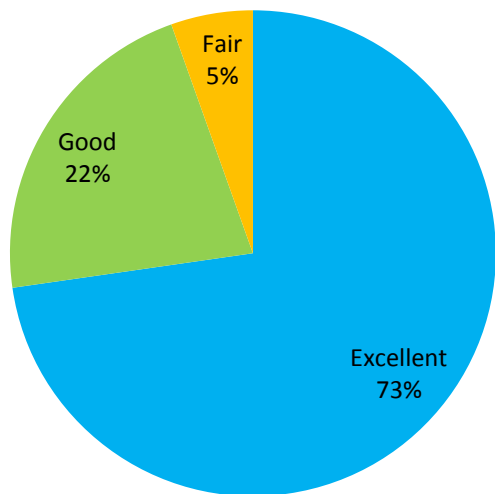
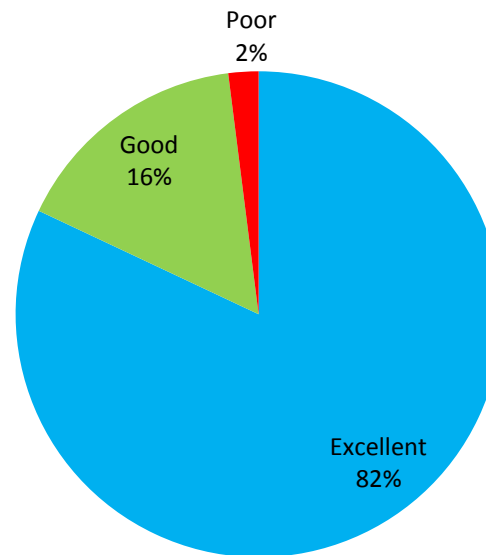


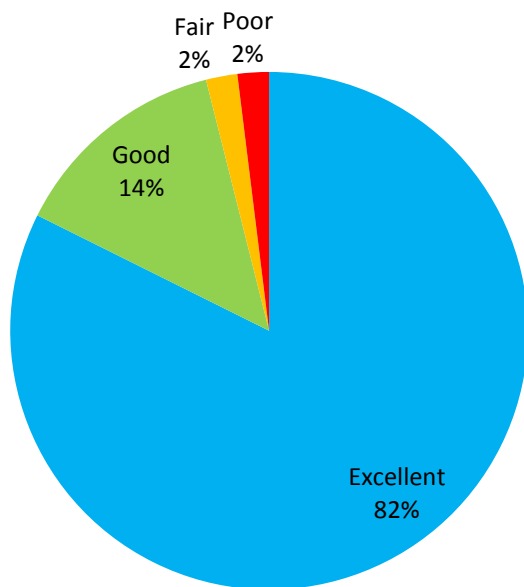
Feedback on Receptionists at South Birmingham



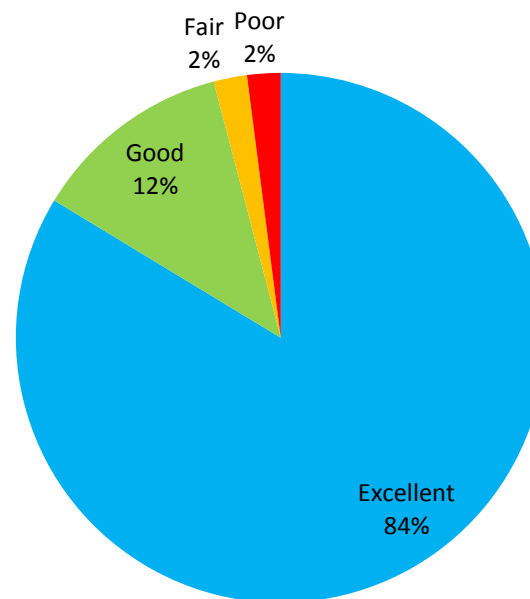
Feedback on HCSWs at South Birmingham



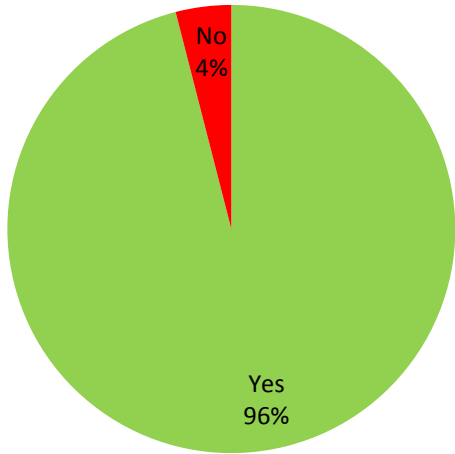
Feedback on Doctor/Nurses at South Birmingham



