



HER MAJESTY'S PRISON
&
YOUNG OFFENDER'S
INSTITUTION (HMP/YOI)
PETERBOROUGH

ANNUAL REPORT

1 APRIL 2011

TO

31 MARCH 2012

SECTION ONE

Statutory Role of the IMB

1.1 The Prisons Act 1952 require that every prison to be monitored by an Independent Board (IMB) appointed by the Home Secretary from members of the community in which the prison is situated.

1.2 The IMB is specifically charged to:

1. Satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.
2. Inform promptly the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.
3. Report annually to the Secretary of State on how well the prison has met standards and requirements placed on it and what impact these have on those in custody

1.3 To enable the Board to carry out these duties effectively its members have right of access to every prisoner and every part of the prison and also to the prison's records excepting for medical records.

SECTION TWO

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SECTION THREE

Description of the Prison

3.1 Her Majesty's Prison (HMP) and Young Offenders Institution (YOI) Peterborough is a male Category B (Cat B) local prison and a Female closed prison managed by Sodexo Justice Services formerly Kalyx and is currently the only dual purpose prison, with male and female prisoners, in the country. The female prison also contains a Mother and Baby Unit.

3.2 In the male prison the catchment area originally was Cambridgeshire. This rapidly became unsustainable because of overcrowding in London and so prisoners from wider afield began to be admitted. This has continued to date, with the doubling up of many cells, to assist in the accommodation of the general increase in the prison population. Within that general increase in the prison population there has also been an increase in the numbers of elderly prisoners and those with severe mental health issues.

3.3 The female prison had a catchment area which included Cambridgeshire and the surrounding counties of Nottinghamshire, Leicestershire, Lincolnshire, Northamptonshire, Warwickshire, Norfolk and Suffolk. It now takes in prisoners from anywhere in England and Wales. In addition a Young Offenders Unit was opened, for female prisoners, in December 2006 and a 1st Stage Lifer Unit again for female prisoners in March 2007. There are prisoners with severe mental health issues within the male and female prison population.

3.4 The introduction and implementation of 'Free flow' has made a huge difference to the regimes on both sides of the prison.

3.5 The LINK centres in the two prisons continue to develop, providing a link between prison and the community at large and connecting prisoners to services on the outside.

3.6 The Director continues to refine his management structure and the changes are being well received.

3.7 As mentioned in the last two reporting years, the plans to increase the size of the male prison are progressing. The Chair and Vice Chair have had sight of the detailed plans which have been presented for final approval.

SECTION FOUR

Executive Summary

4.1 Last year's report noted that a new Director had been appointed and that the staff had commented positively on his visibility and the increased contact with both staff and prisoners. This visibility continues and is noticeable especially at weekends and 'out of hours'.

4.2 Staff morale has been restored despite further changes in shift patterns and changes in the pay structure. This The Board feels is due to the in depth consultation that has taken place with staff by Senior Managers.

4.3 The Director's Weekly Briefing upon which The Board commented in our last report continues to be published and remains well received.

4.4 In addition the Director now holds monthly 'Staff Meetings' to which all staff and Managers are expected to attend. It is to be noted that members of the IMB are also welcome to attend. These meetings give not only an overview of any issues affecting the running of the prison e.g. staff corruption, the business plan for the following year but also enable the staff to receive presentations from specific departments within the prison. The IMB are giving a presentation on the role of the IMB later in the year.

4.5 During the year the Committee structure within the prison has been rationalized and as a result Board Members' Areas of Special Interest have been revised to reflect the new Committee Structure

4.6 Last year we reported that PNOMIS was not available to the private estate. The Board are pleased that this anomaly has been rectified and PNOMIS has been introduced into the Prison.

4.7 This year's report again reflects the continued progress being achieved in many areas to ensure that prisoners are being treated positively and are being supported throughout their term at Her Majesty's Prison and Young Offender's Institution (HMP/YOI) Peterborough.

4.8 Serious Incident Call-outs, commented upon in last year's report have been monitored and there has been an improvement.

