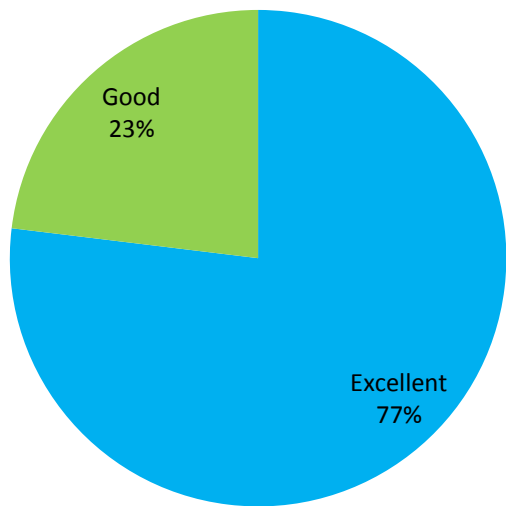
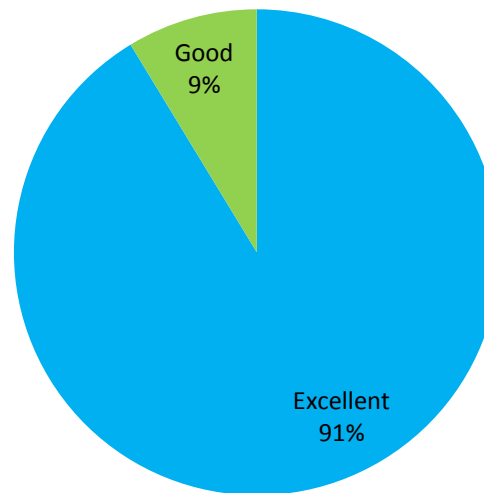


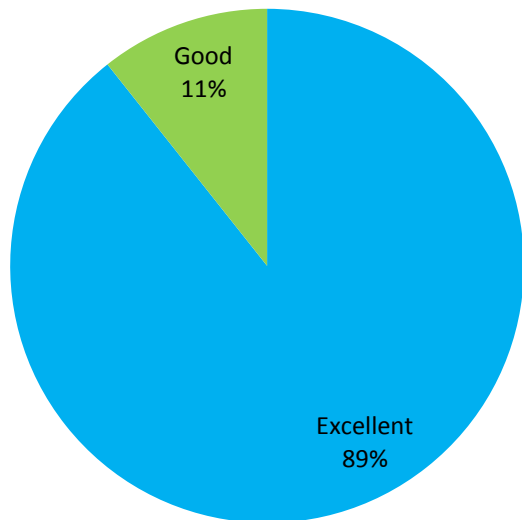
Feedback on Receptionists at South Birmingham



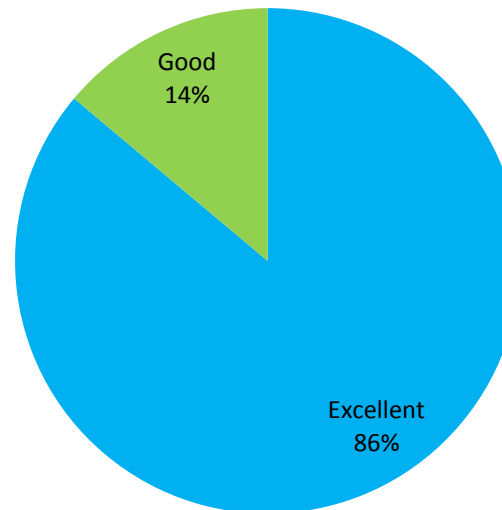
Feedback on HCSWs at South Birmingham



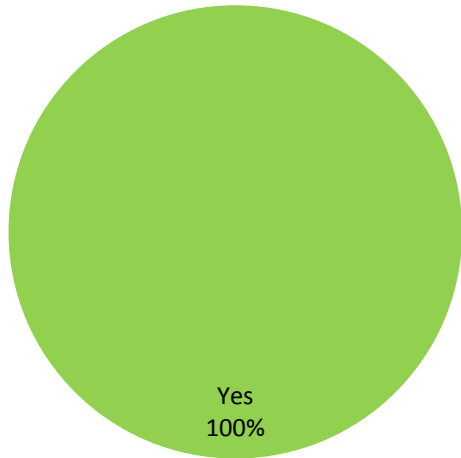
Feedback on Doctor/Nurses at South Birmingham



