



## **Good Hope**

## What was good about our service?

- On Sunday 3 March 2018 your doctor was excellent in diagnosing my condition then promptly contacted the surgeon who then promptly scanned me and I had appendix removed the next day.
- Everything was very good, minimal waiting time and doctor very good
- I was seen promptly, the ANP was lovely, she was very thorough in her questions and examination, she explained everything to me in detail, prescribed me the treatment and asked me if I had any questions afterwards.
- Was prompt
- Healthcare worker was very good
- Quick, friendly, helpful and thorough
- Very quick service
- Polite & friendly
- Prompt service
- Spent time didn't feel rushed
- Quick & efficient
- Doctor was first class!
- Quick time to see the doctor
- Very quick, extremely helpful
- Quick & efficient
- Staff friendly and helpful
- Fast, caring and listened
- Seeing someone very quickly who was very friendly
- Speedy friendly

## What would have made our service better?

Cup of tea