

## Community Engagement Flash Report Euston Community Representatives Group (ECRG)

Issue no. 13

June 2021

### Community engagement at a glance (March – May 2021)

Since we last met....

We have engaged with **265** people at engagement meetings.

We have had **109407** visitors to the HS2 in Camden commonplace website with **1463** subscribers to news updates.

In total **£1.2m** has been awarded to **9** local projects in Camden through CEF and BLEF.

## Engagement

### • Events

#### • Adelaide Road

- **Community Focus Group Workshop** took place on 9 March regarding Adelaide Road Ventilation Shaft (ARVS) future landscape proposals and opportunities for collaboration with the Adelaide Nature Reserve/ Site of Importance for Nature Conservation (SINC), 9 people attended. Follow up meeting to be held in June, date to be confirmed
- **Monthly one-to-ones** (third Wednesday of each month) virtual meetings took place on 17 March, 21 April and 19 May regarding piling and utility works. In total 14 people attended the events.

#### • Euston Approach and Camden Cutting

- In advance of works taking place, focused engagement has taken place with residents and businesses in Park Village East, Mornington Terrace and Parkway. This included a meeting with POWHER, HS2's advocacy support service, on 14 April to review respite accommodation during overnight Line E works. In addition, a construction update webinar was held on 20 April, a meeting held with the

owner of land near Park Village Studios on 24 March; and a walkabout and meet was held with Foxton's, York & Albany and 117 Parkway on 19 May.

- **Hoarding graphics installed on Park Village.** Following feedback received from the local residents, the new hoarding graphics have been designed and installed with a photographic replica of the existing wall and shrubbery along



northern Park Village East to reflect the character of the local area and mitigate the visual impact of the hoarding. Several residents have complimented the new graphics as they were being installed.

- **Vehicle Holding Area (VHA) community open day event** took place on 26 May. During the event the stakeholders from North Bridge Prep School, The Royal Parks and the Metropolitan Police met members of SCS JV, Main Works contract engineering, logistics and security team who explain their role in the Vehicle Holding Area and how it will operate going forward, next steps and opportunities for further collaboration and engagement were discussed during the meeting. Haulier companies Lynch and Tarmac showcased the various safety and environmental features of their lorries and what they are doing about safety of local road users.



- Weekly site walks and meeting residents in relation to ongoing sewer construction works in Harrington Street. A specific meeting was held with the residents of Harrington House to explain the tough track installation at the footpath leading to the building.

- **Euston Station**

- Weekly site walks and one-to-one meetings with businesses in Drummond Street and Stephenson Way were held to update on progress of utility works in the west of the Euston Station along with the regular monthly meetings and update held with Drummond Street traders and Stephenson Way Group stakeholders.
- Following the feedback and engagement with the Drummond Street residents' representative and traders, new wayfinding signs and directory map were designed in conjunction with Euston Discovery concept. The signs and maps were installed around utility work sites in Drummond Street and will be reused during further works in the street.



- Specific consultation meetings had been held with University College Hospital and UCL stakeholders in March and April regarding the closure of Euston Road in the junction with Gower Street from late April to early June. During the closure the team was approached by a member of the public whose wife had to receive specific cancer treatment at the hospital and required quick access to the hospital through the road closure. Within 24 hours the site team coordinated this request with all the services involved and agreed to issue special laminated pass, which was delivered to home address and the couple were allowed through the closure. The team received an appreciation letter from the resident saying *'thank you so much for your help and all the people that you have contacted on our behalf and that have agreed to help us in our time of need, it clearly demonstrates compassion and care from good people..!'*

- **New hoarding graphics** had been installed in Drummond Street Corridor in line with the new 'Discovery Euston' branding concept focused on local people and businesses, local points of interest and walking routes, alongside information about HS2 project and Euston's history.



- The recent **Networks Rail** improvement works at Euston Station include:
- **British Sign Language Information screens** have gone up at Euston station.
  - Network Rail in partnership with LB Foster and Clarion UK have developed new information screens which can show British Sign Language messages to passengers.
  - Twenty-eight of these will put in locations around Euston station.
  - The software will allow us to translate service and facility information into BSL, ensuring our hard of hearing/deaf passengers get the information they need.



- **Space increased at Euston station** to provide easier access to platform 8 – 11 for passengers.
  - Improvement work has been ongoing in 2021 to remove shops and widen the ramp to platforms 8 – 11 allowing more space for rail travellers to move from the concourse to trains.
  - The cleared ramp returns passenger flows near to how they would have been in the 1960s when Euston was redeveloped. The addition of shops and increasing passenger numbers over recent decades has led to bottlenecks and crowds forming when trains were announced.
  - This major upgrade work to platforms 8-11 is due to be finished by Autumn 2021.



