



**HER MAJESTY'S PRISON
&
YOUNG OFFENDER'S INSTITUTION
(HMP/YOI)
PETERBOROUGH**

**ANNUAL REPORT
1 APRIL 2014 TO 31 MARCH 2015**

1. STATUTORY ROLE OF THE IMB

The Prison Act 1952 and the Immigration and Asylum Act 1999 require every prison and IRC to be monitored by an independent Board appointed by the Secretary of State from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

(1) Satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.

(2) Inform promptly the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.

(3) Report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively its members have right of access to every prisoner and every part of the prison and also to the prison's records.

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3. DESCRIPTION OF THE PRISON

- 3.1 Her Majesty's Prison (HMP) and Young Offenders Institution (YOI) Peterborough is a male Category B (Cat B) local prison and a female closed prison managed by Sodexo Justice Services and is currently the only dual purpose prison, with male and female prisoners, in the country. The female prison also contains a 12 bed Mother and Baby Unit.
- 3.2 A 292-place extension to the Male Prison was opened in stages during January and February 2015, providing 4 new wings and associated classrooms and workshops. This is a category C houseblock containing two wings for prisoners serving between one and four years, one wing for veterans in custody and those preparing for resettlement and one wing for those prisoners requiring safeguarding. The male uncrowded Operational Capacity (Op Cap) has increased to 772, rising to 868 when agreed overcrowding places are taken into account.
- 3.3 The female prison had an original catchment area, which included Cambridgeshire and the surrounding counties, however now takes in prisoners from anywhere in England and Wales. In addition a Young Offenders Unit was opened for female prisoners in December 2006 and a Lifer Unit in March 2007. The female uncrowded Op Cap is 360, rising to 384 when agreed overcrowding places are taken into account.
- 3.4 During the reporting year one of the female wings became dedicated to Foreign National Prisoners awaiting deportation.
- 3.5 Healthcare is provided by Cimaron (doctors), Sodexo (nurses) and the Cambridge and Peterborough NHS Foundation Trust (Mental Health). There are prisoners with severe mental health issues within the male and female prison population.
- 3.6 The LINK resettlement centres in the two prisons provide a link between prison and the community at large and connect prisoners to services on the outside.
- 3.7 The One Service, a 'through the gate' project, was being gradually wound down during the year but the principles of that service continue. The Outside Links building originally in the Visitor Centre is now located within the YMCA Building in Fitzwilliam Street in the City Centre. This provides a base in the community offering support to prisoners on release and also acts as a preventative tool for other agencies to refer those at risk in the community.

4. EXECUTIVE SUMMARY

- 4.1 The Board has a good working relationship with management and staff at HMP/YOI Peterborough
- 4.2 The Board commends the positive and enthusiastic attitude of staff at HMP/YOI Peterborough and it is particularly encouraging to see the amount of time that is spent working voluntarily on various projects.
- 4.3 The Board maintains its profile by attendance at Staff Meetings, Staff Induction and Training and as many events as possible e.g. Prisoner Induction and Achievement Days.
- 4.4 The Board is particularly pleased with the new arrangement for prisoner releases and the embedding of the Outside Links in Peterborough City Centre. (Sections 3.7 and 5.5.9)
- 4.5 The use of Court Video Link has increased to 52% for males and 32% for females. Much of this improvement is due to the prison working with courts to encourage greater use but there is still room for improvement, as there is no compulsion for courts to use this facility. (Section 6.1)
- 4.6 As the Prison has increased in size with the addition of the new wing, the Board will monitor the number of applications received over the next reporting year and the influence on its workload. (Sections 3.2 and 3.3)
- 4.7 The Board welcomes the development of the new houseblock and adjacent activities block, which provide modern and innovative facilities for prisoners. The handover from Interserve, however, was disappointing as the handover dates kept slipping and it appeared that the prison was not being kept fully informed by Interserve. The new houseblock was due to be handed over in November 2014 with prisoners arriving in December but the handover was January 2015. It was also disappointing that there were serious teething troubles most notably with the heating.(Sections 5.8.1, 5.8.2, 5.8.3 and 5.8.4)
- 4.8 Staffing levels remain a challenge despite recruitment campaigns.
- 4.9 The Female Foreign National Wing is a very effective addition to the portfolio of the Foreign Nationals Team achieving good results. (Section 5.1.5)
- 4.10 The Board congratulates the prison on the excellent Her Majesty's Inspectorate of Prisons (HMIP) reports for both male and female estates. The Board notes, however, the assessment of Education as Level 2 (Outcomes for prisoners are not sufficiently good ...) on both Male (provisional) and Female sides of the Prison. (Section 5.2.1)

ISSUES

Issues for the Minister

To compel courts to use Video Links wherever possible. Although usage at HMP/YOI Peterborough has increased, the Board believes there is still much room for improvement.

