

dTitle	<b>EMERGENCY CHECK LIST</b>			Number	<b>E10</b>
Effective From:	27.09.10			Review:	31.08.24
Author:	Head of Operations			Version:	2.0
Other Ref:					

## Version Control

Previous 3 versions only - earlier versions subject to archive retention requirements

<b>DATE</b>	<b>CHANGE</b>	<b>CHANGED BY</b>
11.12.20	Updated contact list	SBr
06.04.22	Updated contact list	SBr/SB
14.09.23	Updates to OCM and other contact details	SBr/AB

## Introduction

In the event of an emergency the on-call manager will use the attached Emergency Check List to contact the relevant agencies; the agencies contacted will depend on the type of incident that has occurred.

## The Checklist

The checklist is not exclusive or exhaustive and after the emergency will be reviewed and updated as appropriate. **The checklist starts on page 2**

### Emergency Contacts Check List

Agency Name	Telephone No	Type of Incident	Time and Date Contacted	Person notified	Reported by	Advised systems back up
Adastra	01233 722 667					
<b>111 Provider</b>						
DHU						
Shift Lead ( <i>West Midlands</i> )	0300 1000 414 (opt 3, then opt 2)					
Shift Lead ( <i>East Midlands</i> )	0300 1000 414 (opt 3, then opt 1)					
<b>Malling Health (OOH)</b>						
Great Bridge ( <i>OOH / TL / Despatch</i> )	0161 850 7901					
Duty Manager	01384 456 111 (ex 2215)					
Team Leader	07593 581 342					
<b>A&amp;E</b>						
City	0121 507 6100					
Good Hope	0121 424 2000					
Heartlands	0121 424 2000					
Solihull (MIU Only)	0121 424 2000					
UHB	0121 472 1311					
<b>WMAS</b>						
WMAS Ambulance Control - West Mids	01384 215 520					
WMAS ( <i>Urgent Ambulance Assessment Centre</i> )	01785 270 310					

Agency Name	Telephone No	Type of Incident	Time and Date Contacted	Person notified	Reported by	Advised systems back up
<b>Badger Cars</b>						
ABR 1	07733 898 058					
ABR 2	07951 722 604					
ABR 3/ CST Support	07436 035 894					
ABR 4/ CST Support	07436 035 657					
AVS Cannock	07949 376 617					
AVS Stafford	07985 479 296					
<b>On Call Managers</b>						
Andrea Braham	07949 376 679					
Callum Seymour	07483 078833					
Eliza Davis	07707 349153					
Jo Carey	07834 895472					
Luke Richardson	07483 078833					
Nicola Davies	07854 005628					
Sabine Parmar	07832 341236					
Shahana Khan	07963 335939					
Simeon Hemming	07866 432997					
Tahir Moghal	07483 078794					
Waqar Azmi	07917 052596					
<b>Medical Directors</b>						
Joe Iyer	07958 519 871					
Lou Lupoli	07733 007 094					
Vipran Vijaya	07973 135 873					
<b>Executive Chair</b>						
Fay Wilson	07788 418 513					
<b>CEO</b>						
Dr Waqar Azmi	07917 052596					

Agency Name	Telephone No	Type of Incident	Time and Date Contacted	Person notified	Reported by	Advised systems back up
<b>UTS</b>						
Glover Street	0121 766 2163 / 2172					
Solihull	0121 424 4097					
Stockland Green	0121 227 2863					
<b>ICBs</b>						
Birmingham & Solihull ICB (7am – 10pm)	01782 916878					
10pm – 7am	07623 512687					
<b>Urgent Care Centres</b>						
South Bham GP WIC, Katie Road	0121 415 2095					
Summerfield UCC	0300 247 0066					
Warren Farm UCC	0121 203 2480					
Washwood Heath UCC	0121 322 4310					