



ANNUAL REPORT

Of the

INDEPENDENT MONITORING BOARD

Of

HMP/YOI WARREN HILL

1 June 2011 – 31 May 2012

## Section 1

### STATUTORY ROLE OF THE IMB

The Prisons Act 1952 and the Immigration and Asylum Act 1999 require every prison and IRC to be monitored by an Independent Board appointed by the Secretary of State for Justice from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

- (1) satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.
- (2) inform promptly the Secretary of State, or any official to whom he has designated authority as it judges appropriate, any concern it has.
- (3) report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively its members have right of access to every prisoner and every part of the prison and also to the prison's records.

Members of the Board are unpaid but may claim travelling expenses.

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## **Section 3**

### **DESCRIPTION OF THE PRISON**

1. At the start of the reporting year HMP/YOI Warren Hill was a young offender institution providing accommodation (in two geographically separate sites) for 129 sentenced and remanded juveniles. The main site (Warren Hill) included accommodation for up to 30 remanded young people and a number of others serving Section 53/91 sentences for more serious offences. The vast majority of the young people in Warren Hill are serving detention training orders. Until February 2012 Carlford Unit, situated approximately half a mile from Warren Hill, provided accommodation for 29 juveniles serving longer sentences including lifers and sex offenders.

On 8<sup>th</sup> February Carlford closed and was handed over to Hollesley Bay prison. On the same day a new building opened on the main site of Warren Hill. This building houses Welcome Unit, Waveney Unit, the Healthcare centre and Reception. Waveney Unit provides accommodation for a maximum of 40 young people who would previously have been suitable for Carlford and the majority of the Carlford young people transferred to it. Welcome Unit is the new Induction Unit and accommodates up to 20 new young people for up to 8 days, during which time they participate in the induction course. In mid-February Healthcare and Reception transferred to this building. Healthcare is now fully compliant with regulations and provides 3 consultation rooms, a dedicated pharmacy room, sluice room, store room, dental room with separate decontamination area and a spacious waiting area. It is positioned next to the new Reception and Welcome, making it easy for medical staff to interview new young people. The Reception area is bigger than the old one, with better facilities, a separate interview room and an adjacent servery for providing meals for the young people on arrival.

2. Several services are provided by external agencies under contract. Education and training is provided by A4e. Healthcare was provided by the local Primary Care Trust until September when Care UK took over. The PCT has continued to contract with local GPs to attend the prison and with NHS teams to provide for sexual health, secondary mental health and evening and weekend GP cover. The NHS oversees the provision of all these services to Warren Hill and to two other Suffolk prisons through meetings of the Prison Health Partnership Board. Since January 2012 responsibility for mental health has been transferred from Suffolk Mental Health to the Norfolk and Suffolk Mental Health Foundation Trust.

3. Throughout the reporting year the Governor of the prison was Bev Bevan who had been permanently appointed to the post in February 2011.

## Section 4

### EXECUTIVE SUMMARY

#### Particular issues requiring a response

##### **4.1 Policy Matters on which a reply from the Minister is sought:**

4.1.1 The IMB would like reassurance that the Minister is aware of the additional challenges that juvenile prisons face now that fewer under 18s in custody concentrates some very challenging boys, many of whom have gang loyalties, in a small number of establishments.

##### **4.2 Operational Matters on which a response is sought from the Prison Service and the Youth Justice Board**

4.2.1 The IMB is concerned by the lack of intervention work being carried out with the boys to help them deal with their offending behaviour. The lack of psychology assistants has meant that very few interventions other than JETS courses have been run during the reporting year. (Para 5.4)

4.2.2. Boys continue to arrive at Warren Hill in the late evening or in some cases after midnight. This was a major problem that exercised Ministers some years ago and after a period of significant improvement the situation has again deteriorated. (Para 6.15)

4.2.3 The IMB believes that the system for setting prison targets should be adjusted to encourage Governors to exercise discretion in enabling worthwhile schemes that encourage personal development and acquisition of skills even though they do not lead to formal accreditation. (Para 5.2)

4.2.4 The IMB is very disappointed that no arrangements have been made for the washing of personal clothes which are stored on arrival and then reissued on release (Para 6.9 and Annual Report 2011). The IMB recognise that boys going out to court or to work in the community have their clothes washed but we were led to believe that all clothing would be washed on arrival. We understand there are now plans to address this issue. (Para 6.15)

