

# Notice of works in Herlwyn Avenue.

May 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Being COVID-19 Compliant

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

We have postponed all face-to-face engagement events and meetings and have put in place a number of channels to communicate with communities, such as letters and phone calls, as well as updates and alerts from each of the local community websites. You can sign up for regular updates in your local area at [www.hs2inhillington.co.uk](http://www.hs2inhillington.co.uk)

## What we are doing

We will be carrying out ground investigation work in the road along Herlwyn Avenue from 15 June for two weeks. This will involve drilling two bore holes to take core samples of the ground in the areas shown on the map overleaf.

There will be some drilling noise during the day within the hours shown on the panel to the right. Each of the sites will be surrounded by protective barriers and acoustic screens to reduce this noise as much as possible. People will have access to their driveways maintained.

We will begin with the easternmost point first and once that is completed, we will move to the second point. Upon completion of the works we will ensure that the roadway is returned to its original state.

Prior to works starting all operatives on site will be given a site-specific briefing by our Community Engagement Manager.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

From 15 June for up to two weeks.

Working hours will be from 8am to 6pm Monday to Friday and 8am to 1pm on Saturday should it be needed.

We may need to be on site up to an hour before/after the end of shift.

### What to expect

Sites will be secured with barriers and acoustic screens to reduce noise.

Drilling equipment and mobile units will be on site.

As part of this activity a generator will be needed to run for periods to assist in the work.

### What we will do

Access to driveways will be maintained at all time. We will conduct the drilling activity as quickly as we can.

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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

Location of two sonic ground investigation sites in Herlwyn Avenue.



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. [www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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