



*Monitoring fairness and respect for people in custody*

## **HMP HUMBER**

# **INDEPENDENT MONITORING BOARD (IMB)**

## **ANNUAL REPORT**

**January 2015 – December 2015**

## **1 STATUTORY ROLE OF THE IMB**

The Prison Act 1952 and the Immigration and Asylum Act 1999 require every prison and IRC to be monitored by an independent Board appointed by the Secretary of State from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

(1) satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.

(2) inform promptly the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.

(3) report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively its members have right of access to every prisoner and every part of the prison and also to the prison's records.

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### 3. DESCRIPTION OF THE PRISON

- 3.1.1 HMP Humber is a Category C Resettlement and Training prison, formed from a merger of HMP Everthorpe and HMP Wolds on April 2014. The prison holds up to 1062 Adults
- 3.1.2 The original Everthorpe site was built in 1958 as a Borstal and the site subsequently expanded further to include up to seven residential wings a segregation unit with accommodation for 14 prisoners and a separate small residential unit for up to 14 Cat D prisoners. There were, at the time of the merger, 19 operational workshops, kitchen, gym chaplaincy, visits centre, healthcare, two education areas and a library. The site also included gardens and administration offices. Over the years it fulfilled a variety of roles and before the merger it was operating as a CAT C male training prison
- 3.1.3 The original Wolds site was built in 1992 as a remand prison and was the very first privately run prison in Europe. The site includes up to seven residential wings and one segregation unit with accommodation for 18 prisoners. There were, at the time of the merger, 8 operational workshops, kitchen, gym, chaplaincy, visits centre, healthcare, one education area and a library. The site also included gardens and administrative offices. Before the merger the Wolds was operating as a privately run CAT C male training prison.
- 3.1.4 The two prisons were built on adjacent sites and operated independently of each other. In April 2013 the contract to run a new prison, formed by a merger of the two separate prisons, was awarded to the prison service.
- 3.1.5 The newly formed HMP Humber operated under one governor and senior management team from April 2014 across two sites which were still separated by a wall.
- 3.1.6 The building contractors commenced work in January 2014 to unite the two sites and created a connecting walkway which became operational on May 1st 2015. This was the date on which the site became operational as a single prison. Since this date there has been an extensive rationalisation of several functions and use of buildings to operate more efficiently. There is now one large segregation unit with accommodation for 18.
- 3.1.7 The site operates with one kitchen and a bakery, one library, one visits centre, one chaplaincy, one healthcare surgery and a separate mental health unit. The one site has 25 Workshops.

### 3.2 Contractors and agencies

<b>City Health Partnership</b>	Health care provider for HMP Humber
<b>Lifeline</b>	Work with individuals, families and communities both to prevent and reduce harm, to promote recovery, and to challenge the inequalities linked to alcohol and drug misuse.
<b>Geo-Amey</b>	Escort contractor
<b>Amey</b>	Provision of facilities management and maintenance at HMP Humber
<b>Novus</b>	Provision of learning and skills at HMP Humber
<b>Purple Futures–Interserve,</b>	3SC, P3 and Shelter have formed a legal partnership which will own the Community Rehabilitation Companies
<b>Shannon Trust</b>	Engage with every non-reading prisoner early in their sentence, to open up new avenues of opportunity, and give them hope for a new and different lifestyle.
<b>Play Alliance</b>	Provide dedicated team of Play Leaders and Volunteers who support children and families during visits to the Prison
<b>Job Centre Plus</b>	Assist in finding employment in the community
<b>National Careers Service</b>	Help men with careers decisions and planning
<b>Turning Point</b>	The Turning Point Project continues YMCA Humber's provision of accommodation and support for ex-offenders the Turning Point Project continues
<b>YMCA</b>	Humber's provision of accommodation and support for ex-offenders.
<b>Remedi</b>	Provision of quality restorative justice, mentoring services and training

### 3.3 Charities and voluntary agencies.

<b>Alcoholics Anonymous</b>	AA is concerned solely with the personal recovery and continued sobriety of individual alcoholics who turn to the Fellowship for help.
<b>Samaritans</b>	Support the Listeners and provide training to help vulnerable men at HMP Humber

**Veterans In Custody** Provision of support and guidance for ex-service personnel in all aspects

**R-evolution** is a new charity working to provide offenders, ex-offenders and their families with skills, employment and resettlement support in an effort to reduce re-offending and increase community participation