4.2.5 More focus needs to be placed on patient confidentiality in Healthcare which would necessitate the construction of a partition between the area concerned with mental health and the area concerned with general operations. (Para 5.3)

4.2.6 The Board is concerned that some boys are spending over 8 weeks isolated in the segregation unit due to difficulties over moving them on to other prisons (Para 5.5)

##### **4.3 Overall judgement**

HMP Warren Hill has recently reached Level 4, the highest level under the Prison Service target setting scheme. The prison is very well governed and has a highly motivated and strong senior management team. The atmosphere within the prison is positive and relationships between staff and the boys are much improved and generally good.

Warren Hill accommodates a very varied population, including boys with significant and complex mental health issues, boys with little or no English, very difficult and disruptive boys, very vulnerable boys, boys with little external support and some boys who are keen to make the most of what is offered at Warren Hill. Many boys bring with them gang loyalties and antagonisms and it is hard to keep rival gang members separate; this is exacerbated by the decreased YOI estate which makes it very difficult to find suitable openings to enable disruptive boys to be relocated to other prisons. There has been a rise in the number of assaults with multiple attackers against one target. Some of these attacks have resulted in hospitalisation. Staff have dealt with these attacks very professionally and charges have been laid, resulting in an extra year of detention being given in one recent case.

## **Section 5**

### **AREAS THAT MUST BE REPORTED ON**

#### **5.1 Equalities**

A great deal of time and effort is expended at Warren Hill to prevent discrimination on a number of fronts. Data is produced monthly which compares the expected and the actual ratios of Black & Minority Ethnic (BME) boys to White British in many areas and significant differences can lead to action. Every three months the Equalities Action Team holds meetings to review the situation, these meetings being attended by representatives of the boys. At Warren Hill there are more BME young people than White British and the prison is to be congratulated that there appears to be very little racial trouble. On the units the boys seem to mix well together and the representatives have stated that they are on the whole satisfied. If they are not they can fill in a Discrimination Incident Report. The action taken on receiving one of these reports is now dealt with by an officer in charge of the location where the incident occurs. Perusal of these reports has shown that they are well managed and have reached sensible conclusions. On entering Warren Hill all the boys have the equalities policy explained to them and it is made quite clear that no discrimination or the use of discriminatory language will be tolerated. At the Young People's monthly forums equalities is now a permanent agenda item. This commendable vigilance is part of a continuing pursuit of improvement in the reduction of discrimination.

#### **5.2 Learning and Skills**

Education at Warren Hill continues to be provided by the commercial company A4e and generally the delivery of the contract is good. The company provides 3 cover staff on site and the IMB is impressed that it is unusual to have classes cancelled. The Youth Justice Board (YJB) minimum education requirement is 15 hours per week for those boys recorded as A4e learners, and this has been exceeded during the past year. The IMB is aware that education supply has benefitted from the reduced roll at Warren Hill. The IMB has been impressed by the Education Support Service and their interviewing of the boys, leading to many of them talking to members about going on college courses when they leave Warren Hill. All the education courses are accredited which may help the boys when they apply for outside courses. At the same time the IMB much regrets that some very worthwhile activities including practical art and working with the gardener, which have been perceived as raising boys' morale, motivation and skills, have been discontinued because they do not lead to accreditation. We believe that the system for setting prison targets should be adjusted to encourage Governors to exercise discretion in allowing such very worthwhile schemes.

Boys engage particularly well with the vocational courses. The workshops, including raptors, bricks, painting & decorating and motor mechanics are popular. An additional option available which the IMB considers both constructive and worthwhile is cookery. The IMB observes that the staff have a positive attitude, creating a friendly and helpful relationship with the boys. The Board is encouraged by the fact that training in industrial cleaning is now undertaken after the induction programme and is accredited as part of the employability programme, with health and safety. Most encouraging is the fact that some boys have been to outside colleges on ROTL and the IMB looks forward to the expansion of this scheme.

