by officers and managers as well as the Samaritans, Listeners, Chaplaincy and Family Link.

During the reporting year the prison has become a smoke-free establishment. A great deal of preparatory work was invested by senior managers to ensure that the transition to smoke-free was achieved and that prisoners were offered a range of alternatives to help them quit smoking. The IMB recognise the approach taken by the Governor and senior managers which led to this national policy being implemented with the minimum of disruption in Haverigg. Its continuing impact will be monitored by the Board over the coming year.

A new Induction wing has been opened in Billet D6 within an area of Fairfield, Residential 2. This offers prisoners arriving at Haverigg a safe and clean environment in which to find their feet and affords staff and prisoners time to plan where a prisoner would be best housed in the longer term and identify the type of employment suitable for individuals.

The availability of training for staff in Suicide and Self Harm is welcomed. This training is available for all staff and will enable them to identify those prisoners who are vulnerable

and offers strategies in supporting those individuals who need additional help.

Additional training for night staff has been provided to enable them to respond more effectively to serious self-harm incidents. All night orderly officers are now trained in first aid and have completed the Emergency Response in Custody training, delivered by paramedics.

The use of Assessment of Care in Custody and Teamwork (ACCT) to support vulnerable prisoners is good. The standard of care given is high and the Board has observed some sensitive and considerate reviews. However, audits, some of which were carried out by the HMIP Inspectors, have shown that there is room for improvement in the completion of the documentation. This will be an area that the Board will monitor closely over the next year.

5 EQUALITY, FAIRNESS AND COMMUNICATION

The Equalities Committee continues to meet quarterly and has been active in producing and widely distributing newsletters and posters throughout the prison.

Discussion groups for prisoners with protected characteristics have been well supported and have contributed, especially, in highlighting the needs of older prisoners and those with disabilities. However, although assessments have been carried out by Cumbria Adult Social Care, the Board is of the view that statutory services need to be more engaged in safeguarding for elderly prisoners.

It is pleasing to note that the "Five Minute Intervention" (FMI) initiative, which was piloted last year, is now embedded in daily practice. The Board has regularly observed highly positive and rehabilitative interactions between staff and prisoners.

The introduction of Personal Officers, following completion of their training, will be observed with interest by the Board in anticipation that this initiative will support and further develop the benefits gained from the FMI.

There is an active group of Listeners who are well supported by staff and the Samaritans. Prisoners have access to the Samaritans 24 hours.

The emphasis throughout the prison on a "Rehabilitative Culture" is welcomed but the Board is, nevertheless, concerned that the regime may be pressured by the concurrent implementation of several, albeit highly positive, initiatives, such as the FMI, above and Key Worker Training.

Once again, the Board notes that the remote location of HMP Haverigg presents travel problems for many visiting families and are aware that, for a large number of prisoners, visits are few and far between.

However, the Board acknowledges the efforts of the Family Link Worker and prison teams in the organisation of Family Days as a result of which sixteen prisoners and their families have benefitted. Feedback has been very positive. Specific days were also arranged for Long Term prisoners and also those of Enhanced status. Fifteen special visiting days are being planned to take place in 2018 and the Board welcomes the decision to include children and grandchildren within the Enhanced visit programme.

Transport links, particularly to the North East are poorly developed and accumulated visits are problematic as not every prison is able or willing to accommodate prisoners on a short-term basis.

6 SEGREGATION/CARE AND SEPARATION UNIT

6.1 Segregation/Care and Separation Unit

Over the last few years the board has highlighted the poor state of the building known as Scafell, which houses the Care and Separation Unit. A number of cells have had to be taken out of use because they are cold and damp. However the remaining cells have been painted and repairs have been carried out where required, which has made the unit brighter, cleaner and warmer for prisoners. Pre-occupancy checks are now routine to ensure cells are ready for new occupants, areas are free from graffiti and furniture is replaced if necessary.

