

Agency Name	Agency Phone	Agency Extension	Agency Fax	Agency Mobile Phone	Agency Location	Agency Location Phone	Agency Location Fax
AB PLUS	0121 694 6440				AIDS HELPLINE	0121 415 6670	0121 415 6699
ADASTRA (OVER NIGHT)	01233 722707		01233 722712		ADASTRA/HELPDESK	01233 722701	01233 722701
ADASTRA DEDICATED SUPPORT LINE	01233 722667		01233 722712		ADASTRA DEDICATED HELPDESK LINE	01233 722667	01233 722712
ADASTRA RECEPTION	01233 722700				ADASTRA/HELPDESK	01233 722701	01233 722701
ADASTRA/HELPDESK	01233 722701		01233 722701		ADASTRA/HELPDESK	01233 722701	01233 722701
ADMIN	0121 248 2500		0121 248 2500		BROOK ADVISORY CENTRE	0121 643 5341	0121 248 2500
ADT ALARM	0844 8001999				ST MICHAELS (FACILITIES & ESTATES)	01543 414555	
AIDS HELPLINE	0121 415 6670		0121 415 6699		AIDS HELPLINE	0121 415 6670	0121 415 6699
ALCOHOLICS ANONYMOUS	0121 212 0111				ALCOHOLICS ANONYMOUS	0121 212 0111	
ALEXANDRA HOSPITAL - REDDITCH	01527 503030		01527 517432		ALEXANDRA HOSPITAL - REDDITCH	01527 503030	01527 517432
AMBULANCE - NON EMERGENCY TRANSPORT	01384 215555		01384 451697		AMBULANCE - NON EMERGENCY TRANSPORT	01384 215555	01384 451697
AMBULANCE - NON EMERGENCY TRANSPORT	0121 307 9110				AMBULANCE - NON EMERGENCY TRANSPORT	01384 215555	01384 451697
AMBULANCE - PALS 24 HOUR HELPLINE	01926 883160				AMBULANCE CONTROL	01384 215520	01384 451697
AMBULANCE CONTROL	01384 215520		01384 451697		AMBULANCE CONTROL	01384 215520	01384 451697
AMBULANCE STAFFS, WARWICK, COVENTRY(NON 999)	01785 270320		01785 237491		AMBULANCE STAFFS, WARWICK, COVENTRY(NON 999)	01785 270320	01785 237491
AMBULANCE-WEST MIDS/WARWICKS/HEREFORD/WORCS	01384 215520		01384 451697		AMBULANCE-WEST MIDS/WARWICKS/HEREFORD/WORCS	01384 215520	01384 451697
ASC CONNECTIONS	0121 236 1662		0121 236 7738	07775 712325	ASC CONNECTIONS	0121 236 1662	0121 236 7738
ASTHMA UK - (Mon- Fri 0900-1700)	0800 1216244				ASTHMA UK - (Mon- Fri 0900-1700)	0800 1216244	
ASTON HEALTH CENTRE	0121 465 3500		0121 465 3501		ASTON HEALTH CENTRE	0121 465 3500	0121 465 3501
AT OTHER TIMES CONTACT BED BUREAU AT NEW CROSS	01902 695799				WOLVERHAMPTON URGENT CARE TRIAGE SERVICE	01902 443322	
BADGER GLOVER STREET	0121 766 2120		0121 766 5135		BADGER GLOVER STREET	0121 766 2120	0121 766 5135
BADGER GOOD HOPE	0121 424 7568		0121 424 9119		BADGER GOOD HOPE	0121 424 7568	0121 424 9119
BADGER HEARTLANDS	0121 766 8292		0121 766 5236		BADGER HEARTLANDS	0121 766 8292	0121 766 5236
BADGER SELLY PARK	0121 471 2685				BADGER SELLY PARK	0121 472 0187	
BADGER SOLIHULL	0121 704 3286		0121 704 3254		BADGER SOLIHULL	0121 704 3286	0121 704 3254
BADGER STAFFORD	0121 766 2176	2246	01785 230944		BADGER STAFFORD	0121 766 2176	01785 230944
BADGER WALSALL - CENTRE	01922 656391		01922 656399		BADGER WALSALL - CENTRE	01922 656391	01922 656399
BALLSALL COMMON SURGERY	01676 935000		01676 536848		BALSALL COMMON SURGERY	01676 935000	01676 536848
BED BUREAU - BHH/GHH/SOL	0121 424 1002				BED BUREAU - BHH/GHH/SOL	0121 424 1002	
BED BUREAU - SANDWELL	0121 553 1831				BED BUREAU - SANDWELL	0121 553 1831	
BED BUREAU - SOUTH BIRMINGHAM	0121 627 7909		0121 627 8203		BED BUREAU - SOUTH BIRMINGHAM	0121 627 7909	0121 627 8203
BED BUREAU - UNIVERSTIY QE	0121 627 7909		0121 627 8203		BED BUREAU - UNIVERSTIY QE	0121 627 7909	0121 627 8203
BED BUREAU - WALSALL	01922 656670		01922 656445		BED BUREAU - WALSALL	01922 656670	01922 656445
B'HAM EAST & NORTH OOH PATIENT LINE	0300 555 7575				B'HAM EAST & NORTH OOH PATIENT LINE	0300 555 7575	
