



THE INDEPENDENT MONITORING BOARD

HMP STOCKEN

ANNUAL REPORT

**1ST MAY 2011
to
30TH APRIL 2012**

Section 1

STATUTORY ROLE OF THE IMB

The Prisons Act 1952 and the Immigration and Asylum Act 1999 require every prison and IRC to be monitored by an independent Board appointed by the Home Secretary from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

1. Satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.
2. Inform promptly the Secretary of State, or any official to whom s/he has delegated authority as it judges appropriate any concern it has.
3. Report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively its members have right of access to every prisoner and every part of the prison and also to the prison's records.

NOTE

With the agreement of the IMB Secretariat no report was submitted for the year 1st May 2010 to 30th April 2011, due to the illness of the Chairman. The Board is satisfied that there was nothing of any note on which to report except the start of the second expansion programme, and a change of governing Governor. Reference to both of these is made in Sections 3:1 and 4:4 of this report.

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Section 3

DESCRIPTION OF THE PRISON

3:1 HMP Stocken is a male Category C training prison adjacent to the A1 in Rutland: access by public transport is limited. Opened in 1985 with 300 medium/long term prisoners the prison has expanded over the years: in March 2010 the certified normal accommodation was increased to 842 with 790 single cells and potentially 52 double cells housed in 11 residential units.

An extensive programme of expansion and refurbishment was begun in 2011 necessitated mainly by the age of the original buildings and in particular their fire alarm systems. This work should be completed during the 2012/13 reporting year. As a result of the work, wings F and H were mothballed and wings L and M, larger and more modern, were opened in July and August 2011, increasing the operating capacity of HMP Stocken to 1,056 spread over 9 operational wings in 967 single cells and 89 doubles. We are told that this should be a temporary increase: the situation is to be reviewed in August 2012.

The purpose of the wings also changed during the reporting year:

2010-2011

A	IDTS	B	Lifers
C	Generic	D	Inductions
E	Kainos	F	Generic
G	Resettlement	H	Generic
I	STAR programme	J	Resettlement
K	Generic		

2011-2012

A	Generic	B	Generic
C	Workshop	D	Generic
E	Kainos	F	Kainos (after refurbishment)
G	Resettlement	H	Lifers + IPPs (after refurbishment)
I	Generic	K	IDTS, now DARTS
L	Generic/induction	M	Generic

A cell on I wing is being prepared for prisoners with dementia, In April 2012 HMP Stocken held four such prisoners.

The present twelve workshops and extensive Gardens department provide scope for constructive employment and are used to encourage prisoners to achieve vocational qualifications, and enable them to enhance their income over and above minimal levels.

In April 2012 HMP Stocken became a Performance Level Four prison, which means that it is exceptionally high performing; consistently meeting or exceeding targets.

3:2 Contractors and Agencies

Carat (DART)	The CARAT (Counselling Assessment Referral Advice and Throughcare) team helps offenders with drug-related problems to break the cycle of addiction and offending. The five elements of this process involve assessing the individual's needs; accurately informing them about drugs and the harmful consequences of using them; helping them access services and rehabilitation programmes; contributing to their case management; and helping them implement a care plan tailored to the individual.
Chaplaincy	Spiritual care and guidance is provided by a multi-faith team of two Imams (one part time), two Catholic priests (one part time), four Anglican chaplains, (2.5 of which are part time), a Sikh chaplain (once a week for 2 hours), a Hindu and a Buddhist chaplain (both of whom visit every two weeks) and a Rabbi (every two weeks). In addition a Salvation Army chaplain now also visits one day a week. The team is overseen by a Managing Chaplain who was, until the retirement of Rev Ed Ghinn last year, from the Church of England: his replacement is Adbul Bhikia. Interviews are ongoing to appoint a Pagan minister and work is proceeding to find a Quaker chaplain, a Free Church minister, and a Mormon chaplain to serve the 22 Mormons at HMP Stocken.
Education	Since August 2009 contracted educational provision has been the responsibility of the Milton Keynes College.
External Volunteers	Well over 100 volunteers work in a variety of roles, including staffing the Visitors' Centre refreshments, helping the Chaplaincy Team to run the Alpha courses, and assisting in the Library.
Healthcare	This is provided under contract by the Leicester County and Rutland Primary Healthcare Trust. The Centre is run by Nottinghamshire Community Healthcare and medical staff is provided by a GP practice in the local town of Oakham, 8 miles away.
Kainos	An accredited offending behaviour programme consisting of five modules designed to be delivered over six months in a community setting within the prison. Nationally 87% of Kainos graduates do not attract a further custodial sentence within two years: HMP Stocken's figure is presently 86%.
Library	Both books and staff are provided by Rutland County Library.

