

Annual Report HMP YOI FELTHAM

January 2011

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Section 2

STATUTORY ROLE OF THE IMB

- 2.1 The Prisons Act 1952 and the Immigration and Asylum Act 1999 require every prison and IRC to be monitored by an independent Board appointed by the Home Secretary from members of the community in which the prison or centre is situated.

The Board is specifically charged to:

(1) satisfy itself as to the humane and just treatment of those held in custody within its prison and the range and adequacy of the programmes preparing them for release.

(2) inform promptly the Secretary of State, or any official to whom he has delegated authority as it judges appropriate, any concern it has.

(3) report annually to the Secretary of State on how well the prison has met the standards and requirements placed on it and what impact these have on those in its custody.

To enable the Board to carry out these duties effectively, its members have right of access to every prisoner and every part of the prison and also to the prison's records.

Section 3

DESCRIPTION OF THE PRISON

Introduction

- 3.1 This report by the Independent Monitoring Board (IMB) for HMP YOI Feltham covers the period from 1st November 2009 to 31st October 2010. HMP YOI Feltham is situated in West London, close to Heathrow Airport, and holds young adults aged 18 to 21 (Feltham B) and young people aged 15 to 17 (Feltham A), on remand and convicted of an imprisonable offence. It takes young people from the age of 15 to 18, deemed as unsuitable for, or not warranting, secure local authority accommodation and young adults from the age of 18 to 21, placed in custody by the courts. The establishment serves all London courts and holds young people and young adults from a wide catchment area within the South East and South of England.
- 3.2 Throughout this report the term **young adult** has been used to refer to those aged 18-21 on Feltham B, and **young person/people** to those aged 15-17 on Feltham A. Where the comments refer to both Feltham A and B, the term **young people/adults** has been used.
- 3.3 Feltham continues to have a high turnover of young adults/people, with more than 10,000 entering the establishment during the year (reflecting the short average stay of roughly one month).
- 3.4 The population of Feltham A during this reporting period averaged approximately 222 for Feltham A (with the average being 212 in 08-09). For Feltham B the average population was 440, with the previous reporting year being 405 in 08-09. The average total population during this reporting period at Feltham was 662 per month (617 in 08-09). The Certified Normal Accommodation remains 762.
- 3.5 The regimes on Feltham A and Feltham B are separate, although certain services are shared, such as: the gym, healthcare services, both outpatients and inpatients (Lapwing which became Albatross at the end of the reporting period); library; the clinical substance misuse unit (Albatross which moved to Wren in the summer of 2010); the segregation unit (Ibis) and chaplaincy.

Feltham A

- 3.6 Feltham A holds young people aged under 18 (on remand, convicted and sentenced) in eight residential units, each with a maximum capacity of 30. Accommodation is predominantly in single cells, with each of the residential wings on Feltham A having one double cell. There is one induction unit on Feltham A (Bittern), There were 1,036 young people taken into Feltham A in the reporting year (1,428 in the previous year). The number of sentenced boys held within Feltham A has seen a noticeable rise since the start of the reporting year.
- 3.7 The management of Feltham A has changed over the reporting year, with Graham Barratt moving to Head of Reducing Reoffending at Feltham and Sonia Brookes

taking over as Head of Young People. Two DSPM roles have replaced the post of Deputy-Head of Young People.

- 3.8 Heron unit has had its first full operational year during the reporting period. This unit offers a rigorous regime on a 30-bed unit, with a focus on education, training and employment for young people serving DTOs, who have demonstrated a strong commitment to turning their lives around. The initiative is funded by a partnership of the Ministry of Justice, Youth Justice Board, London Development Agency and Metropolitan Police Service. The young people are now taken from all London boroughs, not just the diamond district of Newham, Hackney, Lewisham, Lambeth, Croydon and Southwark as initially planned. The widening of access has ensured this excellent Unit remains full. The results of the work of this unit are very encouraging. It has seen 115 boys pass through the unit, 70% of whom have gone into employment, education or training after release and two of whom have gone on to University.
- 3.9 The Board asks that in light of Government financial cut backs to the prison service, services such as Heron unit are not withdrawn. Despite being expensive, it is clearly effective in rehabilitating prisoners and the Board believes that this service should be expanded, where possible to encourage more units such as Heron.

Feltham B

- 3.10 Feltham B holds young adults aged 18 - 21 (on remand, convicted and sentenced) in seven residential units. There are also two Induction units and a separate Reception. The roll has remained almost constant at 440, with approximately 100 shared cells. The Head of residence has continued in post throughout this reporting period, thereby giving stability. There was change in Deputies in April. All areas operate the Incentive and Earned Privileges Scheme.
- 3.11 Shared cells have now become commonplace in Feltham B, although these are still risk assessed to a high standard.

Agencies within the establishment

- 3.12 A wide range of other agencies operates within the establishment, delivering contracted services and providing voluntary support.
- 3.13 Excellent voluntary sector work takes place within Feltham, with a full time voluntary sector coordinator managing the 25 plus agencies operating within the establishment.
- 3.14 During the reporting period, many of these agencies had their office and work space centralised to the ground floor of Feltham A reception.

Section 4

EXECUTIVE SUMMARY

Particular issues requiring a response from the Minister

- 4.0 Despite the current cutbacks in the prison service, does the Minister envisage expanding the positive results obtained from Heron unit to other areas of the establishment?

Overall judgement

- 4.1 The Board unanimously feel that Feltham is a well run prison. It is an establishment that holds a challenging and complex mix of remanded and sentenced young people and young adults and it can be a daily balancing act to ensure a safe and ordered environment. Staff work hard to maintain a civilised atmosphere; Feltham is fortunate to have some very good staff and a strong Senior Leadership Team. This undoubtedly reflects positively not only in the day to day running of the prison, but also in strategic decisions involving the future running of the prison.
- 4.2 Fights between young adults and young people are frequent and the gang culture of London and the surrounding area spills over into the establishment. The Board notes the rise of assaults with multiple assailants against a single victim and the rise of serious assaults against staff, with injuries that have required hospital treatment. Staff and management are to be commended for the steps taken to deal with such incidents. Police action is sometimes taken against the assailants although this is often not effective with long term sentenced prisoners.
- 4.3 The Board welcomes the findings of the HMCIP report of the inspection in January 2010 and continues to monitor the implementation of the recommendations of this report. There is much agreement that Feltham continues to make consistent progress and the Board hopes that one day Feltham will not always be referenced by its 'chequered history' whenever it is mentioned.
- 4.4 Through no fault of the establishment, Feltham still does not have a final agreed action plan from HMCIP as a result of the Inspection in January 2010. Although the prison have been working on the recommendations from the publication of the report, by the time the action plan materialises, it will have become an historical document, which will not reflect the up-to-date needs of the establishment. The Board feel this delay is unacceptable.
- 4.5 The Governor has been at Feltham since 2007 and for the majority of the time has had a stable Senior Leadership Team. There were some changes during the reporting period, including a new Deputy Governor. Leadership of the prison continues to be strong.