The IMB has noticed that risk assessments are completed more quickly which means boys are placed on courses with less of a delay. Courses are arranged in seven week blocks which means that boys seem more motivated on their courses. The IMB is impressed with the supported learning scheme which includes a volunteer reader helping the boys. Education continues to be very well supported by the high quality of the library (with the librarian employed by Suffolk Library Service). The writer-in-residence continues in post and the IMB is most impressed by the high standard of the magazine produced by the boys, with his guidance. The project work delivered and developed in partnership with Aldeburgh Productions and Warren Hill, where predominately new music-based material is performed, as well as the poetry and prose content of the magazine, in part addressed the IMB's past concerns about there being insufficient creative work at Warren Hill. The Board is encouraged by the achievement of the Artsmark Gold Award and the inclusion of 57 pieces of boys' work in the national Koestler exhibition of creative work from prisons. The IMB would still like to see painting and drawing opportunities offered to boys for its creative and therapeutic advantages (Annual Report 2011).

The concerns expressed by the staff and IMB about the integration of the boys from Carlford Unit into the Warren Hill education programme have not materialised. The transition had been carefully planned and has been successfully achieved, giving a wider educational curriculum for boys from Carlford.

The concern of the IMB is that the current standards and motivation in the education provision are maintained when the prison roll is increased.

### **5.3 Healthcare and Mental Health**

The health centre and the dental surgery in use for most of the reporting year had long been seen as cramped and inadequate by a range of observers including the IMB, so the long-delayed move in February 2012 into the spacious quarters provided in the new building was highly welcome. These are adjacent to Reception and to the Welcome Unit, which greatly eases the provision of health checks for new arrivals and also helps in providing support for boys at a time when they are at their most vulnerable. The treatment rooms are much larger and more appropriate to purpose. The healthcare staff have been very concerned about the lack of confidentiality provided in the new building for the medical secretary who works at a desk in the foyer where boys wait. Mental health staff are accommodated in an open plan office shared with others which means that they too cannot ensure confidentiality. The IMB shares their concern and is relieved that the prison has agreed that a partition should be installed.

The new provider of the healthcare service has made a significant reduction in the number of nursing staff which had been increased only the previous year. The number of general nurses has been reduced from eight to five. The mental health staff has been reduced from five to three. The closure of the free-standing Carlford Unit and other aspects of the recent reorganisation have to some extent improved the logistics of health provision, but the overall effect of these staff reductions is as yet hard to judge, as the number of boys in the prison throughout the year was well below the number for which it has been staffed. Staff have in the meantime shown flexibility and resourcefulness; the separately provided primary and secondary mental health staff have co-operated well to try to limit the impact on the boys of the reduction in overall staffing.

The dental service continues to be provided from Weymouth. There have been intermittent problems with this. The existing dental surgery was condemned on hygienic grounds, but unfortunately the coordination with the dentists over their precise requirements and the arrangements for the move into the new building did not take place effectively.

Boys of this age are not often ill but many of them do not have good health understanding or habits. Health education has in the recent past been an important priority for the department with good work done in encouraging boys to take better care of themselves. With staffing reductions this work has declined. We understand that the local authority is taking over responsibility for health education but at the time of writing it is not clear how this is to be delivered in the prison.

The IMB has continued to be concerned about those boys with significant mental health needs who are inappropriately sent to Warren Hill. As highlighted in IMB reports for several years, these vulnerable boys at risk of self-harm, have sometimes been segregated so they can be observed and supported. The prison has recently been successful in providing more often for such boys on the main wings so that in the last year fewer have been unsettled or intimidated by being placed near or alongside others who are being punished. Towards the end of the year aspects of the problem was largely overcome when the new building came into use with its separated provision for newcomers. During the course of the year a new garden area designed to be available to healthcare and the chaplaincy was gradually created as a project financed by the King's Fund.

Further changes to the healthcare service are planned with Care UK due to take over the provision of the GPs to the prison from July 2012. With the winding down of the PCT, direct responsibility for offender health will be taken over by the NHS National Commissioning Board from April 2013; how the NHS will monitor the effectiveness of delivery under this new framework is unclear at the time of writing.

Overall the healthcare staff, despite their reduced number and the pressures of reorganisation, both within the prison and more widely, continue to provide for boys and where necessary staff, caringly and effectively.