Issues for the Prison Service

The Board is still concerned that complaints by prisoners following transfer are not being answered in a timely fashion by the previous prison. The timescale for responding to complaints, in particular from previous prisons, needs to be rigorously monitored and enforced. It should be noted that the responses to complaints at HMP/YOI Peterborough are all within time.

Issues for the Prison

1. To give the new staff the opportunity to develop experience in coping with challenging situations and individuals whilst being adequately supported and mentored
2. To embed the new houseblock and ensure its efficient and effective management
3. To prioritise the Ofsted report recommendations, especially in relation to the Quality of Teaching and Learning and to provide more creative activities for women prisoners.
4. To make sure ACCT procedures are always complied with fully in line with recommendations from the Prison and Probation Ombudsman following Deaths in Custody this year, especially in relation to the screening of prisoners in Reception

5. AREAS THAT MUST BE REPORTED ON

5.1 Equality and Inclusion

- 5.1.1 Prisoner 'Focus Groups' continue to play an important part in HMP/YOI Peterborough Diversity and Inclusion Policy. These ensure that all groups are consulted on their particular needs. Under the thoughtful leadership of the Diversity Manager, supported by other officers and the prisoners themselves, there is a full programme of meetings and events for specific groups each year.
- 5.1.2 The Focus Groups meet on a regular basis and prisoner representatives chair and take minutes of the meeting. Minutes are then handed to the Diversity Manager who brings the matters of consequence to the Diversity and Inclusion Action Team (DIAT) which is chaired by the Director, minuted by a female prisoner and attended by a representative male prisoner as well as prison managers and officers.
- 5.1.3 The prison has organised various events throughout the year such as celebrations for Black History month and the two "Family Days" one for Young Offenders and one for the over 50s group of prisoners. There has been a review of policy in respect of the Lesbian, Gay, Bisexual and Transsexual community of prisoners as well as a celebratory event. The Over 50s female group considered how to introduce new prisoners to their wings.
- 5.1.4 In January 2015 one of the prison chaplains died. This was particularly poignant for the Diversity Team as he had been instrumental in the introduction of a number of initiatives in the prison, for example supporting veterans in custody. An ex-serviceman himself, he well understood the needs of those veterans who found themselves in the justice system. The intention of the prison, including his ex-armed service colleagues, is to have a lasting legacy recognising and remembering his work.
- 5.1.5 The Foreign National (FN) team continues to have a strong and responsive relationship with Home Office Immigration Enforcement and HMP/YOI Peterborough is becoming the hub for the most difficult deportation cases.
- 5.1.6 The new FN Wing opened in March 2014 in the Female estate. It became apparent that FN(s) were not being transferred in from other Female establishments. The reason for this appeared to be that the Ministry of Justice (MOJ) had not made such transfers obligatory and there was little incentive for prisons to transfer such prisoners to Peterborough. Following representations to the MOJ the Prison Service Instruction (PSI) was changed so that a hub was created at HMP/YOI Peterborough for FN women who were likely to be deported.
- 5.1.7 The Decency Manager has purchased suitcases for deportees. This makes a small improvement in the decent and humanitarian treatment of deportees.

- 5.1.8 The FN team work with other agencies such as the Salvation Army and Hibiscus. Hibiscus proves to be very valuable to the regime offered at HMP/YOI Peterborough as it has expertise with FN(s), Black Minority Ethnic Prisoners, legal and illegal migrant women and men involved in the criminal justice system. Their work includes 1:1 individual sessions and needs assessments; group work; specific workshops and culturally based events. They have a large network of volunteer befrienders able to speak a variety of languages and experience of working with difficult to reach groups and the Romani population. They are a multilingual, multicultural team.
- 5.1.9 Hibiscus offers a specific programme to help combat human trafficking. They identify those prisoners most vulnerable and support them whilst in prison. This is then continued via the resettlement department so that the support carries on beyond the prison gates. Potential victims are also referred to an authorised agency, which may be the UK Border Force, the Home Office, Social Services and certain Non-Government Organisations.

