



**ANNUAL REPORT OF THE BOARD
FOR
HMP VERNE**

COVERING THE PERIOD

May 2011 to April 2012

1 STATUTORY ROLE OF THE IMB

The Prisons Act 1952 and the Immigration and Asylum Act 1999 require every prison to be monitored by an independent Board appointed by the Home Secretary from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

1. Satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.
2. Inform the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.
3. Report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively its members have a right of access to every prisoner and every part of the prison and also to the prison's records.

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3 DESCRIPTION OF HMP THE VERNE

HMP The Verne is a Category C male training prison. It was a 19th century citadel fortress overlooking Portland Harbour and was taken over as a prison in 1949 using the casemates in the citadel defences for dormitory accommodation and workshops. The prison profile has changed with more short term prisoners, many from the London area, with now only about 10% indeterminate sentence prisoners. Foreign national prisoners averaged about 45%, representing over 50 different nationalities. Operational Capacity as at 30th April 2012 was 607.

The accommodation consists of six purpose built blocks constructed in the early 1970s known as A1, A2, B1, B2, C1, C2 wings. All prisoners have keys to their rooms. Each wing can accommodate approximately 90 prisoners and most occupy single cells. The 7th wing, D wing, is still in a casemate and houses the Kainos facility with dormitory accommodation, where the regime is based on the ethos of do unto others as you would have done to you but is not overtly religious and does not require religious commitment. This regime has achieved full accreditation by the Correctional Services Accreditation Panel and is one of only two outside agencies so accredited by the Prison Service. Their record is of greatly reducing recidivism.

4 MATTERS OF CONCERN

4.1 Issues for the Minister

4.1.1 As pointed out last year, the Board has concerns for the care and treatment of prisoners with such significant mental health problems that it seems wrong for them to be in prison. Secure beds are few and transfer takes time. Prisoners who cannot fend for themselves on normal location here have to be held in Segregation until they are moved and this should not be necessary. We recognise that for those with lesser mental health problems, good work is being done. It is the extremes who need a better system. (Section 9)

4.1.2 The insistence on National Food supply contracts wastes money by forcing the prison to buy from more expensive suppliers. Surely local suppliers who can provide competitive prices should be permitted. (Section 17)

4.1.3 Again, as last year, it is wrong that so many prisoners arrive without OASys or sentence plans. More than half the prisoners coming to The Verne were not properly assessed. It is not a problem of this prison, but of a system that is not working. (Section 18)

4.2 Issues for the DDC

4.2.1 The Criteria for prisoners to be at The Verne is well-established, yet prisoners who are outside these criteria continue to be sent by other prisons. This results in those men being held in Segregation, through no real fault of their own, until they can be re-located to a prison which can accept them. This was raised in last year's report and should not happen. (Section 11)

4.2.2 Also raised last year was the length of time some prisoners are held in Segregation before being moved on. This year 6 prisoners were held for over 3 weeks. (Section 11)

4.2.3 The failure of some, certainly not all, offender managers in a prisoner's home territory to engage with the risk management team in prison could lead to increased public danger when those prisoners are released. Again, this is not a Verne problem, but one of the outside systems; better liaison is required to reduce these risks. (Section 18)

4.2.4 The prisoner transport service is not working. Prisoners frequently arrive late in the day when may not be possible to complete all reception procedures before their first night. Some vans are not fit for purpose having insufficient luggage space. The organisation is haphazard with some vans arriving but unsure of who they are to collect or where they are to go. The prison has logged many complaints, but the problems continue. A better system is required. (Section 19)

4.3 Issues for the Governor.

4.3.1 Whilst most of the change in Healthcare control to DHUFT has gone well, there remain certain detail or specialist areas where funding routes are unclear and work is slow to proceed. The change will benefit from close management. (Section 9)

4.3.2 The Board recognises the commitment of those who are or have been involved in Safer Custody and that The Verne is a safe prison, but has concerns (expressed in previous reports) that the lack of continuity in its management, with the lead role changing frequently, does not allow the development of a consistent approach to this important area. (Section 10)

4.3.3 The Board, as last year, has concerns over the completion of ACCT and Anti-bullying files, whilst recognising that work is on-going to improve both. It is not the outcomes of ACCT or Anti-bullying that are the problem, but the correct recording of the work. (Section 10)

4.3.4 The Board has had many comments about the difficulty of obtaining visits. Pressure has increased with the greater number of UK resident prisoners. Extra visiting times or a fairer system of allocating the visits should be sought. (Section 19)

5 ISSUES OF EXCELLENCE NOT REQUIRING RESPONSE

5.1 The setting up and running of The Jailhouse Café during the year has been an exceptional achievement providing positive messages to prisoners and staff alike.

