



INDEPENDENT MONITORING BOARDS

Monitoring fairness and respect for people in custody

INDEPENDENT MONITORING BOARD

FOR

HM PRISON HULL

ANNUAL REPORT

FOR THE YEAR

2015

**Her Majesty's Prison
Hedon Road
Hull
HU9 4LS**

This report does not attempt to give an overview of all aspects of prison life in 2015, or to duplicate other specialized documents.

The Annual Report is addressed formally to the Secretary of State for Justice and on his behalf to the Minister for Prisons. It is also addressed to the Director General of the Prison Service, the Area Manager of the Prison Service, the Local MP, Library and Local Newspapers.

In addition the Report is addressed to the Governor of HMP Hull, its content may also be of interest to all who work at HMP Hull since it comments on many of the services which they provide.

Finally it is a published document and potentially of interest to members of the public both within the community of the establishment.

Independent Monitoring Board Diversity Statement

The HMP Hull Independent Monitoring Board is committed to an inclusive approach to equality and diversity which encompasses and promotes greater interaction and understanding between people of different backgrounds including race, religion, gender, nationality, sexuality, marital status, disability, age etc. We recognise that a fully inclusive approach to diversity must also respond to differences that cut across social and cultural categories such as mental health, literacy and drug addiction.

The Board values this approach to diversity within its recruitment and board development practices to increase the repertoire of skills and awareness amongst its members of the diverse needs and perspectives of the population within HMP Hull.

All members of the HMP Hull IMB will undertake their duties in a manner that is accessible to everyone within the establishment regardless of their background or social situation. The Board will monitor to establish that the experiences and interaction between staff, offenders and visitors is fair and without prejudice. Where this is not the case the board will alert appropriate authorities and individuals including the governor, senior management, area manager and the prisons minister.

Section 1

STATUTORY ROLE OF THE IMB

1.1 The Prisons Act 1952 and the Immigration and Asylum Act 1999 require every prison and Immigration Reception Centre (IRC) to be monitored by an independent Board appointed by Ministry of Justice from members of the community in which the prison or centre is situated.

1.2 The Board is specifically charged to:

- satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.
- inform promptly the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.
- report annually to the Secretary of State for Justice on how well the prison has met the standards and requirements placed on it and what impact these have on those in custody

1.3 To enable the Board to carry out these duties effectively, its members have right of access to every prisoner and every part of the prison and also to the prison's records.

Section 2

Contents

Section 1	-	Statutory Role of IMB	2
Section 2	-	Contents	3
Section 3	-	Description of the Prison	4
General			
		Purpose and Vision	4
		Prison Population	5
Section 4	-	Executive Summary	6
			7
Section 5		Statutory Reporting Areas	
		Equality and Inclusion	
		Foreign National Offenders,	12
		Disability	13
		Learning and Skills	14
		Library	15
		Safer Custody	15
		Healthcare	17
		Dentistry	19
		Separation and Care Unit	19
Section 6			
		Security	22
		Programmes	22
		Visitors Centre	23
		Catering	25
		Work of the Independent Monitoring Board	28

Governors Adjudications	31
Applications to the Independent Monitoring Board	33
Agencies in support of HMP Hull	35
Glossary	36

Section 3

Description of the Prison

HMP Hull is a Victorian Prison opened in 1870 to hold both men and women, 2 miles east of Hull city centre.

In 1939 it was used as a Military Prison and later a Civil Defence Depot. In 1950 it re-opened as a Closed Male Borstal. In 1969, after extensive security work, Hull became one of the first maximum security dispersal prisons.

On 31 August 1976 it erupted in an orgy of violence and destruction which lasted 5 days and closed the jail for the best part of a year. In 1986 Hull was removed from the dispersal system and assumed its current role as a Male Local Prison/Remand Centre.

In 2002 the prison expanded and the site increased in size. The expansion included 4 new wings, a new healthcare centre, sports hall, a new multi-faith centre and refurbishment to other part of the prison including the kitchen, education and workshops.

Purpose and Vision

HMP Hull is fully committed to the NOMS objectives of:

Protecting the public by holding those committed by the courts in a safe, decent and healthy environment.

Reducing crime by providing positive and constructive regimes which address offending behaviour, improving works skills and promote law abiding behaviour in custody and after release.

Population

HMP Hull has an operational capacity of 1055. At the time of writing Hull is holding 1012 prisoners.

There is an issue with moving life sentenced offenders into suitable prisons once the establishment has completed their initial paperwork following sentence. There is often a long wait until a suitable space becomes available in the Cat B estate. The procedure requires the lifer manager contacting a suitable prison, that prison agreeing to accept the offender; followed by a wait of often months before a space becomes available. HMP Hull accepts many Indeterminate Public Protection sentenced offenders to undergo SOTP programmes. Most come to Hull as Category Bs although the establishment does accept Category Cs. On completion of their programmes many are re-categorised to C and once more they must remain at HMP Hull until suitable accommodation becomes available in Cat C establishments.