4.6 Current and looming budget cuts are a concern to both the management of the prison as well as the Board. Whilst management are doing their best to introduce these without adverse effect on the regime for the young men in the establishment, further cuts will ultimately mean more time in cells and less time spent in purposeful activity, of which a key aim is reducing re-offending. The performance of Heron Unit shows what can be achieved in reducing re-offending, despite being expensive in the short-term, The Board ask that those holding the purse strings consider the investment and longer term savings of such regimes.

Section 5

AREAS THAT MUST BE REPORTED ON

Diversity

- 5.1 Because over two-thirds of the population of Feltham are from black and minority ethnic (BME) backgrounds and over one-third are foreign nationals, diversity is a key focus for managers.
- 5.2 There is a strong and active diversity team (EAT) which meets regularly. A positive factor of these meetings is the presence of 'diversity reps' – young people/adults representing the voice of the population on diversity issues. The Board feels that despite there being a few good contributions from these diversity reps, there does not seem to be enough time to support and give training to them on a regular basis.
- 5.3 The most worrying statistics in terms of diversity relate to the continued over representation of BME involvement in incidents of violence. The EAT team are aware of the problem but have been unable to find a reason for the figures.

Reducing Re-offending Pathways

- 5.4 Legislation changed during the reporting period and, starting in September 2010, the responsibility for funding Learning & Skills in Feltham A (14-17yrs) fell upon the Local Authority. This is advantageous to the prison and has already enabled more direct dialogue and involvement in the acquisition of education from the provider, Kensington & Chelsea College (KCC).

Learning & Skills

- 5.5 Opportunities for acquiring Learning and Skills are now prison-wide in all areas of work. Reducing Reoffending has been a major focus during the past year and various intervention schemes and courses have been introduced along with a full review of all Learning and Skills areas. Consequently, old vocational courses, like painting & decorating continue alongside newer officer-led Life Skills and Behaviour Management courses. The officers involved are keen and motivated and generally feel it has given their jobs new meaning. The Heron Unit has been an inspiration to everyone.

Education Department

- 5.6 In the early part of this reporting period, the education department went through an extremely difficult stage. Staff illness plus severe staff shortages, (at one time 8 vacancies) resulted in class cancellations and disappointing attendance figures. Attempts on B side (18 – 21yrs) at embedding Basic Skills into the courses achieved little or no success. Despite a 'satisfactory' HMCIP inspection result, and despite some well run classes, on the whole, the prisoners in the education department remained largely disengaged, with some prisoners using education

only as a “meeting place” and others asking to be returned to their unit not long after arriving or at half time. However, the prison has been very proactive in raising the standards and setting up new projects to help reduce reoffending, and new structures in partnership with outside bodies.

New Management Structure:

- 5.7 In August, KCC introduced a new Offender Learning Manager and set up a flatter management structure across both Young Adult and Young People’s estates, with focus on Operations, Curriculum, and Data. This move has already paid off and the Head of Learning & Skills has acknowledged improved communication, accountability, and better monitoring by the prison. Added to this advantage, is the new Quantum software that allows live electronic monitoring by the prison of all areas of intervention in Feltham.

Curriculum:

- 5.8 A single new curriculum has also been introduced across both education departments, comprising a selection of nationally recognised vocational courses linked to Functional Skills of literacy, numeracy, employability and IT under nationally recognised accreditation bodies from the Learning Aim Database. Even though the prisoner may not be in Feltham long enough to achieve a full qualification, he can earn credits towards his Individual Learning Plan. Prisoners who have been entered for GCSE examinations outside are able to take their exams in prison.

Professional Development for staff:

- 5.9 The new curriculum is challenging, and for the lads to buy into it, classes have to be more interesting with more creative and imaginative delivery. Whilst teachers have been supported with teaching materials, professional development has been meagre. This is an area of interest for future IMB monitoring.

Library

- 5.10 Big Boyz Talk is a project for fathers to have more meaningful relationship with their children and ‘Family Mornings’ are run so boys can interact with their children by reading and drawing.
- 5.11 The library provides a good service in the education department and also takes books to the units during association time. However, staff shortages have meant that some areas do not get association and therefore miss out on evening library. A number of computers in the library supposed to be for prisoner use have been out of service for the whole of the reporting year.

Volunteer Supported Education (VSE)

- 5.12 The peripatetic team of volunteers, who received a Queen’s award for services to Feltham two years ago, continue, quietly but consistently, to provide much needed individual tuition in Literacy and Numeracy, for very low achievers.
- 5.13 Additional Learning Support Assistants operate on Feltham B and a new Speech Language and Communication Therapist will be taking referrals from the Education Department and is now working with small groups.

Workshop 5

- 5.14 New premises for Art, Drama and Music where accreditations can be achieved through ongoing community led projects was opened during the year.
- 5.15 The National Gallery has been working with the education department for some time and now a new ongoing project for Feltham corridors has been agreed for January 2011. Other projects planned for January 2011 include Hackney Music Trust and Andrew Elmslie Productions Ltd Film Project

Workshops

- 5.16 All KCC Workshops - Paints, Bricks and Motor Vehicles - continue to be popular with prisoners. There has been some confusion with course delivery and the awarding bodies to ensure the establishment and KCC meet their targets. However, this has been resolved and they will deliver City & Guild 6218 construction skills. Unipart withdrew their funding and support for the motor vehicle workshop. This valuable course is now entirely supported and funded by the prison.
- 5.17 PICTA continues to deliver to a high standard. The Instructional Officers received a letter from a former trainee to thank them for the training received; this enabled him to gain employment with a company that supplies software for the BBC and UEFA. A great success. They are also looking forward to restarting the cabling side of the course.
- 5.18 Industrial Cleaning: A new instructor is now in post. He is delivering approximately 15 qualifications a week; this ensures that Health and Hygiene regulations are met by the prisoners working in the serverys. He also provides a weekly inspection of the serverys to ensure that they are cleaned and maintained to an acceptable standard.

