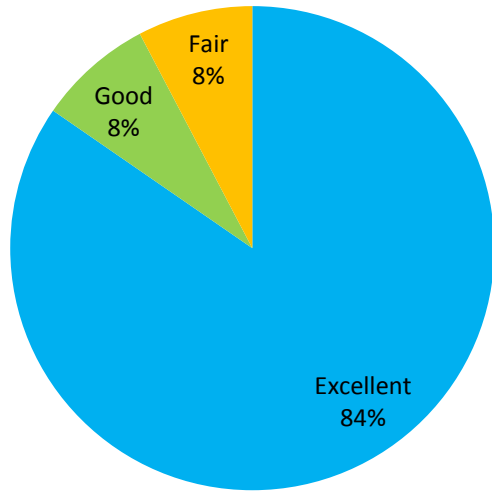
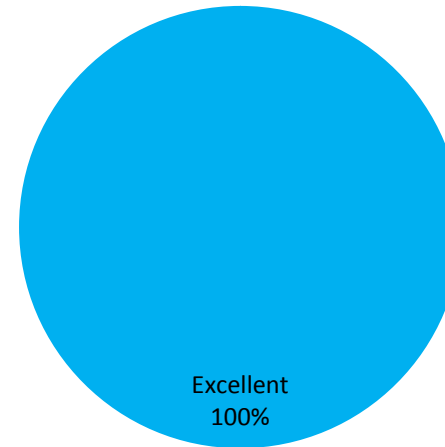