Apart from ETS/TSP we can offer no suitable offending behaviour work to those IPPs sentenced for non sex offences. Their sentence plans may require them to undertake CALM, alcohol or other interventions.

Section 4 Executive Summary

4.1 Particular Issues requiring a Response

4.1.1 Issues for The Minister For Health

When is it proposed that establishments to hold, treat and care for those with severe mental health issues, who are questionably not suitable for a prison environment, become an issue which will be deemed important enough to be discussed at Ministerial level and measures taken to facilitate the commissioning of such establishments?
Care in the Community has clearly not worked and this could form part of the reason why the prison population is so high.

For those with a diagnosed mental illness, who have been allocated a place in a secure mental health facility, more beds need to be made available in these facilities to ensure that those allocated a bed will not wait, in some cases, two years before a place becomes available in a mental health facility.

This is a matter which should be addressed as a matter of urgency. (5.4.16 & 5.5.8 & 5.5.9)

4.1.2 Issues for the Director General

The late arrival of prisoners from courts remains an issue. Prisoners have reported being in the cellular vehicle for some hours without a drink or food and in many cases, a toilet break.

Out of area prisoners due to some and west Yorkshire prison being full a constant problem for Hull. The establishment does try extremely hard re-locate these prisoners, unfortunately the most common solution is to transfer them to HMP Humber. This is not really a solution due it it's relatively close location to HMP Hull, however the board notes the efforts of the OMU department to re-locate these prisoners closer to home.

4.2 Issues of Excellence not requiring a response

The impressive work of the Safer Prisons team in supporting prisoners, and identifying those at risk from self-harm or violence along with the commitment of the coordinator. (5.3)

The impressive work carried out by the Head of Equalities (5.1)

The professionalism demonstrated by the staff of the Wellbeing unit particularly in the management of disruptive offenders with long term stays in the units. (5.5)

The excellent work carried out by the security department in detecting and confiscating articles of contraband, for instance, drugs and mobile telephones. Their improved searching agenda has resulted in less trafficking within the establishment. (6.2)

The quality of food, and the excellent training opportunities provided by the catering department. (6.6)

The partnership working showed by the Healthcare providers (6.1)

The commitment demonstrated by staff in their daily tasks along with their willingness to assist the IMB in carrying out their monitoring role.

4.3 Overall Judgement

In the Board's opinion, HMP Hull has benefited from the strong leadership given by the current Governor and Management Team, with emphasis placed on staff motivation, morale and an engenderment of a pride in their work. This has greatly benefited the prison/staff relationship. One effect of this has been a substantial decrease in the number of applications sent to the Board.

In the Board's view the focus for the coming year should be on resolving the current problems as regards to purposeful activity in particular, with the underutilisation of the workshop facilities. The Board is unhappy with resettlement figures regarding the number of prisoners released without accommodation. Prior to the external contracts being awarded over 95% of prisoners were released to specific addresses. Now this figure has fallen dramatically. This concern needs to be tackled urgently if the issue of re-offending is to be taken seriously. This, in line with every IMB Board, share the general worry about the rise in the use of NPS. It impacts not only on individual prisoners but also the difficulties and dangers it poses to staff on a regular basis. It has the potential to de-stabilise prisons and as such needs robust intervention and management to confront the problem.

However despite the above concerns (which are applicable to most establishments) the board is unanimous in its judgement that HMP Hull is effectively run and provides a safe and decent environment for all.

Section 5

5.1 Equality and Inclusion

5.1.1. Hull prison continues with its drive to carry out its duty in eliminating unlawful discrimination, promoting equality of opportunity and promoting good relations between people of different racial groups.

5.1.2 The Board acknowledges the commitment of the Governing Governor to diversity and equality, by appointing a Governor grade to the standalone position of Head of Equalities. This demonstrates to all, the commitment at HMP Hull to this element of its workload.

5.1.3 The Race Equality Action team (REAT) consisting of functional heads and is chaired by the Governing Governor drives forward the Diversity agenda with well attended bi-monthly meetings, at which all strands of diversity are discussed, monitored using SMART data and where any current issues around diversity are expertly managed with commitment and transparency. IMB members attend these meetings.

5.1.4 All Racist Incidents are fully investigated by the Head of Equalities and are countersigned by the Governing Governor. This ensures that the Governor knows which issues, if any, are taking place in his establishment. Investigations are carried out and reports issued within the stated timescales.

5.1.5 Foreign National Offenders

5.1.6 The establishment has held an average of 57 foreign national offenders during the year.

5.1.7.4 Immigration Surgeries were held throughout the year which is an increase on the two held during the previous year. All convicted foreign national offenders were invited to attend to discuss personal issues with UKBA officers from Croydon. This initiative led to many offenders being deported at their own request quickly and with some help and guidance under the ERS and FRS schemes. This also afforded offenders with assistance with personal issues particularly in relation to resettlement to their respective countries.