## **4. EXECUTIVE SUMMARY**

### **4.1 Overall IMB Judgement**

- 4.1.1 This is the first IMB annual report of the new HMP Humber Prison. Any previous reports specifically related to the work of the two constituent Prisons and issues identified in these two reports would not be relevant to the fundamental changes that have occurred to create the new Prison and the subsequent on going progress that has been made in the creation of HMP Humber. The Prison was inspected by HMIP in August of this year. The HMIP report will assist the board in understanding the work the prison needs to do to bring about further improvements.
- 4.1.2 This Prison has gone through a very turbulent 12 months with changes resulting from the merger of two very different prisons, each with its own identity and culture. The concurrent implementation of “Benchmarking” and “Fair and Sustainable” has also brought more changes to working practices. There have been additional complications through changes in delivery provision of Healthcare and Resettlement
- 4.1.3 A new Governor was appointed in January 2015 to lead HMP Humber forward. The Board has been impressed with the resilience of the staff, led by the Senior Management Team (SMT) in their positive response to the many challenges faced during the year. The Board was pleased to see HMIP confirmed the judgement of the Board that relationships between staff and prisoners were good. However, while progress has been made since the merger, much work still needs to be done
- 4.1.4 Other issues raised below should be read in the context of the major changes that have occurred over the last two years.

### **4.2 Summary of issues raised**

- 4.2.1 As stated in 4.1.2 the many changes due to the merger (referred to by HMIP as a collision) has had a huge impact on standards and staff morale. This year has been largely spent addressing these issues. The Governor and his senior team are working with a “back to basics” approach to improve consistency in how staff carry out their duties. A reduction in the number of applications to the IMB indicates this is having an impact.
- 4.2.2 There were particular staffing changes in Equality / Diversity which resulted in a significant underperformance which was of concern to the Board (see 5.1). However good progress has been made in the last six months, putting in place appropriate strategies to address the issues. The Board recommends (see 5.1.3) that extra administrative resources be made available to help address the resultant back-logs.

- 4.2.3 The HMIP report highlights the strengths in Education Learning and Skills (see 5.2). From the HMIP report the Board understands that more work needs to be done on improving functional skills outcomes. However the Board is also concerned (see 5.2.8) that attendance is not as good as it could be. This is important because the funding drawn down is dependent on good attendance rates.
- 4.2.4 The Healthcare provider changed in June and following some initial difficulties when there was an increase in the number of complaints, the board now recognises a good service is being delivered and complaints have decreased.(See 5.3) However the Board does have concerns about the effective use of ACCTs in managing mental health issues. (See 5.3.5)
- 4.2.5 While there is a good range of purposeful activity available the Board is extremely concerned that approximately 20% of prisoners are regularly unemployed (see 5.4.1) The Board's monitoring of the wings indicates a large number of prisoners are languishing on the wing during the day.
- 4.2.6 Progress has been made in moving forward as a resettlement prison (see 5.5) The Board is concerned at the low level of resourcing of Resettlement Workers in the community by Purple Futures.(see 5.5.6) However, the Board is pleased that the Senior Management is working towards embedding Resettlement and Reducing Reoffending in the overall daily regime.(see 5.5.7)
- 4.2.7 The Board is seriously concerned about the major infestation of vermin (see 5.6.1)
- 4.2.8 The Board believes that some of the designated double cells are inappropriately small for two people and that this raises issues of decency and dignity.(see 5.6.2)
- 4.2.9 The Board feels the service provider for repairing and replacing kitchen equipment is unacceptably slow.(see 5.6.9)
- 4.2.10 The Board had concerns about the efficacy of Safer Custody following a poor audit report in February. However significant improvements have been made leading to a much improved audit in November. (see 5.7.1)
- 4.2.11 The Board is particularly impressed with the initiatives used to counter the use of NPS in this prison. Early evidential indications are that the number of reported incidents is decreasing. (See 5.7.2)
- 4.2.12 The Board is extremely concerned that the exercise facilities, (6 caged yards) in the Segregation Unit are neither decent nor appropriate. (see 5.8.1)
- 4.2.13 The Board believes very strongly that better coverage of the prison by good quality, tamper-proof CCTV would help not only in establishing the veracity of some injury claims but improve the safety of all persons within the Establishment (see 6.3.3)
- 4.2.14 The Board is also concerned about the increasing number of mobile phones being used increasingly to facilitate criminality.(see 6.3.6)
- 4.2.15 The Humber Pilot Project is an initiative which was set up early in 2015. It is designed and led by serving prisoners. Through peer-to-peer support, advice and guidance, it helps men to progress and navigate their journey inside prison positively.

