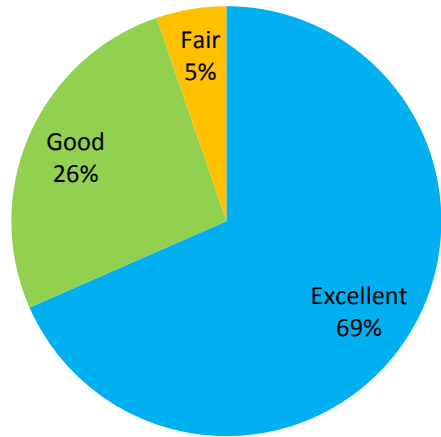
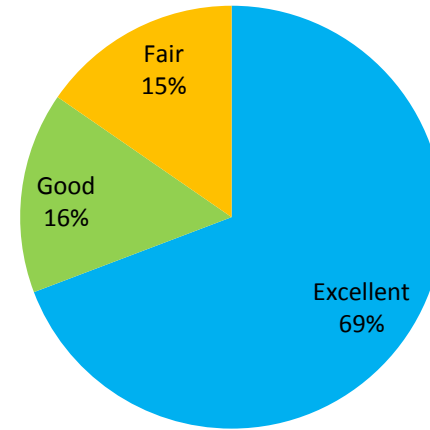


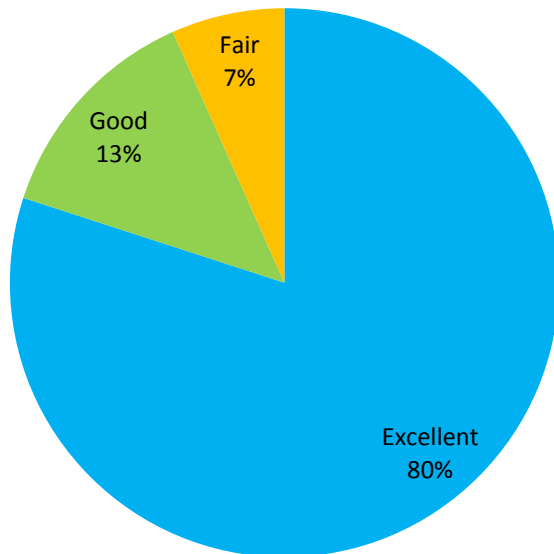
Feedback on Receptionists at Glover St



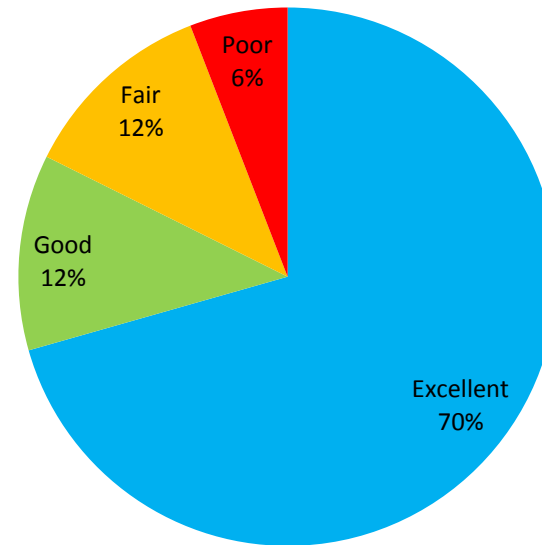
Feedback on HCSWs at Glover St



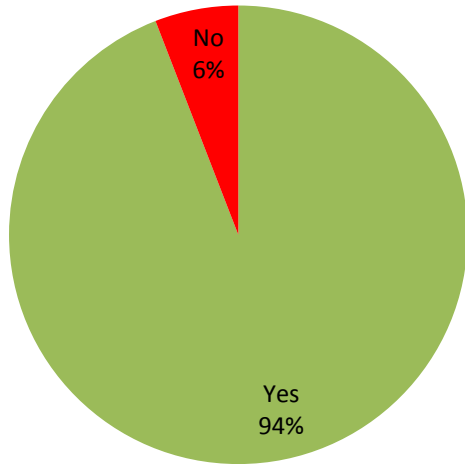
Feedback on Doctor/Nurses at Glover St



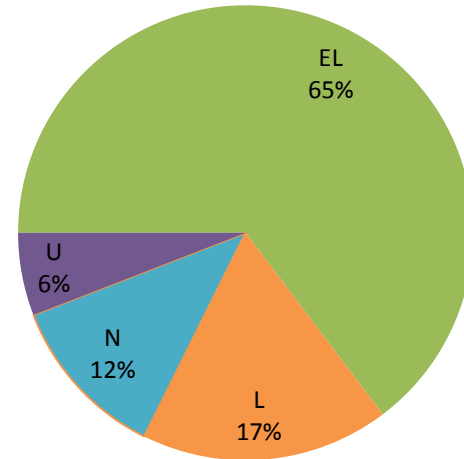
Overall Experience at Glover St



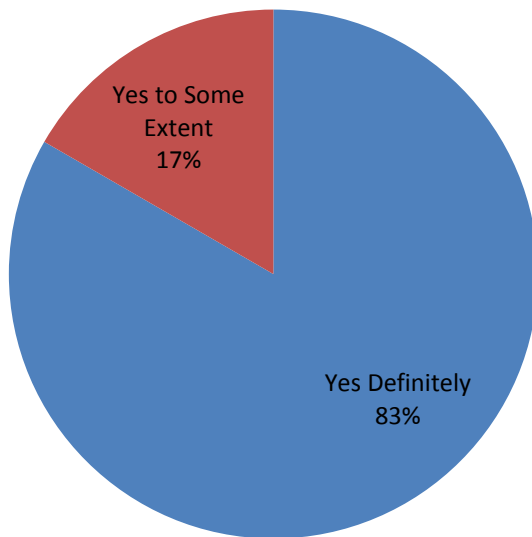
Doctor/Clinician explanation following this visit



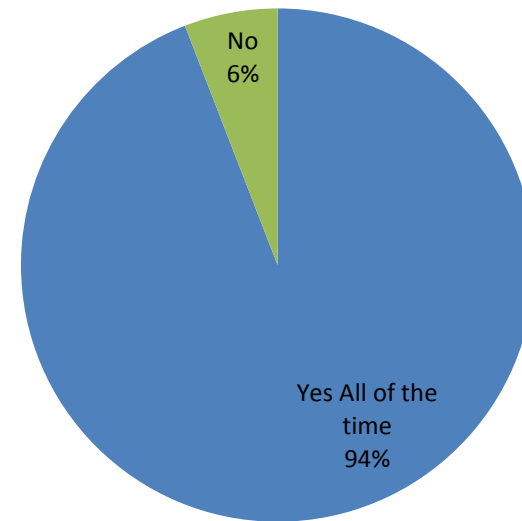
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



Glover Street

What was good about our service?

- Seen promptly, lovely doctor
- Good advice
- Good service
- Quick - No waiting time
- Receptionist very polite.
- Receptionist was very helpful
- The staff attitude
- Very good
- Quick and efficient
- Not too long waiting
- Always helpful when seen
- Helpful & friendly, put my mind at rest
- The nurse was very helpful and the doctor.
- Efficient

What would have made our service better?

- Wait time
- To be seen quicker at 6am in the morning
- Less waiting time / more doctors available
- Another doctor especially babies in waiting room
- Wait time / more doctors or nurse
- Waiting time could have been shorter.