5.1.8 In support of the foreign population there is a constantly updated a list of staff who speak foreign languages - these now include;

ARABIC-POLISH-KURDISH-DUTCH-FRENCH-GERMAN-ITALIAN-SPANISH-SWISS AND SIGN LANGUAGE.

5.1.9 Impressive work has been undertaken in respect of language barriers this reporting period; the establishment has introduced language line phones in key areas such as reception and the first night center combined with updated hard copies of Race and Diversity Information Booklets for all prisoners which offer advice in relation to all the diversity strands. These have also been placed onto stand alone computers for prisoners to access in the prison library. These documents and other prisoner information booklets have been made available in many different languages. The prison uses the interpreting services supplier BIGWORD, this company deals with all interpreting issues for all the Ministry of Justice departments.

5.1.10 Other documents in foreign languages (Dutch-French-Portuguese-Italian-German-Italian and Russian) include: How to make a complaint, how to report a racist incident, questions asked on reception, the Race Equality Policy Statement and Procedures in the monitoring of phone calls. Other documents have been translated on request by departments taking into account the current population nationalities.

5.1.11 Disability

5.1.12 All elements of Disability management is monitored by the Head of Equality's and in partnership with the healthcare providers offer an extensive service to the prisoner population. The service ensures that upon reception into custody, 100% of offenders are given the opportunity to self declare any disability they may have. They may also self declare within the induction stages and in all residential units at any time should they choose to do so.

5.1.13 By self declaring, offenders sign to say that they agree to share information with the prison and its agency partners. This ensures that their stay in custody is as equitable as far as reasonably possible with that offered within the community.

5.1.14 In particular, it is pleasing to see that a working system is now in place which takes into account individual needs and if necessary, allows reasonable adjustments to take place, for instance, the use of personal medical equipment which was used whilst at liberty, to be received into the establishment, subject to the relevant security checks having taken place. There has been an increase in the number of elderly prisoners, some who are using wheelchairs. Comprehensive personal evacuation plans have been generated which in the event of an incident, elderly and disabled offenders will be assisted from the premises by the implementation of a plan designed specifically for the individual. This ensures their timely and safe removal from any adverse situation which may occur.

5.1.15 With a full time Head of Equalities in place, Hull is now in a position to fully monitor its population with regard to disability and the elderly population. This information, in particular to regime provision, facilities and transfer is communicated in a weekly basis to the Governing Governor, SMT and all residential areas. The information is also shared with the Board by the means of a comprehensive weekly situation report and the creation of a computer based information system which provides information on various forums, for instance, The Irish Nationals and Foreign National forums.

The multi-faith centre provides pastoral care for all faiths including Christianity, Judaism, Buddhism, Pagan Muslim and Hindu. No mainstream group is excluded

Although the numbers are small, transgender prisoners have been found to be treated sensitively by all staff.

5.2 Learning and Skills. Employment. Resettlement

5.2.1 The prison has activity places for more than two thirds of the population. This consists of Education and vocational courses and work based activities.

5.2.2 Work places throughout the prison include Kitchens, Gardens, Industrial Cleaning, construction skills, joinery, painting, printing and Textiles. These workshop are jointly covered by the prison and the education provider “NOVUS”.

5.2.3 The IAG (Information Advice and Guidance) team increased in number from one to four during the period. The aim of the team is to interview and assist the learners in planning their learning journey throughout their stay in the prison system. The pathway is set in place at the initial assessment and this can be and is adjusted at the learner’s request. Should the learner transfer to another establishment their records are transferable, resulting in continued education and due to the links with resettlement, enables efficient and productive sentence planning. The ultimate hope of this service is that the offender will be in a position to gain employment on release from custody. The board is mindful that the number who have a job or training prior to release is only approximately a third of all released prisoners. No doubt the higher than average unemployment in Hull makes what is already a complex and difficult situation worse.

5.2.4 Computers have been installed in almost all of the classrooms enabling the department to meet Industry Standards for IT and associated equipment. The board is particularly impressed with the IT based digital workshop, offering state of the art training to prisoners.

5.2.5 The board is aware of some staffing difficulties with the workshops, this has led to an inconsistency in prisoner attendance. Plans are in place to recruit additional staff to address this issue.

5.2.6 Prisoners receive a full assessment of their educational needs soon after entry into the establishment.

5.2.7 Library

5.2.8 The library is a very pleasant facility, well stocked with books and other media. There are a range of books in various languages to meet the needs of foreign national offenders. Prison Service Orders are displayed and legal publications are readily available. The stock is well maintained and changes frequently. The staff offer a valuable service where users are able to obtain information through a Staff internet connection, the staff research then print the information for the user.