Phoenix Futures	Assist the CARAT (DART) team
Play Leaders	During the reporting year 2011/2012 HMP Stocken has received funding for Play Leaders in the Visitors Centre: until now, this has been a volunteer post.
Prison Fellowship	Runs Victim Awareness courses and the Angel Tree scheme through which Christmas presents are sent to the children of every prisoner who requests it.
Prison Me! No Way	Although the prison does not formally engage with this scheme, we commend those members of staff who voluntarily give of their time to support this effective initiative.
Prison Visitor	For the first time, two Prison Visitors have been approved by Security and appointed, with effect from April 2012.
Samaritans	Based in Grantham, the Samaritans are responsible for training Listeners.
Toys on the Table	Local businesses donate surplus or bankrupt stock, details of which is given to TotT who allocate it to prisoners participating in the scheme. The goods are delivered to the prisoners as they enter the Visits Hall so children receive them direct from their family member. Last year 80 prisoners participated.
Vision Trust	Provides help with Lifer Days of which there were two in 2011/12.

Travis Perkins Engineering ceased to run workshops at HMP Stocken during 2011/2012, and a replacement provider is being sought. In addition a BICS (Basic Industrial Cleaning Course) now operates.

Funding has been received from the NHS Kings Fund for an improved Healthcare waiting room, and signage works.

Section 4

EXECUTIVE SUMMARY

Introduction

The IMB consider that HMP Stocken continues to be an efficient prison evidenced by its achievement of Level Four Performance. We commend the effective manner in which all staff have managed the increase in the number of prisoners in its custody from 842 to 1056 – some 20% - and the additional commitment that has been demonstrated. Nevertheless some concerns remain as summarised below cross referenced to more detail in the main body of this report.

4:1 Issues requiring a response:

The lack of a clearly defined business plan for the delivery of Resettlement, a major component of any Reducing Reoffending strategy. See section 6.1 p15.

The continued inability of Reception to receive prisoners during the prescribed lunch hour. See section 6.1 p15.

The continuing difficulty over access by the IMB to contracts with sub-contractors eg College, Healthcare. See section 6.1 p15.

Lack of Healthcare cover after 2.30pm on weekends and Bank Holidays. See section 5.3 p12

4:2 Issues not requiring a response:

The number of DNAs (Did Not Attend) at Healthcare is too high. See Section 5.3 p12

Clearly Fair and Sustainable, the major review of the Terms and Conditions of Service of staff has far-reaching implications for the Prison Service. Accordingly the Board have ensured that they have an overview understanding of the new arrangements, the benefits which the policy is expected to deliver over time and an awareness of the potential impact on existing staff. It will be important to keep the impact of this policy in mind as we need to ensure that it has no adverse impact on the efficient operation of HMP Stocken. Equally we need to be appropriately supportive to the workforce as they come to terms with the changes and the uncertainty which they bring. We will continue to engage supportively with managers, staff and their representatives as implementation moves forward.