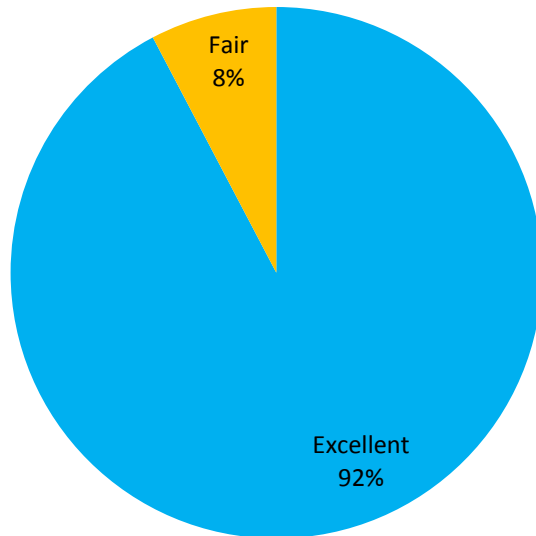
Feedback on Receptionists at Good Hope



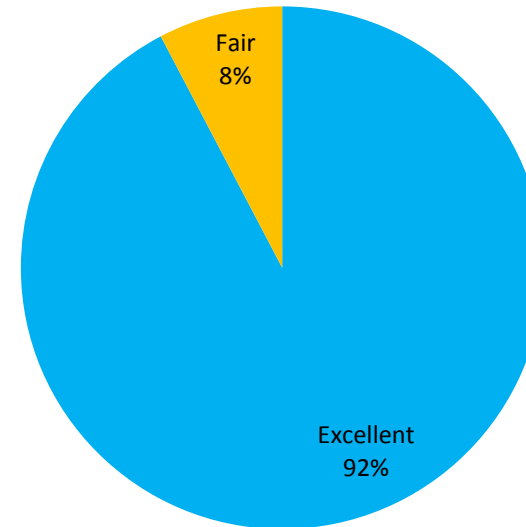
Feedback on HCSWs at Good Hope



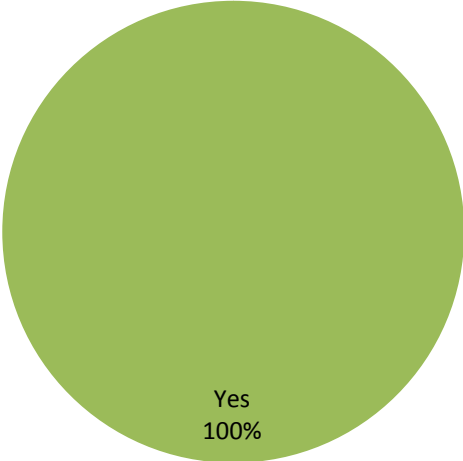
Feedback on Doctor/Nurses at Good Hope



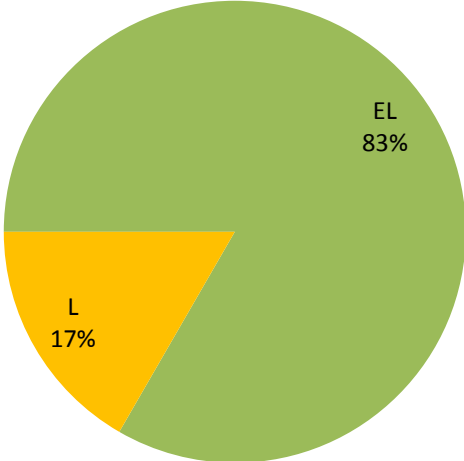
Overall Experience at Good Hope



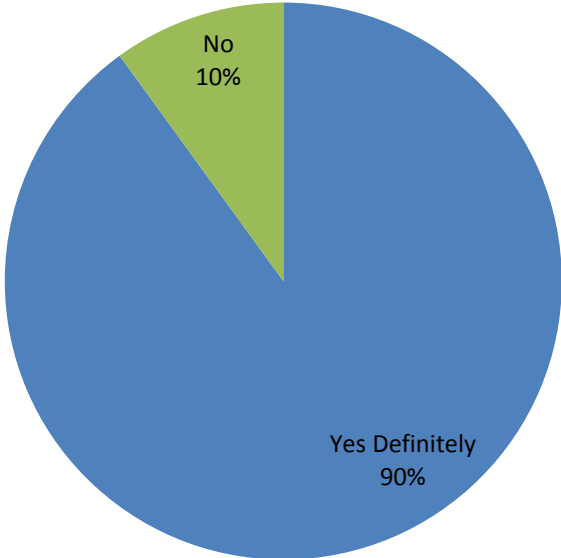
Doctor/Clinician explanation following this visit



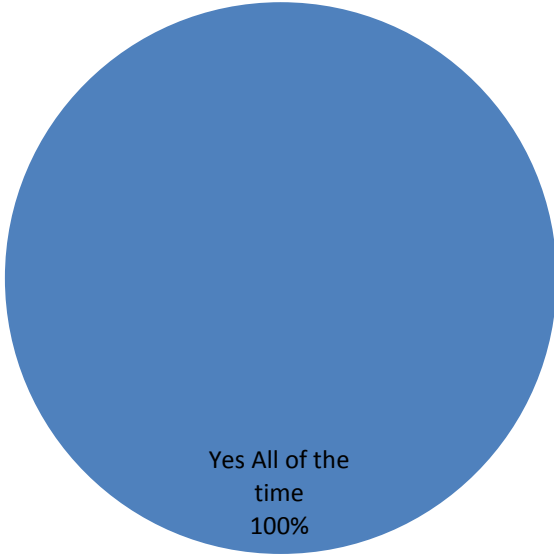
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



Good Hope

What was good about our service?

- Shockingly fast and efficient care. I was in and out in no time. Wonderful respectful care especially regarding my assistance dog who is still in training and not 100% perfect yet.
- Seen very quickly and everything was explained to me really carefully. Even when there was a slight delay as the doctor had to go on a home visit I was kept up to date with everything
- The Doctor that saw my granddaughter was fantastic!! He was incredibly thorough whilst also being kind, considerate and explaining everything to us both. Taking time to answer questions i had and giving comprehensive advice should her condition change
- Staff went the extra yard to get me seen!
- Very helpful and friendly, supportive, made a worrying time easy and less stressful putting my husband at ease. Thank you very much.
- Doctor, nurse and receptionist all very friendly.
- Quick response.
- Doctor very thorough.
- Obs friendly, no waiting time, my daughter was given plenty of time. Thank you
- Very efficient and receptive. In and out in an hour
- Excellent patient care.
- All very good.

What would have made our service better?

- I wish the Doctor would have explained the side effects for the medication he prescribed. I also didn't really understand the diagnosis he gave. On the other hand, as I was feeling really unwell I was grateful to be seen and dismissed so quickly. I was a bit confused about where to wait because I thought Badger was for children's treatment. The waiting area was small enough that it didn't matter in the end.