The Board is extremely impressed with this initiative which has had a very positive impact on the prisoners involved ( See 6.5.6)

#### **4.3 Particular Issues requiring a response:**

- 4.3.1 The Board is concerned about the often slow response of capital works .Each request needs the approval of a NOMS Board. This is an extra layer of bureaucracy which adds no value. The Board asks why prison governors are not given their own Capex budget. Governors are in a much better position to judge priorities and therefore able to respond much faster to the changing needs of the prison.(see 5.6.1)
- 4.3.2 The Board is concerned that transferability and recording of learning information and outcomes between prisons is inefficient. This often means men, who have been transferred from another prison having to repeat tests, modules and levels (see 5.2.6). The Board asks how the Prison Service could improve this situation.

#### **4.4 Previous year's concerns**

- 4.4.1 As stated in 4.1 this is a new prison and therefore there is no previous report to reference. This is the report of the new HMP Humber. The process to combine the two institutions began in January 2014 but it was only May 2015 when building work was completed and the prison actually became one entity.
- 4.4.2 As is inevitable with a project of such magnitude, the merging of two prisons led to some loss of perceived good practice. The Board believes that the management of HMP Humber is now developing a positive culture and putting in place effective systems and practices.

### **SECTION 5 THE REPORT**

#### **5.1 Equality & Inclusion**

- 5.1.1 Over the last eighteen months there have been serious staffing issues and changes resulting in an under delivery of this crucial service. A manager started in post in July 2015 and immediately identified inaccurate Nomis records and incomplete care plans. The Board was particularly concerned that the number of DIRFs had drastically reduced and that care plans had not all been completed.
- 5.1.2 The Board thinks the new manager has put effective systems in place and is committed toward improvements in this area. There are also plans to provide equality and diversity training for staff.
- 5.1.3 The Board recommends that extra administrative resources be made available to help address the backlog referred to above.
- 5.1.4 Following the Secretariat Guidelines, the Board has recruited two female members which create a much better gender balance.

## 5.2 Education, Learning and Skills

- 5.2.1 Education is provided on a broad front within the prison. The OLASS element is run by Novus. The Non-OLASS provision is provided by the Prison itself. The Library, run by East Riding Council, not only provides books, but also offers facilities for “Toe to Toe” mentoring and “Story Book Dads”. There are good indoor PE facilities and good access to recreational PE.
- 5.2.2 The prisoners complete a need analysis survey and the curriculum provides a good range of work and vocational training to meet their needs with a broad range of suitable subjects available. These include: Bricks Plastering, Tiling, Maintenance operations, Painting and decorating, Art and Design, ICT Ambertrain (Railtrack) and catering will be coming on stream shortly. The art and design facility have had an exhibition at Art Link in Hull which was well received.
- 5.2.3 Approximately 70 prisoners (the second highest in the country) are also engaged in distance learning and OU courses. One man has recently been awarded a degree after he left prison and went straight onto a university course.
- 5.2.4 The Board commends the enthusiasm displayed by the staff leading in this section and is impressed with the wide ranges of courses on offer and the ongoing efforts to ensure a wide provision which should help prisoners to follow the recommendations of their sentence plans.
- 5.2.5 The Board were pleased to note the HMIP report of 2015 confirmed there is a good range of vocational training and contract workshops where prisoners have the opportunity for good work skills development. The report also confirmed that overall success rates in education and vocational training are high.
- 5.2.6 During induction the prisoners’ basic literacy and numeracy skills are assessed and they are placed on appropriate courses with an individual learning plan. However transferability and recording of learning information and outcomes between prisons is inefficient and leads to men who have been transferred having to repeat tests, modules and levels. All prisoners who are able must achieve Functional skills level 1 before they can apply for work within the prison.
- 5.2.7 The regular monthly OLASS meetings enable the progress of those on functional skills courses to be monitored. The HMIP inspection report did indicate that the provision of functional skills requires improvement both in the quality of delivery and its assessment. The Board is pleased to note that efforts are being made to address this using quality assurance and improvement processes and exploring embedding functional skills in vocational delivery.
- 5.2.8 Attendance is not as good as it should be and this is of concern to the education team as it is linked to overall funding. Further work, across the prison, is needed to explore how attendance can be improved.
- 5.2.9 Although there are waiting lists for places on courses, most prisoners are able to access the courses they need over time and the waiting lists do show the interest and demand from prisoners to access functional skills. However the waiting list can be an impediment for prisoners with shorter sentences and there is a planned review of the allocation process to sharpen the sequence of learning based on the individual sentences of learners, who may not have time to complete the course before release.