5.2 Education, Learning and Skills

- 5.2.1 Her Majesty's Inspector of Prisons (HMIP) inspected male and female sides of the prison during the reporting year. In the final report Female Education was awarded a 2 and in the draft report of the Male prison a 2 was also awarded. In their report HMIP identified areas for improvement and the Board will monitor the prison's response.
- 5.2.2 The Education provision has expanded and adapted to meet the needs of the rise in the prison population. A bid has been submitted to extend the Virtual Campus across the prison.
- 5.2.3 Towards the end of the year the Information and Communication Technology (ICT) suite in the new houseblock was in use, aiming to offer industry standard qualifications and training, for example ICT and Radio and Media Studies. The Board will monitor these plans over the coming year.
- 5.2.4 Functional skills have now been introduced to increase uptake and achievement of Maths and English.
- 5.2.5 The prison is now a registered centre for Edexcel English for Speakers of Other Languages (ESOL) which will help meet the needs of the increasing Foreign National (FN) population.
- 5.2.6 Prisoner 'needs' rather than 'wants' approach to education is used when planning sentences. For example, servery workers must take qualifications in order to retain their job.
- 5.2.7 The excellent creative art provision on the male side has continued with success again at the Koestler Awards. The Board has noted, however, that very little creative art is offered on the female side.

- 5.2.8 The library continues to offer services such as story-book Dads/Mums; Toe to Toe; over 50s group and Shannon Trust. In order to increase uptake of its service a reading club is being introduced.
- 5.2.9 A range of industry standard vocational qualifications are offered in a number of areas including the gym, catering areas, hairdressing, and carpentry. 'Employment on release' targets (32% on the male side and 11% on the female side) have been met. The successful 'Get Set' resettlement programme on the women's side has continued this year.
- 5.2.10 Success is celebrated at Achievement Days, to which families and friends are invited.

5.3 Healthcare & Mental Health

- 5.3.1 The Board recognises the continuation of the excellent framework set up to constantly improve the quality of the health services and safeguard high standards of care. Peterborough now has Care Quality Commission registration. HMIP were so impressed that they intend to hold HMP Peterborough's health care up as centre of excellence.
- 5.3.2 Substance Misuse work at HMP Peterborough was recognised as 'best practice' by HMIP. It is hoped this level of service can be maintained or improved upon during the coming year.
- 5.3.3 Primary and secondary mental health teams work seamlessly together with senior staff from each group attending meetings and there are good communications.
- 5.3.4 The Board commends the good quality primary mental health support and activities initiated this reporting year by the Mental Health team.
- 5.3.5 During the reporting year the Mental Health In-Reach Team successfully transferred 34 prisoners from custody to secure hospitals. For the majority there was no delay in the transfer process. There were three significant delays: two because of lack of available beds and one was an extremely complex case.
- 5.3.6 The 'alert' system continues to work well, making the referral of prisoners to InReach accessible to all members of staff. Referrals to the InReach Team have increased significantly over the reporting year and the Board will continue to monitor this.
- 5.3.7 The shortage of staff is less of a problem than last year but they recognise the need to be focused when selecting nurses to work within the constraints of a prison environment.

- 5.3.8 The importance of Health Care Assistants (HCAs) has been recognised over the past year. One of the HCAs won an local award for excellent practice, which both prisoners and staff voted for. Prisoner input was much greater than anticipated with over 70 prisoners putting forward nursing staff for awards.
- 5.3.9 The new way of prescribing Methadone has been very successful saving both staff and prisoners time and reducing the risk of errors.
- 5.3.10 Funding has been awarded for training a Triage nurse to prescribe.

5.3 Purposeful Activity & Work.

- 5.4.1 HMP/YOI Peterborough offers a range of activities including workshops for recycling, multi-skills and carpentry. Unfortunately due to the lack of appropriate staff the multi-skills workshop on the female side has been closed for some time.
- 5.4.2 On the male side a new cookery training outlet has been provided as part of the prison extension and will be fully operational in the next reporting year. Prisoners are now once again able to work in the garden on the male side.
- 5.4.3 On a typical day 69% of female prisoners were in full time employment with a further 14% in part-time. Corresponding figures for the male side were 55% and 20%.
- 5.4.4 Vita Nova, the National Vocational Qualification (NVQ) Kitchen on the female side has plans to offer 'Catering to the Public'. A Vita Nova will shortly open on the male side offering a chance for male prisoners to learn serving as well as cooking skills.
- 5.4.5 On a typical working day, 7 prisoners are Released on Temporary Licence, (ROTL), outside the prison for work and training. The organisations and firms involved include Park Inn Hotels, Peterborough Dairies, YMCA, Barnados, Schools Project and the One Service. Prisoners have been given ROTL to carry out park cleaning, help with the Outside Links project in Central Peterborough, be gym instructors and work in Charity Shops.