Following the second phase of expansion, staffing profiles on the new wings (180 prisoners) would appear to differ significantly from the older wings (90 prisoners) adversely affecting staff to prisoner relationships. The apparent inadequacy of the profile has left members of staff concerned that they are no longer able to spend adequate time with prisoners in their care, getting to know them and working with them, to the detriment of both.

OASys (the Offender Assessment System): see 6.2 on p15.

Safer Custody: section 6.2 p15.

4:3 The overall judgement of the IMB is that HMP Stocken continues to be a well run, well motivated prison operated by a staff which works hard to accommodate prisoners safely and humanely. The governing Governor, appointed in 2010, is ambitious for the prison and has overseen the expansion of it efficiently and successfully while taking a firmer approach to prisoner employment. As a result every prisoner has the opportunity to attend work (or college) every day but not necessarily on a full-time basis. In April 2012, 130 prisoners were attending College (Education) on a full-time basis, with a further 165 attending part-time. Employment places are calculated by am and pm availability. In April 2012 a total of 691 employment places were available am and 699 pm. These figures together with the numbers already cited as attending college bring HMP Stocken very close to full 'employment' of those in its care. A more robust attitude has also been taken to staff sickness absence. The Deputy Governor was promoted in November 2011 to become Deputy Governor of HMP Belmarsh: her position is currently filled on a temporary basis pending advertisement of the vacancy.

Section 5

AREAS THAT MUST BE REPORTED ON

5:1 DIVERSITY

There were no Disability issues raised by prisoners during the period covered by this report. Wheelchairs are now available for Visitors' use on request, and a cell on I wing is being prepared for prisoners with dementia. HMP Stocken currently has four such.

Other than attending the DEAT Meetings the Board did not produce a separate Diversity report as there is nothing out of the ordinary on which to comment, now that HMP Stocken is no longer a "Foreign National" prison. Neither of the race reports (of which there were only two) was found to have any substance when investigated, and it is the opinion of the Board that these complaints were dealt with thoroughly and in a timely manner.

5:2 LEARNING AND SKILLS

Education and training at HMP Stocken is provided not only within an academic classroom situation, but in the twelve workshops, the kitchen and the gardens. Students can work to achieve qualifications in a wide range of skills from English Language to a City & Guilds diploma in 'Introduction to Hospitality – for the Catering Industry' via wallpapering, vehicle repair, business studies, IT and many others. For the purposes of this report we will define academic studies as 'Learning' and vocational training as 'Skills'.

Learning

Academic learning is run by Milton Keynes College. The new Manager appointed in May 2011 resigned to return to teaching, and was replaced in April 2012.

Prisoners arriving at Stocken at below the expected Numeracy and Literacy attainment levels for 5-9 year olds are required to attend College. Once they have achieved levels expected of 11-14 year olds they can progress to other courses. New courses introduced this year include Business Enterprise, Fathers Inside, and Personal, Social and Employment Skills.

A major restructuring of the timetable has enabled students to have a minimum of four sessions a week if they study a Literacy, Numeracy or ICT course, and this intensive study is then examined. Success at this stage allows advancement to the next course and enables closer monitoring of student progress.

Attendance has improved over the last year from 74% in December to 80.25% in February as a result of staff from the wings, college, industry and the gym discussing with the Orderly Officer how to get men to work. Of the 9 weekly sessions available for Education, being registered for five or more constitutes 'full time'. Prisoners who are registered for four or fewer are considered part time, and may have a part time job as well.

- 270 Prisoners attend each day
- 30 courses are run, all accredited

- 45 teaching staff are employed (5 full time) and 1 Member of administrative staff
- the average course length is 10 weeks
- There are 187 full time and 125 part time learners
- Staff sickness in College is around 2%, against an average of 6% in other establishments
- 26,063 hours of learning delivered per annum over 24,700 staff hours

Quality of provision is a priority; lesson observations have been introduced and there is behind the scenes tracking of learners and highlighting of underperformers. Certificates for completed courses are very highly prized and of immense importance to students, and all exam successes are now listed on the department notice Boards. A financial bonus is also awarded to those prisoners who successfully complete learning courses. During the period covered by this Annual Report, HMP Stocken had 17 learners enrolled on degree courses with the Open University.