BHAM PRIMARY CARE SHARED SERVICES AGENCY	0845 1111200				BHAM PRIMARY CARE SHARED SERVICES AGENCY	0845 1111200	
BIRMINGHAM CHILDRENS HOSPITAL	0121 333 9999		0121 333 9994		BIRMINGHAM CHILDRENS HOSPITAL	0121 333 9999	0121 333 9994
BIRMINGHAM CITIZENS ADVICE BUREAU	0344 477 1010				BIRMINGHAM CITIZENS ADVICE BUREAU	0344 477 1010	
BIRMINGHAM DRUGLINE	0121 632 6363		0121 643 5904		BIRMINGHAM DRUGLINE	0121 632 6363	0121 643 5904
BIRMINGHAM FRESHWINDS	0121 415 6670		0121 415 6699		AIDS HELPLINE	0121 415 6670	0121 415 6699
BIRMINGHAM NUFFIELD	0121 426 2030		0121 428 2658		BIRMINGHAM NUFFIELD	0121 426 2030	0121 428 2658
BIRMINGHAM SOLIHULL MENTAL HEALTH TRUST	0121 301 4000		0121 301 4001		BSMHFT - 08.00-19.00	0121 301 4000	0121 301 4001
BIRMINGHAM SPA & NEPTS	0300 555 1919	Option 2			AMBULANCE - NON EMERGENCY TRANSPORT	01384 215555	01384 451697
BIRMINGHAM WOMENS	0121 472 1377		0121 627 2602		BIRMINGHAM WOMENS	0121 472 1377	0121 627 2602
BLAKENALL MEADOW HC 0830-1700	01922 443750				BLAKENALL MEADOW HC 0830-1700	01922 443750	
BMI EDGBASTON HOSPITAL	0121 456 2000		0121 454 5293		BMI EDGBASTON HOSPITAL	0121 456 2000	0121 454 5293
BOOTS NHS WALK-IN-CENTRE	0121 255 4500		0121 246 3728		BOOTS NHS WALK-IN-CENTRE	0121 255 4500	0121 246 3728
BOOTS THE CHEMIST PHARMACY FOR DRUG ORDERS	0121 236 1533		0121 236 1533		BOOTS THE CHEMIST PHARMACY FOR DRUG ORDERS	0121 236 1533	0121 236 1533

Agency Name	Agency Phone	Agency Extension	Agency Fax	Agency Mobile Phone	Agency Location	Agency Location Phone	Agency Location Fax
BRASH ST PATRICKS FAMILY PLANNING CLINIC	0121 446 1000				BRASH ST PATRICKS FAMILY PLANNING CLINIC	0121 446 1000	
BRENDA	07866 673073				SOUTH NIGHT NURSES		
BRINSFORD PRISON - SWITCHBOARD	01902 533543		01902 533606		BRINSFORD PRISON - SWITCHBOARD	01902 533543	01902 533606
BRITISH AIRWAYS TRAVEL CLINIC	0121 523 2522			0121 554 0980	BRITISH AIRWAYS TRAVEL CLINIC	0121 523 2522	
BROOK ADVISORY CENTRE	0121 643 5341		0121 248 2500		BROOK ADVISORY CENTRE	0121 643 5341	0121 248 2500
BSMHFT - OUT OF HOURS	0121 301 0000				BSMHFT - OUT OF HOURS	0121 623 5500	
BSMHFT 0800-1900	0121 301 4000		0121 301 4001		BSMHFT - 08.00-19.00	0121 301 4000	0121 301 4001
BSMHFT OOH 1900-0800	0121 301 0000				BSMHFT OOH 1900-0800	0121 301 0000	
BT FAULT REPORTING	0800 679079				BT FAULT REPORTING	0800 679079	
BURTON - QUEENS HOSPITAL	01283 566333		01283 593005		BURTON - QUEENS HOSPITAL	01283 566333	01283 593005
CAR - CANNOCK	07760 773103			07760 773103	CAR - CANNOCK	07760 773103	
CAR - GOOD HOPE	07436 035657				CAR - GOOD HOPE	07436 035657	
CAR - GS1	07733 898058				CAR - GS1	07733 898058	
CAR - GS2	07985 479296				CAR - GS2	07985 479296	
CAR - HEARTLANDS	07951 722604				CAR - HEARTLANDS	07951 722604	
CAR - OCTAVIA	07852 448126				CAR - OCTAVIA	07852 448126	
CAR - SOLIHULL	07436 035894				CAR - SOLIHULL	07436 035894	
CAR - STAFFORD	07760 773101			07760 773101	CAR - STAFFORD	07760 773101	
CAR - WALSALL	07973 489830				CAR - WALSALL	07973 489830	
Care UK Worcestershire	0330 123 0942				Worcester Primary Care Centre	0330 123 0942	
CARELINE	0121 303 3826		0121 303 2295		CARELINE	0121 303 3826	0121 303 2295
CITY & SANDWELL HOSPITAL & EYE HOSPITAL	0121 554 3801		0121 507 5583		CITY & SANDWELL HOSPITAL & EYE HOSPITAL	0121 554 3801	0121 507 5583
CITY AND SANDWELL HOSPITAL	0121 553 1831		0121 507 4838		CITY AND SANDWELL HOSPITAL	0121 553 1831	0121 507 4838