Plans to put cladding on the exterior of the building and the ordering of replacement doors should make the unit more able to stay warm and dry during the winter months. Prisoners are to be given training from external contractors to fit the new external cladding which will enhance their skill set when leaving prison and hopefully lead to future employment.

New static exercise equipment has been located in the exercise yards and some cladding around those yards has been removed to make the area lighter for prisoners on exercise.

The Board is pleased to report that the Education department is visiting the unit weekly to provide in-cell education for prisoners and that more activities have been made available in the form of puzzles, games and a regular turnover of books.

The occupancy level has remained high throughout the reporting period. There has been a reduction in the number of prisoners coming into the unit on own interest or self-isolation. The majority of prisoners are those on good order rules. Whilst there have been some prisoners who have been on the unit for several weeks, this year has seen fewer than in previous years. Moving prisoners back onto the wings from segregation has often proved difficult and many are transferred out to other establishments.

Staff working in the unit are commended by the Board for their professionalism and skill in working with these vulnerable prisoners. Staff/prisoner relationships are good and staff do their best to adapt their approach to the individual needs of each prisoner.

Support for those on an ACCT is very good. Reviews take place on a regular basis with managers and safer custody officers ensuring prisoners' needs are identified and followed through.

All staff working in the unit have agreed training plans to ensure skills are acquired and kept updated.

6.2 SMARG (Separation and Care Monitoring and Review Group)

Meetings of the Separation Monitoring and Review Group are held bi-monthly. Random quality assurance checks on Incentive and Earned Privileges (IEP) boards, segregation reviews and paperwork are completed and reported on by the segregation manager to the SMARG meeting. The segregation action plan is monitored by this group and they receive reports on progress. Training needs for individual officers are also monitored.

6.3 Adjudications

The majority of adjudications take place on the unit known as Skiddaw. However they may also be held in the CSU or on other residential units as necessary. The Board monitors these on a sampling basis to ensure a consistent approach in how these are carried out by the different governors. Serious breaches of prison rules and offences are referred to the Independent Adjudicator.

Daily oversight of adjudication paperwork by the Business Hub has reduced the number of adjudications remanded for incomplete or unavailable paperwork.

7 ACCOMODATION AND SERVICES

7.1 Accomodation

Scafell: Used, as described in Section 6, as the Care and Separation Unit. Half of the building dates from World War 2 and is not fit for purpose. The reduction in the prison population and the subsequent lessening of the demand for segregation will enable the closure of the worst 5 of the 12 cells. Plans outlined on page 14 will improve both the physical appearance and structure of the building and, most importantly, will provide a better environment for detained prisoners and staff working in the CSU.

Skiddaw: (known as R1) A large two storey unit of two wings, with mainly single cells and a gated cell for constant watch. It has internal cameras covering the association/recreation areas.

Helvellyn: (Known as R4) Ex-oil rig accommodation, but deterioration in parts of the wooden exterior required extensive repair work and recladding. Maintenance of this unit is problematic as many of the hardware fittings are European. The majority of prisoners on the wing are enhanced IEP status. Cells have en-suite showers.

Langdale:(known as R5) Self-contained with gym, education and recreational facilities. It has internal cameras with monitors in the unit office. The cells have en-suite showers. All prisoners have a 'security key' to lock their cells.

Fairfield:(known as R2) **Closed October 2016** – A nine billet accommodation unit with one billet, D6, refurbished during the year and reopened as an Induction Unit. There are no plans to reopen any of the other eight billets

Great Gable: Closed October 2016 - No plans to reopen

Blencathra: Closed October 2016 - No plans to reopen

7.2 Catering and Kitchens

Once again, the Board commends the Catering Manager and his staff for continuing to provide varied menus of high quality food on a Daily Food Allowance (DFA) of only £2.02 supplemented by the use of seasonal fruit and vegetables grown on the prison farm.