As a result of Student Focus Groups, detailed information about courses is now on the wall in College, available on Induction, with Careers Advisory Information Service (CAIS) and in the Library. 'Education' is now termed 'College', as some students felt the former sounded childish, and action has been taken to reduce disruption in classes from those who do not wish to be there: disruptive learners can be sent away but IEP behaviour warnings are used for preference.

Skills

Body Repair Shop	1 Staff	10-12 Prisoners	£12 pw
Tyres & Exhaust	1 Staff	8-12 Prisoners	£12 pw
Contracts Service	1 Staff	10-15 Prisoners	£12 pw
Waste Management	2 Staff	12-20 Prisoners	£12pw
Catering Training	2 Staff	12-20 Prisoners	£12pw
CD Recycling*	2 Staff	40 Prisoners	£12pw
CD Recycling*	1 Staff	16-44 Prisoners	£12pw
DHL**	11 Staff	42-60 Prisoners	£25pw
Brick Laying	1 Staff	12 Prisoners	£12pw
Paint Shop	1 Staff	10 Prisoners	£12pw
Refurbishment	1 Staff	8-10 Prisoners	£12pw
Laundry	3 Staff	15 Prisoners	£12pw
Kitchen	11 Staff	55 Prisoners	£15pw
Gardens	2 Staff	24 Prisoners	£12pw

* Prisoners employed in these workshops are not able to attain qualifications as the work is repetitive and non-challenging. The workshops however are extremely valuable as a starting point for employment enabling the ethic of regular work and timeliness to be developed.

** DHL are contracted to provide 'canteen' services to prisons. This encompasses the provision of toiletries, tobacco, sweets and other items on which prisoners can spend their money. The DHL facility at Stocken provides canteen services to 7 prisons in

the Midlands area. Employment here attracts higher wages due to the responsibilities, and appointment to positions in DHL is much prized.

Qualifications can be achieved in all the Workshops except CD Recycling, and the atmosphere in all the vocational workshops is good, with – in the main – highly motivated, cheerful Prisoners working hard to achieve good results. Clearly part of the motivation is the pay they receive, but in general there is an intent to do well, qualify, and improve their chances of gainful employment when released. Acceptance into a workshop is not automatic and consequently carries kudos: the six month Body Repair Shop and Tyres and Exhaust courses require maths, English, literacy and numeracy; the twelve week Catering Training for a C&G diploma requires a student to pass health and security checks and a Board interview before beginning. Participants are proud of what they do and have achieved, even to be accepted on a course.

In order to earn the rates outlined above, Prisoners must work 10 sessions pw. Wing cleaners are paid £0.90 per session, and Served operatives £1.00. Prisoners who do not work receive £2.50pw unless they have been sent to back their Wing due to over manning for the work available. Other financial incentives exist and vary between workshops but in general are awarded according to attendance, productivity or successful completion of a course.

Following the recent loss of the Travis Perkins Engineering refurbishment contract, HMP Stocken is currently negotiating with ‘Hember Tool Hire to Industry’ with a view to a contract for refurbishment of equipment.

The Gardens department at HMP Stocken produces about 20-30,000 plants annually, of which about 16,000 are used for borders within the prison. Much of the vegetable produce is used in the kitchens, including all the salad crops grown, and all such planting is carried out as Instruction towards examination and qualification. Beyond the practical help the Gardens provide to the prison it is worth noting the therapeutic effect working outside can have on prisoners. One such is a regular named contributor to the Rutland Natural History Society Journal. It is an ongoing concern that Gardens staff often have to ring Wings to ask for allocated prisoners to be sent on, but as the prison staff’s appreciation of the relevance of education and training continues to improve, so too will their keenness to help prisoners participate, to the benefit of both the individual and the whole.