Gymnasium and P.E. Department

- 5.19 The officer-run gymnasium continues to produce large numbers of accreditations in gym courses. Rugby, cricket, and football are the three main sports and matches are often played with outside clubs.
- 5.20 Football Changes Lives: Of particular interest is an officer-run course which starts in January. This exciting new pilot has forged links with outside football teams and uses football as the centre pin for the young adults to achieve qualifications. All areas of Learning & Skills are involved. The course covers a wide range of skills including football refereeing, peer mentoring, institute of groundsmanship (gardens), coaching, health & hygiene, drugs & alcohol, diversity, relationships, literacy, numeracy, anger management, money management, business studies music, history, art and design etc. The boys register to join and have 11 modules to complete. Each lad will be assigned a community club based in their home area. Upon release, they will be met with mentors from their community club and an action plan will be drawn up which may include attendance at football sessions,

participation in volunteering work and ETE courses. The local community club will monitor progress in custody and if they are released before completion, they will be invited to become club members and will continue to receive support outside. This new initiative is of special interest in future IMB monitoring.

- 5.21 The gym has maintained links with Marjorie Kinnion Special Needs School. The students on the CSLA and Duke Of Edinburgh (D of E) course now use this time as part of their syllabus requirement as they must contribute to the local community. They take control of sessions every Wednesday afternoons and provide sporting activities.
- 5.22 There are now two PEOs responsible for the D of E award and with the introduction of Heron Unit, it has been a successful year for D Of E. There have been 9 expeditions to Dorset, with numbers ranging from 2 to 5 lads on each one. During the expedition over a 16 mile walk, they have various tasks to complete, from pitching their own tents to cooking meals and map reading. These expeditions take place in varying weather conditions, so it was quite an achievement. The outcome from all this work is that six young people/adults achieved their bronze award.

Kitchen & Officers Mess (See also 6.15 and 6.16)

- 5.23 The Kitchen department has consistently been able to produce NVQ's and awards in catering and food based courses. This is an area where the young adults/people can realistically hope to find work. Close links have been formed with the Jamie Oliver Apprenticeship and the Ramada Jarvis hotel and some boys have been given temporary release on licence to work there.

Gardens (See also 6.10 and 6.11)

- 5.24 The propagation of green house plants for other prisons and for Marjory Kinnon School gardens has been ongoing, thus providing prisoners with the opportunity to obtain certificates in Horticulture.

Recycling (new initiative):

- 5.25 Recycling has now moved to a larger workshop which has enabled it to be more efficient. They have a new baler for cardboard, a new shredder for confidential waste and a footwear sanitizer which allows the reuse of safety boots and shoes. This creates a huge saving for the establishment. It also provides recycled tools for community projects and Residential Care Homes for Senior Citizens. It is hoped that young people/adults will achieve a recognised educational accreditation whilst working in this new initiative.

Behaviour Management Group

- 5.26 Officer led courses include: Victim Awareness / Life Courses / Change Course / Working with Others / Team Building / Gangs Guns Knives and Anti-bullying – one to ones, which are all proving effective.

The Chaplaincy Dept (multi-faith)

- 5.27 The work of the Chaplaincy Department is perhaps one of the most underrated in the establishment yet performs a most vital pastoral role within the prison regardless of faith and/or beliefs. Both Church of England and Roman Catholic Services are well attended on Sundays, as are Friday Prayers for the Muslim population. The logistics of moving so many prisoners from both sides of the prison is fraught with potential problems but is generally handled expeditiously, even if at times prisoners don't arrive exactly on time.
- 5.28 The Chaplaincy Trust provides volunteer through-the-gate support for prisoners leaving Feltham and mentoring support that will continue for as long as needed. Spiritual support for all different faiths is available on on-going courses. Ethnic support groups (e.g. Somali, Irish and Polish groups) and Restorative Justice is run through the Sycamore Tree Course. Overall the Department provides a most worthwhile co-operative and effective service.
- 5.29 However, the Board were concerned when the Church of England Chaplain Paul Foster left Feltham during the year on transfer to another establishment and are even more concerned that after several months a replacement has not as yet been appointed. This is no fault of the establishment – the post is now being advertised for a third time and it is hoped a suitable candidate will be in post shortly.

Resettlement

- 5.30 The Offender Management Unit (OMU) have well established procedures. Generally the assessment procedure is carried out thoroughly and with care. Questions are put to the new arrival with consideration and options clearly explained. However, the department has been adversely affected by staff shortages caused by maternity leave, holidays and long term illness.

Information Advice and Guidance (IAG):

- 5.31 In Feltham the IAG team comprises *Connexions (since disbanded)*, *Prospects*, *Job Centre Plus* and *St Mungo's* (housing) who all work closely with Individual Offender Supervisors. The focus is on 'employability' and the boys are shown are to compile a CV, conduct themselves in interviews and so on. The IAG play a big part in the induction process. A new induction workshop has been assigned purely for the Industries area, and the education induction has also been streamlined with increased involvement from the IAG team. The IAG team liaises between the prison and agencies outside the prison to provide career and education information and support when the prisoner leaves the prison.
- 5.32 The prison has also been proactive in inviting employers to attend Trade Specific Employment days so they can meet the boys. The Clancy Docwra Apprenticeship scheme for example is interested in the possibility of providing placements for 20 apprenticeships a year with Thames Water, starting in Feb next year. Other employers support the prison by providing tools, materials, instruction and training skills etc.

5.33 Other Interventions

- a) Hounslow Youth Counselling Service: *Counselling provision*
- b) Official Prison Visitors: *Visit and provide support on an individual basis*
- c) Outreach: *Volunteer support for vulnerable at risk of self harm prisoners*
- d) Friends of Feltham: *Support group – provides emergency help to lads in extreme difficulty.*
- e) Addiction: *CARATS / Narcotics Anonymous / Alcoholics Anonymous / Spirit of Recovery / Integrated Drug Treatment Service under OMU management*
- f) Voice: *Advocacy service for young people*

Healthcare

- 5.34 Healthcare is provided by the Central North West London NHS Foundation Trust which is responsible for Primary Care and Substance Misuse. It also oversees Mental Health which is provided by the West London Mental Health NHS Trust.
- 5.35 The first half of the year for health provision was dominated by January's HMCIP visit. This went well with the prison seen as providing a good standard of healthcare in all areas. However refurbishments to improve the environment for healthcare at Feltham and make better use of cell availability threw up problems which gave the Board considerable concern.
- 5.36 In April 2010 the creation of IDTS (Integrated Drug Treatment Service) took place – combining YPSMS and CARATS to improve those affected by drugs and alcohol. They moved into Wren Unit have excellent facilities as do the inmates with modernised cells and a garden exercise yard.
- 5.37 The use of a smaller wing (Wren) to house boys with substance issues went well. The roll of boys is currently low and, thanks to the work of outside agencies, those requiring treatment are not generally severe cases. However, demand and the nature of prisoners' problems may well change, should national economies affect outside provision of treatment.
- 5.38 A more immediate issue was thrown up by the move to a smaller refurbished mental health unit (Albatross). The previous wing (Lapwing) with 24 cells, while providing a safe environment, was considerably underused and in need of smartening up.
- 5.39 The new accommodation is smaller and more welcoming. However West London on site managers and psychiatric staff deemed it unsafe and refused to condone the move. Their argument was essentially that patients were at risk from ligature

points both in accommodation that did not meet safe cell standards and in general areas on the wing.