The following areas are a few of those elaborated further in the report;

4.9 A wide range of Accredited Courses are available on both sides of the Prison (Section 5.2.1)

4.10 The workshops run in Partnership with John Liang have been particularly impressive this year To date there is 100% success rate for VTCT (Section 5.2.7)

4.11 The Art Department is particularly instrumental in combining creative and rewarding ventures with the development of the 'Jailbirds'. This is their own brand of decorative items for sale within the prison system. (Section 5.2.8)

4.12 There is concern that there is a low completion rate for the accredited courses .This is being addressed (Section 5.2.5)

4.13 A new Head of Healthcare has been appointed. Under her guidance further links with Peterborough City Hospital have been established and nurses have been trained to deliver clinics that are available in the community (Section 5.3.2)

4.14 Concerns remain over the future delivery of Healthcare in the Private Sector Prisons (Section 5.3.2)

(Since the end of the report year The Board understands that a group has been set up within Sodexo to look at the delivery of Healthcare)

4.15 The primary and secondary mental health teams are now combined which has streamlined the service (Section 5.3.3)

4.16 With the help of the Mental Health team and other agencies and prison staff there have been changes to the way the complex needs inmates are managed (Section 5.3.4)

4.17 The Prison 'Family Days' for both male and female prisoners continue and are a great success. (Section 5.3.5)

4.18 During the reporting year Safer Custody and Violence Reduction has been reorganized. (Section 5.4.2)

4.19 Last year we expressed concern about recruitment of Listeners – The Board are pleased to learn that recruitment drives on both sides of the prison has been successful (Section 5.4.4)

4.20 The structure of the Security Department has been reorganized and new initiatives implemented. (Section 6.4)

4.21 The monthly Security meetings have been redefined and are now called Tactical Tasking where the focus is on forward planning. (Section 6.5)

4.22 Staff corruption has been a particular target over the year. (Section 6.6)

4.23 The Prison is very proud of the 'One Service' and the way it is organized and run. (Section 6.10)

4.24 The Board is concerned that a number of women have been held in Separation and Care for longer than three months. (Section 5.6.5)

4.25 The Director of HMP/YOI Peterborough has created a Separation Monitoring and Review Group (SMARG) for both Male and Female sites. (Section 5.7.2)

Issues for the Minister

1. As commented on in last year's report there are continuing concerns about the increasing number of prisoners with severe mental health issues. (Section 5.3.3)

Issues for the Prison Service

1. The organization and monitoring of Healthcare against agreed standards must be put in place. The Care Quality Commission has agreed standards and the Board feels that these should be implemented.
2. The Board is received earlier in the reporting year details of the times that prisoners particularly female prisoners spent in court compared with the time they spent in the prison vans being transported to and from court. The times spent in court particularly when they were remanded and continued to be remanded was minutes and a small proportion of the total time away from the prison. The Board cannot understand why video links to court are not used in these situations. The Board would like to see more use of video links to Courts and the times spent at Court in relation to the times spent being transported monitored by both the Prison and by NOMS.

Issues for the Prison

1. Staff corruption continues to be a concern and the Board is pleased to note a firm approach is being taken.(Section 6.6)
2. The 'Personal Officer Scheme' still causes concern but The Board understands that a review of its operation and effectiveness is taking place has been poor.
3. There has been a recent 'Staff Well Being' Survey and how the results of this will influence the Prisons approach to the issues raised by the survey will be monitored.

SECTION FIVE

Equality & Inclusion

5.1.1 During the reporting year, the number of Foreign National Prisoners (FNP) has increased.

5.1.2 Ethnic monitoring has shown that the BME population continues to represent a high proportion of prisoners in the prison as a whole with FN numbers significantly lower. However, there are a number of FNPs from Eastern European countries, many of whom speak little or no English. The prison continues to invest in translation services, including the provision of equipment and necessary training for staff.

5.1.3 The protocol that was established to work with new arrivals with disability issues is working well. It continues with their care whilst they remain at HMP/YOI Peterborough.

5.1.4 In summary, the prison has a Race Equality Plan, Equality and Diversity Strategy and a Disability Programme all of which continue to be put into action and are serving the prison well.

Education, Learning & Skills

5.2.1 All prisoners attend learning and Skills induction where tutors guide them through the options available. A 12 week rolling course has been introduced which is designed to reduce the waiting list for popular courses. Accredited courses in Basic Lit, Numeracy, ESOL, ITQ, Money management, Substance abuse, Cleaning academy, Active IQ, Healthy lifestyle are offered to both sides of the prison. This year the Gym offers level 2 instructors course and a General Practitioners referral course. The latter qualification enables them to accept referrals from General Practitioners of patients who have had a stroke and the individuals with this qualification are then able to design an exercise regime to help the person's recovery. There are two prisoners at this level which The Board considers admirable.