- 5.2.10 The library has a good range of stock, containing fiction and non-fiction as well as a reference section. There are numerous newspapers and magazines. Access to the library by prisoners is currently good.
- 5.2.11 The Prison has two well equipped gyms which are well used and the ethos encourages the prisoners to adopt a healthy lifestyle .Following the merger there were not sufficiently trained staff to offer accredited courses. However staff have now been trained and appropriate courses are due to begin again.

### **5.3 Healthcare & Mental Health**

- 5.3.1 City Health Care Partnership (CHCP) were awarded the contract to provide the Health Care and Substance Misuse Service for HMP Humber in December 2014. CHCP joined in partnership with Lifeline DARS to provide the Substance Misuse element of the contract. There is a Primary Care Centre, which supports clinical/medical needs, and a Wellbeing Centre, which provides Mental Health provision.
- 5.3.2 The provision of service commenced on 1st June 2015 following a 6 month mobilisation period. Many nursing staff left HMP Humber and staff had to be drafted in from other sources and agencies. Initially the number of prisoner complaints both to the H/C provider and to the IMB increased. However teething problems have been addressed and new strategies put in place. Prisoners are now self- triaging and even non-urgent requests for appointments are being dealt with within a week. Urgent problems are now dealt with within 24 hours. Wing based clinics are creating an increased presence of nurses on the wings and minor problems are dealt with quickly and efficiently. There is now a 24 hour nursing presence within the prison ensuring prompt attention of night-time emergencies. The number of complaints received by the IMB has reduced. Complaints continue but the majority now appear to be about medication, especially analgesics and sedatives.
- 5.3.3 The Board feels that the renewed focus on health education and well being clinics such as smoking cessation and well man sessions is offering a service similar to that offered in local communities
- 5.3.4 In the Substance Misuse Service, Lifeline DARS have a full caseload of 421 men in total. Their service is split into two elements; Delivery of the Clinical Service (formerly Integrated Drug Treatment Service (IDTS)), and all Psychosocial Interventions. There are 178 men in clinical treatment with 167 on an active reduction regime. There are also Novel Psychoactive Substance workshops delivered to specific areas throughout the establishment as a reaction to the ongoing problems faced with NPS.
- 5.3.5 In Mental Health the number of ACCTs had increased significantly. A coroner's report, following a death in custody in 2014, had raised concerns about the appropriate use of ACCTs.
- 5.3.6 New working systems and strategies are being developed to address this. The Board also believes that more training should be in place to ensure that all staff across the prison recognise and understand the signs that indicate that the mental health of a prisoner is of concern.

## **5.4 Purposeful activity (includes work)**

- 5.4.1 There is a good variety of activities available including functional skills, work- skills shops and contract work. However there are not sufficient numbers of places for all to be gainfully employed. The Board is concerned by the shortfall of over 200 places and the number of men held on the wings all day.
- 5.4.2 However the Board is impressed with the effort the Senior Team and Head of Activities are making to procure more places. There has been an increase in 'purposeful activity' during the year, which since May 2015 has been 28.25 hours per week, per prisoner, in accordance with the national requirement.
- 5.4.3 The development of the bakery and the Humber Pilots, the proposed call centre and Railtrack etc. will make a significant increase in the number of available activities.
- 5.4.4 Staff absences, shortage of tutors and sudden resignations, can affect the number of skills courses that can be run at any one time. While this is a cause for concern some improvements have been made recently.
- 5.4.5 There are a small number of prisoners who are self -isolating. They refuse work for a variety of reasons e.g. because they prefer attending the gym, or have a job waiting on release. Measures have been introduced to tighten up on attendance at work
- 5.4.6 The Board welcomes the target Activities had set themselves of 100% available activities.