CITY HOSPITAL MATERNITY SUITE	0121 507 5965				CITY HOSPITAL MATERNITY SUITE	0121 507 5965	
CITY HOSPITAL/DUDLEY ROAD-GP REFERRAL LINE	0121 507 6100				CITY HOSPITAL/DUDLEY ROAD-GP REFERRAL LINE	0121 507 6100	
COMMUNITY CHILDRENS NURSE - SOUTH	0121 466 3750		0121 466 3751		COMMUNITY CHILDRENS NURSE - SOUTH	0121 466 3750	0121 466 3751
COMMUNITY CHILDRENS NURSE BEN	0121 465 1577				COMMUNITY CHILDRENS NURSE BEN	0121 465 1577	
COMMUNITY CHILDRENS NURSE HOB	0121 465 3614				COMMUNITY CHILDRENS NURSE HOB	0121 465 3614	
COMMUNITY EVENING NURSE	01283 505323				COMMUNITY EVENING NURSE	01283 505323	
CONSULTING ROOM 1	0121 704 5435	435			BADGER SOLIHULL	0121 704 3286	0121 704 3254
CONSULTING ROOM 2	0121 704 5434	434			BADGER SOLIHULL	0121 704 3286	0121 704 3254
CO-OP FUNERAL DIRECTOR'S	0121 359 1919		0121 333 4355		CO-OP FUNERAL DIRECTOR'S	0121 359 1919	0121 333 4355
CORONERS OFFICE	01785 276127				SOUTH STAFFS CORONERS OFFICE IN HOURS	01785 276126	
CORONERS OFFICE (BIRMINGHAM & SOLIHULL)	0121 303 3228			0121 303 3920	CORONERS OFFICE (BIRMINGHAM & SOLIHULL)	0121 303 3228	
CRISIS LINE - BURT TAM LICH	01283 505167		01827 263831		CRISIS LINE - BURT TAM LICH	01283 505167	01827 263831
CRISIS TEAM CITY (DERBYSHIRE)	01332 623700				CRISIS TEAM CITY (DERBYSHIRE)	01332 623700	
CRISIS TEAM COUNTY (DERBYSHIRE NHS)	01332 623700				CRISIS TEAM COUNTY (DERBYSHIRE NHS)	01332 623700	
CRISIS TEAM KENILWORTH 0900AM - 1700PM	01926 886802				CRISIS TEAM KENILWORTH 0900AM - 1700PM	01926 886802	
CRISIS TEAM KENILWORTH 0900AM - 1700PM	01926 450660		01926 883558		CRISIS TEAM KENILWORTH 0900AM - 1700PM	01926 886802	
CRISIS TEAM KENILWORTH OOH 1700PM-0900AM	01926 406789				CRISIS TEAM KENILWORTH OOH 1700PM-0900AM	01926 406789	
CRISIS TEAM REFERRAL SOUTH STAFFS (WEST)	01785 259106		01785 221382		CRISIS TEAM REFERRAL SOUTH STAFFS (WEST)	01785 259106	01785 221382
CRISIS TEAM SANDWELL	0121 543 4100				CITY AND SANDWELL HOSPITAL	0121 553 1831	0121 507 4838
CRISIS TEAM SOUTH STAFFS (EAST)	01283 504876		01827 263831		CRISIS TEAM SOUTH STAFFS (EAST)	01283 504876	01827 263831
CRISIS TEAM SOUTH STAFFS (WEST)	01785 221545		01785 221382		CRISIS TEAM SOUTH STAFFS (WEST)	01785 221545	01785 221382
CRISIS TEAM WALSALL - IN HOURS - BLEEP 8321					CRISIS TEAM WALSALL - IN HOURS - BLEEP 8321		
CRISIS TEAM WALSALL- OOH	01922 607777		01922 607325		CRISIS TEAM WALSALL- OOH	01922 607777	01922 607325
D/N Palliative Care (Solihull)				07791 918357	SOLIHULL SPA	0121 424 5666	0121 712 7299

Agency Name	Agency Phone	Agency Extension	Agency Fax	Agency Mobile Phone	Agency Location	Agency Location Phone	Agency Location Fax
DENTAL - CROSS STREET	01283 505810		01283 505813		DENTAL - CROSS STREET	01283 505810	01283 505813
DENTAL HOSPITAL - BIRMINGHAM	0121 466 5000		0121 466 5193		DENTAL HOSPITAL - BIRMINGHAM	0121 466 5000	0121 466 5193
DERBY HEALTH UNITED (DHU)	0844 4122239				DERBY HEALTH UNITED (DHU)	0844 4122239	
DISTRICT NURSE - FRANKLEY - MTS PUBLIC NO	01527 488337				DISTRICT NURSE - FRANKLEY OOH	01527 488337	
DISTRICT NURSE - FRANKLEY 0830AM - 1630PM	01527 488337				DISTRICT NURSE - FRANKLEY OOH	01527 488337	
DISTRICT NURSE - FRANKLEY 1630PM - 2300PM	01527 488337				DISTRICT NURSE - FRANKLEY OOH	01527 488337	
DISTRICT NURSE - FRANKLEY 2300PM - 0830AM	01527 488337				DISTRICT NURSE - FRANKLEY OOH	01527 488337	
DISTRICT NURSE - FRANKLEY OOH	01527 488337				DISTRICT NURSE - FRANKLEY OOH	01527 488337	