#### **5.4 Safer Custody**

Safeguarding was reorganised in the second half of the year. Staff are alert to the vulnerability of the boys and work together to ensure their safety and welfare. The IMB has observed the multi-agency weekly Health and Wellbeing meetings held to review newcomers, prospective YP discharges and those boys whose behaviour or vulnerability gives rise for concern. Monthly meetings focussing on safeguarding are also held and monitored by the IMB. These meetings are well attended by the various agencies concerned. Safe-guarding representatives from each unit attend part of the meetings taking an active part in the discussion and their views are sought.

The updated robust cells and new CCTV have brought about a safer environment in the units but the IMB still has concerns about the blind spots which are not covered by surveillance.

Since January there has been a decline in the number of ACCT documents being opened on boys at risk of self-harm and a decline in reports of bullying, but a small but steady increase in anti-social and violent behaviour. The majority of ACCT documents are opened in Reception based on information received with the new arrivals. There are very few instances of self-harm and when vulnerable boys do harm themselves they are shown care and sympathy by the staff, both in day-to-day dealings and at reviews. In May 2012 a new ACCT document was introduced.

The IMB has concerns about the potential for bullying around items bought from the canteen and food distribution at meal times. The accumulation in some cells of large collections of toiletries and food items can be an indication of bullying taking place.

The rise in violence and anti-social behaviour appears to be due to the arrival of more challenging boys and the many gang issues they bring with them, thus making it increasingly difficult to place some young people in a safe location. The IMB would like to see more intervention work done to address aggressive and anti-social behaviour, such as more Promoting Positive Behaviour courses.

The prevention of bullying remains a very demanding and on-going challenge for staff and anti-bullying measures are in place and are constantly under review.

## **5.5 Segregation/Separation & Care Unit**

Since February 2012 a positive move has been that the unit holding segregated prisoners is no longer shared with the newly arrived boys. In the past this has led to bullying through windows and sometimes having to mix both categories of prisoner on the same wing, which was wholly undesirable. Segregation now has the use of the whole building which enables it to increase the numbers held if necessary and to have a separate room for intervention and mediation work. A landing is used for those segregated on behavioural grounds and B landing houses the vulnerable and those who are there for their own protection. The policy is to hold boys in segregation for the minimum time possible and to give access to education and PE and even sometimes association. Adjudications are held in this unit and have been regularly monitored by the IMB and found to be well and fairly conducted. Adjudications Review Meetings are held quarterly and the IMB is impressed by the quality of the analysis of the data. The IMB also monitors as many as possible of the segregation reviews that take place. The IMB is very concerned at the length of time that some boys are held in this unit often because of the need to manage imported gang hostilities, especially those who are awaiting transfer to other establishments. We are concerned about the long term mental health implications for those boys with mental health issues whose associated behaviour means that they are often put in segregation. However the IMB is fully aware of the efforts made by staff and the governors to move these people on as fast as possible.

Education is done on a 1:1 basis in the segregation unit but it does lack enough quiet areas for this to take place. Individual intervention work is done with each boy focussing on anti-social behaviour and changing ways of thinking and behaving, working towards re-integration onto the units. However the relatively large number of boys in the unit has created pressures on staff. On occasions they have not been able to provide access to the individual tuition resources that have been made available by the education department.

The unit continues to hold some very demanding and unpredictable boys who are very challenging for staff to deal with and the IMB continues to be impressed with their dedication and caring manner.

## **Section 6**

### **OTHER AREAS OF THE PRISON REGIME ON WHICH THE BOARD HAS ISSUES TO REPORT**

#### **6.1 Waveney Unit**

This new unit opened in February 2012. Populating it was a very carefully managed process, beginning with the boys from Carlford Unit which was due to close. There was some anxiety among the Carlford boys about being moved to the main Warren Hill site; however, all went smoothly, which is a great credit to the meticulous preparation by staff and management. Other boys were then added, some from Warren Hill and some new boys, so there is now a population mix which seems to work well. The boys on the unit have responded favourably to their surroundings and there is good rapport between the unit manager and staff, and staff and boys. Early teething troubles (alarms going off, plumbing issues) have mostly been resolved and the unit runs well and efficiently. It is still early days and as Waveney's population is relatively low, it is to an extent 'untested'. Integration into education, sport and the other prison opportunities has been very well managed and, as a result has not proved to be a day-to-day problem. It is too early to judge how far the unit is able to replicate the therapeutic benefits achieved for serious offenders in the separated smaller Carlford unit with its more settled informal regime.