5.2.9 The Library contributed to the National Year of Reading by arranging a number of initiatives, not least the family Learning Day on Book Share which resulted in the production of a Big Book Share Storybook which is an anthology of stories supported financially by the Paul Hamlyn Foundation.

5.2.10 The Librarians visit offenders who are unable to access the library and there are well stocked bookshelves on the Wellbeing & SACU units.

5.3 Safer Custody

5.3.1 There were 3 deaths within the establishment throughout the year
0 Natural Causes
3 Self inflicted

All Coroners Inquests were opened and closed in a timely manner within the period with no fault being found in any case.

794 ACCT documents were opened for offenders.

5.3.2 The board acknowledge the efforts HMP Hull make with regards to Safer Custody, and welcome the additional resources attached to the function with regards to the standalone Band 4 Senior Officer.

5.3.3 ACCT training has been a high priority for the establishment with 50 Officer and OSG's trained in 2015.

5.3.4 There were 60 Supporter (formally known as Listeners) training courses held throughout the year. Unfortunately Supporters from the Mains population are often transferred to other establishments through Performance Management Unit; this significantly reduces the numbers of Supporters from Mains population throughout the year. On average between 4 and 6 Listeners from Mains population are available against the 10 to 12 who have been trained.

Fortnightly meetings take place throughout the year with Listeners and Samaritans and this is coordinated by the Safer Custody Coordinator.

5.3.5 Safer Custody meetings chaired by the Head of Residence and Safety and are held monthly and are well attended. Supporters are in attendance on a rota basis.

5.3.6 The establishments ACCT register is placed on the Intranet daily ensuring it is widely available for staff to view.

5.3.7 The Board commends the commitment of the Safer Custody Team.

5.4 Wellbeing Centre

5.4.1 Physical and Mental Health provisions within HMP Hull are provided by City Health Care Partnership.

5.4.2 The Wellbeing department provides equal access to all prisoners within the establishment regardless of their location.

5.4.3 Discipline officers provide the operational cover to the Healthcare unit, providing a residential cover for residents and operational support to the nursing teams for clinics & surgeries.

5.4.4 Although the prison has in house PALS (Patients Advice Liaison Service) to handle complaints about aspects of Healthcare, the Board has received many complaints throughout the year. These were returned directly to the Matron as the lead of healthcare, who investigated thoroughly and addressed the patient directly as well as furnishing the board the outcome. Most of the complaints concern medication and prescribing issues, some of which are sent directly to the Board. These are copied and forwarded to PALS and a copy of the reply is requested.

5.4.5 Healthcare provisions begin with a full health screen at the point of reception in to the establishment followed by appropriate location as follows:

- 1 Any clients with history and dependency to any illicit substances/alcohol are located on an integrated drug treatment unit.
- 2 Any client with immediate healthcare needs of an acute nature will be referred to an outside hospital if required or monitored within the healthcare in patients unit.
- 3 Any clients demonstrating any mental health related issues will be observed and assessed within the inpatients unit.
- 4 Main stream and Vulnerable prisoners will have immediate healthcare issues and risks identified then located accordingly.

5.4.6 Outpatient clinics are facilitated to manage long term conditions and vaccination programmes, along with Smoking Cessation, Healthy Living, Communicable Disease clinics and other issues.

5.4.7 In- patient care is provided according to clinical need and multi agency working allows for the transfer of clients under mental health act where necessary.

5.4.8 The unit is a purpose built unit providing clean and private rooms for consultation. There is a multi bedded ward, cellular accommodation, in recent months a Terminal Care suite has been adapted, this is a necessary addition due to the rising population of older offenders. It is clean, well equipped and pleasantly decorated. Within the unit there is an association room, which is well equipped with comfortable furniture, reading material and games, along with a television. All cellular accommodation contains a television and kettle – subject to individual risk assessment.

The board noted the addition of some gated rooms, which aid greatly in the supervision of prisoners on constant watches.

5.4.9 Mental Health Issues continue to dominate the agenda. A large number of prisoners suffer from some form of mental illness. Many of these prisoners display challenging behaviour. On many occasions during the reporting period, the majority of Healthcare beds are taken up by those individuals with one or more mental health issues.

5.4.10 Mental illness amongst the prison population is a major problem for the service and takes an enormous amount of time for all staff.

5.4.11 Prisoners with serious mental health problems must be taken out of the mainstream system and treated in specialist centres to allow staff to concentrate on the many, many prisoners who certainly need rehabilitation in order to prevent Re-offending.

5.4.12 Dentistry

5.4.13 The Dentistry services at Hull is excellent, with 3 Triage sessions each week, however due to numbers of patients awaiting treatment, waiting lists remain lengthy and a course of treatment can in some cases take up to one years for completion.