DISTRICT NURSE (BROMSGROVE & REDDITCH)	01527 507058			07767 441161	DISTRICT NURSE (BROMSGROVE & REDDITCH)	01527 507058	
DISTRICT NURSE S'WELL,OLD+SMETH,WED,W BROM	0121 507 2664				DISTRICT NURSE S'WELL,OLD+SMETH,WED,W BROM	0121 507 2664	
DISTRICT NURSES - RUBERY	0121 453 5034				DISTRICT NURSES - RUBERY	0121 453 5034	
DISTRICT NURSES- COSEHILL (COVER SATIS HOUSE)	0845 6080276				DISTRICT NURSES- COSEHILL (COVER SATIS HOUSE)	0845 6080276	
DISTRICT NURSES WALSALL	0845 1130761				DISTRICT NURSES WALSALL 1800-2200	0845 1130761	
DISTRICT NURSES WALSALL 2200-0800 & WKENDS	01922 721172				DISTRICT NURSES WALSALL 2200-0800 & WKENDS	01922 721172	
DISTRICT NURSE-WORCESTER(INCLUDING HOLLYOAKS)	01527 488672				DISTRICT NURSE-WORCESTER(INCLUDING HOLLYOAKS)	01527 488672	
DUDLEY CRISIS TEAM	01384 456111				DUDLEY CRISIS TEAM	01384 456111	
EMERGENCY DENTIST - SCOTT ARMS	0121 357 0500		0121 358 0652		EMERGENCY DENTIST - SCOTT ARMS	0121 357 0500	0121 358 0652
EMERGENCY OOH	01785 354031				SOCIAL SERVICES (MESSAGE LINE)	01785 354030	
ERDINGTON WIC	0121 686 8010		0121 686 8020		ERDINGTON WIC	0121 686 8010	0121 686 8020
FAMILY PLANNING CLINIC - CROSS STREET	01283 505805				FAMILY PLANNING CLINIC - CROSS STREET	01283 505805	
FEATHERSTONE PRISON	01902 703000		01902 703001		FEATHERSTONE PRISON	01902 703000	01902 703001
FEATHERSTONE PRISON - ACTIVITIES / THE BOBBLE	01902 703021		01902 703001		FEATHERSTONE PRISON	01902 703000	01902 703001
FEATHERSTONE PRISON - CONTROL ROOM	01902 703029		01902 703001		FEATHERSTONE PRISON	01902 703000	01902 703001
FEATHERSTONE PRISON - HEALTHCARE	01902 703141		01902 703001		FEATHERSTONE PRISON	01902 703000	01902 703001
GOOD HOPE HOSPITAL	0121 424 2000				GOOD HOPE HOSPITAL	0121 424 2000	
GP ADMISSION & GP TRIAGE & SPA 10AM-19PM 7 DAYS	01902 443322				WOLVERHAMPTON URGENT CARE TRIAGE SERVICE	01902 443322	
GP HOSPITAL REFERRAL SERVICES - HOEFT	0121 424 1002				GP HOSPITAL REFERRAL SERVICES - HOEFT	0121 424 1002	
GP HOSPITAL REFERRAL SERVICES - QE	0121 627 7909				GP HOSPITAL REFERRAL SERVICES - QE	0121 627 7909	
GP HOSPITAL REFERRAL SERVICES - SANDWELL SITE	0121 553 1831				GP HOSPITAL REFERRAL SERVICES - SANDWELL SITE	0121 553 1831	
GP HOSPITAL REFERRAL SERVICES - WALSALL MANOR	01922 656670				GP HOSPITAL REFERRAL SERVICES - WALSALL MANOR	01922 656670	
GP HOSPITAL REFERRAL SERVICES- CITY(MED)	0121 507 6100				GP HOSPITAL REFERRAL SERVICES- CITY(MED)	0121 507 6100	
GP HOSPITAL REFERRAL SERVICES-CITY (OTHER SP	0121 554 3801				GP HOSPITAL REFERRAL SERVICES-CITY (OTHER SP	0121 554 3801	
GP HOSPITAL REFERRAL SERVICES-DUDLEY HOSPS	01384 244172				GP HOSPITAL REFERRAL SERVICES-DUDLEY HOSPS	01384 244172	
HAFOD NURSING HOME	0121 354 1009		0121 354 1009		HAFOD NURSING HOME	0121 354 1009	0121 354 1009
HCA ROOM	01543 502548				BADGER CANNOCK	0121 766 2183	01543 469591
HEALTH PROTECTION AGENCY - COV/WARKS	0344 225 3560				HEALTH PROTECTION AGENCY - COV/WARKS	0344 225 3560	
HEALTH PROTECTION AGENCY - WEST MIDLANDS	0344 225 3560				HEALTH PROTECTION AGENCY - WEST MIDLANDS	0344 225 3560	
HEALTH PROTECTION AGENCY B'HAM/SOLIHULL	0344 225 3560				HEALTH PROTECTION AGENCY B'HAM/SOLIHULL	0344 225 3560	
HEALTHCARE ADMIN	01902 533543		01902 533606		BRINSFORD PRISON - SWITCHBOARD	01902 533543	01902 533606
HEARTLANDS AMU FAX NUMBER			0121 424 1724		BADGER HEARTLANDS	0121 766 8292	0121 766 5236
HEARTLANDS FRACTURE CLINIC	0121 424 0275		0121 424 0272		BADGER HEARTLANDS	0121 766 8292	0121 766 5236