5:3 HEALTHCARE AND MENTAL HEALTH

It is the opinion of the IMB that, after an extended period of confusion, the Healthcare provision within HMP Stocken is continuing to improve under Nottinghamshire Healthcare. The prison now has one GP, who has experience of working within the prison service: it is felt that use of a single doctor will lead to more consistent prescribing and an end to the practice of playing one doctor off against the other. The one dentist operates a system of dental triage for urgent cases and this is working well: all such cases are seen within seven days. In addition an optician, sub-contracted from Leicestershire Primary Healthcare Trust, visits twice a month. Chronic disease management is now well embedded at Stocken and all waiting lists and times have been reduced. Urgent requirements are now dealt with by confidential healthcare forms posted in boxes on the wings: prisoners are usually seen within

72 hours. All new arrivals are offered cardiovascular risk assessment, and all older residents have now been processed. If a s' risk is assessed at 30% or more, the matter is pursued. Clinics specifically designed for older prisoners are now held at regular intervals.

Problems continue however with inter-prisoner trading of medication. Due to the size of HMP Stocken some thought has been given to improving efficiency by fulfilling prescriptions for K, L and M wings, those furthest from the Pharmacy, on the wing. Not only is this more efficient, but it lessens the chances of trading in the corridors on the way to and from Healthcare. The removal of IDTS to K wing should also help in this regard: extra IDTS staff have been appointed by Nottinghamshire Healthcare to help provide for the 70-odd prisoners on the programme.

Nottinghamshire Healthcare NHS Trust has been arranging urgent mandatory training for the team who had not had much training with Nottinghamshire Community Health. This has been well received by the team, which has also been attending training in minor illness diagnosis and treatment, which it is hoped will take better care of patients and help staffing by reducing the need for escorts out to A&E.

Funding has been received from NHS Kings Fund for an improved Healthcare waiting room, and signage works.

The Healthcare Forum, chaired by the Head of Healthcare, is held every two months and is a fruitful site for exchange of views with representatives from each wing, mental health care and IDTS.

The increased physical size of the prison has required further investment in equipment due to the distance from Healthcare to some of the outlying wings. L and M wings (15 minutes walk from Healthcare) for example now have their own defibrillators, which are stored securely and checked weekly by Healthcare.

Mental Health is provided by Northamptonshire PCT and consists of three staff. It is a concern that this cannot be enough with a population of more than 1,000 prisoners.

The number of DNAs (Did Not Attend) is too high. In November 2011 the Board discovered that A wing had a rate of 15% as against the NHS average of 5-10%. A new protocol has been put in place but, with the Governor's backing, the Board is continuing to audit and monitor the situation.

Despite the improvements the Board remains concerned that there is no Healthcare cover after 2.30pm on Saturdays, Sundays and Bank Holidays. Should any injuries or episodes take place within these times the advice is for the prisoner to be taken to A&E. Would an on-call Nurse Practitioner be a better use of resources?

It is the Board's view that pressure of work due to such increased number of prisoners is the reason that a representative from Healthcare is not always present at Segregation Reviews. This is always noted on the paperwork.

5:4 SAFER CUSTODY

While statistics across the Board continue to improve at HMP Stocken, bullying for medication remains a problem. This is not helped by the fact that cell sharers on L wing have no secure place to store their medication. The prison now operates a zero tolerance policy on this as on all other forms of intimidation. Stage 3 bullying no longer exists: prisoners are instead removed to the Segregation Unit under Rule 45 (Good Order or Discipline) and when returned to their wings are placed on VR2 and basic for a minimum of four weeks.

A vigorous attitude now prevails towards verbal abuse. Until recently prisoners would be punished for using aggressive or bad language between each other: now, such behaviour to or from anyone at all in the establishment is not tolerated. This policy was motivated by a desire to stop rudeness and bad behaviour before the population increase that came with the prison expansion.

