

Title	<b>TREATMENT CENTRE INFORMATION</b>			Number	<b>R04</b>
Effective From:	11.06.09	Duration:	No end date	Review:	01.09.24
Author:	Operations			Version:	3.0
Other Ref:	OPS-F-098 - Badger Treatment Centre - Location Information				

## Version Control

(Only last 3 versions, earlier versions can be found in the appropriate Archive directory for the document)

<b>DATE</b>	<b>CHANGE</b>	<b>CHANGED BY</b>
15.04.21	Reviewed, updated Badger PCC	SB
01.04.22	Reviewed, updated TC locations & OPS-F-098	SB/SBr
01.09.23	Updated HL to Solihull	SBr

## Introduction

Please use this information when despatching calls to the centres.  
The treatment centres are as follows:

### Birmingham

- Aston Bourne Road, Birmingham
- Badger House, Glover Street, Digbeth
- Erdington Stockland Green UTC, Erdington
- Solihull UTC, Solihull Hospital

On the attached document you will find the locations of each of the treatment centres as well as directions to each site and the centre opening times.

### Dispatchers

**Children referred to Accident and Emergency should only attend Birmingham Children's Hospital or Birmingham Heartlands Hospital as there are no other Paediatric facilities at the other local hospitals/MIU.**



## Birmingham & Solihull - Badger Locations

NAME	ADDRESS	HOW TO FIND BADGER TREATMENT CENTRES (TC)	STAFF OPENING TIMES
Glover Street	Badger House 121 Glover Street Birmingham B9 4EY	You can approach from the Lawley Middle way, taking the Great Barr Street exit from the Garrison Circus Island. Glover Street is the 2nd turning on your left. Alternatively, you can approach from Digbeth High Street, down Heath Mill Lane	<b>09:30 – 20.00 Monday to Friday</b> Weekends only open if training on site
NAME	ADDRESS	HOW TO FIND BADGER URGENT TREATMENT CENTRE (UTC)	STAFF / PATIENT OPENING TIMES
Aston Bourne Road	1-2 Bourne Road Aston Birmingham B6 7RD	On the corner of Bourne Road and Lichfield Road, West of Spaghetti Junction.  Pedestrian access is via the pedestrian gate and steps at the Lichfield Road end of Bourne Road.  Aston train station is 300 yards north, on Lichfield Road and is served by the Cross-City line and Chase line.	18:30 – 23:00 - Mon to Sun (UTC staff)  <b>19:00 – 22:20 - Mon to Sun (patients)</b> <b>Booked appointments only</b>  Staff Opening Times - Site & Call centre operates 24 hours
Erdington Stockland Green UTC	Stockland Green Primary Care Centre 192 Reservoir Road Erdington B23 6DJ	To access the service by car – enter the main carpark and drive to the barrier for the staff carpark. Staff - You will have been given a code number to enter the carpark, please park in an available bay. If you are arriving by foot. Enter via the main entrance and show the security your badger pass.  Patients - call the receptionist 0121 227 2863 who will give you the code to access the carpark and directed you to a parking bay or give you access to the side via a side door.  If you do enter via the main entrance you Go through the doors and turn left at a sign ' To rooms 12 - 17 and follow the signs for rooms 13, 14, 15 and 16.	10:00 – 23:00 - Mon to Sun (staff)  <b>10:30 – 22:20 - Mon to Sun (patients)</b> <b>Booked appointments only</b>
Solihull Hospital UTC	Urgent Treatment Centre, Solihull Hospital, Lode Ln, Solihull B91 2JL	The UTC is located near the North entrance. It can be accessed from the front of the hospital building and is next to urology treatment centre. There is a visitors car park nearby with disabled parking and also staff car parking which can be found on Union rd. Press the intercom to the staff car park to gain entry.	08:00 – 21:00 - Mon to Sun (staff)  <b>08.00 – 19.50 - Mon to Sun (patients)</b> <b>Booked appointments only</b>