## **5.5 Resettlement**

- 5.5.1 From 1 May 2015 it became the responsibility of Community Rehabilitation Companies (CRCs) across the country to deliver a prison based resettlement service to all prisoners received into custody regardless of whether they will be managed by a CRC or by the National Probation Service on release. The key principle of Through The Gate (TTG) services is to ensure that the offender's resettlement needs are coordinated and managed by the same provider.
- 5.5.2 HMP Humber is one of three Cat C Resettlement Prisons in the large Humberside, Lincolnshire and North Yorkshire (HLNY) Contract Package Area. Its CRC owner (Purple Futures) have commissioned Shelter as their provider of the Through the Gate services for the whole CPA, The focus of the work is the assessment and management of offenders' resettlement needs.
- 5.5.3 When a prisoner is received into custody a Prison based Offender Supervisor completes a Basic Custody Screening Tool (BCST 1) with him within 72 hours. This is then reviewed by a Shelter Resettlement Worker within five working days and a BCST (part 2) and a resettlement plan is created, working alongside the prisoner at all times.
- 5.5.4 Following the creation by NOMS of a number of Resettlement Prisons (including HMP Humber) in each CPA, every effort is being made to transfer prisoners to a resettlement prison in their home area before release. For prisoners who are not in the correct Resettlement Prison prior to release, the Resettlement Worker for Humberside, Lincolnshire and North Yorkshire CRC (employed by Shelter, in HMP Humber) liaises with the Probation Services in their home area to determine and agree what support will be provided.

- 5.5.5 In the last 12 weeks of the prisoner's sentence, the original resettlement plan is automatically reviewed as a part of the Through the Gate Service. At this stage the Resettlement Worker will assist the offender in finding somewhere appropriate to live following release (if this has not already been addressed) as well as assisting him in finding employment. In addition, the Resettlement Worker will offer advice on money management and debts, and will signpost the prisoner to other services that may be required.
- 5.5.6 The Board attempts to monitor the effectiveness of the new resettlement arrangements, by keeping under review the proportion of prisoners in HMP Humber who are in their correct home area prior to release and monitoring the number of complaints to the IMB relating to unsatisfactory release plans and preparation. It is too early for us to reach any definitive conclusions at this stage, but there are signs of 'teething problems' that have not yet been fully resolved. We are concerned at the low level of resourcing of Resettlement Workers in the community by Purple Futures, in the Humberside, Lincolnshire and North Yorkshire Area.
- 5.5.7 However, we have been impressed this year by the commitment of Senior Management at HMP Humber to ensuring that Resettlement and Reducing Reoffending permeate the overall daily regime, treatment priorities and management strategies of the new prison. Their aim is to provide each man with his own personal route or 'resettlement journey' through his time in the prison, from reception to release and beyond.
- 5.5.8 This journey starts with Induction, which has recently been reviewed and expanded into 10 days on the Induction Wing for each new reception, during which comprehensive assessments will be carried out for each man and a detailed sentence plan drawn up for his time at the prison.
- 5.5.9 The Offender Treatment Programme at HMP Humber includes the RESOLVE programme, addressing anger-management and violence reduction. It involves 26 sessions, across 8-10 weeks per course and will have been completed by c.60 prisoners in 2015, with a similar number of men engaged in the Thinking Skills Programme (TSP) during the year. Finally, a new 4-week programme, Control of Violence for Angry Impulsive Drinkers (COVAID) is due to be launched in January 2016, involving 20 participants in the first two courses. These are to be commended, but are currently being offered to a relatively small number of prisoners, due mainly to a shortage of tutors.

## 5.6 Residential Services (includes accommodation, food, catering and kitchens)

The accommodation consists of 14 wings, a small category D unit of 14 beds and a segregation and care unit of 18 beds

Wings	Number of cells	Of which double cells	Function
A	38	12	First night-centre and Induction
B	38	12	Working wing
C	38	12	Working wing
D	38	12	Working wing
E	38	12	Drug recovery
F	38	12	Drug recovery
G	16	14	Enhanced/working wing
H	90	30	Working wing
I	90	1	Working wing
J	76	6	Working wing
K	76	6	Working wing
L	76	6	Working wing
M	75	6	Working wing
N	120	0	Enhanced
O (Kairos)	14	0	Hostel
SEG	18	0	Seg
Totals	879	141	

