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## IT SUPPORT – SCHIPHOL

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February 2020

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# Job profile IT Support

## DIF Capital Partners profile

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DIF Capital Partners (“DIF”) is a leading global private equity firm headquartered in Schiphol, the Netherlands. DIF has EUR 6.0 billion assets under management across eight funds, which it manages on behalf of institutional investors from across the globe. These funds are invested in high-quality infrastructure projects and businesses including public private partnerships, utilities, (renewable) energy, telecom and transportation assets in Europe, the Americas and Australasia. DIF aims to grow towards EUR 10 billion under management in the next 1-2 years.

## Team profile

The DIF team across 9 offices worldwide consists of ca. 140 professionals that are working in a variety of disciplines, mainly origination, asset management, finance / accounting and fundraising. DIF’s Amsterdam office has over 50 employees and is located in the WTC at Schiphol whereas the other offices are located in Frankfurt, London, Luxembourg, Madrid, Paris, Santiago de Chile, Sydney and Toronto. Wish to learn more about DIF? Please visit our website [www.dif.eu](http://www.dif.eu) to read about our history, investments and culture.

## Job description

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The successful candidate will be working within the IT department with three direct colleagues and will be in charge of first line support. The role includes answering user questions mainly from a shared mailbox, by telephone or walk-ins. Besides this, the successful candidate will be solving system problems, logging and managing Service Requests and maintaining static data. Main systems for support will be Oracle Financials Cloud, Oracle HR, SharePoint Online and eFront.

In this role you are encouraged to improve the processes you are responsible for or are involved in. Within the IT department we are working in a scrum-like way.

The successful candidate will be based at Schiphol. The role will have a global coverage of DIF’s activities.

## Qualifications

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DIF offers career progression locally and internationally, and takes pride in recruiting the best in class.

### **Key performance indicators**

#### **Characteristics DIF is looking for**

- Pro-active worker, hands on mentality
- Excellent analytical and abstract reasoning skills
- Enjoys supporting the business
- Organized and structured way of working
- Being able to communicate with all levels in the organization

#### **Your experience and skills**

- Higher professional education in Business Administration, IT, Economics, or related field (though we are not looking for a hard-core IT person)
- Ability to build strong relationships with others and desire to work in a team environment
- Knowledge of databases and IT systems
- 2-4 years of work experience
- Understanding Finance is a pre
- Fluent in Dutch, English

#### **Competences**

- Systematic/eye for detail
- Initiative/pro-active
- Customer focus
- Good sense of humour
- Teamwork
- Eager to learn and develop

## Compensation package

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An attractive salary plus a discretionary bonus, premium free pension plan and travel allowance. Human capital is a key asset for DIF and therefore training, mentoring and personal growth and development possibilities are part of the remuneration package.

*Interested? Please email your application accompanied by a cover letter to [careers@dif.eu](mailto:careers@dif.eu). Ability tests and a background check will be part of our selection procedure.*

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