HEARTLANDS HOSPITAL	0121 424 2000		0121 424 2275		HEARTLANDS HOSPITAL	0121 424 2000	0121 424 2275
HELPDESK	0800 7311888				TYPE TALK	0870 2405152	
HOME CARE (OOH EMERGENCY)	0121 464 5001				HOME CARE (OOH EMERGENCY)	0121 464 5001	
HOUSING OOH	0121 303 2296				HOUSING OOH	0121 303 2296	
IN PATIENTS	01902 533480				BRINSFORD PRISON - SWITCHBOARD	01902 533543	01902 533606
JOHN TAYLOR MEMORIAL	0121 465 2000		0121 465 2010		JOHN TAYLOR MEMORIAL	0121 465 2000	0121 465 2010

Agency Name	Agency Phone	Agency Extension	Agency Fax	Agency Mobile Phone	Agency Location	Agency Location Phone	Agency Location Fax
LYNN	07866 673033				SOUTH NIGHT NURSES		
MARIE CURIE (PATIENT LINE OPEN TIL 2230HRS)	0800 6344520				MARIE CURIE (PATIENT LINE OPEN TIL 2230HRS)	0800 6344520	
MARIE CURIE HOSPICE	0121 703 3600		0121 703 3601		MARIE CURIE HOSPICE	0121 703 3600	0121 703 3601
MARIE CURIE NIGHT SITTER	0800 0350478				MARIE CURIE NIGHT SITTER	0800 0350478	
MARIE CURIE NURSE (GP & DISTRICT NURSE LINE)	0845 0567899		0845 0567898		MARIE CURIE NURSE (GP & DISTRICT NURSE LINE)	0845 0567899	0845 0567898
MARY ROSE	07866 673035				SOUTH NIGHT NURSES		
MENTAL HEALTH SOCIAL WORKER (URGENT OOH)	0121 464 9001				MENTAL HEALTH SOCIAL WORKER (URGENT OOH)	0121 464 9001	
MISSION CONTROL	0121 766 2121	3121	0121 766 5135		BADGER GLOVER STREET	0121 766 2120	0121 766 5135
MONYHULL HOSPITAL	0121 627 2000				MONYHULL HOSPITAL	0121 627 2000	
MOSELEY HALL HOSPITAL	0121 442 4321		0121 442 3574		MOSELEY HALL HOSPITAL	0121 442 4321	0121 442 3574
NATIONAL FLU LINE	0800 1513100				NATIONAL FLU LINE	0800 1513100	
NATIONAL POISONS INFORMATION SERVICE	0344 892 0111				NATIONAL POISONS INFORMATION SERVICE	0344 892 0111	
NEW CROSS HOSPITAL	01902 307999				NEW CROSS HOSPITAL	01902 307999	
NEWBRIDGE HOUSE	0121 580 8362		0121 353 5350		NEWBRIDGE HOUSE	0121 580 8362	0121 353 5350
NEWDOC	024 7686 5300		024 7686 5320		NEWDOC	024 7686 5300	024 7686 5320
NORTH DISTRICT NURSES	0121 465 5444				NORTH DISTRICT NURSES	0121 465 5444	
NORTHCROFT MENTAL OOH	0121 301 5500				MENTAL HEALTH SOCIAL WORKER (URGENT OOH)	0121 464 9001	
NURSE CONSULTING	0121 704 5433	433			BADGER SOLIHULL	0121 704 3286	0121 704 3254
OAK TELECOM	0845 1362625				OAK TELECOM	0845 1362625	
OAKWOOD PRISON - CONTROL ROOM	01902 799788				OAKWOOD PRISON - CONTROL ROOM	01902 799788	
OAKWOOD PRISON - FAX			01902 799852		OAKWOOD PRISON - FAX		01902 799852
OAKWOOD PRISON - SWITCHBOARD	01902 799700				OAKWOOD PRISON - SWITCHBOARD	01902 799700	
oAMY	07866 673028				SOUTH NIGHT NURSES		
OCCUPATIONAL HEALTH	0121 627 8286		0121 627 8312		OCCUPATIONAL HEALTH	0121 627 8286	0121 627 8312
ON CALL ENGINEER	07753 828727				ST MICHAELS (FACILITIES & ESTATES)	01543 414555	
OXYGEN (AIR PRODUCTS)	0800 373580		0800 214709		OXYGEN (AIR PRODUCTS)	0800 373580	0800 214709
PALLIATIVE NURSE - BEN	0121 465 1577				COMMUNITY CHILDRENS NURSE BEN	0121 465 1577	
PALLIATIVE NURSE HOB	0121 465 3614				COMMUNITY CHILDRENS NURSE HOB	0121 465 3614	
PERTEMPS	0121 233 2222		0121 456 4555		PERTEMPS	0121 233 2222	0121 456 4555
POLICE - WEST MIDS	0845 1135000				POLICE - WEST MIDS	0845 1135000	
PRIMARY CARE ORTHOPAEDIC SERVICE	01283 233480		01283 233483		PRIMARY CARE ORTHOPAEDIC SERVICE	01283 233480	01283 233483
PRIMECARE - PATIENT LINE	0845 6031761		0121 233 1856		PRIMECARE - PATIENT LINE	0845 6031761	0121 233 1856
PRIMECARE - TEAM LEADER / DISPATCHER	0121 214 3922		0121 236 2550		PRIMECARE - TEAM LEADER / DISPATCHER	0121 214 3922	0121 236 2550