5.4.14 Approximately 20 patients are seen in each Triage session.

5.5 Separation and Care Units

5.5.1 This period has been particularly challenging for the SACU, due to two main issues:-

- Firstly the number of incidents of NPS “legal High’s” misuse and the associated violence and high risk behavior this presents.
- Secondly the number of prisoners refusing to move from the segregation unit due to demanding transfers to other establishments.

5.5.2 The population pressures on the units may at times determine the awards that offenders receive on Governors adjudications due to the unit being full at that time.

5.5.3 In this 12 month period there have been 2762 adjudications.

5.5.4 A review of the adjudications concludes that CC was appropriate for the charges proven according to the adjudication tariff directory.

5.5.5 There have been very few incidents of note as far as particularly disruptive residents are concerned. Over the year the Special Cell has only been utilised two occasions and this has been mainly to manage prisoners on Dirty Protest.

5.5.6 Over the period Control and Restraint was used 254 times with the vast majority being spontaneous incidents.

5.5.7 The Independent adjudicator visited the prison on 12 occasions and conducted a total of 30 adjudications.

5.5.8 The board notes the operation of the unit in terms of paperwork, daily logs, history sheets, health logarithms and ACCT document record keeping is meticulous. Communications from the unit to the board regarding movement of prisoners into the unit is extremely good, as it is in the case of the use of Special accommodation and when the use of mechanical restraints is necessary. However this is rare.

A Board member visits the unit at least once each week and is always able to speak freely and privately to all prisoners on the unit and staff are always able to furnish information about each prisoner and ready to respond to questions and request from board members.

The Board takes this opportunity to commend the work of the staff within SACU and Wellbeing for dedication and professionalism coupled with integrity and empathy shown to others throughout the year.

Section 6

Other areas on which the Board wishes to report

6.2 Security

6.2.1 As in most other establishments, drugs and mobile phones are constantly finding their way into the establishment and this is a major concern for all. However the Security department at Hull is very robust in tackling this issue. Staff has confidence in the Security Intelligence Reporting system (SIR) and much use is made of this.

6.2.2 During recent months, security, though always robust, has taken major steps to address the issue of drugs and mobile telephones. Many more ad hoc searches on staff entering and leaving the establishment have taken place as well as more targeted and ad hoc searching of offenders. The department have been successful in locating and retrieving contraband quickly.

6.2.3 However a recent disappointing security audit highlighted a number of security concerns. This is also reflected in an ongoing problem of gates and doors being left open. The board acknowledges the robust stance the Governor is taking on this issue.

6.3 Programmes

6.3.1 The year has been one of challenge and change for the Programmes department in terms of staffing, performance and direction.

6.3.2 The main challenges centered on recruitment and retention of staff, driving clinical standards in terms of quality of delivery, ensuring targets were met and developing the remit of the Programmes function to better integrate with the work of the establishment generally.

6.3.3 At the start of the year the department was carrying a significant number of vacancies which impacted on the staff in post. However the staff demonstrated a high level of integrity and commitment during what can only be described as a stressful period. Thankfully by the end of the year the staffing situation had stabilised and the only vacancy was Functional Head- Chartered Manager E who sadly left the establishment in December. Credit should be given for the excellent work managed throughout the year and the targets achieved. Sex Offender Treatment Programme (SOTP) score being 95%. This is a tremendous achievement and reflects the competency of the staff especially when given the difficulties experienced in the early part of the year.

6.3.4 Key challenges for the coming year include the introduction of a new Thinking Skills Programme, a joint programme between Prisons and Community which will replace the current Enhanced Thinking Skills course, the retention of current staffing levels and the introduction of a new Audit document from the Interventions and Substance Misuse Group (ISMG). There is also the possibility of piloting a joint SOTP between prisons and community.

6.3.5 PIPE Unit - Psychological and Informed Planned Environment

Psychologically Informed Planned Environments (PIPEs) are an additional stage in the Offender Management Personality Disorder Pathway. The author describes the context, the impact of the work on both offenders and staff, and discusses the importance of paying close attention to the psychological process level from both a service and an organisational perspective. It is argued that the group analytic understanding of group and individual process is an important element of the psychological containment within PIPE for both offenders and staff. The group analytic focus on the here and now relational level linking to the historical context and the unconscious group and individual process provides a structure and concept for understanding the intrapersonal, interpersonal, group process, psychosocial process and the organisational context and its impact. Reference is made to the necessity of addressing the environment offender's move onto following their PIPE experience.

Offenders housed in the unit are taken from various offence categories and are often prolific offenders, those with severe personality disorders and sex offenders amongst others.

The Hull unit has recently been in a position where it has been able to take patients from secure hospitals which has allowed the NHS to free up several beds for those waiting for secure hospital admittance.

- The PIPE unit enjoys the benefit of its own kitchen on the unit, which has the beneficial effects of the residents and staff cooking together as a psycho social activity. This along with the many other activities available is certainly beneficial in learning life and social skills in preparation for eventual release.

