

## BADGER VISITOR PROCEDURE GLOVER STREET

## **GUIDE FOR RECEPTION STAFF**

- Welcome the visitor(s) to Badger House.
- Establish purpose of visit.
- Request and check identification of visitor(s).
- Confirm name of staff member being visited.
- Ensure the visitor book is fully completed.
- Provide visitor(s) with visitor badge which is to be worn at all times during visit.
- Complete a 'Confidentiality Undertaking' form in full for each visitor.
- Contact the member of staff being visited and request them to collect their visitor from reception.
- On conclusion of the visit please reclaim the visitor(s) badge.

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