However, the provision of special diets for prisoners who require them on ethical, medical and religious grounds has placed significant pressure on the overall budget. The Board continues to draw attention to this as special diets can cost up to four times more than the general DFA, all in the context of continuing price rises from the contracted supplier, 3663 and no additional resources.

The loss of key management and supervisory staff is of concern and the Board notes here, as elsewhere in the prison, the operational impact of delays in the recruitment process, specifically with security clearance.

Although there had been improvements to facilities in the kitchen and repairs to the roof

the Board has observed further roof leaks and the breakdown of the heating system during the winter months. The length of time between the reporting of breakdowns etc. and the completion of repairs by Amey, the externally commissioned service provider, is, in the view of the Board, unacceptable.

7.3 Gym

The gym facilities continue to prove popular with prisoners, especially the weight training room and, towards the end of the reporting year, the introduction of the weekly "Parkrun". The Board commends the outstanding work of the gym staff in the implementation of smoking cessation education which contributed to a smooth transition to the smoke free environment.

7.4 Chaplaincy

Good efforts are made to provide services and facilities for all faiths. The Board is pleased to note the appointment, a statutory requirement, of an Anglican Chaplain. However, as highlighted in other areas of the prison, there has been a delay in security clearance and the Chaplain has yet to take up her appointment.

7.5 Library

Following the appointment of a new Senior Librarian towards the end of 2017, plans are being developed to expand the Library services and to increase support to the Education Department's Literacy Programme. Of particular concern are the high rates of illiteracy and problems with numeracy, estimated to affect to 40% of the prison population. The Board will monitor the impact of the expanded service on both library use and literacy rates.

8 HEALTH AND WELLBEING

8.1 Healthcare provision

The HM Prison and Probation Service in partnership with the NHS has a responsibility to ensure that prisoners have access to health services that are broadly equivalent to those the general public receives from the NHS. This means that prisons should provide adequate physical health care, mental healthcare, health education and health promotion interventions to meet prisoners' general needs.

The specific primary healthcare services in HMP Haverigg are provided by Cumbria Partnership NHS Foundation Trust with General Practitioner provision through Gables Medical (Offender Health) Ltd., based in the North East and directly commissioned by NHS England. Mental Health services are provided by Greater Manchester West Mental Health NHS Trust. Dentistry is commissioned through the Local Area Team and provided by the Burgess and Hyder Dental Group. Pharmaceutical services are provided by Lloyds Pharmacy.

Since the planned significant decrease in prison population at the end of September 2016, waiting lists for general practice services and mental health care have fallen to be comparable to that for NHS services in the community. The remoteness of HMP Haverigg from a major hospital location requires that prisoners needing hospital attendance have lengthy prisoner escort journeys which impact on staffing levels in the prison. The Board reported the piloting of a telemedicine link with the Accident and Emergency Unit at Furness General Hospital to reduce the need for prisoners to travel to Barrow-in-Furness for consultations and to facilitate discussion on patient management between professionals in the last annual report, however, although there have been successful trials, progress on this has been slow.

The prisoner age profile broadly reflects that of society in general. An ageing prisoner profile means there has been an increase in the number of prisoners with complex healthcare needs, but there appear to have been very few referrals under the 2015 Care Act for adult social care and support. There has been very limited engagement of Cumbria Social Services in the prison in the form of vulnerable adult support services.

The development of a joint working protocol between GP healthcare and mental health services In HMP Haverigg has been promising, and there are frequent meetings to discuss shared care. However the implementation of the protocol remains a concern to the Board, specifically about the need for continued improvements in the delivery of "joined up" care.

Concerns remain for prisoner welfare if primary care and mental health do not work together effectively. Individual protests from prisoners about medication prescribing cause unrest and disruption of the prison regime, culminating, on one occasion, with a hostage situation involving a member of the healthcare team. The increased availability of additional psychiatry support has helped to improve mental health care for prisoners. A significant number of complaints to the IMB (15 out of 19) and Healthcare Complaint forms in 2017 still relate to the prescription of medicine.