- Network Rail plan to build a new access point to the railway at the Clarkson Row to ensure Network Rail maintenance staff and the emergency services can reach trackside safely when they need to, keeping the railway running. Consultation events took place on 8 and 9 June with the local residents ahead of submitting a planning application to Camden Council.

- **Communications**

- As part of a regular Camden-wide updates, newsletters and a three-monthly construction lookahead have been distributed. These updates detail upcoming works, engagement and community investment. The next update is scheduled for late June.

- **Migration from Commonplace to HS2 website.**

- We are migrating the existing Commonplace contents to the In Your Area section of the main HS2 website. We are also changing the way that we issue email updates about the project and giving people more choice about how they receive information from us. These changes will help to:
  - Provide quicker access to key documents and information about the HS2 project; and
  - Make it is easier for to be kept informed about our works and activities in your local area.
- We have published local community webpages for each section of the route between London, the West Midlands and Crewe. These provide information about the HS2 route within each area – but are currently just landing pages. Over the coming weeks we will be adding further pages and information to match what’s currently available on Commonplace. The landing page for each Phase One and Phase 2a area can be navigated to from here: [www.hs2.org.uk/in-your-area/local-community-webpages/](http://www.hs2.org.uk/in-your-area/local-community-webpages/)
- Each landing page provides a link to the HS2 mailing list for people to complete and sign up to: <https://engagement.hs2.org.uk/join-mailing-list/>
- Once we have moved all the key pages and information from this website onto the HS2 website later this summer, we will stop updating Commonplace and visitors will be signposted directly to the to the new pages within HS2.org.uk. We are aiming to complete this exercise in July this year and will write to confirm this closer to the time. The existing site www.HS2inCamden.co.uk will be retained and will redirect visitors to the HS2 page once the information transfer is complete.

- **News alerts**

- Due to the move from the Commonplace platform, we need to ask people to sign up directly with HS2 to keep receiving news updates. Each landing page provides a link to the HS2 mailing list for people to complete and sign up to: <https://engagement.hs2.org.uk/join-mailing-list/>.
- Emails were sent to Commonplace subscribers asking to sign up if they would like to continue to receive information about HS2 in Camden. Details about this change, and how to sign-up for the new alerts will be included with future notifications and alerts. More alerts will be issued before we switch from Commonplace alerts to HS2 ones.

## Community investment

- **Timber reuse from Adelaide Road site works**
  - On 29 May the logs from the trees cut due to works in Adelaide Road were delivered to the local resident contact for Adelaide Community Garden.
- **Community Garden Nursery at the Story Garden (British library)**
  - Lendlease have funded and MDjv (in partnership with sub-contractors Blu-3) have installed a polytunnel for the Story Garden, a meanwhile space at the British Library. The polytunnel will be used as growing space for the local community as well as a location to deliver a horticultural training programme for local people. It is planned that some of the plants grown there will also be used on the project. Additional community garden opportunities will continue to be investigated however no additional locations have been identified at this time.



- **Planters on junction of Drummond Street & Cobourg Street**
  - MDJV identified that vehicle crash barriers at junction of Drummond and Cobourg Street which were aged and weathered as a greening opportunity. Planters have been installed with temporary plants and Global Generation will be soon installing a larger instalment of plants representative of local culture.

## School Engagement, Employment and Education

- **Road Safety event at Netley Primary School – 31 March.**

- SCS JV and Lynch, its haulage subcontractor, delivered road safety and lorry awareness sessions for 400 students.
- The workshop included two online presentations and followed by a lorry tour and safety demonstration. Children had opportunity to sit inside of the lorry parked outside the school. This gave them a better understanding of safety features of the lorry as well as the level of the visibility lorry drivers have.

- Some of the feedback received was:  
*“Thank you for the end of term excitement! The children and adults loved it.”*  
*“Thank you for organising such a fabulous day. Really amazing road safety and so practical for the children to understand.”*



- **Green Skills “Introduction to Green Careers in the industry” - April**

- MDjv hosted virtual work experience workshop for 14-15 years old students covering the following topics:
  - All-encompassing idea of sustainability in relation to HS2;
  - What HS2 is doing to help achieve the successful development, efficient operation, and responsible ownership of energy infrastructure?;
  - We will delve into what HS2 are doing in a net-zero world (as well as the UK governments 2050 net-zero pledge) and will then extend this knowledge to think about what is needed to build a sustainable Station;
  - Informed young people about what Green Skills are and increased awareness of opportunities within Green Skills amongst young people; and
  - Signposted young people toward training and recruitment paths.

