

Notification



Update of utility surveys on Eastcote Lane area

May 2020 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

We have postponed all face-to-face engagement events and meetings and have put in place a number of channels to communicate with communities, such as letters and phone calls, as well as updates and alerts from each of the local community websites. You can sign up for regular updates in your local area at www.hs2in kilburn-northolt.co.uk

What we are doing – CCTV Surveys of the sewer systems

We are also be carrying out surveys to investigate the condition of the drainage. Should we find a blockage we may need to flush the drainage system with a high-pressure water jet to carry out our investigations



Approximate location of the utility surveys

How this might affect you

A temporary lane closure will be needed for a very short period to protect staff carrying out the surveys. Some of the surveys will take place in the footway. You will still be able to travel and walk through the area but may be asked to wait for a short time. Your utility services will not be affected during the

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

Duration of works

The works will happen on the nights of the 4 and 5 June

Working hours

The working hours are 8pm to 6am

We may be on site for an hour before the start and/or end of each shift

What to expect

Surveying equipment will include a CCTV camera mounted on a small robot

A water tanker will be present should we need to clear any form of sewer blockage

What we will do

Provide access to your property at all times

We will not affect your utility services

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:

Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

If you have any questions about this notification of works, please get in touch.

24/7 Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2.commonplace.is**

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