Clinical area cleaning audits during the year have continued to record a particularly high level of performance during 2017, albeit there has been no contract for cleaning healthcare areas on residential wings.

8.2 Health Promotion

The implementation of the mandatory prison smoking cessation programme, implemented incrementally from September to take full effect in October 2017 seems to have caused surprisingly little disruption and has, albeit reluctantly by some prisoners, become an accepted part of the regime. The Board believes the credit should be afforded to the governor responsible and the gymnasium staff for the well-structured and successful outcome of this health initiative from which both prisoners and staff will benefit. The availability of "vaping" devices for prisoners to purchase and use in their cells has facilitated widespread acceptability of this programme in the prison.

The continuing misuse of drugs, particularly Psychoactive Substances in HMP Haverigg has contributed to further evidence of drug-related debt, violence and intimidation of prisoners, resulting in disruption of the prison regime and safety concerns. The less frequent number of episodes of intoxication and/or collapse of prisoners this year though has led to fewer difficulties with healthcare staffing and delivery of routine health interventions.

The development of the Saturday morning 5K "Park Run" within the prison grounds has been a health promotion activity that has been enjoyed by many prisoners and the Board applauds this as a step towards rehabilitation by "normalisation" of the prison regime in addition to the health benefits for participants.

8.3 Blood borne infections

Hepatitis B and C are highly infectious blood borne viruses (BBVs) continue to present a serious risk to prisoners living in a close environment and where, for example, sharing of blood contamination on equipment, such as razors and hair clippers may occur.

The Board was impressed to note that the smoking cessation health promotion open days in the gym resulted in several prisoners who had previously not consented to blood-borne virus testing agreeing to blood testing.

A training resource for officers in relation to BBVs has been progressed in the Clinical Governance Action Plan in 2017 after the IMB expressed concern about possible inappropriate use of disinfecting tablets by prisoners.

9 EDUCATION, LEARNING AND SUPPORT

HMP Haverigg is a training establishment designed to take prisoners towards the end of their sentence with the aim of giving them work experience and the potential to gain vocational qualifications. New prisoners, on arrival, are assessed to ascertain their educational level and suitability for various training courses on site and, as far as possible, are matched to the vacancies that are of interest to the individual and meet the requirements of their sentence plan.

The primary supplier of Education, Learning and Support (ELS) is Novus, a justice organisation branch of the Manchester College and, during the reporting year, strong links have been developed with the University of Cumbria in Carlisle.

English literacy and numeracy classes are provided with some taking place in small classrooms in the industrial units in order to reduce disruption to the normal working day.

Well-equipped facilities are available for training in Information Technology. Further Education courses are available and it is pleasing to note that two prisoners are making good progress towards degree level qualifications, via the Open University in Law and Psychology.

10 WORK, VOCATIONAL TRAINING AND EMPLOYMENT

10.1 Practical Courses and Facilities

Courses teaching plastering, kitchen and bathroom fitting continue to run and offer 'through-the-gate-support' sponsoring the procurement of tools and employment brokerage on release. In addition, training in workshops involves the assembly of industrial units from pre-manufactured parts and the repair of second hand bicycles (then sold to support charities).

Three woodworking shops and a larger woodworking area make products for sale to the general public. Units have been working at limited capacity since the summer year due to the reduction in the operational capacity in the prison following serious disruption on the Langdale Unit.

Vocational qualifications are also delivered in brickwork, tiling, industrial cleaning, site joinery, horticulture, recycling, catering and the high profile and award winning smokery. The Call Centre training department (under the aegis of Census Data) educates and trains prisoners in the appropriate techniques used in this industry. There is a high demand, externally, for call centre operatives and most prisoners trained in this department are able to obtain employment in this kind of work on leaving prison.