PRIMECARE OFFICE - BADGER IN HOURS USE ONLY	0121 214 3780		0121 233 1856		PRIMECARE OFFICE - BADGER IN HOURS USE ONLY	0121 214 3780	0121 233 1856
PRIMECARE OPS TEAM	0121 214 3780		0121 233 1856		PRIMECARE OPS TEAM	0121 214 3780	0121 233 1856
PUBLIC HEALTH	0121 303 4358				PUBLIC HEALTH	0121 303 4358	
QE PSYCHIATRIC HOSPITAL	0121 301 2000				QE PSYCHIATRIC HOSPITAL	0121 301 2000	
QE SURGICAL ASSESSMENT UNIT			6272311		QUEEN ELIZABETH HOSPITAL	0121 371 2000	
QUEEN ELIZABETH HOSPITAL	0121 371 2000				QUEEN ELIZABETH HOSPITAL	0121 371 2000	
RAPID RESPONSE - SOLIHULL CCG	01564 772734		01564 778724		RAPID RESPONSE - SOLIHULL CCG	01564 772734	01564 778724
RAPID RESPONSE - STAFFORD	01785 221016			07973 512940	RAPID RESPONSE - STAFFORD	01785 221016	
RAPID RESPONSE - WALSALL M-S 0830-2200	0845 1130761	1			RAPID RESPONSE - WALSALL M-S 0830-2200	0845 1130761	
RAPID RESPONSE - WALSALL M-S 2200-0830	01922 721172				RAPID RESPONSE - WALSALL M-S 2200-0830	01922 721172	
RAPID RESPONSE BEN	0300 555 1919				RAPID RESPONSE BEN	0300 555 1919	
RAPID RESPONSE BURNTWOOD-LICHFIELD-TAMWORTH	01827 263884				RAPID RESPONSE BURNTWOOD-LICHFIELD-TAMWORTH	01827 263884	
RAPID RESPONSE CANNOCK	07971 552348				RAPID RESPONSE CANNOCK	07971 552348	
RAPID RESPONSE SOCIAL CARE WALSALL 24HOURS	0845 1112922				RAPID RESPONSE SOCIAL CARE WALSALL 24HOURS	0845 1112922	

Agency Name	Agency Phone	Agency Extension	Agency Fax	Agency Mobile Phone	Agency Location	Agency Location Phone	Agency Location Fax
RAYSIDE PSYCHIATRIC SECURE UNIT OOH	0121 301 3000				QE PSYCHIATRIC HOSPITAL	0121 301 2000	
REASIDE CLINIC	0121 678 3000		0121 678 3014		REASIDE CLINIC	0121 678 3000	0121 678 3014
RECEPTION	0121 766 2176	2247			BADGER STAFFORD	0121 766 2176	01785 230944
RECEPTION	0121 766 2176	2246			BADGER STAFFORD	0121 766 2176	01785 230944
ROYAL ORTHOPAEDIC	0121 685 4000				ROYAL ORTHOPAEDIC	0121 685 4000	
RUSSELLS HALL - GP REFERRAL LINE	01384 244172				RUSSELLS HALL - GP REFERRAL LINE	01384 244172	
RUSSELL'S HALL HOSPITAL	01384 456111	0			RUSSELL'S HALL HOSPITAL	01384 456111	
SALVATION ARMY - MAIN	0121 236 6554		0121 236 7135		SALVATION ARMY - MAIN	0121 236 6554	0121 236 7135
SAMARITANS	0845 7909090				SAMARITANS	0845 7909090	
SANDWELL PSYCHIATRIC CRISIS TEAM	0121 612 6700				SANDWELL PSYCHIATRIC CRISIS TEAM	0845 1461800	
SANDWELL PSYCHIATRIC CRISIS TEAM	0845 1461800				SANDWELL PSYCHIATRIC CRISIS TEAM	0845 1461800	
SANELINE (6PM-11PM)	0845 7678000				SANELINE (6PM-11PM)	0845 7678000	
SDUC SOUTH STAFFS 111 - OPS TL	01782 764503				SDUC SOUTH STAFFS 111 - OPS TL	01782 764503	
SDUC SS 111 - HEALTHCARE PROFESSIONAL LINE	0300 123 0804				SDUC SS 111 - HEALTHCARE PROFESSIONAL LINE	0300 123 0804	
SISTERS MOBILE - BURTON	07710 104340				COMMUNITY EVENING NURSE	01283 505323	
SOCIAL SERVICE (OOH) DUTY TEAM	0121 675 4806				SOCIAL SERVICE (OOH) DUTY TEAM	0121 675 4806	
SOCIAL SERVICE (SOLIHULL - OOH)	0121 675 4806				SOCIAL SERVICE (SOLIHULL - OOH)	0121 675 4806	
SOCIAL SERVICE DAYTIME (B'HAM)	0121 464 9001				SOCIAL SERVICE DAYTIME (B'HAM)	0121 464 9001	
SOCIAL SERVICES - SANDWELL ADULT	0845 352226				SOCIAL SERVICES - SANDWELL ADULT	0845 352226	
SOCIAL SERVICES - SANDWELL CHILDREN	0845 3510131				SOCIAL SERVICES - SANDWELL CHILDREN	0845 3510131	
SOCIAL SERVICES - SANDWELL EMERGENCY	0121 561 3704				SOCIAL SERVICES - SANDWELL EMERGENCY	0121 561 3704	
