

## Amersham hospital shuttle bus service during Whielden Lane works

May 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

### Notification



High Speed Two (HS2) is the new high speed railway for Britain.

### Shuttle bus details

Works will begin on Monday 18 May on the A404/A413 Whielden Lane junction to improve its capacity and safety ahead of HS2 construction traffic using the road to build the Chiltern Tunnel Amersham vent shaft.

Whilst these works take place, we have to temporarily close the hospital bus stop. Working with Buckinghamshire Council we will be running a replacement bus service from Monday 18 May between Amersham hospital and Gore Hill/A355 bus stops near Tesco.

This service will run seven days a week. Monday to Saturday from 7am to 6.30pm on a half hourly basis. Additionally, outside of outpatient appointments on a Sunday a reduced hourly service will operate from 7.49am to 6.30pm.

Details will be posted on the impacted bus stops.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration shuttle bus service

18 May to 4 July 2020

### What to expect

Shuttle bus service between Gore Hill/A355 Tesco bus stops and Amersham hospital

### Timings

Monday to Saturday from 7am to 6.30pm on a half hourly basis and on a Sunday an hourly service from 7.49am to 6.30pm

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. [www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2inbucksandox.co.uk](http://www.hs2inbucksandox.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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## Reference number: Amersham hospital shuttle bus

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