In addition to the above facilities there is a large farm which grows produce to supplement the usual prison rations. Some of this produce is sold in the farm shop, open to the general public.

There are plans to introduce a training course in the use of heavy mechanical plant and preparations for this are being made.

10.2 Purposeful Activity

At the time of writing, HMP Haverigg can provide jobs for all prisoners. An extensive range of employment opportunities is available and a comprehensive chart, detailing work areas with accompanying rates of pay and number of prisoners involved in a given activity, are shown in the table on page 19.

A well-equipped gym with a weights room nearby, is not only important from the point of view of exercise for prisoners but also forms the basis for training a number of fitness trainers for the future.

The Board has seen no evidence of formal art or music education on site, however, materials are available for prisoners to develop their artistic skills and a number of musical instruments are loaned as required.

HMP Haverigg is well equipped to train a large number of prisoners in a wide variety of skills. At the moment because of a reduction in the prison population following wing closures, certain facilities are not being used to the full but it is hoped that, as the numbers of prisoners gradually increases, the facilities will become fully utilised.

WORKSHOP VACANCIES			
	No	PAY	WEEKLY
INDUCTION	15	£4.00	£60.00
UNFIT/MEDICAL RETIRED	8	£6.00	£48.00
RECEPTION MOVEMENT	6	£2.60	£15.60
NON-OLASS COURSES (Chapel, Story-book dads, etc)	8		£0.00
EMBEDDED LEARNING (Educ courses in work)	6	0	£0.00
DRUG RECOVERY PROGRAMME	8		£0.00
R1 CLEANERS	1	£12.00	£12.00
(1 x No 1, 6 x Cleaner, 2 x Painter)	8	£8.00	£64.00
INDUCTION ORDERLY (R1)	1	£12.00	£12.00
R4 CLEANERS - Litter Pickers require Security clear-	2	£10.50	£21.00
ance	5	£8.00	£40.00
(1 x No 1, 1 x Seg, 3 x Cleaner, 2 x Painter)	4	00.00	
R5 CLEANERS (2 x Cleaner, 2 x Painter) R5-Kainos Mentors	4	£8.00	£32.00
R5 - KAINOS COURSE	24	£12.50 £10.50	£50.00 £252.00
CHAPEL ORD	1	£10.50	£252.00 £15.00
RESETTLEMENT ORDERLY/PID	1	£15.00	£15.00
INDUCTION ORDERLY/PID	1	£15.00	£15.00
TOE BY TOE ORDERLY/PID	1	£15.00	£15.00
PEER NAVIGATOR	1	£15.00	£15.00
LIBRARY ORD	2	£15.00	£30.00
RECEPTION ORDERLY (LISTENER)	1	£15.00	£30.00 £15.00
GYM COURSE - L1/L2	16	£10.50	£168.00
GYM ORDERLY	6	£10.50	£75.00
GYM - Health Trainers (add-on Role - paid by ses-		212.30	
sion)			£0.00
GYM - ORDERLY CLEANER	1	£8.00	£8.00
EDUC ORD/CLEANER	2	£8.00	£16.00
EDUCATION COURSES	24	£10.50	£252.00
STAFF RESTAURANT / VISITS TEA BAR	3	£15.00	£45.00
TEA BAR / RES 4 SERVERY	3	£15.00	£45.00
KITCHEN ANCILLARY	10	£12.50	£125.00
KITCHEN POT WASH	2	£15.00	£30.00
CIT TILING (4 - 7 MONTHS)	11	£10.50	£117.50
CIT INTERIOR FITTING (4 - 7 MONTHS)	11	£10.50	£117.50
CIT PLASTERING (7 - 9 MONTHS)	11	£10.50	£117.50
CIT CAROUSEL CLEANER (Rotate all areas)	2	£8.00	£16.00
CALL CENTRE	16	£25.00	£400.00
FARM (Qualification 8wk & 16wk)	16	£12.00	£192.00
LAUNDRY (inc 3 x CES AM)	11	£12.00	£132.00
SMOKERY - QUALIFICATION	6	£28.00	£168.00
SMR - QUALIFICATION AVAILABLE	22	£10.50	£242.00
WOODWORK	15	£10.50	£168.50
RECYCLING PARTY (Quals 8wk & 16wk)	6	£14.00	£94.00
(7 x Bins, 6 x Dirty Party/Birds)	7	£10.00	£70.00