#### **6.2 Lifers**

Warren Hill currently houses seven boys who are either detained at Her Majesty's pleasure – effectively life sentences - or have indeterminate sentences for public protection. A significant and welcome development in their care and management was the re-introduction of a quarterly multi-disciplinary review of every boy on a long-term sentence. During these meetings, which the IMB is invited to attend, each boy's case is looked at in detail and from all perspectives: wellbeing, education, interventions, case management, psychology, healthcare, visits. Any other problems or issues can thus be dealt with in a coordinated and holistic manner. Another positive development is an initiative to manage better the transition of Lifer boys to the adult estate when they turn 18 – potentially a most difficult time. The Lifer team at Warren Hill is now working actively with HMYOIs Aylesbury, Swinfen Hall and Moorland to design and pilot a module aimed at preparing boys better for this transition.

#### **6.3 Residential units**

All the residential units are now in use. This follows the reopening in December 2011 of Deben and Gipping after delayed refurbishment following a major incident in 2010. Each unit holds up to 45 boys but at present accommodates a maximum of 33. This is intended make them more settled and provide a better environment for the boys. The unused spaces may be re-commissioned in time, subject to population pressures, which would lift the cell capacity to 255. There are 35 robust cells within the establishment and new CCTV has been installed.

The "minor reports" system continues to work well with hearings taking place on the individual wings; however the IMB continues to have problems monitoring these as they are conducted with little or no notice. This system does mean that petty offences can be dealt with quickly and without using the segregation unit.

With only two operational wings for a great part of the year, gang related issues have caused major problems. The small number of juvenile establishments has meant that separating various gang members has been difficult and boys from London may end up being transferred from Warren Hill to a prison as far away as Wetherby in North Yorkshire. Although there is a “zero tolerance” to violence policy within Warren Hill, gang-related fights and assaults continue to take place on the units, in education and on the route between the buildings.

Since October 2011 the boys who are not on the basic level of the incentive scheme have been eating lunch and supper communally in their units, rather than just lunch. The IMB considers that this improves decency and relationships and is a better preparation for release.

#### **6.4 The Welcome Unit**

The Welcome Unit provides, for the first time, a properly separated induction unit at Warren Hill. Its proximity to the new Reception makes for an easier transition for those newly arrived. Induction takes place in rooms and classrooms adjacent to the cells in the building and a new induction guide has just been published. While Welcome is still in its infancy, the set-up is working well for the boys and the officers.

#### **6.5 Advocacy.**

Warren Hill has two full-time advocates, the service being run by Barnardo's. The advocates continue to be concerned that they are not perceived as independent of the prison. Referrals to the service have decreased during the past year, consistent with the fall in the prison roll. The IMB has a concern that when the advocates attend adjudications and reviews, the time they have to spend in the evenings during association is reduced. The IMB thinks this is an important period for the boys to access the advocacy service.

#### **6.6 Catering**

Meals are chosen from a pre-select menu and the food is cooked at the nearby Hollesley Bay prison and brought up to Warren Hill in hot trolleys. The kitchen continues to take pride in making the food they produce the best possible within their very limited budget despite the recent sharp increase in food costs. However the soaring cost of basic ingredients has impacted on the quality and quantity of food produced and many food items have had to be taken off the menu in order to keep within the budget. The kitchen also endeavours to provide a balanced diet but this is not often appreciated by the boys who often reject vegetables and salads. The monthly meeting with representatives from each unit is useful and the kitchen staff try to act on the boys' suggestions. Great care continues to be taken to provide appropriate food that meets cultural and religious needs, notably at Christmas and for the shared feast at the end of Ramadan.

The recent catering survey completed by the YPs reported that 60% rated the overall standard of catering (from 1-10, 1 being awful to 10 being fabulous), as a 5 or better and that 66% thought that the range of dishes were “ok” or better. However the IMB does receive many complaints about the food.

#### **6.7 Chaplaincy**

The chaplaincy team works well at Warren Hill. As well as the usual duties, they continue to run a session called “Time Out” for the support of vulnerable prisoners. At present there are six on the team; three full-timers and three part-time or sessional workers, plus several volunteers. Unfortunately there has been no Roman Catholic chaplain for about two years now and the team hope one will be appointed as soon as possible. Eucharist ministers do attend Warren Hill and administer the sacrament to Roman Catholic boys. There has recently been a change of leadership, with a new Coordinating Chaplain being appointed. It is significant that the new Coordinator is an Imam; the first time the Warren Hill Coordinator has not been Church of England. He is widely sympathetic and effective and the team has responded well. In a recent Forum the young people expressed satisfaction with the Chaplaincy.

