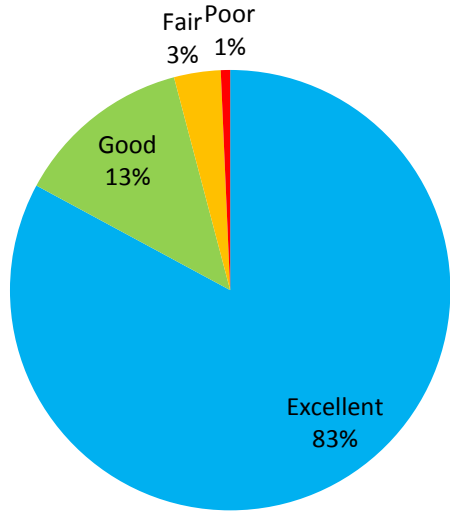
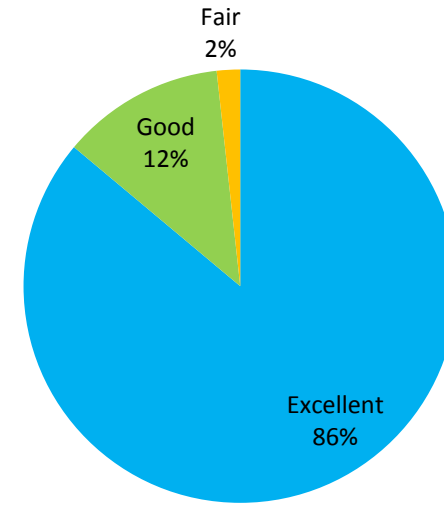


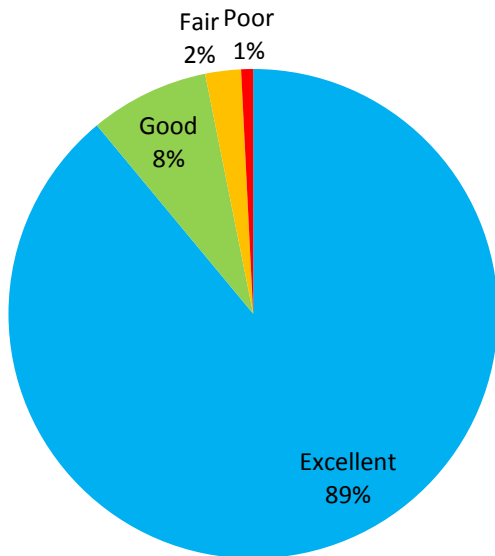
**Feedback on Receptionists at South Birmingham**



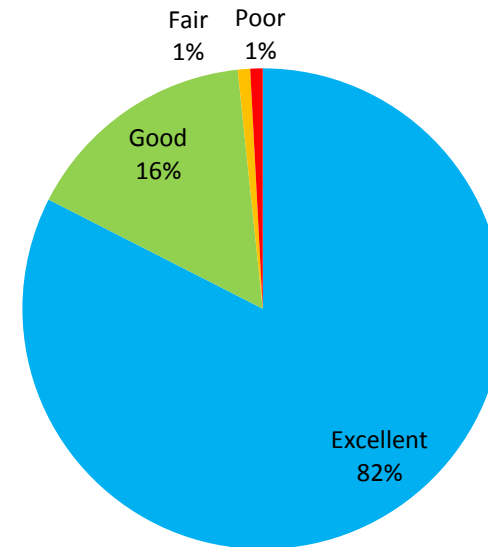
**Feedback on HCSWs at South Birmingham**



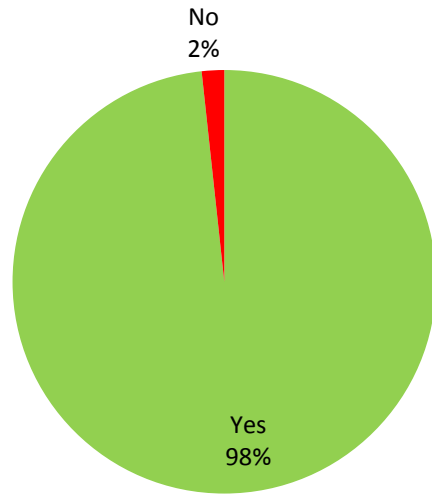
**Feedback on Doctor/Nurses at South Birmingham**