- 5.6.1 Although the Board recognises that management have done everything in their power to resolve the problem. there is a serious rat infestation across the grounds. This is of great concern. The Board is aware that the Governor is working to change prisoners' attitudes to waste food disposal through cell windows .and wonders if window grids would help resolve the problem.
- 5.6.2 The Board believes that some of the designated double cells are inappropriately small for two people and that this raises issues of decency and dignity.
- 5.6.3 One of the advantages of the merger and rationalisation of functions is that it has released buildings so creating great scope for future developments
- 5.6.4 The large distances between functional areas can be time consuming for staff and prisoners alike, who have to move to different locations. Some members of the IMB board find this challenging and as a consequence we are reviewing our working practices.
- 5.6.5 The Board compliments the ground staff and gardening team for the pleasant and tidy gardens that enhance the grounds and build a sense of pride in HMP Humber.
- 5.6.6 Every effort is made to provide meals which are filling and nutritionally sound. The menus are repeated every four weeks and offer a good variety of dishes. Special diets are supplied to support religious and health needs and careful records are kept of any individuals' specific requirements. Comment books on each wing are checked weekly for feedback about the quality of the service.
- 5.6.7 The meals are made in one kitchen and the other kitchen has been turned into a bakery. This is a new innovation which has the potential to make savings in the catering budget and is producing a high quality product.

- 5.6.8 Whilst discipline is strict in the kitchens these jobs are highly sought after. The men working in the kitchens and in the bakery are encouraged to study for qualifications to help them find employment on release.
- 5.6.9 Machine breakdowns are frequent. Regularly equipment is out of action for some considerable time. The service provider for repairing and replacing kitchen equipment is unacceptably slow.
- 5.6.10 The Works Department have a new five-year contract (with 2 year extension option) with Amey, which is operating well, despite some shortage of maintenance staff in HMP Humber. Amey are conducting a Companywide resources review.
- 5.6.11 Capital works need the approval of a NOMS board. This is an extra layer of bureaucracy which adds no value. The Board feels strongly that the Governor should be given a Capex budget which he is able to manage himself. He is in a much better position to judge priorities and could respond much faster to the changing needs of the Prison.

## **5.7 Safer Custody**

- 5.7.1 In February 2015 HMP Humber received an overall audit score of Amber/Red for its safer custody procedures which was upgraded to Amber/Green in November 2015 through improvements to the management of new systems e.g. Self-isolating men are now visited and supported by mentors on a daily basis. Cell Sharing Risk Assessments are now fully up to date. Men without visits for 3 months are offered alternatives to support them. Now a weekly review of ACCts is carried out and deficiencies are cascaded to Heads of Function to be rectified within 24 hours.
- 5.7.2 The Board is aware that nationally the use of NPS in prisons is a major issue. HMP Humber is working hard to address this concern. The prison undertook to speak to each prisoner individually about the dangers associated with NPS. A widely publicised flowchart clarifies the consistent actions that will occur following a suspected NPS incident. Next of kin are informed. An indication of the success of these actions is reflected in the decrease of monthly reported incidents from 64 in September to 19 in November.
- 5.7.3 There are regular Safer Custody meetings attended by prison staff, the mental health team, representatives from the IMB Board, Mental Health, Samaritans, Listeners and the Humber Pilots
- 5.7.4 A new Violence Reduction Strategy was introduced in September 2015 to address bullying. Men affected by bullying are placed on compacts and supported via the violence reduction officer.
- 5.7.5 More staff have been trained to de-escalate incidents and not use force as the first response. Completion of paperwork has improved. The Safer Custody Team now works closely with the Control and Restraint co-ordinators to address training needs.
- 5.7.6 During the year there were two deaths in custody both natural causes. The inquest has not yet been held
- 5.7.7 The Coroner's report from a death in custody in the previous year was critical on procedures followed on discovery of the body and the effective use of ACCTs