5.2 The installation of the virtual campus with 300 learners enrolled is a notable achievement.

5.3 The achievement for the tenth year running by the kitchens of the Gold standard award under the Food Hygiene Scheme is commended.

6 OVERALL JUDGEMENT

The Board recognises that HMP The Verne is a safe prison working to rehabilitate the prisoners held here. The problems identified are largely organisational and of the system outside the prison, though there are some instances where improved recording of the work done could help the rehabilitative process.

The change of Governors at the beginning of this year was followed by an improvement in officers' morale, though the impact of the Fair & Sustainable employment system has reduced this in some cases. The Board thanks the Governor and his staff for their help and openness as we endeavour to carry out our remit as conscientiously as we can.

AREAS THAT MUST BE REPORTED ON

7 DIVERSITY & RACE RELATIONS

During the reporting period, DREAT (Diversity Race and Equality Action Team) meetings were held in July, November and January with IMB representation at all meetings. The meetings are well attended, with the Heads of Residential, Learning and Skills, Offender Management, Interventions and Chaplaincy present when possible, as well as prisoner representatives from each wing. Equality Impact Assessments, issues from SMART monitoring and quarterly monitoring data are discussed at each DREAT meeting.

The Equality Manager changed mid-year. There is a Disability Officer who assists the Equality Manager. The good work was recognised with the manager during the first half of the year getting a Dorset Justice Award.

Foreign Nationals – there has been a slight reduction in the percentage of FN prisoners from approximately 50% in May 2011 to just less than 46% in April 2012. There is a UKBA office based at HMP The Verne.

Foreign Newspapers - There have been problems throughout the year with the printing of foreign newspapers which have unfortunately only been available intermittently.

Older Persons - It is disappointing to note that the Fifty Plus 'Time Out' Community Centre, which the King's Fund initially pledged funding for in August 2009, still was not completed in this reporting year, although advances were made with completion due in 2012, shortly after this report closed.

A new RECOOP (resettlement and care of older prisoners) project worker started at the beginning of the calendar year and various initiatives are planned.

Disabilities - Throughout the year on-going support for prisoners with disabilities has continued with various works completed, including the installation of wheelchair ramps and provision of an induction loop and laptop tray. There has also been mental health training and a meeting with staff and prisoners to talk about bi-polar and mental health issues with the intention of setting up a self-help group with support from outside agencies. The number of prisoners registered as having a disability fluctuated but was generally over 150.

Sexual Orientation - Two support group forums for gay prisoners were run in May and July but, despite plans for further meetings, none have yet taken place.

Chaplaincy - The Board has been very impressed by the continued excellent work carried out by the chaplaincy. This is particularly so despite the Church of England Minister being off sick for several months and the Imam being involved in a serious road traffic accident. It is pleasing to report that both have recovered and are back on duty.

In the absence of the two principal chaplaincy members, the Roman Catholic assistant and voluntary worker carried out much of the work. This involved working long hours, the majority of which were unpaid. She is able to develop an excellent rapport with prisoners of all religious persuasions, listening and advising on the many personal problems and worries that prisoners have.

There have been many visitors, both religious and others, to the Chapel to assist with services and also to help to arrange the multitude of other activities that use the Chapel as a base. These included many musical events, religious festivals such as Ramadan and Christmas, art exhibitions and also the Shannon Trust, which is based here.

The activities of the Chapel staff are pivotal in helping to maintain the smooth running of the prison and in preventing some potential incidents.

Discrimination Incident Reporting - There were 87 DIRFs during the year, with the second half having approximately 50% less than the first half, when there was an altered approach by the governor in charge.

8 LEARNING AND SKILLS

The Jailhouse Café is run by catering students on ROTL (Release on Temporary Licence) and opened in November 2011. It has provided a new opportunity for Levels 1 & 2 catering and Hygiene instruction in a real work environment. The Jailhouse is open to all those involved in the running of the prison and also the public on three days a week, for lunches, snacks and beverages. The setting up of this development within a year, housed in a redundant building with an amazing view of the Jurassic Coast and the Olympic sailing venue, is a remarkable achievement. It has been awarded a five star Gold Award for Hygiene.