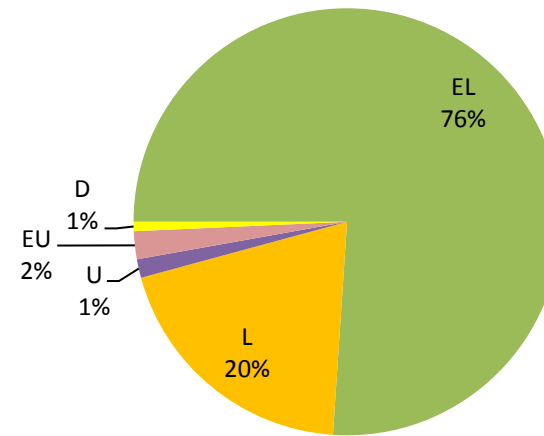
**Overall Experience at South Birmingham**



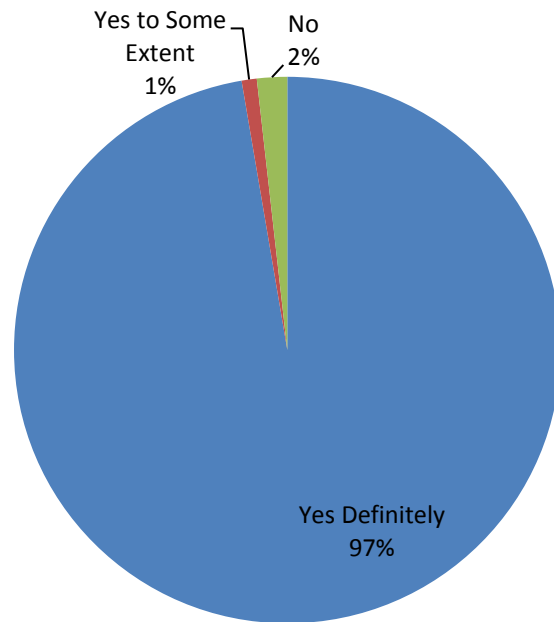
### Doctor/Clinician explanation following this visit



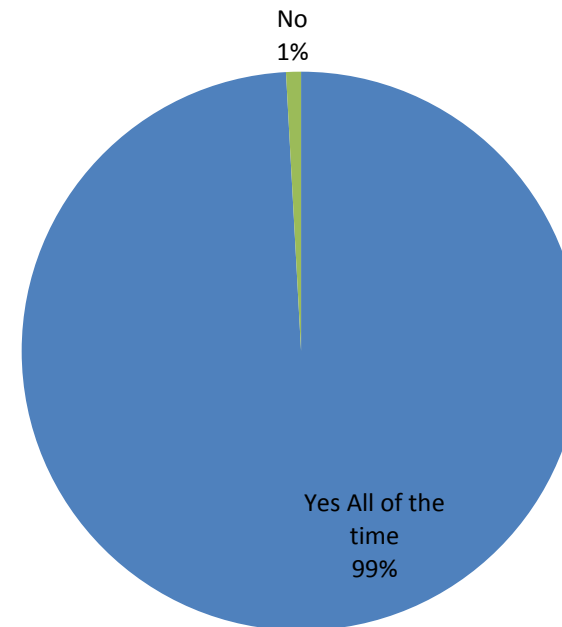
### Recommendation to family/friends



### Did you have confidence & trust in the clinician?



### Overall, did you feel you were treated with respect & dignity?



## South Birmingham

### What was good about our service?

- Thorough check/health advised and explained and treated.
- Seen promptly, friendly lovely staff.
- Thank you
- Quick and efficient
- Quick & reassuring
- Friendly, professional, quick.
- Quick, thank you
- Great service from HCSW
- Quick & friendly service
- Nice man on reception.
- Quick
- Convenience, easy to get to
- Being referred and seen so quickly and friendly staff.
- Fairly quick
- Not a long wait.
- Efficient
- Quick, friendly and efficient.
- Professional service.
- Good communication
- The way things were explained to me.
- Seen quick and good service
- The doctor was smiley and talked a lot.
- Very quick service

### What would have made our service better?

- Wait
- TV on