5.2.2 Some excellent creative work has been produced in Communication Studies producing anthologies of prisoners' poetry and a wide variety of creative art work has again been witnessed in the Art department.

5.2.3 A number of pieces of art were accepted as part of the Koestler Award Exhibition.

5.2.4 Staffing levels are satisfactory.

5.2.5 Despite the variety of opportunities on offer there has been some concern that completion rates on accredited courses are disappointing. This is currently being addressed.

5.2.6 The Education department is now fully staffed and there have been no resignations this year.

5.2.7 The libraries on both sides of the Prison are very well looked after by one excellent and enthusiastic officer. Story telling sessions are held each week for both male and female prisoners. Encouragement is given to prisoners to use the library with suggestions of books to read by other inmates.

Purposeful Activity

5.2.8 In addition on the Male side, workers in the main kitchen have the opportunity to gain NVQ level 1 in hospitality. An NCFE in carpentry is available and some impressive craftwork has been observed. In the female prison there is an excellent atmosphere in the new NVQ kitchen which aims to run as a commercial enterprise. However those workshops run in partnership with John Laing Training have been particularly impressive this year. In addition to the Hair and beauty salon on the Female side, in common with the Male prison, the women now have the opportunity to gain B.Tec 1 in Multiskills – painting and decorating, plumbing and electrics – all of which take place in a spacious and well-equipped environment. To date there is 100% success rate for VTCT and 95% for Multiskills

5.2.9 The prison offers a wide variety of non-accredited but purposeful activities. The Gardens provide produce for staff to buy, re-cycled washing machines, supply local charities and the Barber's shop is a good example of the peer support programme in action. The Art department is particularly instrumental in combining creative and rewarding ventures with the development of business acumen. 'Jailbirds' is the prisoners' own brand of decorative items for sale both within the prison system and for charities outside. Finely worked key rings, cuff links, boxes, badges and greeting cards are just a small example of this satisfying and creative employment. The department also continues to win Koestler awards and provide properties for local projects in schools and churches.

5.2.10 Capital approval has been granted for the creation of a Domestic Science Centre in Workshop 2 of the female prison.

Healthcare

5.3.1 The board is pleased to report the continuing good progress of healthcare provision within the prison. An example of this is the provision of spectacles. Prisoners are able to purchase ready made spectacles and a robust system has been put in place to ensure that prescription spectacles are delivered in a timely manner.

5.3.2 With the guidance of a new Head of Healthcare the prison has continued to improve the links with PDH in delivering the healthcare needs of the prison. Over the last year The Board has seen nurses and healthcare assistants receive training to deliver a range of services that are available in the community, being set up in the prison environment. e.g. smoking cessation. With the way the National Health is to be delivered in the future The Board do have concerns regarding the Healthcare provision in this prison as it is privately operated.

Mental Health

5.3.3 There was a vast change to this department over this year. The Prison lost a team leader who now covers other establishments as well as Peterborough Primary and Secondary Mental Health. These are now combined to streamline the service. This team is under pressure to deliver care to

inmates with issues that have not been identified in the wider community because of their situation. Living rough, no doctor, or unable to communicate their problems with the people in authority, Some of these people have been lost in the wider community and the prison is the first time that they have been able to address issues that the outside community seem to ignore. This has been beneficial to all.

5.3.4 With the help of the in reach team and other agencies and prison staff there have been changes to the way our complex needs inmates are catered for, with a deeper understanding of the issues involved in the welfare of those individuals.

Family Ties

5.3.5 This occurred on both sides of the prison on separate days over the Easter period. The officers were in normal clothing rather than uniform, this was found to be beneficial to the success of the day. Family groups were everywhere children running around and playing games with their fathers. What was most prevalent was the laughter from the children. Food and drinks for all was provided by the prison at no cost to the families. There were outside organisations present who help with keeping the family ties strong throughout the time that the families are apart. We consider that with the support of the prison and the dedicated staff that organise and run these event families should stay together.

Mother and Baby Unit

5.3.6 The MBU is well run and there is a stable staff. The atmosphere is good and there are positive relationships between staff and prisoners. The nursery is well equipped and babies and toddlers are taken out of the prison environment regularly.