In December the Jailhouse was the venue for a Christmas Fair, open to the community. There was a turnover of nearly £4000 from sales and orders for items such as garden furniture. There was an auction of prisoners' art, which was all sold.

The Virtual Campus has been successfully installed and prisoners are taking advantage of the facilities it offers. 300 learners have been enrolled on the system, a notable achievement. Much has been done to inform instructors and prison staff about this development, which can be linked to work done in other departments.

Courses in IT, including Media Skills and Prison Radio, Business and Employability are popular and achieving high success rates. Improving employability underpins all vocational courses. The course in Domestic Electrical Installation continues to be very popular. Prisoners who have taken the course think very highly of it; and for some it has led directly to employment. The Electrical Instructor received a Dorset Justice Award in 2011 for "Outstanding Contribution in Working with Offenders".

The Electrical course had a talk and demonstration from a company who provide equipment for reducing household bills by stabilising voltage at 220 volts; this is a field with potential employment opportunities.

A C&G Basic Construction Skills course has been introduced, teaching brickwork, plastering, rendering and tiling. English Heritage came into the prison to provide a short course on traditional plastering techniques; this was welcomed by the prisoners.

Since April, prisoners at The Verne have been able to attend both work and education on an equal part-time basis each week (previously Education was restricted to two sessions for those who also worked). This is a welcome development.

Industrial Cleaning courses are on offer as well as NVQs in Environment and Conservation (taught in Gardens and Waste Management), and Performing Manufacturing Operations (taught in Contract Services and the Carpentry Workshop).

The new Innovation and Development team has been working to increase both the work opportunities within the Prison and work for prisoners on ROTL. Their enthusiasm and successes are to be commended. Work is also being done to build up links with employers able to offer employment on release to prisoners who have achieved vocational qualifications.

Problems do occur when prisoners transfer to The Verne expecting to participate in certain specific courses, but arrive here to find that either the course has been discontinued or that the waiting list is so great that their chances of undertaking their chosen course are minimal. Somewhat similarly, prisoners sometimes transfer away from The Verne to do a course and find it is not available where they were advised it would be. It would seem that the system for indicating which courses are available in different prisons requires a better updating mechanism.

9 HEALTHCARE, MENTAL HEALTH & DENTAL SERVICES

Prisoners are seen for an initial assessment within 24 hours of arrival in Reception and a full screening is carried out the following day.

Healthcare staff do not have IT access to the medical information for late arrivals and are therefore dependent on the prisoners to inform them of relevant mental health history, which they do not always provide. They do have the necessary laptops but have been waiting for a considerable amount of time for these to be linked up; it is believed that this is a Foundation Trust issue.

Staff absence in the dental clinic led to multiple cancellations of appointments, and appointments were being organised in such a way that, although an initial appointment was received within time guidelines, actual treatment was often delayed. This has now been resolved and patients are being treated at their initial appointment.

The lack of mental health beds continues to be a problem. The transfer to secure mental health services of one prisoner in particular was delayed for a significant amount of time, with the prisoner remaining in Segregation. It remains a concern that some individuals with such significant mental health issues continue to be imprisoned, when care is what is needed and care in the community appears to have failed.

Mental health in reach services appear to be working very well and the number of sessions has been increased. A programme of training for officers in mental health issues has been well attended.

The changes in medical staff, resulting from the introduction of local GPs, appear to be working well, after initial complaints from prisoners, which were associated with the more modern and evidence based prescribing and referrals. The recent appointment of a full-time GP has resulted in greater consistency and the nursing team is stable.

The increasing separation of healthcare provision from Prison management does cause problems, both for monitors when health workers may not understand the duties of IMB and for the prison who no longer control the purse strings for healthcare. We have sought to overcome the IMB relationship with training meetings. More significantly, hospital appointments have been cancelled because of lack of escorts due to staff unavailability. The nurse manager has to prioritise patients' needs on a regular basis and in some areas care provision is uncertain because of no clear funder responsibility, especially in instances needing social care.

Dorset Healthcare Universities Foundation Trust, DHUFT, took over health management from the PCT in January 2012; the transfer appears to have worked except in certain specialist areas where funding responsibility remains muddled. The transfer of the pharmacy contract from Lloyds to Yeovil District Pharmacy is also working well, with much improved communication between the pharmacy and Healthcare.

