

# Moving Forward!



Finishing up what we started

# Agenda

1. Meeting Re-Cap
2. General Working Group Objectives and Deliverables
  - a. Dimensions
  - b. Strategy and Innovation
3. Template
4. Group Discussion- Do we work in multiple groups at the same time?
5. Group Participation - who's in which groups?
6. Groups management
7. Comments/ Questions/ Other Contributions

# Meeting Re-Cap - Objectives

We had some lofty goals!

- Help countries to update the PBF tools used to measure quality of care of family planning services
- Develop an action plan for implementation of the recommendations
- Develop an implementation research agenda
- Start a strategic reflection on theories of change of RBF schemes especially on how to address quality of care

# Meeting Re-Cap - Dimensions

We voted with our stickies and then put our minds to work

- Client Experience - patient / provider interaction
- Outcomes
- Technical Knowledge and Competence
- Structural Indicators - availability of inputs
- Rights-based approach
- Equity

# Meeting Re-Cap - Strategy and Innovation

We thought about action - to apply, validate, and spark big change

- Implementation at the country level
- Implementation Research
- Dissemination of ideas at the global level
- Community
- Theory of Change

**Working Groups-**

**Now, let's finish what  
we started!**

# Things to consider

- Goal = a generic set of indicators that countries can pick from and adapt based on context and priorities (approx. 45 indicators)
- The most common tools used by PBF programs
  - Pay for performance - payment for quantity of services provided
  - Quality of care checklist
  - Patient Feedback surveys/ Patient exit interviews
- All indicators are linked to payments
- PBF Checklists cover a comprehensive package of services. Family planning is 1 section - approx 10 - 15 indicators
- Important to be realistic about data collection in PBF programs. Data collectors are not researchers. Some may have clinical backgrounds, but not all. Patient experience is most often collected by CBOs with high turnover.

# Deliverables and Objectives - Dimensions

## Dimension sub-groups:

1. Create 7 - 10 indicators for the dimension using the template
2. Prioritize the indicators and highlight if any must be present together - this will help countries effectively select from the indicators

**Deadline: November 17**

## As a whole group:

3. Prioritize the whole set of indicators
4. Provide guiding narrative, if applicable
5. Consider the appropriate weighting of the indicators in relation to each other

**Deadline: December 15**



# Template

## Guiding indicator development

- What is this indicator measuring?
- What is the indicator trying to change?
- Why is this a good indicator for PBF programs?
- How will the indicator be collected?
- What is required to analyze this indicator?
- What is necessary to implement this indicator?

**Please provide your feedback! (by Thursday, October 26)**

<https://docs.google.com/a/bluesquarehub.com/document/d/1r7XLwYZVekgj0cZdIYgot-yvbKASuE4dDZVbs3oIp0k/edit?usp=sharing>

# Deliverables - Strategy & Innovation

Some suggestions- but it's up to you!

## Implementation at Country Level

- Recommendations for PBF programs to choose the best indicators for them
- Getting approval to include the indicators (PBF program or MoH)
- Introducing the new indicators into the existing tools- paper or technology
- Rolling out the implementation of the indicators/ any training that is necessary/ additional information dissemination

## Dissemination at the Global Level:

- List of CoPs that should be targeted
- Key initiatives/ priorities to align with
- Messaging for acceptance

# Deliverables - Strategy & Innovation

## Theory of Change

- A series of activities that will be ongoing

## Community

- Create a framework for how "community" can be included in the measurement of family planning in PBF programs
- Provide arguments to include community
- Provide next steps to move forward with the initiative

## Implementation Research

- Develop a research agenda
- Develop a research protocol
- Identify research projects that will evolve out of the group - and if any proposals have been submitted

**What's your  
opinion?**

**Let's discuss**

# Strategy & Innovation Timeline

- **Goal:** Final report should be completed by mid-January
- **A question for you:** Do you want to work on the Indicators and Strategy & Innovation topics at the same time?

**Thoughts so far-** dimensions and then strategy & innovation groups

# Group Participation - Let's discuss

- Ideal group size - under 8 people
- Call for participants for Structural Indicators - Quick wins and low-hanging fruit
- Equity - Keep it separate or combine it?
- Call for participants - Dissemination at the Global Level

Here's the list -

<https://docs.google.com/spreadsheets/d/1hWGGC43EDUulhTDgZbOv0YOymQ-uw8yauHBrwdn4QK4/edit#gid=0>

# Group Management

1. **Collectivity** - Each group will have their own group on Collectivity where you can use the platform to manage the group's resources.
2. Each group will have 2 facilitators - this has not yet been finalized
3. Google Drive - Each group will be asked to submit their final list of indicators/recommendations into a shared google drive folder within the meeting folder
  - a. Indicators - [https://drive.google.com/drive/u/0/folders/0B3Y8qp\\_RtqB-YTI5UDhQWUZ3eTA](https://drive.google.com/drive/u/0/folders/0B3Y8qp_RtqB-YTI5UDhQWUZ3eTA)
  - b. Strategy & Innovation - [https://drive.google.com/open?id=0B3Y8qp\\_RtqB-OVZmMWY2LWRyQ1E](https://drive.google.com/open?id=0B3Y8qp_RtqB-OVZmMWY2LWRyQ1E)
4. Email Updates from Tamara- expect lots of them.

**Comments?**

**Questions?**

**Contributions?**



**Thank you!**