## **6.8 Foreign Nationals**

Provision for foreign nationals has improved over the course of the reporting year. They continue to make up approximately 10% of the population with the majority of them speaking some English. Translation services are now provided by the Applied Language Services and have been used where necessary. The library continues to provide material in foreign languages.

A forum has recently been started to seek out the views of this group of boys, and address any issues raised. Contact with the Criminal Casework Directorate has also been made and links with United Kingdom Border Agency (UKBA) (Leeds) strengthened. The UKBA and a local immigration officer have visited seven times this year to hold clinics and speak to individual boys regarding their immigration status. No boys have been detained in Warren Hill beyond their sentence awaiting deportation. One Polish YP was returned to Poland at his own request as part of the Facilitated Returns Scheme.

## **6.9 Family Liaison**

Within the last year Family Services, with the assistance of the Ormiston Trust, has greatly improved their liaison with the families of the boys. Family and children's visits have been included and take place in addition to general visits which are open to family and friends. Family Services has produced A Family's Guide to HMP/YOI Warren Hill. This includes frequently asked questions and answers, as well as sections on health, visits, keeping in contact, concerns and support.

It has not been possible to replicate on the main site the Family Day arrangements that operated in the Carlford Unit until its closure, under which visiting parents spent time in the common room used regularly by the boys and were also able to see their son's cell. Such arrangements must have been very helpful in maintaining family links which can be difficult for long sentence prisoners and their relatives.

## **6.10 Personal Mentors**

The Personal Mentor and buddy scheme has been successful in many areas but absences due to sickness, holiday and other duties have resulted in officers often being unable to attend sentence planning boards. The scheme is designed to ensure that the boys are fully supported during their time at Warren Hill. A new Personal Mentor Policy was written and implemented in March with a further review scheduled for July 2012. This policy has resulted in a gradual increase in attendance at sentence planning boards with this reaching 67.4% attendance in May 2012.

## **6.11 Restorative Justice**

Restorative justice is a widely recognised and useful tool in the prevention of reoffending and this year it has been introduced at Warren Hill. So far it has been a community restorative justice programme, initiated by a YOT worker and two cases have been completed. This is a welcome start. An officer has now been designated to look into starting restorative justice undertaken within the prison, a practice the IMB has seen used to great effect at HMP/YOI Ashfield.

Another welcome initiative to try to calm the boys and to increase tolerance is mediation. This is offered in cases of conflict and can be very helpful. That this is not always successful is not surprising considering the difficult nature of some of the volatile and serious offenders at Warren Hill.

Both these initiatives are greatly welcomed by the IMB whose remit includes encouraging anything that leads to lessening recidivism.

## **6.12 Resettlement**

Good attendance from all departments is evident at the monthly meetings of the resettlement team monitoring the boys at Warren Hill. Following an inspection in 2011 a Needs Analysis was commissioned to provide a profile of the needs of the boys. Work is on-going based on these results, with areas for future development targeting education and employment. Boys report that finding a

job is important in preventing re-offending. Individual care plans have been introduced for all boys with long sentences in Waveney Unit.

The IMB recognises the efforts of the prison to increase the number of boys out on ROTL with over 100 placements in May, plus a number of boys attending further education one day a week at a local college. The geographical remoteness of the prison limits opportunities but communication is on-going for work placements at a number of large national companies based locally.

Pre-release planning includes assessment of the suitability of accommodation and this continues to cause frustration between the external YOT workers and the local authorities. Many of the problems that may face boys on their release are beyond the control of Warren Hill but merit the continued efforts of the Youth Justice Board.

### **6.13 Library**

The library continues to be inspirational due to the hard work, dedication and enthusiasm of the librarians. Most boys make use of the library and stimulating schemes continue to take place, including sessions by well-known visiting authors; Courtia Newland and Anthony Horowitz both visited this year and were impressed by the ability and behaviour of the boys, and the boys were encouraged by the authors. There are 3 shelves of foreign language books and there are also optical illusion and street art books suitable for foreign nationals and non-readers alike. The librarian checks to see that everyone is timetabled for the library and encourages those not attending to come. 60 boys have taken up the 6 book challenge and by the end of the year 50% had already completed this.