- 5.40 The Board was made aware of their concerns and had discussions with the Senior Management Team (SMT) at Feltham. SMT argued that while medical opinion was obviously the prime source in assessing boys' mental health, the physical security of prisoners was the responsibility of prison management. SMT insisted that a high degree of expertise had been employed in refurbishing the wing and that while not all the 10 cells on Albatross could be classified as safer cells, this should not be the measure of the wing's effectiveness. Indeed the last suicide at Feltham some years back occurred in a safer cell.
- 5.41 Some changes were made but only five of the ten cells on Albatross are currently seen as fit for purpose by medical staff.
- 5.42 This dispute threw up a further issue which is of equal if not more concern to the Board. For an eight day period doctors placed the entire population of the unit on ACCT documents as a way of presenting the case for their view that Albatross was unsafe. Prison governors accused West London of using the move to 'blackmail' the prison into making changes. Two of the boys placed on ACCTs were reported to the Board to have been 'distressed' by the action.
- 5.43 The move has soured relations between the prison and the West London trust which will be difficult to repair. The controversial use of ACCT documents by Health staff only accentuated the atmosphere of mutual distrust.
- 5.44 The Board is obviously concerned at the effect all this might have on the welfare of prisoners and continues to monitor the effects of the move on boys. We are also extremely concerned at the unprecedented block use of ACCT documents during the dispute and its effect on those in the prison's care.
- 5.45 The problems over Lapwing are now being addressed by the new head of Healthcare. The indications are good. Concerns over washbasins and beds in Albatross have been met and the cost of the extra work in making items such as basins 'safe' was met by West London Mental Health Trust. Importantly, any decisions regarding management of risk will, in future, not be unilateral. In other words arbitrary use of the ACCT procedure will have to be approved by the Integrated Risk Management Board which is to meet on a more frequent and formal basis. Boys who have moved into Albatross have reacted favourably to their new surroundings.

Dentistry

- 5.46 The provision of Dentistry within the Healthcare Department was monitored by the Board. The Dental Section is now fully staffed and equipped. It provides an excellent dental service, with waiting list of 2-3 weeks. The dentist now visits the residential units frequently to triage the potential patients. Therefore those who are in urgent need are treated promptly.

Safeguards / suicide awareness

- 5.47 The Board continues to be impressed with the standard of care offered to prisoners on both sides of the establishment and is pleased to record that there has not been a significant increase in self-harm during the year.
- 5.48 Feltham accommodates some of the most disturbed and particularly challenging young men in the system and it is generally agreed they are handled well. Once again it has been a year of consolidation for child protection systems previously put in place by the Safeguards Team, to ensure that so far as possible young prisoners are detained in a safe and secure environment.
- 5.49 Initially the Board was concerned half way through the year that there was to be a change in management of Safeguards, as the Manager, Kris Cook was leaving the establishment. However the Board welcomed the appointment of his successor Caroline Wright, who previously had considerable experience working in Feltham, and was therefore familiar with the procedures in the establishment.
- 5.50 The Suicide Prevention Committee meets monthly and closely monitors incidents and trends in self-harm. A member of the Board is invited to attend. Consistently during the year there were on average 37 recorded incidents of self-harm each month, slightly less than last year, but only a very few could be construed as life threatening.
- 5.51 There has been a noticeable decrease in the number of ACCT documents opened and closed throughout the year compared with the previous year, particularly with regard to Y/P's – 541 (136 Y/P's 405 Y/A's) opened and 378 (86 Y/P's 292 Y/A's) closed. The department continues to monitor the use and process of ACCT documents and random samples are checked for quality control at the end of each Suicide Prevention Committee meeting. There are now 25 ACCT assessors in place.
- 5.52 Last year the Board registered concern when it was announced that the Outreach Team was being disbanded. This presented a fresh challenge for the Safeguards team but this organisational change has been managed well, resulting in a seamless transition.
- 5.53 Listeners continue to play an important role on Feltham B but periodically are depleted due to transfers out. The prison places a hold on newly trained Listeners but does not hold them back should a transfer to another establishment be to their benefit. On-going training is provided by the Samaritans to ensure that sufficient numbers are available to maintain this worthwhile service to Young Adults. Although numbers dropped as low as 2/3 during the year, there were 13 Listeners fully trained in September 2010, but this had dropped to 10 at the end of the reporting period.

- 5.54 The Board would take this opportunity to acknowledge the dedicated work and support of the Weybridge and Ealing branches of the Samaritans in their involvement with the Listeners and young offenders on both sides of the establishment.
- 5.55 The initial use of the new purpose-built Listener Suite opened in October 2009 has proved to be disappointing. The unit is available for use 24/7 but operation could prove difficult if the number of Listeners falls below 7. There have also been periodic difficulties in arranging prisoner escorts following requests for a Listener by Y/A's, but both these issues are being addressed.
- 5.56 The use of Peer Supporters to meet and greet and to explain aspects of prison life to Young People during induction on Feltham A has improved during the year, following a concentrated effort by staff and management to increase the number of Peer Supporters fully trained.

Segregation / separation and care unit

- 5.57 The segregation unit, Ibis, has 17 residential cells, two special cells and two safer cells. Ibis continues to be a busy unit with adjudications taking place on the unit as well as holding those located on segregation, but the Board is pleased to note there has been a general decrease in the use of segregation for both Feltham A & B during the year.
- 5.58 The Board monitors Ibis on a daily basis but given the overall population is satisfied that the unit is used sparingly and only when all other avenues of discipline are exhausted. The Board closely monitors trends and statistics with regard to the use of segregation through its representation on the Segregation & Monitoring Review Group (SMARG), a multi-disciplinary review team that meets monthly.
- 5.59 The Board continues to be impressed with the management and staff on IBIS who attempt to create a positive and constructive ethos with a view to returning prisoners back to normal location as soon as practicable.
- 5.60 The number of Y/Ps located on Ibis during the reporting year was 553 compared with 607 for 2008/2009 and 450 Y/As (522). There has also been a dramatic fall in the number of Y/Ps 67 (109-2008/2009) held under GOOD (Good Order and/or Discipline) whereas the Y/A' remained low at 25. The use of special accommodation on Ibis has also fallen considerably.
- 5.61 An agreed protocol is in place for the IMB to be advised within 24 hours of any prisoner placed under segregation in accordance with PSO 1700. However the Board is pleased to record that there have been very few out of hours calls to members during the year.
- 5.62 Authorisation to remove a young adult or young person to IBIS from normal location for Good Order or Discipline (GOOD) is made by a Residential Governor for an initial period of not more than 72 hours, following which a review has to take

place. Multi-agency reviews take place on IBIS on Wednesdays on a regular basis when a member of the Board attends.