5.5 Resettlement

- 5.5.1 The resettlement team continues to be an enthusiastic, committed and innovative group of staff that actively review, change and develop strategies to meet the their own high expectations and those of prison managers.
- 5.5.2 The Board is pleased to report that Offender Assessment System (OASYS) plans are completed in timely fashion and there is no significant backlog.

- 5.5.3 The Outside Links project implemented during the year has provided a base in the community offering support to prisoners on release and also acts as a preventative tool for other agencies to refer those at risk in the community.
- 5.5.4 There are many agencies working in partnership with the prison offering advice, practical support and programs such as Stop the Hurt, Caring Dads and Anger Management which all contribute to the integrated programs necessary to equip a prisoner for release, Home Detention Curfew (HDC) and ROTL
- 5.5.5 Research work is being undertaken with National Offender Management Service (NOMS) currently to accredit the work of a Control of Violence for Angry Impulsive Drinkers (COVAID) course working with females who become violent under the influence of alcohol. Some of these courses take place at weekends.
- 5.5.6 The kiosk system encourages prisoners to take personal responsibility for their resettlement plan. The Link has been refurbished to provide better facilities for partner agencies and prisoners.
- 5.5.7 Activity Boards comprising Resettlement, Offender Management Unit, Education and Residence take into account the initial resettlement plan and assist in devising a program that will meet the identified needs of the prisoner in preparation for their release. If a prisoner returns to the prison they retain the same resettlement worker to make positive use of knowledge and information previously obtained
- 5.5.8 Three weeks prior to discharge all prisoners are invited to a meeting to ensure that their housing, employment and travel arrangements are in order.
- 5.5.9 The Board applauds the change to the discharge process: prisoners are now discharged through the visits entrance where there are facilities to be met by friends and family inside the prison rather than leaving through the vehicle gate. Those referred to the One Service have a record of 98.9% being met at the gate and for women prisoners this includes peer support from other women prisoners on ROTL for that purpose.
- 5.5.10 Children and Families are managed by the Resettlement Manager and the identification of primary carers is part of the integrated service offered and followed up in the program. Maintaining local support on release for prisoners is more available to male prisoners who are more likely to be local than the females prisoners.
- 5.5.11 One of the members of the team was in the last 12 of the National Prison Officer of the Year (POOTY) nominations.
- 5.5.12 Case studies are produced monthly as an educative and learning tool for all staff in the prison and the resettlement team walk around the prison every Friday to promote their work to both prisoners and staff.

5.5.13 It is too early to comment on the new arrangements for probation following the development of the Community Rehabilitation Companies (CRCs)

5.6 Safer Custody

5.6.1 The Board is pleased to report the continued positive ethos of both management and staff towards the safety of prisoners in their care.

5.6.2 During the reporting year there have been 3 independent reviews of Safety and Security within the prison. HMIP conducted a full inspection of the female prison in June 2014 and found it to be a safe and secure environment, awarding 3 (out of a maximum 4) 'outcomes for prisoners are reasonably good'. A full HMIP inspection of the male prison took place in February 2015 and the feedback suggests a provisional top rating of 4 'outcomes for prisoners are good', although this needs to be confirmed. An Independent Safer Prisons Audit also took place in summer 2014 and praised the high standard of care and excellent management and staff ethos in the prison. It was also noted that prisoners were very positive about safety at HMP/YOI Peterborough. The Board congratulates all prison staff for these excellent reports.

5.6.3 The Board notes the increase in violent incidents during the reporting year. This reflects national trends and may also be related to the increase in prisoner numbers at HMP/YOI Peterborough. Despite this, prisoners still feel safe here and this was evidenced by their replies to the prisoner surveys by the above independent inspections

5.6.4 The Anti-Social Behavior Improvement Plan (ASBIP) process has been used more consistently over the year and implementation is reviewed monthly at the Safer Prisons meeting. The monthly Tactical Tasking Group (TTG) meeting looks at violent incidents to identify trends and develop strategies to deal with these.