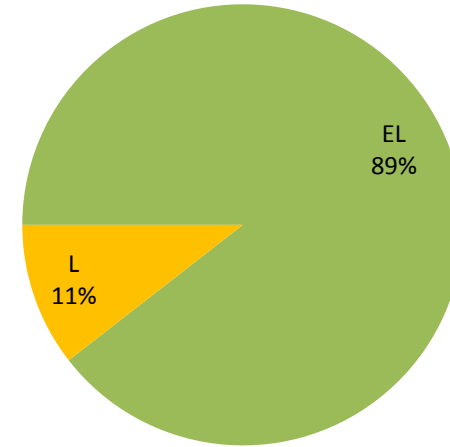
Overall Experience at South Birmingham



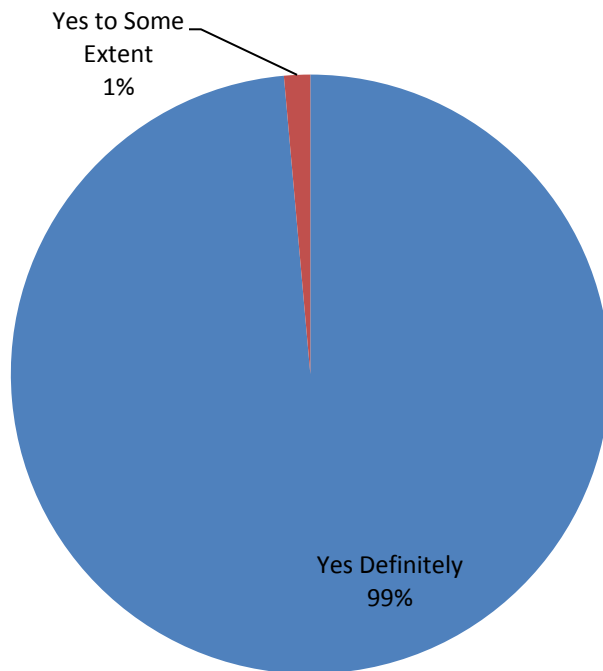
Doctor/Clinician explanation following this visit



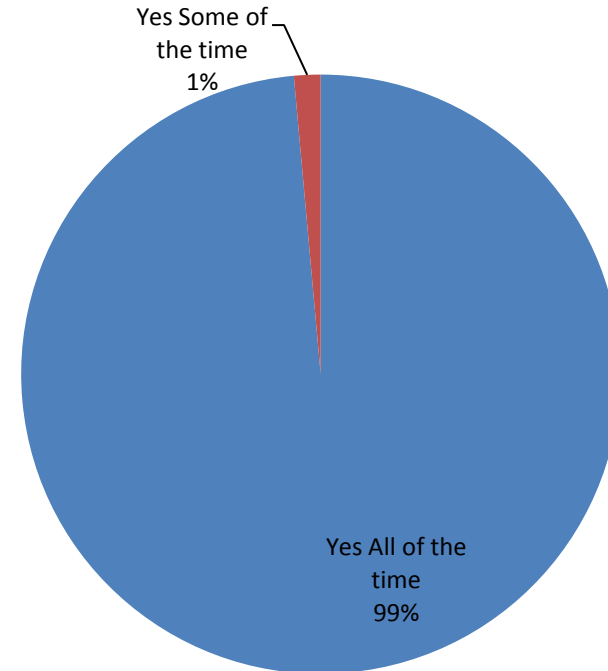
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



South Birmingham

What was good about our service?

- Quick and efficient, very friendly.
- Shamim had very nice manners
- Prompt professional
- Very friendly all around
- Polite staff and no waiting time
- Positive service
- It was quick and very helpful
- Everything excellent
- Speed
- I was treated with a prescription
- Everything
- Quick & Helpful
- Very quick & efficient
- Quick
- Swift and friendly
- It was quick seeing someone
- Seen quickly, good advice given
- Good
- Cleanliness and short waiting time
- Good service
- speed and courtesy
- Doctor took time to understand problem & give advice
- Listened answered and understood
- Things ran efficiently, doctor was very helpful
- Open at the weekend and local
- Very friendly

What would have made our service better?

- Less waiting time
- Referral closer to home - 35 min drive