- 5.63 Earlier in the year the Board raised concerns over the length of time (several weeks) an individual prisoner was held on GOOD. The Y/P in question had been transferred to Feltham from another establishment after committing a serious assault on an officer. Clearly Feltham did not have the necessary resources to deal with this particular Y/P's special needs. Ultimately he was relocated to another establishment with a special unit for dealing with this person's particular problems. However, this only took place after the prison and the Board had made exhaustive representations for him to be moved. Whilst located at Feltham this Y/P placed enormous demands on staff and management and the prison is to be commended for the way they managed and handled this particularly difficult situation, which the Board monitored throughout.

Section 6

OTHER AREAS OF THE PRISON REGIME ON WHICH THE BOARD HAS ISSUES TO REPORT

Adjudications

- 6.1 Adjudications for both Feltham A&B are conducted daily by a Governor/DPSM and take place in a formal setting in a dedicated room on Ibis unit. Given the increase in the overall population it is perhaps commendable that the number of adjudications has risen only slightly during the year, Feltham A by 23 (total 1,416) and Feltham B by 10 (total 1,243). This is still less than the numbers recorded for 2007/2008.
- 6.2 The Board is aware and welcomes the concerted effort by management to reduce the number of adjudications on Feltham A by plans to re-introduce the use of minor reports to deal with breaches of prison rules on the unit.
- 6.3 The high number of remanded adjudications referred to last year (adjudications opened and then for various reasons adjourned) has been considerably reduced and staff are to be commended for giving priority to this issue.
- 6.4 The Board monitors adjudications on a monthly basis and members have expressed satisfaction with the care and consideration given to ensure that the young person concerned understands the process, the decision made, and is also given adequate opportunity to make representations and to seek advice. During the year there has been an increase in the number of appeals but it should be noted that these have been largely dismissed.

Core day

- 6.5 Allocation to residential units on Feltham A during the reporting year was dependent on the activity allocation to the young person i.e. one unit accommodating those attending workshops, two other units for those attending education. This had the benefit of enabling full-time employment/education for those on these units. However, this left two units where it was often difficult to find enough purposeful activity for all.
- 6.6 Time out of cell on weekdays on Feltham A on average was (7.67 hours) hours a day unlocked (down from 08-09 where it was 8.12 hrs). The Board will continue to monitor this, but is keen to ensure that out of cell time is not reduced as financial cuts to the establishment and YJB take effect.
- 6.7 For Feltham B core day, there is a 12 hour window during the day for activity. On average, young adults on Feltham B were unlocked each weekday for 6.78 hours.
- 6.8 Property must be collected in person by a young person/adult from reception, meaning that unless staff are available from the unit to accompany him to reception, then property cannot be distributed. This has resulted in delays receiving property, more applications concerning property to the IMB than for any other issue and prisoner complaints to the establishment during the year. This was

raised as an issue last year and SMT have acknowledged this problem but have not, as yet, found a satisfactory way of resolving it.

Foreign Nationals

- 6.9 As raised last year, Foreign National detainees, whose identity and nationality it is hard to establish, continue to cause concern, as they remain in the establishment after their sentence has expired. There is a UK Borders Agency staff member dedicated to Feltham in order to try and speed the deportation process up for some of these detainees, but some remain for unacceptable periods of time after their sentence expires.

Gardens (Issues not covered under Reducing Reoffending)

- 6.10 Throughout the past reporting year the gardens department have worked really hard to maintain the garden area of the establishment as well as introduce new projects for the young people/adults, to enable staff development and to implement new initiatives to the garden remit.
- 6.11 This year the polythene and netted tunnels have been renovated in the Curtis Trust area to improve growing conditions. The exercise yard in Albatross was repaired and some new growing areas created for the young people/adults to maintain.

Incentive and Earned Privileges

- 6.12 The establishment operates the IEP system on both Feltham A and Feltham B, with three categories – basic, standard and enhanced regimes.
- 6.13 The numbers on basic or enhanced regimes on Feltham A remained more or less constant and averaged 18.2 boys per month on basic and 38.8 on enhanced. Feltham B's IEP figures fluctuated more with a low of 1 boy on basic in November and a high of 48 in September (average 12 per month), with an average of 78.4 boys on the enhanced regime per month during the reporting year.
- 6.14 The paperwork for boys on basic has been monitored by the Board and although the quality of this can vary, the Board has seen some good examples of clear daily targets, along with three daily comments/entries by staff on the young adult/person's progress towards meeting these targets. This culminates in a weekly basic review meeting, where the status and progress of the young person/adult is discussed with them.

Kitchens (Issues not covered under Reducing Reoffending)

- 6.15 The department as ever delivers its five choice menu, a breakfast pack, cold lunch and hot meal in the evening. The department had the HMCIP in Jan-Feb as well as its own National Catering Department Audit by an Area Catering Manager. The HMCIP report was positive and in the NCDA achieved 83%.
- 6.16 Ongoing work is to ensure the cleanliness of food serverys on units; ensure auditable documents on units are being filled in correctly and the introduction of a

food safety management team to meet quarterly to discuss all things to do with points of catering.

Laundry

- 6.17 The area manager has asked for a review of the laundry to see if there would be any savings were it closed and the clothing sent to another prison. This is due to maintenance costs to sustain the old boilers and pipe work and the current Government cost cutting. They would need to employ the same number of staff and prisoners as the clothing and bedding would need to be sorted and packed.

P.E. Department (Issues not covered under Reducing Reoffending)

- 6.18 The P.E arrangements continue to be impressive.
- 6.19 Feltham Phoenix Football team had a good season reaching the cup final only to lose to BA 3-1. Two players on ROTL took part in the game. The team also reached the semi-final of the Middlesex county cup and won the fair play award which was voted on by the referees.

Reception & Late Vans

- 6.20 Identified as a real problem in the previous reports, the incidence of late vans is significantly reduced but remains at roughly one late van a week.