Information about the NHS complaints system is available to prisoners. The nurse manager speaks to all prisoners who make a complaint or put in a request.

A new Learning Disabilities Nurse Specialist has been working one day per week.

10 SAFER CUSTODY

The umbrella title of Safer Custody encompasses Suicide Awareness, Self-Harm, Violence Reduction and ACCT (Assessment, Care in Custody and Treatment, the procedure used when a prisoner expresses or shows suicidal or self-harm tendencies).

The Board recognises and is satisfied that The Verne is intrinsically a safe environment for prisoners to be held. It was voted by prisoners as the 4th safest prison. Nonetheless, the Board has been concerned about the level of importance afforded to the oversight of this area for quite some time, as expressed in previous reports. There is no criticism of the care shown by the staff for the men, but the concern lies with the consistency and effectiveness of the Management structure, and the fact that personnel involved have changed often over recent years and did so twice this year. The hopes raised towards the end of the last reporting period were realised for a short time, but this situation did not last. Attendance at the meetings is frequently an issue and meetings have been cancelled or changed at short notice. The Listeners lost faith in the Prison's ability and willingness to provide the support they needed. This all contributed to a poor Audit.

This did however trigger action, and the situation has started to improve in the latter part of the year, a new team being put in place with an Operational Grade in the lead role. The introduction of a new PSI (PSI164) will also have a big impact on the way Safer Custody is dealt with.

The Board has also been concerned about the effectiveness of the Anti-Bullying procedures employed at The Verne, but there is to be a complete change to this so that the whole area of Bullying will go under the heading of Anti-Social Behaviour, with more work, such as Restorative Conferences between the parties, being used.

The present ACCT files are difficult to navigate, and it is hard to discover what steps are being taken to help the subject; these are to be updated (to version 5). The prison was criticised in the recent Audit over the completion of these files, but it is hoped that the new version will correct many of the problems raised at that time. There continues to be a problem in getting all staff to complete the mandatory ACCT Foundation training with some courses being cancelled due to staff being unable to attend through work pressures.

The Listener Scheme is still operating at The Verne, but numbers again fell to a critical level earlier in the year, and as stated above those few volunteers remaining felt they were left adrift by the prison. There was a recruitment drive in late February, with training taking place throughout March. The result of this, plus some new arrivals who were already fully trained, has resulted in a total of 18 Listeners now located at The Verne – the highest number ever. There continues to be a lack of clarity as to what the Listener's Room, which opened last year, should be used for, an issue raised in last year's report which has not been clarified since then.

There have been two deaths in custody over the last year, both through natural causes. In both cases all concerned were treated with the greatest care and sensitivity by the staff involved.

There has been one Inquest and the results of this were very positive as far as the Verne was concerned, with no blame to be apportioned to anyone and no actions needing to be taken.

11 SEGREGATION UNIT

The Board is always impressed by the staff in this part of the prison and the careful treatment of those prisoners who have to be segregated. They are to be congratulated.

We have only two concerns, both of which are largely outside the control of The Verne. Firstly and as last year it is wrong that so many prisoners who are outside the Verne criteria are sent to this prison by other prisons. This usually results in them being segregated until they can be relocated and whilst it is fewer than last year, 28 prisoners, of 692 new arrivals, were so located during the year.

Secondly, the length of time some prisoners are held in Segregation whilst waiting to be transferred out is excessive. Six prisoners were held for over 3 weeks.

OTHER AREAS ON WHICH THE BOARD HAS ISSUES TO REPORT

12 AMENITIES

The Amenities Committee is now the Prisoner Forum and has achieved a positive improvement in management and prisoner communications. Further changes to an elected Council with the aim of encouraging community involvement by prisoners are envisaged; even stretching to a possible bonus for tidy wings being mooted.

13 DRUGS AND DRUG STRATEGY

The Interventions team deals with this area and is led by one Operational and one civilian member of staff,. Meetings are held quarterly and are well attended and professionally run.