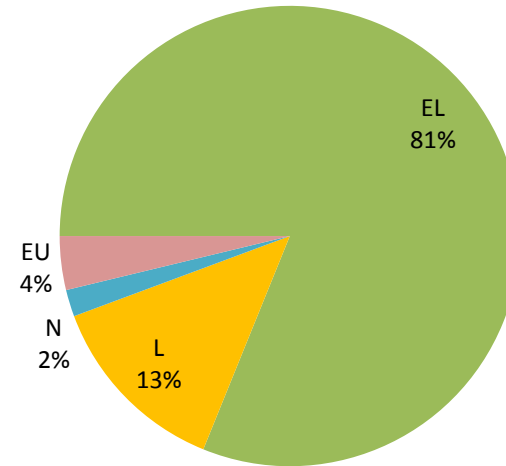
Overall Experience at South Birmingham



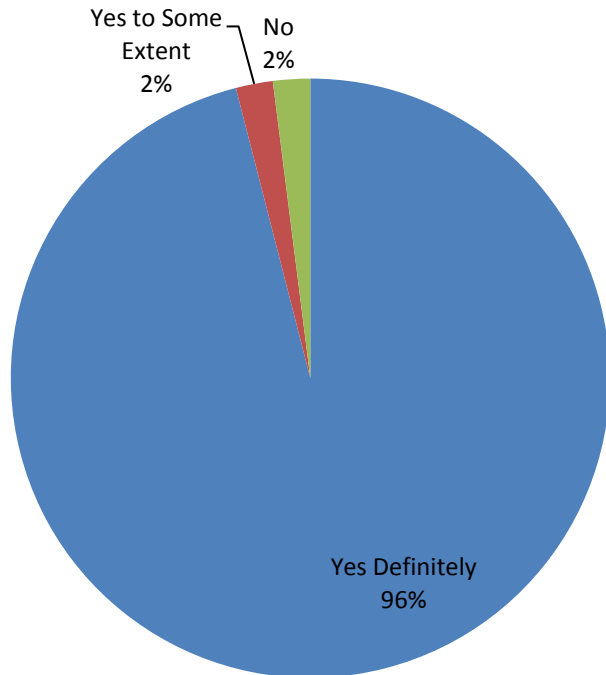
Doctor/Clinician explanation following this visit



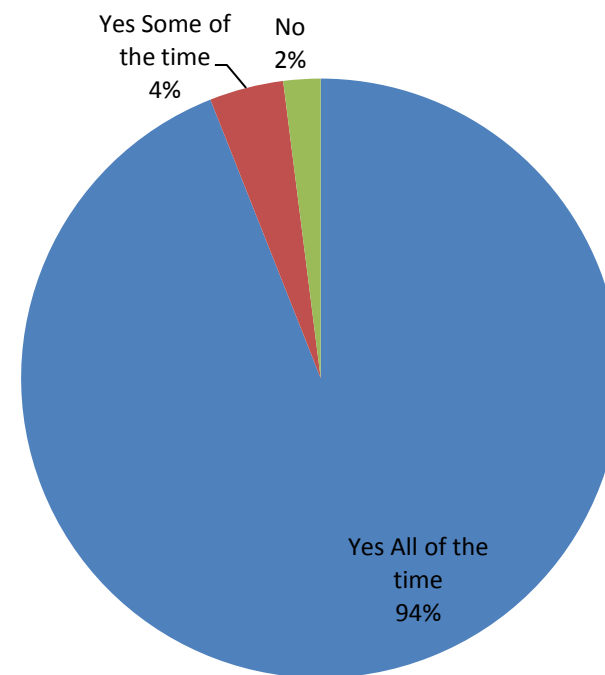
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



South Birmingham

What was good about our service?

- Very efficient
- Prompt, very polite & helpful
- Very quick
- The whole service
- Hillary practitioner very polite & professional
- Everything
- Brilliant service, thank you
- Prompt attention and everyone listened.
- Quick
- Seen promptly, doctor was very helpful
- Good advice, short waiting time
- It was quick
- Quick, friendly and good support
- Quick service
- Waiting time was short
- Very helpful and efficient, very informative
- Friendly reception, no long delays, doctor very thorough and impressive.
- Quite and quick
- Fast, helpful and informative
- Started of professional!
- Very fast
- Prompt and thorough
- Doctor was very friendly and thorough
- Empathetic
- Really fast service
- Swift
- All of it
- The overall treatment of the staff and the service was quick.
- Excellent manners

What would have made our service better?

- Quicker waiting time
- I was told that I'm expected to wait! The only time I expect to wait is when there is a room full of people not just 2 of us!