The Offender Management Unit is kept informed of each individual's behaviour in case it reflects the crime for which a prisoner has been convicted and should therefore be considered as part of their sentence management.

ACCTs

A comparison of the whole year to date against the same period in 2010/2011 now shows very similar levels of ACCT documents being opened.

Listeners/Samaritans

At present the prison has only 11 Listeners, and a reference pending for one more. The ideal ratio Listener: prisoners ratio is 1:50. The problem is partly finding suitable candidates who want to do the job, and partly that the Grantham branch of the Samaritans, who train Listeners, cannot spare the personnel to select and instruct candidates.

Group Dynamics

Travellers form a very close community within the prison but intense rivalries exist within it and sometimes arguments flare. As staff become more familiar with the ways of a very exclusive minority however the atmosphere is improving and both 'sides' are beginning to treat each other with more respect. This can only be good for all involved, and therefore for the Prison as a whole.

The postcode gangs seem less of a concern than at this time last year. This is down in no small part to some intelligent redistribution of prisoners amongst the prison estate, and to an increased understanding of gang hierarchy. Clearly there is no room for complacency however, and there is none apparent.

The number of known Service Veterans has fluctuated between 34 and 25. A member of the prison staff who reports to the DEAT Team holds meetings – in her own time – once a fortnight for this group, and a representative of the Royal British Legion sees prisoners at their request. Combat Stress has recently introduced a 24 hour helpline and this facility is now available at HMP Stocken at no cost to the caller. Some veterans access support but do not attend meetings; others attend meetings but do not require support. However all can access support between meetings should they so wish.

Deaths in Custody

There were no deaths at HMP Stocken in 2011/12 due to reasons other than natural causes. The sad news of two such deaths in July 2011 was an anomaly: both were men in their early fifties and both were from natural causes.

Mental Health (within the Safer Custody remit)

The recent Single Equality Act Policy means we need to raise awareness and encourage prisoners to disclose any disabilities and mental health problems. The Head of Safer Custody is continuing to liaise with the In-reach team to collate statistics on mental health conditions to feed into the Safer Prisons and DEAT meetings.

As before, it is the opinion of the IMB that the Safer Custody team continues to be run both effectively and extremely proactively.

5.5 SEGREGATION

The Board remains satisfied that the staff of the Segregation Unit runs a safe and caring regime and continue to deal with prisoners humanely and reasonably, sometimes despite some very challenging behaviour. A sense of humour is evident in the office on the Unit which undoubtedly helps. The Unit is clean and well kept and served by both College and the Library, with a well stocked trolley of books permanently available.

Occupancy of the Segregation Unit fluctuates but has seldom been below 8 during the reporting period. Continual monitoring of the processes in place confirms that documentation is completed to a good standard and within the required timescales. The whiteboard in the office is kept updated and members of staff seem to know individual prisoners well. Rule 45 review boards are held as and when they should be and are conducted with care and in a good atmosphere: prisoners are listened to, and time and trouble taken to explain to them the decision being reached. It is a continued source of concern however that Healthcare staff are not always present at these meetings, and IMB members are careful always to note their absence when signing documentation.

Work continues to counter the attitude that the Segregation Unit is a fast track to transfer. Prisoners are made aware that their choices are either to go back to the wing or to face an Independent Adjudication which might involve a wait of some weeks until the next scheduled visit by a Judge. This wait sometimes serves to calm a situation to the point where a prisoner feels able to return to a wing.

During the reporting period it became apparent that not all staff were up to date with their training, and steps have been taken by management to rectify this situation. Courses to be undertaken include mental health training, ACCT and Adjudication Liaison Officer.