Areas covered are: MDT (Mandatory Drug Testing), CBDT (Compact Based Drug Testing), Substance Misuse, IDTS (Integrated Drug Treatment System), CARATS (Counselling, assessment, referral, advice and through care relating to drugs), Drug Dogs and all addictions experienced by the men at The Verne. A Peer Supporter located on the Induction Wing speaks to all newcomers and this has resulted in the number of referrals soaring. There are Drop-in sessions with between 9 and 17 men attending each time. Fellowship Meetings with AA, NA and CA (Alcoholics, Cocaine & Narcotics) are well attended with numbers tripling in the final quarter of this reporting period. There are also two very good Relapse Prevention Peer Supporters who see three to four clients each day. As a result of this there has been an increase in the numbers applying to transfer to prisons offering the 12 step RAPT (Rehabilitation of Prisoners Trust) programme.

‘SMART’ (Specific, Measurable, Attainable, Relevant, Timely) training, which is similar to the AA 12 step programme, but with more assistance and cross sharing of experiences, is proving very effective and is a huge hit nationally with 28 prisons now offering it. One advantage of it is that it is almost free to run, costing only £500 pa for admin.

IDTS provides assessment and evidence based clinical management of problematic drug users. The scheme hopes to reduce the risk of suicide, overdose and re-offending and to reduce violent crime. The team works closely with CARATS, Healthcare, Mental Health and Offender Supervisors. They also help train and support the Peer mentors when needed.

More recently there have been concerns over the rise in gambling addiction. Those with this can access SMART and be referred to CARATS. There is a Gambling Anonymous but unfortunately not locally.

There are two Drug Dogs at the Verne, one active, one passive. They work very effectively with their handler in trying to combat the drugs coming into the prison and finding those already there. They are trained to locate ‘Hooch’ (alcohol produced by the prisoners), and mobile phones as well as drugs. Those attending Visits are checked by the dogs, and they also do unannounced cell searches and searches of the perimeter of the prison – the latter to try to find drugs being thrown over the walls. There has been a recent rise in the incidence of drugs coming in to The Verne since the opening of The Jailhouse and the increase in the number of prisoners going out on ROTL. However, this is being very actively monitored and dealt with.

Those working within this area should be congratulated on the positive work being carried out at The Verne aimed at combating all the forms of dependency encountered here, and trying to reduce the incidence of drugs within the establishment.

14 GYMNASIUM

There have been a number of changes in this department over the year caused by a reduction in staff and to a change in emphasis on the type of activities offered to the men. The opportunity to ‘pump iron’ has reduced, but the variety of courses has widened considerably and now includes

such things as Spinning and Circuits. The opportunity to gain qualifications is very good, with NVQ levels 1,2 and 3 on offer, plus courses including First Aid and Smoke Stop. A Special Needs group attend the prison periodically to enable the men to learn how to work with clients. The PE Staff are to be congratulated on the work they put in over Bank Holidays in order to provide activities for the prisoners such as inter wing competitions, 'European' Championships with each wing representing a different country, and power lifting competitions.

15 HEALTH AND SAFETY

The only concern brought to the Board's attention was of gate safety in the new internal security fence. When the wind is strong gates were blowing shut and catching the fingers of staff who were passing through. The gates are to a standard design, but now incorporate mostly mesh to reduce wind pressure, but care is needed to avoid injury. As staff have become used to them, problems have diminished

16 INDUSTRIES

Reflecting the general recession in the country, Industries has had to work hard to win contracts for the carpentry and other workshops. However, the Innovation and Development office, set up in the latter half of the year, is actively exploring the possibilities of greater involvement of the prison with small businesses whilst being aware of the potential problems of taking work from the local work force.

The office is also consulting external agencies, local and national, with the objective of expanding the range of work within the prison. An example of the innovative initiative of the office is the production of small, wooden toy tanks in kit form for the Tank Museum at Bovington.

The Board wishes to congratulate all concerned with this new and promising initiative which is already improving the rehabilitation prospects of prisoners working under normal ROTL arrangements at the Jailhouse café, itself an example of the new, more positive outlook of the prison management.

17 KITCHEN

During the year, the catering plan changed to providing cold lunch options with a hot evening meal. The change to cold lunches brought some prisoner complaints which have been mitigated by offering hot soup.

Food costs at The Verne are high partly because of National contracts. It has been explained that only companies with sophisticated safety and traceability systems are eligible to tender for national contracts and these are the very companies who charge three times as much for bread because of their high overheads. The Board questions the need for such strict supply requirements, when most inhabitants of the country are happy and safe consuming cheaper foodstuffs. Were low-cost tendering allowed either cost savings could be made or wider food options made available.