### **6.14 Health and Safety**

Throughout the year staff at Warren Hill have paid due regard to the prevention of accidents, injuries and illnesses and have continued to encourage a positive health and safety climate throughout the prison. This has been done through the methodical reviews of risk assessments, regular health and safety audits, routine and detailed scrutiny of data relating to accidents, injuries and illnesses and regular and up to date health and safety training for staff at all levels.

Slips, trips and falls have been reduced by the issuing of, and requirement for all staff to wear footwear supplied to them. In the vast majority of cases injuries to staff have occurred whilst intervening to stop fights between boys which are on the increase. With the introduction of Waveney and Welcome concerns have been raised about the cleaning of the integral showers within these new units to avoid the potential risk of water borne diseases. This appears to have been resolved with a regular cleaning regime. The cleanliness of lavatories in education and the JAC continues to be a problem with complaints from both boys and education staff. Basic cleanliness issues are a matter of concern and will continue to be closely monitored by the IMB.

### **6.15 Reception and Late Arrivals**

The new Reception is working well, now located beside Healthcare and the new Welcome Unit. The IMB is however concerned about the failure so far to deliver the long promised laundering of boys' civilian clothing so that they are released looking presentable.

Late arrivals, which, following ministerial intervention, did reduce in recent years, are a growing concern again. Some boys are arriving very late with over 40 boys arriving after 2130hrs since January 2012, five of whom arrived after 2330hrs. As well as the inhumanity of spending many hours in a cellular vehicle, late arrival makes it difficult for reception staff to process, feed and settle the boys. It also makes it very awkward for the boys to make their telephone call home. The board considers this unacceptable.

## **Section 7**

### **THE WORK OF THE INDEPENDENT MONITORING BOARD**

7.1 Members of the IMB visited the prison on a rota basis at least two or three times a week throughout the year. This included visits in the evenings, weekends and at night. They also attended various boards, such as those reviewing continued segregation, arrangements for those at risk of self-harm, applications to go out of the prison on temporary release or arrangements for a boy's early release and an adjudication taken by the external adjudicator. Members also observed a wide range of management meetings, including some meetings of the Senior Management Team.

7.2 During the year the number of applications from boys asking to see the IMB has nearly doubled. The majority of these applications continue to be taken 'on the hoof' as the IMB visited the prison.

7.3 The three new members attended their initial training course and two members attended the IMB National Conference. The chair or vice-chair attended the meetings of Area Chairs. Several members belong to the Association of Members of Independent Monitoring Boards (AMIMB) which brings monitors together to discuss issues without any government involvement.

7.4 The IMB has benefited from excellent cooperation by the Governor, supported by her Deputy and other members of the prison's management team. Almost all the staff continue to be helpful to IMB members as the latter go about their duties and staff in general appear to be well briefed about the role of the IMB. The IMB clerk has continued to be very supportive.

## **Section 8**

### **GLOSSARY OF PRISON-RELATED ABBREVIATIONS USED**

ACCT Assessment, Care in Custody & Teamwork

IMB Independent Monitoring Board

JAC Juvenile Activities Centre

ROTL Release on temporary licence

UKBA United Kingdom Border Agency

YJB Youth Justice Board

YOI Young Offender Institution

YOT Youth Offending Team

**BOARD  
STATISTICS**

Recommended Complement of Board Members	10
Number of Board members at the start of the reporting period	9
Number of Board members at the end of the reporting period	10
Number of new members joining within the reporting period	3
Number of members leaving within reporting period	2
Total number of visits to the prison (including all meetings)	317
Total number of applications received	38

**APPLICATIONS RECEIVED FROM  
BOYS DURING THE YEAR**

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<b>Subject</b>	2011/2
Accommodation	5
Adjudications	2
Diversity related	0
Education/employment/training	3
Family/visits	5
Food/kitchen related	1
Health related	3
Property	6
Sentence related	1
Staff/prisoner/detainee related	4
Transfers	0
Miscellaneous	8
<b>Total number of applications</b>	<b>38</b>