

# Update on works at the vehicle holding area

May 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England advice on COVID-19. The Government's strategy makes it clear construction can continue as long as it complies with this guidance. Please be assured only sites that can operate within the guidelines are operational. All sites will remain under constant review. You can sign up for regular updates in your local area at [HS2inCamden.co.uk](http://HS2inCamden.co.uk)

We would like to thank The Royal Parks and London Zoo for working with us through this challenging time.

## Vehicle holding area in London Zoo car park

The holding area is for HS2 construction vehicles to wait in until nearby worksites are ready to receive them. This avoids queueing into streets near worksites.

Careful scheduling and logistics planning will ensure as many vehicles as possible travel directly to and from worksites without needing to visit the vehicle holding area.

## Constructing the vehicle holding area

In January this year we started construction of the vehicle holding area. We will start works again in late May after a pause in line with government and Public Health England advice on COVID-19.

We will remove vegetation to create the access from Prince Albert Road, which will span about a 30m section between the zebra crossing and Gloucester Gate junction, shown in the map on page 2. We will plant grass around the access once it is completed.

We will update [HS2incamden.co.uk](http://HS2incamden.co.uk) once we have confirmed dates.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Restarting end of May until November

Work hours Monday to Friday 8am – 6pm and Saturdays 8am – 1pm if needed

Vehicle holding area operational from November

### What to expect

Constructing the access from Prince Albert Road and works within car park

Tree removal in late May to make space for access and hedgehog tunnel

Zebra crossing permanently relocated 80m west

### What we will do

Build a hedgehog tunnel under the new access to create a safe crossing

Plant around 500m of hedges within Regent's Park for hedgehogs

Provide additional nesting boxes and wildlife cameras

Provide updates at [HS2incamden.co.uk](http://HS2incamden.co.uk)

# Update about the vehicle holding area

[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



In June we will create a tunnel under our access through which hedgehogs can safely cross. We will plant about 500m of hedges and other hedgehog-friendly shrubs in Regent's Park and we are also installing extra nesting boxes, wildlife fencing and cameras. Our video footage of mammal movements is contributing to The Royal Park's research into protecting London's hedgehogs.

Following the access construction, we will carry out a sewer connection from within Prince Albert Road into the vehicle holding area as well as other utilities works. The zebra crossing will be relocated about 80m to the west and we will install traffic lights at the access to the vehicle holding area so vehicles can safely enter and exit the site. These works will impact Prince Albert Road and we will update you when details and dates are confirmed.



## What happens when the vehicle holding area is operational

There will be green hoarding surrounding the vehicle holding area with a sliding gate, which will remain open during operating hours.

There will be a signalised junction to safely manage vehicles turning into and out of the site and to allow pedestrians to cross. There will be hedgehog-proof fencing either side of the entrance, so hedgehogs are guided into the tunnels beneath for safe crossing.

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



## Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

### Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

### Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

### Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

### Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

### Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

### Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.


### Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষর, ব্রাইল, অডিও বা সহজ পাঠযোগ্য দ্বিভাষিক পত্রিকা পড়তে চান তবে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা দ্বিভাষিক ভাষায় প্রতিলিপি করার পদ্ধতি নিয়ে আলোচনায় আপনাকে প্রতিলিপি করার জন্য আপনাকে কাউন্সিল

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Visit us at the former National Temperance Hospital at **112 Hampstead Road, London NW1 2PS.**

Websites: **[www.hs2.org.uk](http://www.hs2.org.uk)**

**[www.hs2inCamden.co.uk](http://www.hs2inCamden.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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