## **5.8 Segregation, Care & Separation, Close Supervision**

- 5.8.1 The Board believes the new unit which holds 18 men offers secure and decent accommodation. However the Board is extremely concerned that the exercise facilities (6 caged yards) are not decent or appropriate and this should be rectified.
- 5.8.2 Shower facilities are good and facilities are bright and spacious. Men have wind up radios in their rooms and hot water flasks are issued to appropriately behaved prisoners
- 5.8.3 The Board does have reservations that not all alternatives i.e. IEP are explored fully on the wings before segregation. However the Board is satisfied that men on ACCTs are only segregated after all other options have been exhausted.
- 5.8.4 The Board takes its responsibilities to attend R45 Boards very seriously. However the lack of a fixed weekly time table of sessions is making this difficult. The Board is concerned that we are no longer regularly informed when a prisoner is removed to the Segregation Unit
- 5.8.5 The Prison complies with the new regulations requiring anyone who is located within the Segregation Unit for 42 days without the authority of the regional DDC. The innovative virtual SEG, which is a regional “dial in” to all area Establishments, enables senior staff to discuss men located within each segregation unit by a regular conference call. This may help ease and relieve the pressure on accommodation caused by self-isolating prisoners awaiting transfers.
- 5.8.6 Many Board members’ rota reports comment favourably on the professionalism and compassion displayed by the staff working in the SEG.

## **Section 6 Other areas**

### **6.1 Chaplaincy**

- 6.1.1 This has been a particularly challenging year for the Chaplaincy due to the amount of change within the establishment, compounded by staffing changes during the year. It has taken some time to return to a full complement of staff.
- 6.1.2 The Chaplaincy department received an Assurance and Compliance visit in August 2015 from Chaplaincy HQ. The final report was very positive and the chaplaincy was awarded a 90% RAG rating despite the challenge of the merger. Support for bereaved prisoners is strong
- 6.1.3 The newly implemented free flow system has enabled greater prisoner access to the chaplaincy accommodation. The Board feels the prison should provide quiet and reflective accommodation for counselling local to prisoner wings.
- 6.1.4 The Board is disappointed that NOMS has withdrawn funding for the Restorative Justice Programme known as 'Sycamore Tree'.

### **6.2 Health and Safety**

- 6.2.1 The injury statistics indicate no increase during the merger. The new regime is now well-established and performance is improving. There are many actions in progress, and these are monitored through a quarterly Occupational Health, Safety and Fire Committee meeting.
- 6.2.2 The Board is concerned about the major infestation of vermin but acknowledges that every effort is being made to eradicate this, but with little success. The Board supports the approach of changing the culture and attitude to the disposal of litter and food waste through cell windows. This situation will continue to be closely monitored by the board.
- 6.2.3 Some bunk bed guards have still to be installed
- 6.2.4 The Board would encourage more management safety tours by appropriate officers, and the reporting of incidents and near misses.

### **6.3 Security**

- 6.3.1 The recent pressures imposed by the building works have now reduced, though merger issues are continuing. Some areas of the larger site are vulnerable to throw overs, and some of these are currently accessible to prisoners. There has been an increase in assaults since the merger, and it is not clear what has caused this.
- 6.3.2 The amount of information available to the Security team and the Police Liaison Officer is restricted by residential staff some of whom are not completing incident reports or are unfamiliar with CCTV technology. Consequently it very difficult to identify where there may be serious dangers on the wings. The influx of new staff has increased the pressure on staff resources to provide the security training needed

- 6.3.3 The Board believes very strongly that better coverage of the prison by good quality, tamper-proof CCTV would help not only in establishing the veracity of some injury claims but improve the safety of all persons within the establishment
- 6.3.4 The national issues with NPS are causing incremental problems across all areas of the prison, with 85% of men conceding that they have used one or other of the available substances The Board is concerned that officers are placed at higher risk of injury when controlling prisoners who are high.
- 6.3.5 Hooch also continues to be a problem, with its associated behaviour and safety issues all these factors have put additional pressure on the Security team – increasing the need for searches and the amount of intelligence that needs to be analysed and collated.
- 6.3.6 Mobile phones, especially those with a greater range of technology, continue to create security risks. They can be used to facilitate criminal activity including arranging throw overs and bullying such as for example external debt collection
- 6.3.7 Debt issues seem to have become more complex, with evidence that many of the related financial transactions are happening outside the prison. This also seems to be aggravating the amount of self-harm and transfer seeking behaviour.

#### **6.4 Visits**

- 6.4.1 The visits hall was extended and refurbished, giving the area a more café type appearance, with provision for drinks and snacks. Although the number of visiting sessions has increased, the pressure and number of people using the hall at any given time means there is little room to move between the chairs and tables. This makes the visits less private and also increases the risk of the trafficking of illicit items.
- 6.4.2 There is access to snacks and hot and cold beverages from vending machines at all visiting sessions and a snack bar selling a more varied selection of food is in operation during the weekend.
- 6.4.3 The Board is pleased that prisoners are no longer required to wear demeaning worn and stained tabards but would like to see a designated play area.
- 6.4.4 The external reception building for visitors appears to run smoothly.