Security, Violence Reduction and Drug Strategy

- 6.21 The Board monitored the Security Department at Feltham by attending their monthly meetings throughout the year and the department are to be commended for their good management and efficiency in producing a secure, well controlled establishment. Details of these meetings were then presented for discussion with the Board.
- 6.22 Successful intelligence gathering took place with an average of 300 Security Information Reports (SIRS) received each month. These were collected and assessed promptly by Security staff and proved invaluable. Action was taken efficiently where necessary.
- 6.23 BOSS chairs and the presence of drug dogs kept the level of detection high for mobile phones and the small amounts of drugs (cannabis) entering.
- 6.24 MDT figures were good – only an average of 1 or 2 positives per month discovered resulting in an annual total of 6% (Target KPT 4.5%). This was maintained even though VDT ceased in April.
- 6.25 Security in the prison corridors has improved along with violence reduction due to improved CCTV systems and close control of the movements of prisoners using zones.
- 6.26 However the Board notes that the CCTV in the Visits Hall is still in need of updating to improve efficiency and security. Also visitors are still depositing their

possessions in lockers situated within the prison instead of using the outside visitors' centre.

- 6.27 The Prison Service Audit on Security was carried out on 8th-12th March 2010 resulting in a satisfactory score of 86% with an excellent 93% achieved in Searching.
- 6.28 A dedicated Command Suite was opened during the year which will improve the control of any incidents. There were frequent desk top Contingency Exercises and a successful live hostage exercise during the year attended by Board members.
- 6.29 The Board attended Violence Reduction group meetings and the newly formed Restraint Minimisation committee meetings during the reporting year. The latter committee was formed to collect and evaluate data and factors that make the use of restraint more likely, in order to try and reduce the use of restraint.
- 6.30 Hopefully the work of these two groups will reduce the assaults on staff and inmates, which the Board has regretfully noted.
- 6.31 Prompt referral to the resident MET Police now takes place after such incidents and with prompt action should act as a successful deterrent.
- 6.32 The Security Department has improved its identification of gangs and prominent/development nominals who create a significant risk to the good order of the establishment.
- 6.33 However the Board notes that there is now an increased number of sentenced prisoners being held, especially long term sentences. As the prison is not configured for such sentenced young people, without the use of specific courses or activities, it is noted that this may become a security risk.

Staffing

- 6.34 With recruitment freezes and financial cut backs, staffing levels have seen a corresponding fall. This picture is unlikely to improve and management have done well to try and make sure staffing levels on the 'front line' remain satisfactory.
- 6.35 The establishment is also trying to engage boys and get them to realise that assaults on staff that result in long term staff absences have a knock-on effect to service delivery for them, which may mean less time out of room or engaged in purposeful activity.

Stores

- 6.36 The stores now operate a 'dispense to units system' which is delivery of cleaning materials, stores and stationery to agreed levels direct to the units. This system removes the need of Officers coming off the units to collect supplies.

Voice (Feltham A)

6.37 Voice (an advocacy service for Feltham A) continued to provide valuable and professional support for the young people and the Board appreciates their work and cooperation with the IMB. With the announced demise of the YJB, the Board worry that the valuable services provided by VOICE may be under threat.

Visitors Centre

6.38 The visits centre was refurbished during the reporting year and different booking system has been implemented. Visitors can now book their next visit before leaving the establishment – a move the Board welcomes.

Works

6.39 The works department has been busy this year upgrading and refurbishing the fabric of the prison this includes the following:-

- 1) Resurfacing of the exercise yards on Bittern and Curlew.
- 2) Refurbishment on the showers on Bittern, Curlew, Swallow and Osprey.
- 3) Disabled facilities on Kingfisher and Dunlin.
- 4) Re-rolling of Lapwing, Wren and Albatross.
- 5) Deep cleaning of toilets and showers.
- 6) Refurbishment of reception A and B.

Workshops

See Reducing Reoffending

Section 7

THE WORK OF THE BOARD

The Board

- 7.1 The Board comprises 13 members, 7 of whom are female. Throughout the year, the Board met monthly on the third Wednesday of each month. (All Board meetings were attended in part by the Governor or a governor grade senior manager). The Board are in the process of recruiting more members.
- 7.2 Three members of the Board were on rota for each week – one covering Feltham A, and two covering Feltham B. ‘Other Areas’ i.e. shared areas such as education, kitchens etc. are shared amongst A and B rotas. All members respond to prisoners’ applications and monitor adjudications. In addition, each member also had responsibility for monitoring specific areas of the prison, e.g. security, diversity, education & learning, reducing offending, safeguarding, and reception and for attending/monitoring relevant committee meetings/reviews of those areas. Throughout the year, members also attended numerous events within the prison, such as family days and relevant meetings with key visitors.
- 7.3 The Board is grateful to our clerk for her work and is also grateful to management for providing us with staffing to cover clerking duties during the absence of our own clerk.

Applications to the Board

- 7.4 The IMB handled a total of 379 applications, considerably down on the previous year, with 469 applications during the 08-09 reporting period. The vast majority (350) were from the B side of Feltham, in part, reflecting the fact that those on Feltham A have access to the advocacy service provided by VOICE.
- 7.5 The highest number of applications on Feltham A was in October (with 5, four of which were property related). Property received the most applications across the reporting period (7).
- 7.6 The volume of application on Feltham B is much higher. Of the 350, 76 were property related almost double any other single issue. There were 63 applications in March (highest) and 14 in January (lowest).

Training & development

- 7.7 The Board Development Officer has continued to do sterling work. She is leaving her role at the end of the calendar year and the Board are very grateful for the work she has done in this role for a number of years – indeed she has inducted most of us!
- 7.8 **Local training:** The Board’s development officer arranged local training, which included induction training, pre-Board meeting training, late and night visits, and a development morning. Pnomis training was attended by 6 members

- 7.9 Training and development mornings:** The Board held a training and development morning in July 2010 that focused on the impact of the HMCIP report following inspection in Jan 2010. 11 members attended. The morning was also an opportunity to review areas of special responsibility.
- 7.10 Other:** A hostage contingency exercise was attended by two Board members and the Board hosted Ashfield and Reading IMBs with a reciprocal visit to Ashfield by 4 members of the Feltham Board. The Board is thankful to prison management for facilitating the visits to Feltham.
- 7.11 National training:** Two Board members attended the national conference and 2 went on the IMB foundation course for new members.