Section 6

OTHER AREAS OF THE PRISON REGIME ON WHICH THE BOARD HAS ISSUES TO REPORT

6.1 OUR CONCERNS

The Board has been especially concerned to ensure that the approach it takes to monitoring should not become, by virtue of the familiar, and to a degree regular format of the duties a 'routine exercise'. Members are encouraged to look beyond the immediately apparent and ascertain the reasons why a particular process or procedure is applied as well as satisfying themselves that fairness, respect and above all the care of those in custody is being appropriately managed. Members are encouraged to ask questions and we have a system in place to enable the more in-depth issues to be followed by the Member or Member(s) who have that particular topic as their Area of Special Interest. To supplement these arrangements we have introduced a special form for periodic reports on Areas of Special Interest. The format of this enables members to produce reports which represent a continuum of the topic in order that progressive improvements are not overlooked or that plans or initiatives that do not come to fruition can be followed up and the reasons documented.

Following on from this we consider it most important that IMB members are able to see copies of contracts with sub-contractors, obviously with anything commercially confidential redacted. Our earlier request to the Ministry of Justice (NOMS) on this issue has met with agreement in respect of privately operated prisons and this should, in our view, be extended to establishments currently in the public sector. We will continue to pursue this with the support of the Governor as monitoring performance of these areas solely against Key Performance Targets (KPTs) does not adequately meet our monitoring remit.

The Board remains concerned at the continued inability of Reception to receive prisoners during the prescribed lunch hour. This means arrivals are left waiting outside in the van in cramped and uncomfortable conditions for up to 60 minutes. The Governor's response is that he does not have sufficient staff to cover lunch hours. He has met with representatives of the private transport companies and his view is that it is primarily the scheduling of journeys that needs attention. We will continue to monitor this and in particular would wish to see a copy of the standards laid down in the national contract.

The Board's view is that a clearly defined business plan for the delivery of Resettlement is a major component of any Reducing Reoffending strategy. The Head of Reducing Reoffending has been asked for a copy but none has been forthcoming. We are told an Action Plan is being produced.

6.2 EXAMPLES OF EXCELLENCE

OASys (the Offender Assessment System) remains well run by a dedicated and highly trained team. Prisoners are consulted throughout the process of forming their individual sentence plan and reviews are conducted properly and on time.

The Senior Officer responsible for Safer Custody continues, in the opinion of the Board, to demonstrate great skill and compassion in her dealings with prisoners as she leads the team at HMP Stocken. Her proactive attitude to the more troubled individuals within the

establishment undoubtedly contributes to the wellbeing of the prison as a whole, and she is to be commended for her hard work and caring.

Section 7

THE WORK OF HMP STOCKEN'S IMB

7:1 BOARD STATISTICS

Recommended Complement of Board Members	17
Number of Members at the start of the reporting period	14
Number of Members at the end of the reporting period	13
Number of new Members joining within the reporting period	4
Number of Members leaving within the reporting period	6
Total number of Board meetings during the reporting period	12
Average number of attendances at Board meetings during the reporting period	12
Number of attendances at meetings other than Board meetings	66
Total number of visits to the prison – including all meetings	536
Total number of applications received	246
Total number of Segregation review sessions held	71
Total number of Segregation review sessions attended	71

A recruitment campaign to increase membership was run in the last month covered by this report. It is hoped that our complement will be nearer the recommended level as soon as possible.

7:2 ROTA VISITS

The Board's continual assessment of the efficacy of its' monitoring has led to more adjustments in the way Rota Visits are conducted.

Every part of the prison is visited once every eight weeks by members, usually in pairs. Written reports are produced and sent to the Governor, who is encouraged to comment on matters raised both in writing and at the next Monthly meeting.

In addition to this, another Member visits those on Rule 45 (Own Interest) or ACCT, every week. Segregation Reviews are held three times a week: whenever possible a Member is present.

