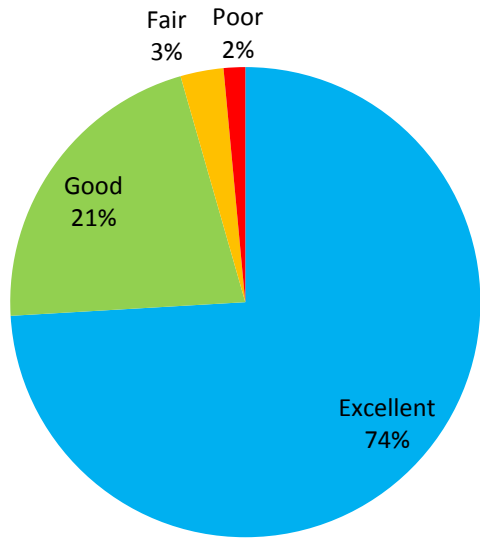
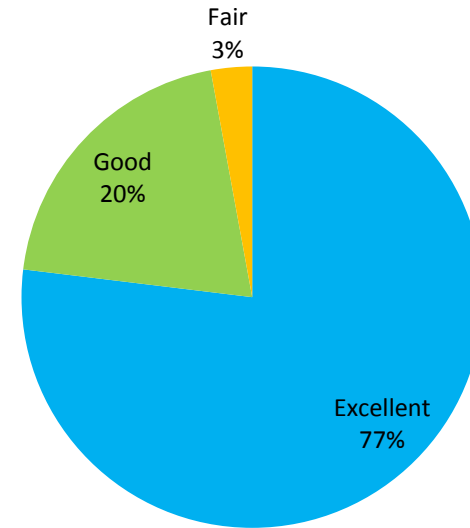


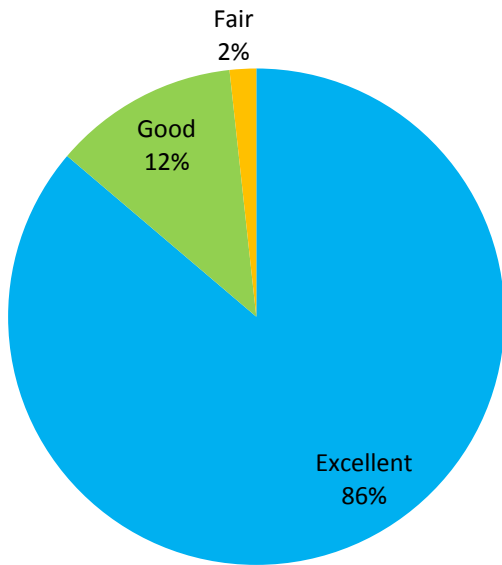
**Feedback on Receptionists at South Birmingham**



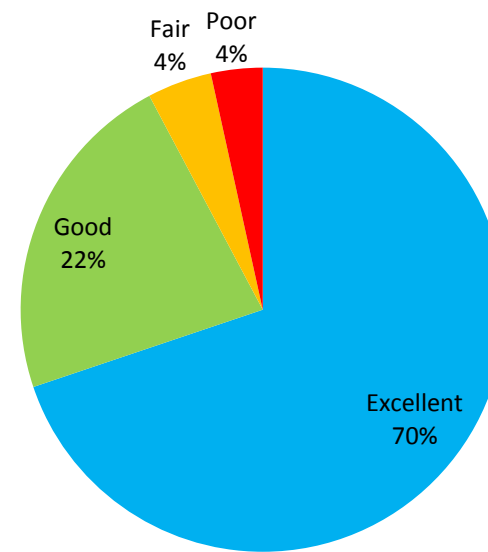
**Feedback on HCSWs at South Birmingham**



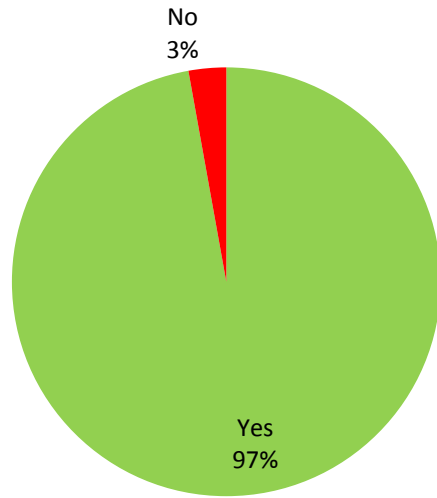
**Feedback on Doctor/Nurses at South Birmingham**



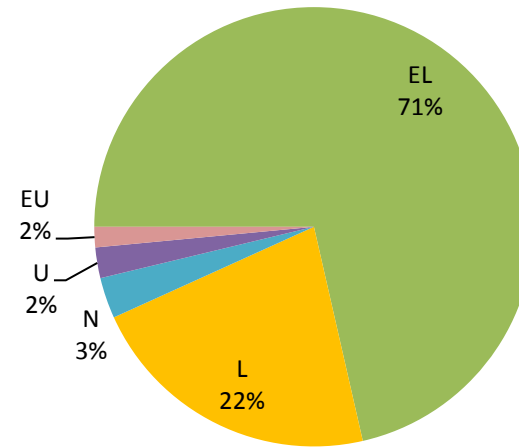
**Overall Experience at South Birmingham**



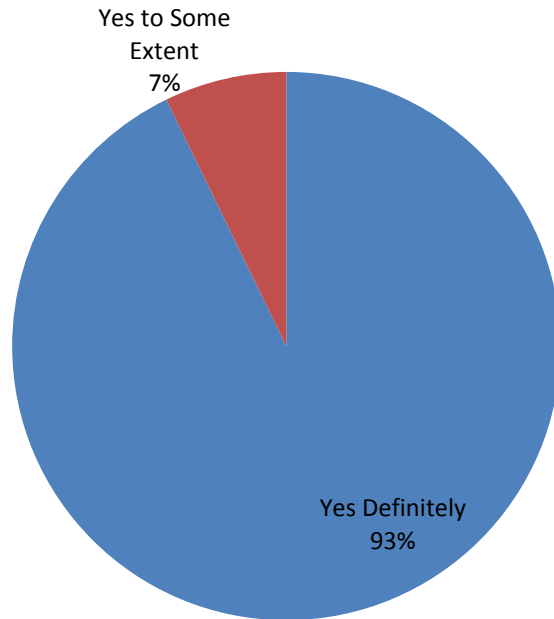
### Doctor/Clinician explanation following this visit



### Recommendation to family/friends



### Did you have confidence & trust in the clinician?



### Overall, did you feel you were treated with respect & dignity?



## South Birmingham

### What was good about our service?

- Quick service
- Timing
- Quick responses, seen instantly, friendly staff.
- Quick response
- Very professional
- The doctor was good.
- Very kind and good service.
- Very friendly, quick service
- Nurse and receptionist were fine.
- Everything very quick.
- Not long waiting time
- Quick and very friendly receptionist and service.
- Very quick / efficient / friendly.
- Very quick, friendly staff
- It was quick
- Everything plus I did not have to wait and I received a check over. Thank you.
- People

### What would have made our service better?

- Doctor was unhelpful and rude. Change the doctor. He is too slow and arrogant. He took too long between patients.
- Took far too long considering was empty! Doctor was very rude and gave no help or advice. Made me feel self-conscious (overweight). Faster times.
- We had clinics more local to our practice.