Safer Custody/Violence Reduction

5.4.1 The Single Point of Referral meetings provide a multi-disciplinary forum for discussion of the most complex prisoners and for all those involved in their care to share information and decide a common approach. Meetings are held 3 weekly and are now well attended and constructive, bringing together operational staff and managers, healthcare and Safer Custody officers. Male and Female prisoners are discussed at the meeting. Staff are expected to update prisoner profiles on the computer system prior to the meeting to help with information sharing. The IMB has access to prisoner profiles for monitoring purposes.

5.4.2 Safer Custody and Violence Reduction has been reorganized. Instead of one coordinator for male and female covering both areas there are now 2 prison wide co-coordinators, one Safer Custody and one Violence Reduction, who operate across the male and female estate. This allows for better alignment of good practice across HMP/YOI Peterborough for example successful craft sessions for prolific female self-harmers are now available on the male side.

5.4.3 A new Violence Reduction policy has been rolled out across the prison. The focus is on responding to anti-social behavior flexibly and on an individual basis by setting appropriate targets and then monitoring these on the wings where possible, thus giving prisoners the opportunity to demonstrate improved behavior. There are 4 risk ratings: green, amber and red are managed on the wing whilst blue invokes Rule 45(GOOD) and hence use of segregation. Progress and risk levels are regularly monitored and amended.

5.4.4 There have been several Listener recruitment drives and numbers on both sides have improved.

Deaths in Custody

5.5 There were two deaths in custody during this reporting period.

Segregation, Care and Separation, Close Supervision

5.6.1 Both male and female separation and care units have committed staff and are well run.

5.6.2 Improvements have been made to the searches of cells and prisoners on the units are logged, and a comparison review of tariffs for similar offences in other prisons has been set up.

5.6.3 The Board is kept well informed about prisoners being taken to the units.

5.6.4 Rule 45 Reviews are attended by Board Members and only one 14 Day Review has been missed in the past year.

5.6.5 Set days have been introduced for 14 Day reviews.

5.6.6 HMP Peterborough has developed a pro forma for the regular review of prisoners being held in Separation and Care for longer than three months.

5.6.7 The Board is concerned that a number of women have been held in Separation and Care for longer than three months. They are either being held there for their own protection or for their refusing to go back to the Wings. This causes a circle of punishment and separation.

Adjudications

5.7.1 The Director of HMP/YOI Peterborough has created a Separation Monitoring and Review Group (SMARG) for both Male and Female sites. The intention is for SMARG to meet four times each year and specific dates have been set for meetings. The Board are able to attend meetings for monitoring purposes.

5.7.2 SMARG has identified several issues:

- Procedural errors resulting in the collapse of adjudications.
- Inconsistencies in the adjudicator's punishment for the same offense.
- Access by the prisoners to legal advice causing delays.

5.7.3 The Board receives regular reports from the Controller on adjudication monitoring.

Residential Services

5.8.1 Kitchen: Staff levels are operating at a satisfactory level.

5.8.2 There are increasing problems with some of the kitchen equipment as it ages and consequently becomes less serviceable. At times spare parts have been difficult to acquire.

5.8.3 There continues to be problems with the power supply to some of the machinery although contractors have indicated that the problems may be caused by the cleaning system used. This appears to be due to water hoses being used that result in water spraying onto the power supply. One of the power boxes has now been replaced seven times.

5.8.4 The food prepared continues to be of a good standard. There is adequate provision for special diets relating to religious or cultural needs.

5.8.5 The refurbishment of the female visits hall is complete and there are now plans to improve the facilities in the male visits hall as well as improvements to the staff dining facilities.

5.8.6 World Faith. There are now 8 resident chaplains and 6 visiting chaplains which means that all religions are covered.

The Muslim male Chaplain works 24 hours a week and the female 16 hours and the co-ordinator considers there is no need for concern regarding Muslim extremism.

The dates of Ramadan for the next few years will cause problems but it is not envisaged that they will be difficult to overcome.

Improvements have been made to both Chapels and there is no longer a need for prisoners to sign up for the services. The recent HMCIP inspection gave the department a good report.

SECTION SIX

Induction

6.1 On arrival, all prisoners are provided with information on the way the prison operates and what is expected of them whilst they at HMP/YOI Peterborough. The pack also contains information about the services from Outside Agencies that are available to them whilst in prison and on release.

Personal Officer Scheme

6.2 There continues to be some difficulties with the Personal Officer Scheme. The system now in place sees each officer on a wing allocated a number of cells, and he/she acts as the Personal Officer for prisoners housed there. Officers are required to see each prisoner on a weekly basis and deal with any issues of concern. A record of these meetings is entered on the Prisoner's Record. However, prisoners continue to suggest to Board Members that the scheme is not working as envisaged.