7:3 APPLICATION STATISTICS

CODE	SUBJECT	2008/2009	2009/2010	2011/2012
A	Accommodation	5	8	1
B	Adjudications	5	18	6
C	Diversity related	7	11	2
D	Education/employment/training	20	19	13
E	Family/visits	35	16	13
F	Food/kitchen related	6	3	2
G	Health related	37	32	39

H	Property	52	35	51
I	Sentence related	56	29	34
J	Staff/Prisoners/detainee related	22	13	19
K	Transfers	38	25	25
L	Miscellaneous	38	18	29
	TOTAL	321	227	234

During the year the Chairman received 24 Confidential Access complaints. Of these, none qualified as 'Confidential Access', but a number were pursued and resolved nonetheless.

7:4 SEGREGATION REVIEWS

IMB members attend the Rule 45 Segregation reviews each week and the 72 hour reviews whenever possible.

7:5 ATTENDANCES AT PRISON COMMITTEES

Members have attended committees within the Prison both as observers and as participants. Any matters of interest or concern are related to other members at the monthly Board Meetings. Each Member is allocated an area of special interest and is required to produce a written biannual report which is then presented to the Board.

Committees attended included:

The Quality Improvement Group QIG	CARATS
Diversity, Race Equality and Action Team	Kainos
Violence Reduction	Prisoners' Forum
Healthcare	Suicide Prevention
Foreign Nationals	Rewards and Recognition
Chaplaincy	Lifer Meetings
Use of Force	Security
SMARG (Segregation Monitoring and Review Group)	

Areas of Special Interest:

Segregation and Security
Communications and Reception
Diversity/Equality: DEAT including disability and needs of older prisoners
Resettlement & Reducing Offending: Violence Reduction; OMU/OASYS
Healthcare and Mental Health; DART and all drug related matters
Learning and Skills; Regimes

7:6 INDUCTION TALKS TO NEW STAFF AND PRISONERS

During the reporting period the Board has worked closely with Stamford College to produce a training DVD for use in Induction, using students as actors. This required extensive liaison with the College during writing and filming, and forged a new link with the community involving as it did visits from staff and pupils of the College. Interest has been shown by other IMBs in the finished product, and it is possible that the idea will be taken up and used

more widely. While the Security issues involved were complex, it is felt that the exercise was well worth the effort.

The prisoners' induction now takes place over only one day instead of the week, and is now peer led. Part of the reason for producing the DVD was to enable the work of the IMB to be explained in a regular and consistent manner given the changes made to the Induction process by the prison authorities but, due to lack of equipment it cannot, at present, be used as the Board had hoped.

7:7 BOARD TRAINING

Planned training and information sessions for Board members on topical subjects have been held as a prelude to each monthly Board Meeting. These sessions are in addition to the training which the Secretariat arranges for members, or instruction from prison staff on matters such as personal safety, security and fire safety. In the period covered by this report training has encompassed guidance on new or amended prison procedures, briefings on new initiatives and the specialist work of the various departments within the establishment together with, periodically, a re-examination of the Board's own approach to its duties. These latter exercises enable the Board to satisfy itself on a continuing basis that it continues to work as an effective and cohesive unit.

ACKNOWLEDGEMENTS

The Board wishes to place on record their appreciation of the cooperation of staff at all levels as we undertake our monitoring role. A number have given freely of their time to help resolve issues or provide briefing to members on specific issues. We are also particularly grateful to Governor O'Sullivan who has given an open invitation to members to attend any meetings, briefings etc that take place within the establishment. The Chair and Vice-Chair meet each week with the Governor and, in addition attend the Senior Managers Meetings and the Security Meeting on a monthly basis.

GLOSSARY

ACCT	Assessment Care in Custody Teamwork
CAIS	Careers Advisory Information Service
CARATS	Counselling Assessment Referral Advice and Throughcare
DART	Drugs Alcohol Recovery Team
DEAT	Diversity Equality Action Team
DNA	Did Not Attend
IDTS	Integrated Drug Treatment Services
IEP	Incentives and Earned Privileges
IPP	Indeterminate Sentenced Prisoner
OASYS	Offender Assessment System
SMARG	Segregation Monitoring and Review Group