SOCIAL SERVICES - WALSALL	01922 650000				SOCIAL SERVICES - WALSALL	01922 650000	
SOCIAL SERVICES (MESSAGE LINE)	01785 354030				SOCIAL SERVICES (MESSAGE LINE)	01785 354030	
SOCIAL SERVICES (PROFESSIONAL LINE 24HR) B'HAM	0121 464 9001				SOCIAL SERVICES (PROFESSIONAL LINE 24HR) B'HAM	0121 464 9001	
SOCIAL SERVICES (SOLIHULL DAYTIME)	0121 704 6000				SOCIAL SERVICES (SOLIHULL DAYTIME)	0121 704 6000	
SOLIHULL CONNECT	0121 704 8007		0121 704 8181		SOLIHULL CONNECT	0121 704 8007	0121 704 8181
SOLIHULL CRABTREE CLINIC	0121 329 0100				SOLIHULL CRABTREE CLINIC	0121 329 0100	
Solihull District Nurse	0121 717 4333				District Nurse Solihull	0121 717 4333	
SOLIHULL DOWNING CLOSE CLINIC	01564 732800		01564 778795		SOLIHULL DOWNING CLOSE CLINIC	01564 732800	01564 778795
SOLIHULL HOSPITAL	0121 424 2000				SOLIHULL HOSPITAL	0121 424 2000	
SOLIHULL WIC/UGENT CARE CENTRE	0121 709 7711		0121 709 7722		SOLIHULL WIC/UGENT CARE CENTRE	0121 709 7711	0121 709 7722
SOUTH DOC - EX DIRECTORY	0121 415 2091		0121 471 4155		SOUTH DOC - EX DIRECTORY	0121 415 2091	0121 471 4155
SOUTH GP WIC	0121 415 2095		0121 472 8525		SOUTH GP WIC	0121 415 2095	0121 472 8525
SOUTH NIGHT NURSES					SOUTH NIGHT NURSES		
SOUTH ON CALL MANAGER	0121 442 4321				SOUTH ON CALL MANAGER	0121 442 4321	
SOUTH STAFFS - AMBULANCE CONTROL	01785 270300				SOUTH STAFFS - AMBULANCE CONTROL	01785 270300	
SOUTH STAFFS CORONERS OFFICE IN HOURS	01785 276126				SOUTH STAFFS CORONERS OFFICE IN HOURS	01785 276126	
SOUTH STAFFS CORONERS OFFICE OOH	0300 123 4455				SOUTH STAFFS CORONERS OFFICE OOH	0300 123 4455	
SOUTH STAFFS HUB	0330 123 9182				SOUTH STAFFS HUB	0330 123 9182	
SOUTH STAFFS MAIN BASE	01283 538544		01283 544930		SOUTH STAFFS MAIN BASE	01283 538544	01283 544930
SPA (CANNOCK)	01543 576081				SINGLE POINT OF ACCESS		
SPA (BIRM & SOLIHULL)	0300 555 1919				SINGLE POINT OF ACCESS		
SPA (SOLIHULL)	0121 424 5666		0121 712 7299		SINGLE POINT OF ACCESS		
SPIRE HEALTHCARE - LITTLE ASTON	0121 353 2444				SPIRE HEALTHCARE - LITTLE ASTON	0121 353 2444	
SPIRE PARKWAY HOSPITAL	0121 704 1451		0121 711 7483		SPIRE PARKWAY HOSPITAL	0121 704 1451	0121 711 7483
ST GILES HOSPICE COMMUNITY TEAM	01543 432031		01543 433346		ST GILES HOSPICE COMMUNITY TEAM	01543 432031	01543 433346
ST MARY'S HOSPICE - BIRMINGHAM	0121 472 1191				ST MARY'S HOSPICE - BIRMINGHAM	0121 472 1191	

Agency Name	Agency Phone	Agency Extension	Agency Fax	Agency Mobile Phone	Agency Location	Agency Location Phone	Agency Location Fax
ST MICHAELS (FACILITIES & ESTATES)	01543 414555				ST MICHAELS (FACILITIES & ESTATES)	01543 414555	
STAFFORD HOSPITAL A&E FAX NUMBER			01785 230111		STAFFORD HOSPITAL A&E FAX NUMBER		01785 230111
STAFFORD HOSPITAL SWITCHBOARD	01785 257731		01785 230538		STAFFORD HOSPITAL SWITCHBOARD	01785 257731	01785 230538
STROKE ASSOCIATION	0303 303 3100				STROKE ASSOCIATION	0303 303 3100	
SUPERVISOR	01785 273373	4670	01785 237491		AMBULANCE STAFFS, WARWICK, COVENTRY(NON 999)	01785 270320	01785 237491
SUTTON COTTAGE HOSPITAL	0121 465 5400		0121 465 5446		SUTTON COTTAGE HOSPITAL	0121 465 5400	0121 465 5446
TAXI BLUE ARROW	0121 444 6444				TAXI BLUE ARROW	0121 444 6444	
TAXI SOUTH STAFFS - BRANSTON TAXIS	01283 515252				TAXI SOUTH STAFFS - BRANSTON TAXIS	01283 515252	
TAXI SOUTH STAFFS - TV TAXIS	01543 503503				TAXI SOUTH STAFFS - TV TAXIS	01543 503503	
TEAM LEADER	0121 214 3754				PRIMECARE - TEAM LEADER / DISPATCHER	0121 214 3922	0121 236 2550