11.1 Offending Behaviour Courses:

Generally, courses are available to satisfy individual sentence plans. The Kainos Community 'Challenge to Change' programme, part of the Langley House Trust, is considered to have produced good results. However, the Board was concerned when the programme, delivered on the Langdale Unit, was suspended when the residence was closed for repairs following the disturbance in August with all the participants transferred to other establishments. It was pleasing to note that a number of prisoners were subsequently returned to Haverigg to complete their course.

The Unity scheme, an NHS-run alcohol and drug recovery service for people living with substance misuse problems across Cumbria, continues to provide an effective support to prisoners.

In addition, courses focussing on domestic violence, a significant factor in prisoner reoffending, have been increased.

11.2 Life Skills Training

The Board commends the efforts of the Librarian in identifying gaps in information that longer term prisoners, in particular, may face on release. Driving theory and construction skills courses are available to prisoners twelve weeks prior to release.

The need for development of basic computer skills prior to release is acknowledged as important in enabling prisoners to prepare, for example, for job searches and applications. The impact of any future initiative to improve the, currently poor, level of digital skills will be monitored by the Board.

11.3 Saving Scheme

Haverigg's prisoner savings scheme, for those working in the Smokery and the Call Centre, provides both the opportunity for work experience and employment on release and additional funds on top of the standard discharge grant.

Section - Work of Board

The statutory duties of the Board have, for most of the year, been carried out by four core members accompanied by a probationer member until July when she left. A second probationer member had, for personal reasons, to withdraw from training for several months and has decided not to return.

Nonetheless, the Board has raised its profile in the prison as evidenced by a 24% increase in both the number of visits to the establishment since last year and, in the range, number and complexity of prisoner applications to which the IMB has responded.

In addition, members of the Board attend, as observers, a range of prison meetings including the Daily Operations meeting, Clinical Governance Committee, Prisoners' Council, Safer Custody, SMARG, Veterans' Support Group and full staff meetings whenever possible.

Two new probationer members joined the Board in August and are both progressing well with their training. Although the additional responsibilities for mentoring and training have added to the workload of the Board, it has been, and continues to be, refreshing to have enthusiastic and committed new members who are, already, making a positive contribution.

BOARD STATISTICS	
Recommended Complement of Board Members	13
Number of Board members at the start of the reporting period	7
Number of Board members at the end of the reporting period	7
Total number of visits to the Establishment	279
Total number of segregation reviews attended	32
Date of Annual Team Performance Review	September 2017

Code	Subject	Current reporting year	Previous reporting year
A	Accommodation including laundry, clothing, ablutions	3	1
В	Discipline including adjudications, IEP, sanctions	1	4
С	Equality	1	0
D	Purposeful Activity including education, work, training, library, regime, time out of cell	16	7
E 1	Letters, visits, phones, public protection restrictions	4	12
E 2	Finance including pay, private monies, spends	1	1
F	Food and kitchens	0	3
G	Health including physical, mental, social care	19	20
Н 1	Property within this establishment	3	7
H 2	Property during transfer or in another establishment or location	11	6
Н3	Canteen, facility list, catalogue(s)	0	0
I	Sentence management including HDC, ROTL, parole, release dates, re-categorisation	1	11
J	Staff/prisoner concerns including bullying	7	8
К	Transfers	1	7
	Total number of IMB applications	93	74
	Number of confidential applications NOT shown in above	16	1