



# Notice of third storey at Chalfont St Peter site

October 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

## Increase in workforce on site

We wrote to you in April to explain that in line with government guidance we were continuing our works at the Chalfont St Peter vent shaft site. Since works resumed, we have continued to work closely with HS2 Ltd to develop and introduce consistent measures which aim to ensure the protection of our workforce and minimise the risk of the spread of infection. One of the key considerations is whether workers on site are able to socially distance. To date we have been able to manage this effectively, but as our works progress more staff are now needed on site and we have had to review our on-site facilities to ensure they can work safely

## Additional storey to temporary office and welfare block

Following this review, we have taken the decision to add a further storey to the existing temporary block on site. The additional storey is essential to ensure that work in the compound offices and welfare block can continue to be carried out with safe distancing. Works to install the third storey will take place on Friday 23 October and Saturday 24 October.

We know that this decision will not be welcomed by residents, particularly those that live in the immediate area around the compound. We understand from our conversations with you that you may have concerns about site lighting, and the impact that this may have on the view from your properties. We will be taking steps to address these issues such as by installing blinds and powering down lighting at night:

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

Friday 23 to Saturday 24  
October 2020

## What to expect

Installation of a third storey to the Chalfont St Peter administrative office and welfare block

## What we will do

Do all we can to reduce the impact of lighting from the additional storey

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account


If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inbucksandbox.co.uk](http://www.hs2inbucksandbox.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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