5.6.5 The Assessment Care in Custody Teamwork (ACCT) process has been reassessed following recommendations in the Prison and Probation Ombudsman (PPO) reports into Deaths in Custody (DIC). Compliance with ACCT procedures, in particular linked to reception screening, has been prioritised and must be delivered in the coming year. The Board will monitor this in the next reporting year.

5.6.6 Prisoners with Complex Needs are now discussed at a weekly multidisciplinary meeting rather than at the end of the monthly Safer Prisons meeting. This has led to more focused management of these prisoners

5.6.7 Self-harm incidents on the Female side are often committed by a small number of prisoners with complex mental health issues. The Board is concerned that there seem to be insufficient specialist beds in the community to manage these cases.

- 5.6.8 The Board notes an increase in prevalence within the prison of 'legal highs' such as Spice.
- 5.6.9 There were seven Deaths in Custody during the reporting year. Of these, three were due to natural causes and two were self inflicted. The remaining two are awaiting confirmation by the Coroner. The Board particularly commends the work of the Staff Care Team in supporting both staff and prisoners during this difficult period.

5.7 Segregation, Care & Separation, Close Supervision

- 5.7.1 Both separation and care units continue to be well run, with committed and caring staff who display professionalism in their handling of volatile and challenging prisoners throughout the year. The Board is satisfied that paperwork is properly kept up to date.
- 5.7.2 During the reporting year the Board was still not satisfied that they were notified within 24 hours of prisoners being moved to the units. Towards the end of the year steps were taken by the prison to rectify this, which the Board will monitor.
- 5.7.3 All prisoners on the units have been seen and spoken to by a Board Member during weekly rounds.
- 5.7.4 The Board is satisfied that Rule 45 reviews have been correctly conducted with required personnel in attendance and prisoners given the opportunity to attend and make representations. The Board attends as many reviews as possible.
- 5.7.5 Special accommodation was used three times during the year. No mechanical restraints were used. Dirty Protests were handled well and were short-lived.
- 5.7.6 During the year there were two long-term prisoners in Separation and Care. The Board is satisfied that procedures were properly followed with respect to these prisoners and every effort was made to facilitate their location elsewhere.
- 5.7.7 The Board is aware that prisoners with mental health issues are sometimes accommodated on both male and female units. Members have the opportunity at reviews to comment on the suitability of keeping such individuals in Separation and Care and have not disagreed with any decisions during this reporting year.
- 5.7.8 Regular quarterly Segregation and Review (SMARG) meetings have continued with Board Members attending
- 5.7.9 Adjudication Standardisation meetings, which include monitoring of adjudication records by peer review have been held following the SMARG meetings.

5.8 Residential Services

- 5.8.1 A new houseblock was built during the reporting year, incorporating 4 wings housing 292 prisoners. Within the complex there is an activities centre, catering facilities and a laundry. The cells themselves have the facilities for in cell kiosk access and in cell telephones.
- 5.8.2 This Houseblock was due to open in November 2014 but did not finally open until January 2015. Staff were asked to express an interest in working in the new houseblock with the understanding that they would be taking up their new roles in November 2014. The delay in the opening caused frustration amongst both senior management and staff
- 5.8.3 The Board is concerned that Interserve, the building contractors, did not keep the Director fully informed with realistic handover dates, which in turn caused the frustration. The day after the handover it became there was a problem with the heating on one wing which took a long time to resolve.
- 5.8.4 The houseblock is now open and the Board will monitor its development over the forthcoming reporting year; in particular as prisoner movements during the day have featured in a number of Rota Reports.
- 5.8.5 Staff shortages reported last year continue to be a problem. There is an active recruitment process. The Board notes that there are a large number of inexperienced staff as it takes time to build the necessary 'Jail Craft Skills'. There is a mentoring system in place for new staff.
- 5.8.6 Staff have continued to cope extremely well with the additional work and temporary redeployment.
- 5.8.7 The Mother and Baby Unit (MBU) continues to have a satisfactory number of mothers and babies and this is reflected in the positive running of the unit.
- 5.8.8 The kitchen has been increased in size to cope with the new houseblock and a new upgraded staff restaurant. It produces good healthy meals with minimal criticisms from the prisoners (as viewed in the wing food comments book) or staff.