Fire, Health & Safety

6.3 Retained 5 star award after a week with the British Safety Council.

Retained all OHSAS certifications; they check management systems for Health and Safety.

Awarded, for the 4th time, a sword of honor. Only 40 such swords of honor are awarded world-wide.

There has been very strong drive through the Director about how these awards can transfer to the "shop floor". There is a healthy spread of representatives.

The main focus from 2011 into 2012 was staff wellbeing. There was also much effort focusing on staff about fire safety.

Security

6.4 Security has seen a number of changes over the last year. The structure of the department had changed and there have been a number of new initiatives implemented or changes to existing ones

which have resulted in some successful outcomes. The focus has been on sharing information with tighter systems in place. The Security Audit that took place in September showed some very good results which were an improvement on previous audits.

6.5 The monthly Security meetings have been redefined and are now called Tactical Tasking where the focus is on forward planning. Daily briefing now occurs plus weekly intelligence meetings take place. Communication channels have also improved with staff particularly ensuring that they are aware of the monthly intelligence objectives.

6.6 Staff corruption has been a particular target over the year. Two serious incidents of corruption by members of staff resulted in prison sentences with one being lengthy. Staff Corruption training now takes place and is run by the Security Manager. Additionally, an 'On Side Scheme' has been introduced for all new graduates with one to one interviews taking place at around 3 months of them graduating and then again at 6 months.

6.7 The security department has worked hard at ensuring that staff improved their understanding of their role. This has also shown in an improvement of the quality of the SIRs received over the year.

6.8 The antisocial behaviour policies in place are beginning to have impact but the focus will continue to be on minimising antisocial behaviour, reduce the assaults/fights and self harm that take place.

Resettlement

6.9 In January a resettlement day was held on both sides of the prison. The aim of the event is to highlight the opportunities and interventions available for offenders to reduce risk of reoffending.

This was well represented by the organizations that are here to support the prisoners on release. By this we mean that with the help that the prisoners have from these organizations inside continues outside. Those prisoners that are already involved are catered for throughout their stay and with continued support on release. It was interesting to see that prisoners that were not involved did stop and look at what was on offer to them, and with many taking the opportunity to ask for help themselves.

6.10 The One Service is an organization that helps prisoners on the male side, inside and on release, by maintaining contact during the crucial time after release by outside volunteers. This should help to reduce reoffending. This is a long term project to help reduce reoffending. This project has been running for approx. 18 months/2years, as to how well it is working only time and statistics will show in the future. From what can be seen from inside the prison there is a perceived measure of success by those that counsel and operate the service that is the prisoners themselves.

6.11 The Board is concerned about perceived delays in the preparation of sentence plans. This is apparently due to a single member of staff being responsible for their preparation.

SECTION SEVEN

The Work of the Board

7.1 During the reporting year the Board has been able to recruit one new member and has lost five. This brought the Board to 15 members out of a compliment of 20.

7.2 An induction programme was organized for the new member. This included the appointment of a mentor. The mentors were planned to undertake a six month programme and then another mentor was appointed for the second six months. The new member's progress is reviewed by the Chairman and Board Development Officer.

7.3 At the beginning of 2012 the Chairperson, Vice Chair and Board Development Officer were re-elected by the Board.

7.4 The Board continues to receive applications from both male and female prisoners. Applications are being dealt with weekly for both male and female prisoners. The numbers during the latter end of the reporting year seem to have been reduced. The reason for this may be a more proactive approach by the prison staff in responding to issues raised by the prisoners or the fact that prisoners are asked to explore all avenues available to them within the prison before they ask to seek assistance from the Board.

7.5 Rota visits occur weekly. Male and Female Healthcare, Male and Female Separation and Care together with the Kitchens are visited weekly. Other section of the male and female estate are visited alternate weeks.