There has recently been exercise cardio machinery fitted on the units yard and residents are making positive use of this additional facility.

- In December the unit held a Together Day which gave 12 residents the opportunity to meet with family, friends and professionals to ‘get together’ and look at ways of supporting them throughout their sentence during their time on PIPE. A number of external agencies attended providing opportunities for links to be made between the different services.

The Board commends the Programmes Department for their sterling work in maintaining Hull’s excellent reputation in what has been a trying year.

6.4 Visits and Visitors Centre

6.4.1 The existing Visitors Centre is located to the left of the Main Gate and provides facilities for visitors to book in prior to a visit; this applies to both domestic and legal/official visits. Facilities available include the provision of waiting areas with comfortable seating, drinks machine and toilets; there is additionally a small play area for children.

Recent improvements include the provision of daily fresh fruit from a local supermarket, along with bottled water and a selection of small toys. Crayons and paper are readily available for children’s use.

6.4.2 In partnership with Hull City Council Parenting Development Team a Children’s Centre awareness week was held towards the end of the year in the Visitors Centre. Several children’s centres provided child practitioners to offer advice, guidance and support to parents/carers and staff. The week was a great success and plans are now being formulated to repeat this on a regular basis involving all 19 children’s centre in Hull.

6.4.3 Funding has been secured for a Children and Families Support Worker who will be based in the Visitor’s Centre and signpost families to relevant support services. This service is to be delivered by Home-Start (Hull) a national charity working with families that have

a child under 5. The project will eventually move to the Community Resource Centre when completed.

6.4.5 The prison has on average 1300 visitors each month. This is an opportunity to provide targeted intervention and support to families who often resist involvement with mainstream health and social care services.

6.4.6 The board welcome the invention of the prison visits shop and canteen selling freshly made products to visitor's families.

6.6 Catering

6.6.1 The Catering departments, although always commended by the board has excelled during this reporting period.

6.6.2 Offenders from the VP units replaced offenders from the Main population in the kitchen. The criteria for this change was based on the premise that Mains offenders had been the offender contingent in the kitchen for some years. There was some opposition to this change initially however this very quickly settled down. This change has resulted in a more static population in the workforce which has contributed to the much improved atmosphere generally,

6.6.3 The department continues to bake its own bread and other related products. The standard of the food served remains of an excellent standard.

6.6.4 Staff produce some very good home-made dishes which the board samples in both the kitchen and the serving areas on the wings. There is often some difference between the temperature of the food in the kitchen and that when it reaches the various wings serving area. However it has to be said that HMP Hull is a prison spread over a very large area and the time it takes to get food to the far end of the prison cannot fail to detract from the quality of the food when it leaves the kitchen.

6.6.5 Much work has taken place in the kitchen resulting in a much brighter and cleaner environment. This is a Victorian kitchen not designed to cater for so many therefore it is expected that as with the remainder of the Victorian building it is in constant need of maintenance. All the issues the board has reported on over past years appear to have been resolved. Equipment does break down as one would expect in an area which produces meals daily for over one thousand people, however repairs are carried out much more quickly than in the past and some very fundamental pieces of equipment have been purchased to enable the staff to produce more variety into their "homemade" products.

6.6.7 The Board commends the work of the staff for their hard work during the year and for their efforts in securing several "outside catering" venues where they produce food for various community projects.

The Work of the Independent Monitoring Board

The Board meets formally on the first Tuesday of the month throughout the year. The meetings are attended by the Governor or the Deputy Governor in the Governor's absence. The members of the board as indeed the Governor, believe that a very good working relationship is mutually enjoyed.

Any issues which are of an operational nature that are picked up during visits are dealt with at the time by the relevant manager of that function rather than waiting for the attention of the Governor at a board meeting. Should those issues not be dealt with in a timely manner then the Governor will be informed. We rarely find that the issues we bring to the attention of a manager are not dealt with in the right and proper manner.

The Board expects prisoners to submit complaints in the first instance through the Request Complaints system before approaching the board for resolution. In recent years, it had become the norm for prisoners to approach the board before taking the usual request complaint route, in the belief that their complaint would be dealt with more swiftly. The Board, however, felt that this practise was not acceptable since Board's remit is to monitor and follow up the complaints system rather than carrying out the work of staff. It was also felt that some prisoners who did follow the correct route could be at a disadvantage. Most of these applications received are not of a confidential nature and in recent times the majority have been regarding medication and healthcare issues. Generally the amount of applications have reduced due to the inception of Prisoner Information Desks on all wings.

Members of the Board attend various meetings as observers, particularly Safer Custody and Diversity.