BOARD STATISTICS	
Recommended Complement of Board Members	20
Number of Board members at the start of the reporting period:	12
Number of Board members at the end of the reporting period:	13
Number of new members joining within the reporting period:	2
Number of members leaving within reporting period:	1
Number of attendances at meetings other than Board meetings	See section on work of board above. Members regularly attended meetings of relevant committees including security, drug and alcohol, safer custody, and REAT.
Total number of visits to the prison/IRC (including all meetings)	See section on work of Board above.
Total number of applications received	A- 29 B- 350
Total number of segregation reviews held	GOOD reviews attended when they occur.
Total number of segregation reviews attended	n/a

IMB Application Statistics 2009-2010 – Feltham A

Code	Subject	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	TOTAL
A	Accommodation											1		1
B	Adjudications													0
C	Diversity Related						2		1			1	1	5
D	Education/Employment/Training					1								1
E	Family/Visits						1			1				2
F	Food/Kitchen Related										1			1
G	Health Related			2		1								3
H	Property						1				1	1	4	7
I	Sentence Related										1			1
J	Staff/Prisoner/Detainee Related		1			1				1				3
K	Transfers		1											1
L	Miscellaneous	2	1					1						4
	Total	2	3	2	0	3	4	1	1	2	3	3	5	29

IMB Application Statistics 2009-2010 – Feltham B

Code	Subject	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	TOTAL
A	Accommodation	12	2	0	2	7	1	2	1	6	5	3	1	42
B	Adjudications	0	0	0	0	0	0	2	0	1	0	0	0	3
C	Diversity Related	0	0	0	0	1	0	0	0	0	0	1	0	2
D	Education/Employment/Training	1	3	2	1	3	1	3	3	6	3	2	6	34
E	Family/Visits	1	2	0	2	1	0	5	3	3	0	1	0	18
F	Food/Kitchen Related	0	0	0	0	1	2	3	2	0	5	1	0	14
G	Health Related	4	1	2	1	9	3	4	1	4	3	3	1	36
H	Property	7	5	5	14	10	9	7	3	6	5	4	1	76
I	Sentence Related	2	3	3	1	5	0	2	0	4	2	1	2	25
J	Staff/Prisoner/Detainee Related	3	3	0	1	6	2	4	0	3	4	6	3	35
K	Transfers	6	3	2	0	0	0	2	0	1	0	3	2	19
L	Miscellaneous	3	5	0	3	20*	5	3	4	3	0	0	0	46
	Total	39	27	14	25	63 *16 from same unit re. exercise	23	37	17	37	27	25	16	350

KPT's – IMB Annual Report 2009-10

/ = indicates that there is no data readily available for this period.

Assaults Adjudications

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Assaults on Prisoners (A)	17	27	27	19	26	21	32	12	15	25	13	23
Assaults on Prisoners (B)	12	6	1	15	23	12	14	14	16	7	16	14
Assaults on Staff or Others (A)	3	2	14	5	4	13	1	2	1	1	2	7
Assaults on Staff or Others (B)	3	1	1	3	0	2	1	6	0	3	2	1

Serious Assaults

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Serious Assaults (A)	0	1	4	1	0	1	0	0	0	0	1	1
Serious Assaults (B)	0	1	1	1	0	0	0	2	0	0	0	0

Regime Numbers

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Feltham (A) Basic	15	12	19	14	15	12	26	21	24	24	22	17
Feltham (A) Standard	165	154	157	166	161	191	155	172	155	156	154	174
Feltham (A) Enhanced	37	36	37	33	42	34	39	39	39	42	48	39
Feltham (B) Basic	1	3	9	3	8	8	11	13	14	20	48	7
Feltham (B) Standard	351	373	358	369	509	338	346	327	325	351	354	354
Feltham (B) Enhanced	78	66	74	68	113	75	76	90	74	76	73	78

Time Unlocked (A)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Weighted 'average time unlocked' on weekdays	8.41	7.67	8.05	7.92	7.68	7.42	7.29	7.57	7.44	7.05	8.06	7.45
Weighted 'average time unlocked' on weekends	4.74	4.8	4.37	4.23	4.16	4.21	3.79	4.75	5.4	4.70	4.79	5.28
Association hours per prisoner (per week)	14.93	15.57	13.96	12.35	13.59	16.38	15.94	12.35	12.25	12.12	13.72	13.68

Time Unlocked (B)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Weighted 'average time unlocked' on weekdays	6.74	6.06	6.6	6.81	6.72	6.75	6.79	7.17	7.09	6.90	6.92	6.80
Weighted 'average time unlocked' on weekends	3.72	3.47	4.04	4.26	4.05	4.4	4.25	4.82	4.55	4.71	4.75	4.43
Association hours per prisoner (per week)	12.65	12.69	11.82	11.88	11.82	15.06	14.85	12.18	12.45	12.04	12.35	12.48

Classroom Attendance (Feltham A)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Number of prisoners planned to attend classes	2626	2136	2504	2499	2506	3209	3053	3644	3197	3638	3048	3659
Number of prisoners actually attending class	2620	2111	2021	2013	2332	1960	2153	3421	2907	2156	2558	2148
KPT classroom attendance	100%	99%	81%	81%	93%	61%	70%	93%	67%	70%	71%	79.5%
No. of prisoners not attending due to visits	0	1	14	18	7	10	116	38	32	27	38	32
No. of prisoners not attending due to sickness	0	2	27	12	29	12	43	49	76	40	60	63
No. of prisoners not attending due to court attend.	0	4	46	117	18	45	210	161	156	94	139	117
No. of prisoners not attending due to other regime programmes	0	3	201	185	64	294	303	370	344	385	458	411
No. of prisoners not attending due to searches	0	0	0	0	2	0	1	0	0	0	0	15
No. of prisoners not attending due to incidents	0	2	41	33	17	25	20	22	5	3	10	124
No. of prisoners not attending due to offender non compliance	0	1	30	22	8	18	90	104	27	106	188	81
No. of prisoners not attending due to segregation	0	3	38	43	11	30	52	87	36	86	113	113
No. of prisoners not attending due to transfer / discharge	0	1	22	26	18	14	37	30	9	16	32	6
No. of prisoners not attending for other reasons	0	7	57	30	5	19	28	40	37	72	37	87

Classroom Attendance (Feltham B)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Number of prisoners planned to attend classes	3415	2529	2770	3040	2825	2393	2517	1614				
Number of prisoners actually attending class	2618	2156	2181	2294	2218	1786	1852	2530	2249	1865	2232	2234
KPT classroom attendance	77%	85%	79%	75%	79%	75%	74%	156%				
No. of prisoners not attending due to visits	41	12	18	21	27	16	33	45	17	27	30	40
No. of prisoners not attending due to sickness	77	45	44	80	81	23	43	57	35	61	78	76
No. of prisoners not attending due to court attend.	165	60	63	126	2	98	98	106	51	70	136	90
No. of prisoners not attending due to other regime programmes	153	89	76	101	176	19	181	200	144	433	405	177
No. of prisoners not attending due to searches	0	0	0	0	2	0	0	2	12	0	1	3
No. of prisoners not attending due to incidents	25	3	5	9	6	3	21	9	3	13	16	13
No. of prisoners not attending due to offender non compliance	177	95	178	251	214	72	192	259	185	409	383	112
No. of prisoners not attending due to segregation	12	9	3	16	16	10	20	13	10	10	161	6
No. of prisoners not attending due to transfer / discharge	113	46	52	82	46	168	48	41	23	30	78	36
No. of prisoners not attending for other reasons	37	14	150	62	34	50	29	64	20	60	142	62

