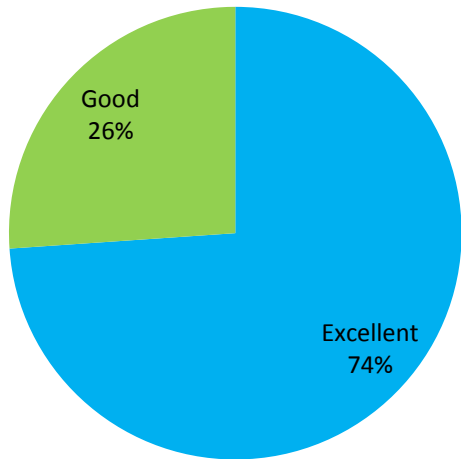
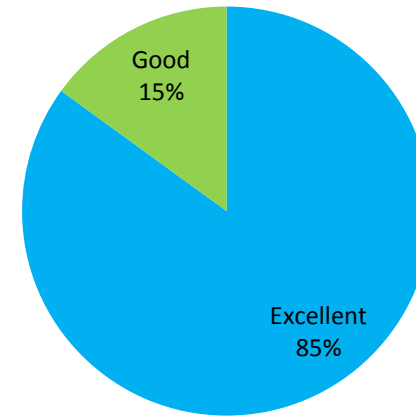


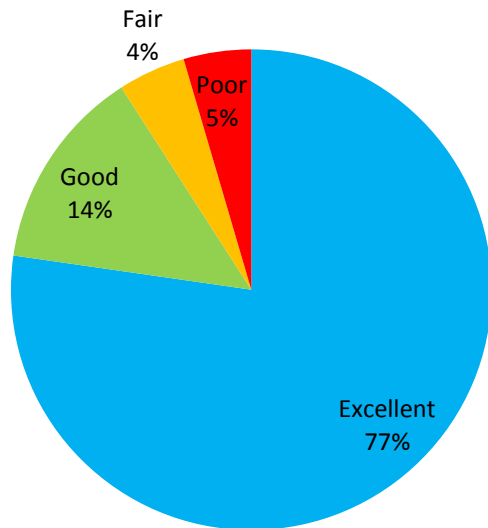
**Feedback on Receptionists at Good Hope**



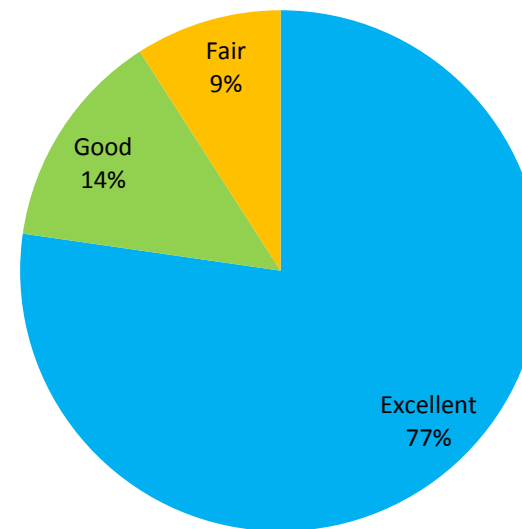
**Feedback on HCSWs at Good Hope**



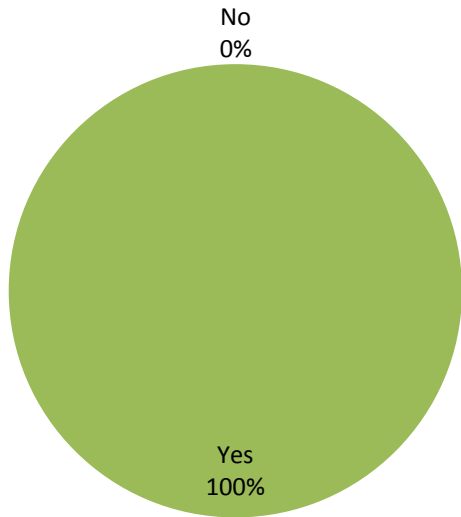
**Feedback on Doctor/Nurses at Good Hope**