#### **6.5 The Humber Pilot Project**

- 6.5.1 The Humber Pilot Project is an initiative which was set up early in 2015. It is designed and led by serving prisoners. Through peer-to-peer support, advice and guidance, it helps men to progress and navigate their journey inside prison positively. The project involves prisoners, staff and management and provides a mechanism for communication and consultancy between the prison and its residents, streamlining current mentor/rep roles and replaces the former Council.
- 6.5.2 Though the initiative is in its early stages, it is hoped that it will strengthen the culture of rehabilitation inside prison, bridge the gap between the Prison and the community and make best use of available resources.

- 6.5.3 This includes the skills of the prisoners themselves enabling them to have a positive outcome for both the Pilots and their peers, through providing information desks on each wing. Funding has been provided for training up to level 2 and the Prison are currently looking for a provider for level 3.
- 6.5.4 At the heart of the Humber Pilot vision is progression, with the core focus on not just improving prison life but increasing the employment opportunities for Pilots.
- 6.5.5 There are 8 core team members spread across the prison.  
Their three core roles are;
- to support Wing Humber Pilots in doing their job and personal development ,
  - to be the link between HP scheme/wings and function heads
  - to feedback monthly issues to the governor.
- 6.5.6 The Humber Pilots are enthusiastic and very professional. Many say it is the best and most rewarding job they have ever had and hope to carry the skills though the gate into employment on release.

**Section 7****THE WORK OF THE INDEPENDENT MONITORING BOARD**

<b>BOARD STATISTICS</b>			
Recommended Complement of Board Members			24
Number of Board members at the start of the reporting period			18
Number of Board members at the end of the reporting period			16
Number of new members joining within the reporting period			2
Number of members leaving within reporting period			4
Total number of Board meetings during reporting period			12
Total number of visits to the Establishment			453
Total number of segregation reviews held	Wolds Jan –December	231	
	Everthorpe Jan – closing	42	
	Total	273	
Total number of segregation reviews attended			239
Date of Annual Team Performance Review			Nov 2015

## IMB Application Statistics

<b>Code</b>	<b>Subject</b>	<b>Year 2015</b>	<b>Year</b>	<b>Year</b>	<b>Year</b>
<b>A</b>	Accommodation	12			
<b>B</b>	Adjudications	13			
<b>C</b>	Equality & Diversity (inc religion)	8			
<b>D</b>	Education/employment/training inc IEP	54			
<b>E1</b>	Family/visits inc mail & phone	11			
<b>E2</b>	Finance/pay	5			
<b>F</b>	Food/kitchen related	6			
<b>G</b>	Health related	69			
<b>H1</b>	Property (within current establishment)	44			
<b>H2</b>	Property (during transfer/in another establishment)	49			
<b>H3</b>	Canteen, facilities, Catalogue shopping, Argos	14			
<b>I</b>	Sentence related (inc. HDC, ROTL, parole, release dates, re-cat etc)	17			
<b>J</b>	Staff/prisoner/detainee concerns inc bullying	17			
<b>K</b>	Transfers	46			
<b>L</b>	Miscellaneous	77			
<b>Total Number of IMB application</b>		496			
<b>Number of Confidential applications</b>		24			

## **8. GLOSSARY OF ESTABLISHMENT-RELATED TERMS AND ABBREVIATIONS USED IN THIS REPORT (alphabetical order)**

### **Abbreviation Description**

ACCT	Assessment Care in Custody and Treatment
CAPEX	Capital Expenditure
CRC	Community Rehabilitation Company
CPA	Community Package Area
DDC	Deputy Director of Custody
DIRF	Discrimination Incident Report Form
HMIP	Her Majesty's Inspectorate of Prisons
IEP	Incentive and Earned Privileges
IPP	Imprisonment for Public Protection
NOMS	National offender Management Service
NPS	New Psychoactive Substance
OLASS	Offender Learning and Skills Service
PSI	Prison Service Instruction
PSO	Prison Service Order
SEG	Segregation Unit
SMT	Senior Management Team
TES	Training Employment Services
NOVUS	Education and Training Provider for the Prison under contract
TTG	Through the Gate

THE END