Purposeful Activity

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Average hours spent on purposeful activities per week (A)	29.81	24.51	28.38	28.06	25.99	24.41	22.78	24.27	26.30	24.17	26.95	25.86
Average hours spent on purposeful activities per week (B)	24.86	21.89	23.68	23.83	22.96	22.06	22.23	22.14	20.77	20.90	20.88	21.08
Average hours spent on purposeful activity per week combined	26.46	23	24.96	25.18	23.95	23.06	22.72	23.51	23.25	22.29	22.75	23.09

2008-2009 Data for comparison

Assaults Adjudications

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Assaults on Prisoners (A)	23	19	17	33	32	22	32	24	18	10	14	14
Assaults on Prisoners (B)	28	7	9	4	9	16	27	13	18	16	18	14
Assaults on Staff or Others (A)	6	6	5	2	5	3	1	1	4	2	4	6
Assaults on Staff or Others (B)	4	0	3	3	1	2	4	8	2	4	1	2

Serious Assaults

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Serious Assaults (A)	2	1	3	3	1	2	0	0	0	0	0	0
Serious Assaults (B)	4	1	1	1	1	0	1	0	1	2	1	0

Regime Numbers

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Feltham (A) Basic	14	8	10	15	17	20	16	19	10	8	10	16
Feltham (A) Standard	194	147	169	172	181	176	208	174	159	160	179	164
Feltham (A) Enhanced	21	27	21	21	22	21	20	27	32	26	23	37
Feltham (B) Basic	4	2	7	8	5	1	9	5	3	10	2	4
Feltham (B) Standard	304	293	321	289	287	317	309	371	376	351	350	336
Feltham (B) Enhanced	78	69	78	91	80	74	73	75	50	73	78	81

Time Unlocked (A)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Weighted 'average time unlocked' on weekdays	9.81	8.12	9.39	9.19	9.36	9	9.2	9.23	9.05	9.04	8.85	9.22
Weighted 'average time unlocked' on weekends	8.41	7.23	6.67	6.47	6.89	6.53	6.49	6.25	6.44	6.33	6.02	6.36
Association hours per prisoner (per week)	11.74	13.39	12.62	12.25	11.71	13.71	12.22	13.51	13.41	15.03	14.33	15.32

Time Unlocked (B)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Weighted 'average time unlocked' on weekdays	8.31	8.11	8.48	8.12	7.79	7.71	7.27	7.41	7.39	7.43	7.36	7.27
Weighted 'average time unlocked' on weekends	6.13	6.44	6.16	6	6.22	6.3	5.2	4.71	4.68	5.13	5.04	4.56
Association hours per prisoner (per week)	11.82	12.27	12.55	12.29	11.54	11.2	12.67	12.02	12.48	13.52	13.04	13.38

Classroom Attendance (Feltham A)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Number of prisoners planned to attend classes	2757	2383	2685	2845	2310	1888	2198	2588	2570	1808	2637	2617
Number of prisoners actually attending class	1988	1833	2116	1943	1917	1804	2010	2480	2575	1480	2600	2676
KPT classroom attendance	72%	77%	79%	68%	83%	96%	91%	96%	100%	82%	99%	102%
No. of prisoners not attending due to visits	29	18	13	22	28	3	8	3	2	15	3	10
No. of prisoners not attending due to sickness	31	37	25	43	11	2	8	3	10	12	2	12
No. of prisoners not attending due to court attend.	131	117	130	189	173	10	41	18	51	42	5	14
No. of prisoners not attending due to other regime programmes	339	195	173	419	168	20	56	44	192	130	13	26
No. of prisoners not attending due to searches	4	0	0	0	0	0	0	0	0	0	0	2
No. of prisoners not attending due to incidents	53	32	66	38	52	5	14	8	30	23	4	1
No. of prisoners not attending due to offender non compliance	44	26	28	32	30	7	19	4	15	17	1	20
No. of prisoners not attending due to segregation	48	51	59	89	119	15	12	11	31	22	3	0
No. of prisoners not attending due to transfer / discharge	44	41	46	44	30	9	17	6	23	53	2	20
No. of prisoners not attending for other reasons	46	33	29	26	35	13	13	9	42	16	4	6

Classroom Attendance (Feltham B)

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Number of prisoners planned to attend classes	2550	2159	2500	2646	2914	2353	2857	3299	3315	2221	3433	3412
Number of prisoners actually attending class	2030	1852	2083	1992	2318	1993	2069	2695	2926	1897	2413	2822
KPT classroom attendance	80%	86%	83%	75%	80%	85%	72%	82%	88%	85%	70%	83%
No. of prisoners not attending due to visits	9	10	12	11	26	13	9	14	12	7	37	34
No. of prisoners not attending due to sickness	31	24	28	30	26	13	29	25	18	20	201	50
No. of prisoners not attending due to court attend.	70	45	85	135	246	61	160	122	59	56	112	112
No. of prisoners not attending due to other regime programmes	230	126	143	282	221	130	240	246	163	132	257	180
No. of prisoners not attending due to searches	0	0	0	0	5	0	0	0	0	0	0	1
No. of prisoners not attending due to incidents	9	12	4	16	7	18	57	2	2	7	26	4
No. of prisoners not attending due to offender non compliance	75	36	53	76	76	32	108	88	69	71	179	105
No. of prisoners not attending due to segregation	41	18	15	9	11	41	43	26	25	28	36	15
No. of prisoners not attending due to transfer / discharge	35	22	27	42	53	33	63	45	22	41	112	63
No. of prisoners not attending for other reasons	20	14	47	53	53	19	58	36	19	52	60	26

Purposeful Activity

	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
Average hours spent on purposeful activities per week (A)	28.46	24.31	29.31	27.6	26.84	25.13	26.26	26.9	27.84	26.54	28.75	29.3
Average hours spent on purposeful activities per week (B)	28.31	27.66	28.87	25.2	26	25.48	26.66	28.25	25.72	26.16	25.31	25.38
Average hours spent on purposeful activity per week combined	28	26.58	29.01	25.98	25.68	25.35	26.52	27.79	26.35	26.16	26.38	26.66