20th September 2021

The Resident
White Hart Lane
Wier Hall Road
Barkham Road
Tottenham
London
N17

Dear Resident

Re: The Redevelopment of the Corner Plot on White Hart Lane/Wier Hall Road N17 8LA

Further to the letter issued by the London Borough of Haringey , I am writing to introduce Cosmur Construction to local residents in White Hart Lane, Wier Hall Road and Barkham Road.

The scheme is for the development of the corner site to provide six high quality council homes within a building, which will consist of three storeys. Each home will have a private outdoor space, balcony or terrace and access to a communal garden to the rear, that is enclosed and attractively landscaped. The development will also include shared cycle and refuse stores located on the ground floor, close to the communal lobby.

Our project management team consists of John Wood, Contract Manager, Liam Dixon, Site Manager and myself Carmel O'Hara, Resident Liaison Officer (RLO).

We will be setting up our site accommodation (storage containers), tidying the grounds up erecting the site hoarding, with gates: **week commencing Monday 20th September 2021.**
The programme of works is scheduled for 64 weeks.
Our working hours are Monday – Friday 8.00am – 5.00pm

Cosmur work within construction regulations to minimise disturbance as part of the works and are a member of the Considerate Contractors scheme which regulates and advises on keeping noise and disruption to residents and neighbours to a minimum. This is monitored with regular audits and site inspections.
Cosmur will keep residents and neighbours updated regularly with letters/newsletters to advise on the progress of works. At Cosmur we take complaints very seriously and acknowledge the importance of dealing with them efficiently and satisfactorily. Your initial contact will be with the Resident Liaison Officer and/or the Site Manager.

The site entrance is at the rear of the plot and therefore site traffic will need to access this via Wier Hall Road from White Hart Lane.
Residents need to be advised that there will be additional traffic, to and from the site.
Cosmur will make every effort to keep disruption to residents to a minimum and to schedule deliveries, where possible, to avoid school runs and rush hours.

Cosmur

Constructing Partnerships Since 1973

Our contact details are as follows:
John Wood - Contract Manager – 07377 246 556 - JWood@cosmur.co.uk
Hanno Schuite – Site Manager –– 07903 500786 HSchuite@cosmur.co.uk
Carmel O'Hara – Resident Liaison Officer - 07977998518 - COHara@cosmur.co.uk
Liam Ward – Customer Care Manager – 07977 998 514 – LWard@cosmur.co.uk
Liam Ward is for out of hours emergencies only

If you would like to speak to anyone in the team, about the works or if you have any concerns, I will be your first point of contact and will be happy to help with any enquiries, via phone or email.

Thank you in advance for your co-operation and we look forward to working with you all.

Yours Sincerely

Carmel O'Hara
Resident Liaison Officer

Important notice – bogus callers. Staying safer in your home.

Please be aware that criminals sometimes take advantage of areas where building work is happening to pretend to be genuine callers. All our staff wear high visibility waistcoats and carry identification with a photograph. Please check that all callers are genuine before you let them into your home. If you are unsure do not let them in and contact us. If an emergency arises outside of normal working hours please contact the emergency number - Liam Ward 07977998514, give your name and address an explain what is the problem.