The work of the Board has continued in its statutory duty despite the low numbers of members, 4 at the time of writing. Clerking facilities have been sadly lacking for some years and this has resulted in a great deal of difficulty in carrying out some of our reporting and information functions. (Postscript below) Much effort has been made to recruit. Potential members have been shown around the establishment over the year. The board spends a full day with these prospective candidates to ensure they are fully aware of what is required for the role. This way there is no misunderstanding of the time commitment and also to ensure that a prison environment is comfortable for them. All of the candidates interviewed were recommended, some highly. However due to issues beyond the control of the Board, candidates' paperwork has been lost, either within the establishment or at Petty France. It proved impossible for the Board to locate these and despite much effort, our several requests to re-interview these candidates has been denied.

Board members have continued to visit the prison at least once each week and most weeks twice by 2 members, it has always been the case at HMP Hull that visits are made during evenings and weekends regularly, over bank holidays and on Christmas Eve and

New Year's eve as well as during the core day.

Postscript

Following an in depth meeting with the Governing Governor the issues which the board have experienced over the past years, have now been resolved to the complete satisfaction of the board. The Board now looks forward to a smoother working relationship with our clerking services during the year. We wish to thank Mr Stuart, the Governor for the robust manner in which he dealt with the issues we had endured.

The Chairman wishes to thank the Members for the support received throughout the year and the Board wishes to thank the Governor and his team for their assistance in resolving the issues.

Monthly Board Meetings 2015

Number held	11
Attendance	98%
Average duration	2.5 hours
Additional meetings for training etc	7
Functional Meetings	22

Applications

Prisoner applications	144
Applications to full Board	0

Rota Visits

Number of rota visits	52
-----------------------	-----------

Appendix 3

Applications to the Independent Monitoring Board, HMP Hull

01 January 2015 – 31 December 2015

Complaints, requests or enquiries received by members related to the following:

	2015
Accommodation	3
Accumulated visits	0
Added days awarded	0
Adjudications	2
Categorisation	2
Cell location	1
Condition of accommodation	14
Confidential	1
Damage to personal property	0
Drugs, including testing procedures	1
Earnings	4
Education	6
Food and diets	0
Harassment or fear of other prisoners	2
Home Detention Curfew	0
Home leave	0
Immigration Issues	3
Kit	2
Legal matters	1
Loss of personal property	9
Mail	4
Major complaints about staff	3
Medical, both administrative and clinical, including dental	15
Minor complaints about staff	4
Miscellaneous	16
New Deal	0
Offending behavior courses/counselling	2
Parole	0
Personal hygiene	0
Personal rights and privileges	6
Phones	8
Private cash and canteen	4
Property in general	8
R45 status/VP status	1
Racial discrimination/race relations	0
Regime (association and exercise)	1
Release and sentencing	1
Replies and procedures for petitions, request, complaints and appeals (Including confidential access)	3
Replies overdue from Prisoner Casework Unit	1
Restoration of lost days	0
Security	3

		2015
Showers		0
Transfer and allocation		6
Visits (including searching, closed visits and accommodation)		6
Welfare and probation		0
Work conditions		1
Total		144

Voluntary and Community Sector Organisations (VCS) and other external agencies working in partnership with HMP Hull include:

167 Centre
Age Concern
ARKH – (Asylum Seekers and refugees of Kingston upon Hull) Ltd.
Barnardos
DOC – Developing Our Community
Gender Shift-Transgender
Goodwin Development Trust
Home-Start (Hull)
Hull City Council
Hull Chinese Cultural Centre
Hull Gypsy and Traveller Project
Hull Mexican Association
Hull Mosque and Islamic Centre
Humber All Nations Alliance
Humber Mentoring Project
Humberside Criminal Justice Board
Hull Asylum Seekers Support Group
Pre-School learning Alliance
LGBT Forum
Pre-School Learning Alliance
Royal British Legion
Samaritans
Sikh Gurdwara

Glossary of Prison-Related Abbreviations Used

The following abbreviations are either used within the Report or are applicable to the Prison Service. (Note -All reference to 'prisoner' in the report is 'offender').