- **Careers week in Dormers Wells High School - 19 to 21 May**

- SCS JV engagement team have organised a three-day careers workshop for Y11 students covering the following topics:
  - Personal Branding - Keyboard Warriors: Where does it stop?;
  - CV & Interviewing preparation; and
  - An insight into SCS Railways.

- **Virtual work experience 14-15-year old students – 1 to 4 June**

- Students will digitally design, engineer and construct the 'HS2 Euston station - a sustainable building to that includes green spaces and spaces for the community around Euston – Camden.
- This is suitable for those interested STEM subjects (science, technology, engineering, and mathematics) however the work experience is designed to be inclusive and will not marginalise young people who may not have an interest in STEM subjects but want to learn more about the industry and demonstrate the vast number of roles and careers pathway available to everyone.
- The placement also supports young people with the following Gatsby benchmarks:
  - Linking curriculum learning to careers;
  - Encounters with employers and employees; and
  - Experiences of workplaces – virtually.
- At the end of the week young people will present their design, including a report and be presented with a certificate.

### **Jobs Board showcases opportunities to work on HS2**

- The HS2 Jobs Board helps people the find the latest vacancies across the project and allows prospective candidates to search for vacancies by region, or by specialism, allowing them to quickly identify opportunities that match their criteria.
- The Jobs Board is hosted on the HS2 Ltd website and can be accessed from here: [hs2.org.uk/supply-chain-jobs](https://hs2.org.uk/supply-chain-jobs)



- The Jobs Board has been developed as part of a Job Brokerage Partnership model that has the backing of the London Borough of Camden. Support is available from the London of Borough of Camden to people who want to apply for vacancies that are showcased on the Jobs Board; more information about this support is available from here: [goodwork.camden.gov.uk/](https://goodwork.camden.gov.uk/).

## Working groups

The ECRG working groups covering noise insulation, traffic, air quality and trees, and design development are an opportunity for complex technical topics to be discussed in detail outside of the main ECRG meeting and for suggestions and proposals from the community to be considered. Below is a summary of topics covered recently.

- **Noise Insulation (NI)**

- Meeting took place on 27 May and the following were presented and discussed:
  - Noise Insulation Programme Update; and
  - Update on SCS Noise Monitoring (post Line E works & ongoing).
- Key concerns raised include:
  - Amptill Towers ventilation system installation delay. Ventilation system solution required for Amptill Towers which does not interfere with fire safety. CSjv is waiting for fire safety report from LB Camden to allow the design of the prototype to be completed. NIWG requested to provide update on the list of documentation/reports during the next ECRG meeting on 17 May;
  - Timeline of NI progress from start to end, further discussion around concluded properties and if there are any unresolved issues post installation are considered and resolved;
  - Air quality. Further measures that can be done by the contractors in mitigating air quality issues such as dust on dry days;
  - Efficiency of response to the complaints, review the complaints process;
  - Remind operatives not to gather outside of the resident's properties, hold site induction meetings inside or further away from residents' properties; and
  - Remind sub-contractors of the importance of wearing masks when going on-site into residents' properties.

- **Traffic**

- Meetings held on 15 March, 12 April, 10 May and scheduled for 7th June.
- Key points being raised at the meetings include:
  - Update from MDJV / CSC and CSJV on ongoing works and pipeline; and
  - Update on monthly Actual vs Forecast LGV data highlighting movements from access point gates, compounds and roads
- Key concerns raised include:
  - York stone on Mornington Crescent had been put back in a very poor way and concern with the quality of the work;
  - Mornington Street Bridge closure is isolating communities especially those in Granby Terrace; and
  - Diversion signage onto Delancey Street is causing confusing.

- **Air Quality and Trees**

- There have been no meetings held during this reporting timeframe. An update on key issues will be given at ECRG and the next meeting of the working group scheduled as soon as possible.

- **Ongoing Design Development**

- Meetings are held when there are design developments to share. There have been no meetings held during this reporting timeframe. Further meetings will be held later in 2021.

## Complaints and Enquiries

In total 63 complaints and 272 enquiries received by HS2 Helpdesk between early March and end May.

- **Complaints included:**

Noise, Vibration, Air quality	36
Noise Insulation issues	7
Ecology – tree cutting in Adelaide Road	2
General site setting, staff behaviour, feedback	12
Traffic and Transport	6

- **Enquiries included:**

Programme and construction progress	173
Land & Property, settlement deeds, claims	76
Job and business opportunities	8
Community Engagement	5
General queries	10