TEAM LEADER	0121 766 2120	3120	0121 766 5135		BADGER GLOVER STREET	0121 766 2120	0121 766 5135
TELEPHONE SYSTEM MAINTAINER - BT	0800 800154				TELEPHONE SYSTEM MAINTAINER - BT	0800 800154	
TERRENCE HIGGINS TRUST	0121 694 6440		0121 694 6441		AIDS HELPLINE	0121 415 6670	0121 415 6699
THE NEW QUEEN ELIZABETH HOSPITAL	0121 627 2000				THE NEW QUEEN ELIZABETH HOSPITAL	0121 627 2000	
THE RIVERSIDE GROUP/ENGLISH CHURCH BUILDINGS	0845 1110000			0121 236 8381	THE RIVERSIDE GROUP/ENGLISH CHURCH BUILDINGS	0845 1110000	
TONI	07866 673034				SOUTH NIGHT NURSES		
TREATMENT ROOM 1	0121 766 2176	2248			BADGER STAFFORD	0121 766 2176	01785 230944
TREATMENT ROOM 1	0121 766 2183	2261			BADGER CANNOCK	0121 766 2183	01543 469591
TREATMENT ROOM 2	0121 766 2176	2249			BADGER STAFFORD	0121 766 2176	01785 230944
TREATMENT ROOM 2	0121 766 2183	2262			BADGER CANNOCK	0121 766 2183	01543 469591
TREATMENT ROOM 3	0121 766 2176	2250			BADGER STAFFORD	0121 766 2176	01785 230944
TREATMENT ROOM 3	0121 766 2183	2263			BADGER CANNOCK	0121 766 2183	01543 469591
TYPE TALK	0870 2405152				TYPE TALK	0870 2405152	
VIRGIN MEDIA BUSINESS - LINE FAULTS	0800 0520800				VIRGIN MEDIA BUSINESS - LINE FAULTS	0800 0520800	
VISIT COORDINATOR	0121 766 2122	3122	0121 766 5135		BADGER GLOVER STREET	0121 766 2120	0121 766 5135
Vocare	0300 123 3115				Vocare Ltd	0300 123 3115	
WALDOC - WALSALL DOCTORS ON CALL - ADMIN LINE	0845 8904710				WALDOC - WALSALL DOCTORS ON CALL - ADMIN LINE	0845 8904710	
WALDOC PATIENT LINE	0845 8908990				WALDOC PATIENT LINE	0845 8908990	
WALSALL COMMUNITY PALLIATIVE CARE CNS TEAM	01922 602620				WALSALL COMMUNITY PALLIATIVE CARE CNS TEAM	01922 602620	
WALSALL DENTAL SERVICE 0845-1230 SAT SUN & BH	07976 246404				WALSALL DENTAL SERVICE 0845-1230 SAT SUN & BH	07976 246404	
WALSALL DENTAL SERVICE 0845-1700 MON-FRI	01922 443750				WALSALL DENTAL SERVICE 0845-1700 MON-FRI	01922 443750	
WALSALL MANOR HOSPITAL	01922 721172		01922 656968		WALSALL MANOR HOSPITAL	01922 721172	01922 656968
WALSALL PALLIATIVE CARE CENTRE	01922 602542				WALSALL PALLIATIVE CARE CENTRE	0800 7839050	
WALSALL PALLIATIVE CARE CENTRE	0800 7839050			01922 602610	WALSALL PALLIATIVE CARE CENTRE	0800 7839050	
WALSALL SPECIALIST CPC TEAM 0900-1700 SAT&SUN	07919 014294				WALSALL SPECIALIST CPC TEAM 0900-1700 SAT&SUN	07919 014294	
WALSALL SPECIALIST CPC TEAM 1700-2100 MON-SUN	01922 721172				WALSALL SPECIALIST CPC TEAM 1700-2100 MON-SUN	01922 721172	
WALSALL WIC	01922 605730		01922 605731		WALSALL WIC	01922 605730	01922 605731
WARREN FARM URGENT CARE CENTRE	0121 465 5613		0121 465 5624		WARREN FARM URGENT CARE CENTRE	0121 465 5613	0121 465 5624
WARREN PEARL MARIE CURIE HOSPICE	0121 254 7800		0121 254 7840		WARREN PEARL MARIE CURIE HOSPICE	0121 254 7800	0121 254 7840
WASHWOOD HEATH URGENT CARE CENTRE	0121 322 4310		0121 322 4329		WASHWOOD HEATH URGENT CARE CENTRE	0121 322 4310	0121 322 4329
WEST HEATH HOSPITAL (VIA SELLY OAK)	0121 627 2000				WEST HEATH HOSPITAL (VIA SELLY OAK)	0121 627 2000	
WHITTAL ST CLINIC	0121 237 5700		0121 237 5729		WHITTAL ST CLINIC	0121 237 5700	0121 237 5729
WMAS DUDLEY 111 (CLINICAL MANAGER/SHIFT MANAGER)	0345 835 7623				WMAS DUDLEY 111 (CLINICAL MANAGER/SHIFT MANAGER)	0345 835 7623	
WORCESTERSHIRE ROYAL HOSPITAL	01905 763333		01905 760497		WORCESTERSHIRE ROYAL HOSPITAL	01905 763333	01905 760497
ZERO TOLERANCE PATIENT LINE AT ENKI MP	0844 9395902	2	0121 241 6629		ZERO TOLERANCE PATIENT LINE AT ENKI MP	0844 9395902	0121 241 6629