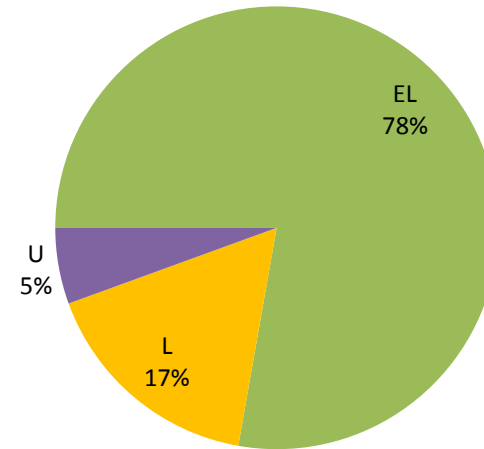
**Overall Experience at Good Hope**



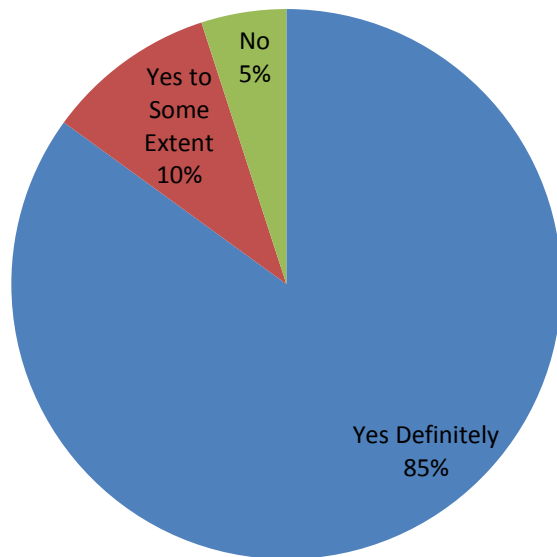
### Doctor/Clinician explanation following this visit



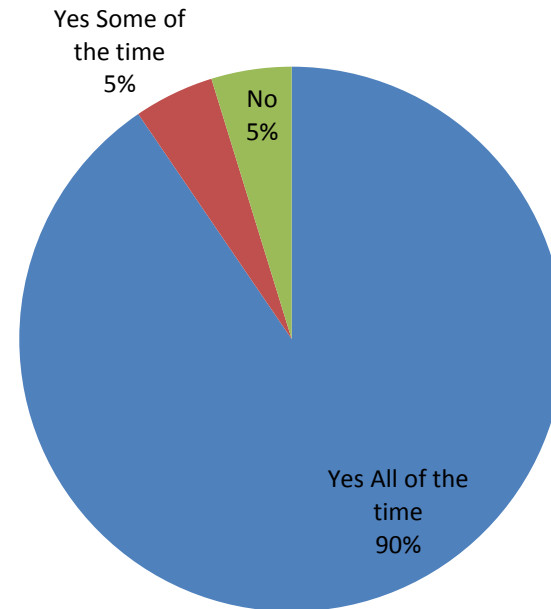
### Recommendation to family/friends



### Did you have confidence & trust in the clinician?



### Overall, did you feel you were treated with respect & dignity?



## Good Hope

### What was good about our service?

- It's just like going to the doctors.
- Receptionist & HCSW
- Quick service
- It was okay
- Quick
- Patient care - 3 year old girl
- Very polite & friendly
- Very attentive
- The staff was very caring from start to finish.
- Very thorough case history & assessment, empathetic and caring staff
- Excellent
- Quick & professional
- Quick
- Fast
- It was really quick
- Very quick
- Fast & efficient
- Speed
- Polite staff
- Seen straight away
- Friendly, caring staff
- Quick service and professional staff.

### What would have made our service better?

- Play music in waiting area
- Doctor rude and doesn't listen.
- Been seen by a doctor faster
- Closer parking
- The parking