AA Administrative Assistant
ABS Anti-Bullying System
ACCT Assessment, Care in Custody & Teamwork – replacement for F2052SH
ACR Automatic Conditional Release
AO Administrative Officer
ARD Automatic Release Date
ATOS Company responsible for assessing long-term sick
BCU Briefing and Casework Unit – PS unit handling adjudication appeals
BME Black & Minority Ethnic
BOV Board of Visitors – now IMB
C & R Control & Restraint
C2W, CTW Custody to Work – pre-release focus on housing, employment and lifestyle issues
CARATS Counselling, Assessment, Referral, Advice & Through care Scheme – drug & alcohol team
CC Cellular Confinement – a punishment
CCD Criminal Casework Department (Croydon)
CLAIT Computer Literacy and Information Technology
CCT Criminal Casework Team (part of Home Office Immigration & Nationalities Dept)
CMU Case Management Unit – work on sentence planning & progress
CNA Certified Normal Accommodation
CRD Conditional Release Date
CSH Contracted Service Hours (pre-agreed paid overtime)
CSU Commissioning Support Unit
DASU Drug And Alcohol Support Unit
DH Dog Handler
EDR Earliest Date of Release
EMU Estates Management Unit
EO Executive Officer
EPDG Estates Planning & Development Group
EGP Ex Gratia Payment
ETA Employment & Training Allocation
ETE Employment/Training/Education
ETS Enhanced Thinking Skills – an OBP
F2050 Prisoner's basic record
F2052A Prisoner's wing record
F2052SH Record for prisoner currently at risk of self-harm
FLED Facility Licence Eligibility Date (when prisoner may be **considered** for ROTL)
FOCUS Financial Outstations and Central Unified Systems – the PS accounting system
GOOD Good Order or Discipline – Segregation under Rule 45/49 (historically GOAD)
HCC Health Care Centre
HDC Home Detention Curfew – the Tag
HDCED Earliest Date of Release on HDC
HEO Higher Executive Officer
HMCIP Her Majesty's Chief Inspector of Prisons
ICA1/2 Initial Categorisation & Classification Forms for Adults/YOs
IDTS Integrated Drug Treatment System

IDU Inmate Development Unit
IEP Incentives and Earned Privileges – Prisoners can be on Basic, Standard or Enhanced
IG Instruction to Governors
IMB Independent Monitoring Board
IND Immigration & Nationality Department
IRC Immigration Removal/Reception Centre
JSA Job-Seekers Allowance
JSAC Job Simulation & Assessment Centre (for officers seeking promotion to SO)
KPI/KPT Key Performance Indicator/Target
LDR Latest Date of Release
LED Licence Expiry Date
LIDS Local Inmate Database System – IMB can use this to check location, dates, etc.
LSC Learning & Skills Council
MAPPA Multi-Agency Public Protection Arrangements
MDT Mandatory Drugs Testing
MSL Minimum Staffing Level
MQPL Measuring the Quality of Prison Life
NACRO National Association for Care & Resettlement of Offenders
NC The National Council for IMBs
NEC National Exchange Centre- building between VTC & Boiler Ho. used for ETE
NOMS National Offender Manager Service – amalgamation of the Prison & Probation Services
OASYS Offender Assessment System – computerised risk & needs assessment
OBP Offending Behavior Programme
OCA Observation, Classification & Allocations – a Reception task
OLASS Offender Learning and Skills Service (part of LSC)
OSG Operational Support Grade
OI/OR/OP Own Interests/Request/Protection – Segregation under Rule 45/49
PASRO Prisons Addressing Substance-Related Offending – an OBP
PCO Prison Custody Officer
PCT Primary Care Trust – National Health component responsible for healthcare
PEI/O Physical Education Instructor/Officer
PER Prisoner Escort Record
PESO/PEPO Physical education Senior/Principal Officer
PIN Prisoner Information Notice
PMU Population Management Unit (central)
PO Principal Officer
POA Prison Officers' Association – the main trade union
POELT Prison Officer Entry Level Trainee
POPO Prolific and Other Priority Offender
PPO Prisons and Probation Ombudsman
PPP Public Protection Panel
PS Prison Service
PSI Prison Service Instruction
PSO Prison Service Order – see www.hmprisonservice.gov.uk/resourcecentre/psispsos/listpsos
RAPt Rehabilitation for Addicted Prisoners trust
REAT Race Equality Action Team
RFW Removal from Wing – a punishment
ROAD Remission of Added Days (up to 50%)
ROM Regional Offender Manager
ROR Restoration of Remission – now ROAD; Risk of reconviction;
ROTL Release on Temporary Licence – e.g. to work in mess; town visits; home leave
ROWD Review of Works Departments (may involve privatisation/ civilianisation)
RRA Assistant to the RRLO

RRLO Race Relations Liaison Officer
SAU Standards Audit Unit
SCG Safer Custody Group
SED Sentence Expiry Date
SEO Senior Executive Officer
SIN Staff Information Notice
SIR Security Information Report
SLA Service Level Agreement
SMARG Segregation and Monitoring Review Group
SMART Systematic Monitoring & Analysis of Race Equality Team
SMT Senior Management Team
SO Senior Officer
SPDR Staff Performance & Development Record – reviewed annually
TOIL Time Off in Lieu (of payment)
TSU Technical Support Unit – part of PS responsible for repairs/installations (“works”)
TUPE Transfer of Undertakings (Protection of Employment)
– staff transfer
VCS Voluntary and Community Sectors
VDT Voluntary Drugs Testing
VO Visiting Order – sent out by prisoners, allows named people to visit.
VTC Vocational Training Centre

Gold Commander Headquarters controller for serious incidents.
Silver Commander Person in the Establishment in charge of serious incidents
Bronze Commander Local Sub Commander for serious incidents.
Operation Tornado System to provide extra staff and resources for serious incidents