The Verne Kitchen has now won Gold Standard Award under the Food Hygiene Award scheme for 10 years running and must be commended, both for their achievement in this and for daily

producing the varied menu on their tight budget, together with special meals for Ramadan and other festivals.

18 OFFENDER MANAGEMENT UNIT (OMU) & INTERVENTIONS

The work of the Offender Management Unit continues to be hampered by the number of prisoners who arrive with no or with inadequate Assessments or Sentence Plans. 274 prisoners (40%) came with no OASys during the year and a further 60 with no Sentence plan; thus over 50% of those transferred to The Verne come without the required assessments. They included High Risk prisoners, Lifer prisoners, Recalled prisoners and Prolific Offenders. Whilst this is clearly not the fault of the Verne, it does reflect the inadequacy of some prison administrations and adds to the pressure of work here.

The internal monthly Risk Management meeting considers prisoners posing a risk both whilst in prison and potentially on release. Disappointingly, for some prisoners, predominantly those with London area homes, response from their home probation area is slow or non-existent. The danger is that risks are not managed adequately in prison, remedial work may not be achieved and on release, risks to the public are increased by not being managed. This lack of response or liaison is by no means universal, but for some individuals is cause for significant concern.

19 PRISONERS AND PRISON REGIME

New Prisoner escort and transport company, (GEOAmeY) took over the contract for prisoner movement in August 2011. As far as The Verne is concerned, it is not a success and causes non-stop problems. The prison believes it has had to log more complaints than any other in the region. The most frequent problem is new arrivals being brought to The Verne late or within 5 minutes of the cut-off time, but still not allowing Reception time to document, check correctly the new prisoner's details and deal with property. The officers are required elsewhere in the prison and the prisoner is in danger of not having his evening meal unless property issuing is postponed until the following day.

The new vans have insufficient luggage space, so frequently not all a prisoner's property is carried with them. Vans arrive with the escorts not knowing who they are to collect and sometimes with different destinations than those planned. The Transport and its operation need to be looked at critically and amended to provide a properly notified timeous service.

The Board has received many complaints about the availability of visits to prisoners. HMP The Verne is a long way from London where so many prisoners have their homes and the retention of family ties is necessary to facilitate a smooth transition to outside living. The increase in UK based prisoners, as opposed to Foreign Nationals, has increased the need for visits and a system where booked visits can be abandoned by some prisoner families who then get priority for another booking seems to be being abused by some, though it is in line with National Policy. Careful management of visit availability or the introduction of extra visiting opportunities would help alleviate this problem.

20 SECURITY

The new internal security fence has undoubtedly improved security. It is now much harder to throw packages from outside to where prisoners can retrieve them. Searching procedures have also been intensified. Drugs, Hooch and mobile telephones continue to be a problem and have

increased in number, but this is a reflection of the change in Prisoner profile with a much lower proportion of Foreign Nationals and does not represent a reduction in the Security procedures.

21 OTHER

At the start of the year, there was an improved morale of officers and all staff after a change of governor. However, the later introduction of Fair & Sustainable staff changes is having some significant negative effect, especially where some staff are losing their jobs.

22 THE WORK OF THE INDEPENDENT MONITORING BOARD

Recommended Complement of Board Members	14
Number of Board members at the start of the reporting period	11
Number of members at the end of the reporting period	10
Number of new members joining within the reporting period	1
Number of members leaving within the reporting period	1
Number of attendances at meetings other than Board meetings	287
Total number of visits to the prison	383
Total number of applications received	151

DETAIL OF APPLICATIONS TO THE BOARD

Code	Subject	2008/09	2009/10	2010/11	2011/12
A	Accommodation	1	0	4	3
B	Adjudications	1	2	8	13
C	Diversity related	5	3	5	12
D	Education/employment/ training	5	1	25	6
E	Family/Visits	0	1	7	5
F	Food/Kitchen related	0	0	1	5
G	Health related	7	3	31	7
H	Property	13	12	21	35
I	Sentence related	9	10	17	20
J	Staff/prisoner/detainee related	18	5	2	6
K	Transfers	5	6	11	16
L	Miscellaneous	20	16	15	23
	Total Number of Applications	84	59	147	151

DISTRIBUTION

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Governor

Prison Library

SW National Council Representative

IMB Chairs of South West Area

All members

South Dorset MP