6 ADDITIONAL AREAS TO REPORT ON

- 6.1 There has been an increase in the use of Video Courts to 52% for male prisoners and 32% for female prisoners. The Board, however, remains concerned that too many prisoners still have to travel to Court, for example from Peterborough to Bromley just to plead. Even when Video Links are possible there seems to be no compulsion for courts to use them despite the obvious benefits to prisoners and potential cost savings.
- 6.2 The Board commends the way Serious Incidents are handled. They are handled robustly and professionally with decisions made by senior managers to intervene early if negotiations are not progressing. Tornado Teams are professional and disciplined which reflects the training of these teams. The Board is allowed unquestioned access both to the Command Suite and Incident Site and also to prisoners involved in the Incident.

7. THE WORK OF THE INDEPENDENT MONITORING BOARD

7.1 The work of the Independent Monitoring Board

- 7.1.1 During the reporting year two members of the Board resigned.
- 7.1.2 One new member transferred from HMP Bure before the start of his probationary year.
- 7.1.3 Interviews were held and three new members recruited.
- 7.1.4 At the end of the reporting year there were seventeen members of whom four were in their probationary year.
- 7.1.5 At the beginning of 2015 a new Chair and Vice Chair were elected.
- 7.1.6 The Information Officer and Board Development Officer were re-elected.
- 7.1.7 Rota visits occur weekly. Male and Female Healthcare, Male and Female Separation and Care together with the Kitchens are visited weekly. Other areas of the prison are visited regularly.
- 7.1.8 The Board continued to use the Wing Monitoring Template previously developed to ensure a consistent approach to monitoring the Wings.
- 7.1.9 Applications are dealt with weekly for both male and female prisoners.
- 7.1.10 The Board is aware that there may be an increase in applications in view of the increase in number of prisoner places by 292 and will monitor this in the forthcoming year.

7.2 Board Statistics

BOARD STATISTICS 2013 - 14	
Recommended Complement of Board Members	20
Number of Board Members at the start of the Reporting period	15
Number of Board Members at the end of the Reporting period	17
Number of new Members joining within the Reporting period	4
Number of Members leaving within the Reporting period	2
Total number of Board Meetings during the reporting period	11 + 1 Annual Team Performance Review instead of Board Meeting
Average Number of Attendances at Board Meetings during the Reporting period	10
Number of Attendances at Meetings other than Board Meetings	181
Total number of visits to the prison	695
Total number of Applications received	593 raising 762 issues
Total number of Separation & Care Reviews held	410
Total number of Separation & Care Sessions Attended—These may cover multiple Reviews	320

7.3 Statistics on Applications to the IMB (Male & Female Prisons combined)

Code	Description	Male	Female
A1	Cell Quality	6	3
A2	Wing / Cell Allocation	16	9
B1	Internal Adjudications	9	3
B2	External Adjudications	1	1
B3	Sep & Care / Segregation Issues	1	-
C1	Staff Prejudice/Discrimination	10	1
C2	Prisoner Prejudice/Discrimination	1	2
D1	Education	1	1
D2	Employment	18	13
D3	Wages	5	5
E1	Visits	18	8
E2	Resettlement	4	1
E3	Post	9	3
E4	Phone & Pin Phone Issues	6	4
E5	Post Issues at Previous Prison	-	-
F1	Food Quality	9	2
F2	Missed Meals	3	1
F3	Servery Issues	1	-
G	Health Care Issues	31	20
G1	Detox Issues	7	7
G2	Medication Issues	32	26
G3	In-Reach Issues	6	3
H1	Property Issues at Previous Prison	53	7
H2	Property Issues at This Prison	46	16
H3	Canteen & Shop Issues at this Prison	12	11
H4	Canteen & Shop Issues at Previous Prison	1	-
I1	Put on Basic Sentence	2	1
I2	HDC	21	8
I3	Immigration/Deportation	2	2
I4	Categorisation	5	1
I5	Recall Issues	1	-
I6	ROTL	1	2
I7	Parole Board	1	-
I8	Enhanced Issues	6	2
I9	IEP Issues	6	2
J1	Issues with Staff	30	29
J2	Issues with Prisoners	6	17
K	Transfer Issues	17	6
L	Miscellaneous	58	30

M	Money / Postal Orders in This Prison	9	5
M1	Money / Postal Orders at Previous Prison	7	1
N1	Sentence Issues / Release Dates	7	1
N2	Bail	-	1
N3	Sentence Plan Issues	-	-
N4	Remission of Added Days	-	-
O	Religion	-	-
P	Security/ Public Protection Issues	5	6
Q	Unlock / Association	3	2
R	Probation	1	-
S	OASys	-	-
T	Magazines/Newspaper Issues	-	1
U	Appointment Issues	1	3

END OF REPORT