Meetings Attended by the Board

Internal

Diversity	Prison Health Partnership
MAPPA	Self Harm & Suicide Reduction (Female)
Security	Safer Custody (Male & Female)
Violence Reduction (Male & Female)	Complex Needs (Male & Female)
Drugs Strategy	Adjudication Awards
REAT	Prisoner Consultative Meetings (Male & Female)

External

IMB National Conference

Eastern Area Chairs Meeting

Female Prisons Meeting

Contracted Out Prisons Meeting

7.6 BOARD STATISTICS	
Recommended Complement of Board Members	20
Number of Board Members at the start of the Reporting period	19
Number of Board members at the end of the Reporting period	15
Number of new Members joining within the Reporting period	1
Number of Members leaving within the Reporting period	5
Total number of Board Meetings during the reporting period	12
Average Number of Attendances at Board Meetings during the Reporting period	15
Number of Attendances at Meetings other than Board Meetings	156
Total number of visits to the prison	695
Total number of Applications received	778
Total number of Separation & Care Reviews held	451
Total number of Separation & Care Sessions Attended—These may cover multiple Reviews	235

7.7 CODE	SUBJECT Applications Received		2009/10	2010/11	2011/12
A	Accommodation		37	55	39
B	Adjudications		7	11	11
C	Diversity Related		15	11	20
D	Education/Employment/Training		62	66	34
E	Family/Visits		70	62	76
F	Food/Kitchen Related		13	16	13
G	Health Related		109	96	86
H	Property		108	91	123
I	Sentence Related		75	82	60
J	Staff/Prisoner Related		69	82	104
K	Transfers		44	54	33
L	Miscellaneous		175	99	179
	Total Number of Applications		784	725	778

7.8

Analysis of MALE Application Clinics

Total Number of Applications 2011/12 453.

Code	Heading	Number		Code	Breakdown	Number
A	Accommodation	27	5.9%	A1	Cell Quality	9
				A2	Wings/all	18
B	Adjudication/ S&C	8	1.8%	B1	Adj. Internal	5
				B2	Adj. External	3
				B3	S & C	0
C	Diversity	12	2.6%	C1	Staff Prejudice	9
				C2	Non Staff Prejudice	2
				C3	Other Issues	1
D	E/T/E & Regimes	21	4.6%	D1	Ed/ Employ.	19
				D2	IEPs	2
				E1	Visits	5

E	Family/Visits	51	11.3%	E2	Resettlement	0
				E3	Mail/Phone	46
F	Food/Kitchen	8	1.8%	F	Food Quality	8
G	Healthcare	28	6.2%	G	Health/Meds.	28
				H1	Previous Location	23
H	Property	84	18.5%	H2	Current Location	55
				H3	Canteen/Argos/	6
				I1	Basic Sentence	5
				I2	HDC	16
				I3	Immigration	0
I	Sentence Issues	45	9.9%	I4	Category	6
				I5	Police Days	0
				I6	ROTL	4
				I7	Parole Bd/Recall	14
				J1	About staff	34
J	Staff/Prisoner issues	45	9.9%	J2	About prisoners	11
				J3	From Staff	0
K	Transfers	22	4.9%	K	Transfers	22
L	Miscellaneous	73	16.1%	L	Miscellaneous	73
M	Finance	29	6.4%	M	Finance	29
	TOTALS	453				453

Analysis of FEMALE Application Clinics

Total Number of Applications 2011/12 323.

Code	Heading	Number		Code	Breakdown	
A	Accommodation	12	3.9%	A1	Cell Quality	2
B	Adjudications/S&C	3	1.0%	A2	Wing/all	10
C	Diversity	8	2.6%	B1	Adj. Internal	3
D	E/T/E & Regimes	13	4.2%	B2	Adj. External	0
E	Family/Visits	25	8.1%	B3	Sep & Care	0
F	Food/Kitchen	5	1.6%	C1	Staff prejudice	8
G	Healthcare	58	18.8%	D1	Ed/Employ.	11
H	Property	39	12.6%	D2	IEP	2
I	Sentence Issues	15	4.9%	E1	Visits	7
				E2	Resettlement	0
				E3	Mail/Phone	18
				F	Food/Kitchen	5
				G	Health/Meds	58
				H1	Previous Location	5
				H2	Current Location	23
				H3	Canteen/Argos/ Facilities	11
				I2	HDC	11
				I3	Immigration	0
				I4	Categorisation	0
				I5	Police Days	0

				I6	ROTL	1
				I7	Parole Bd/Recall	3
				J1	About staff	50
J	Staff/Prisoner Issues	59	19.1%	J2	About prisoners	9
				J3	From staff	0
K	Transfers	11	3.6%	K	Transfers	11
L	Miscellaneous	75	24.3%	L	Miscellaneous	75
	TOTALS	323				323