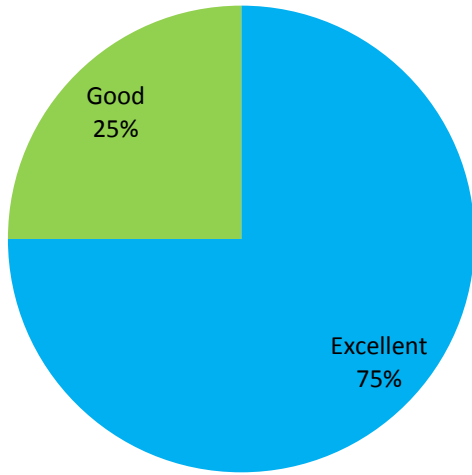
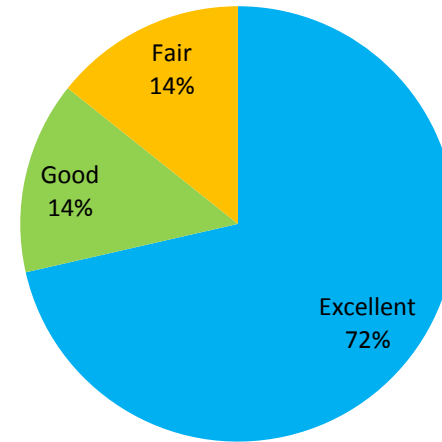


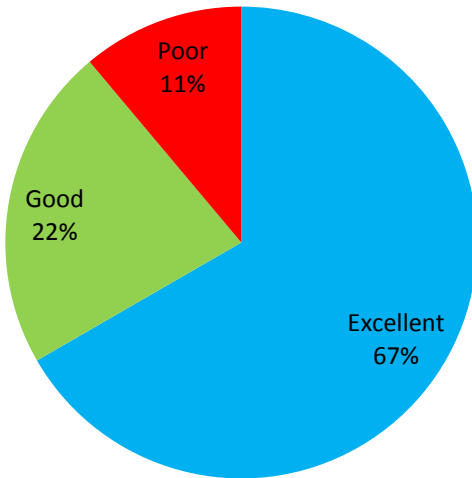
Feedback on Receptionists at Good Hope



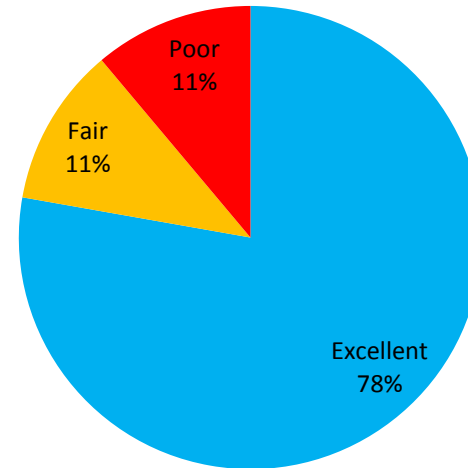
Feedback on HCSWs at Good Hope



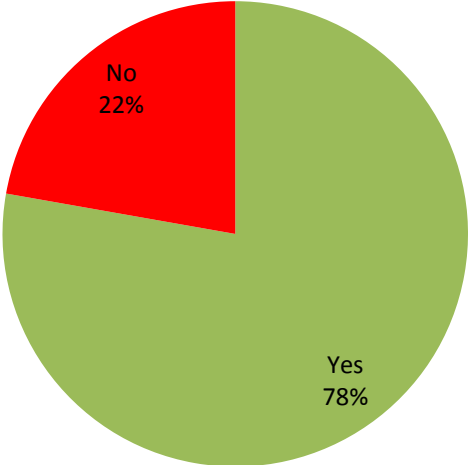
Feedback on Doctor/Nurses at Good Hope



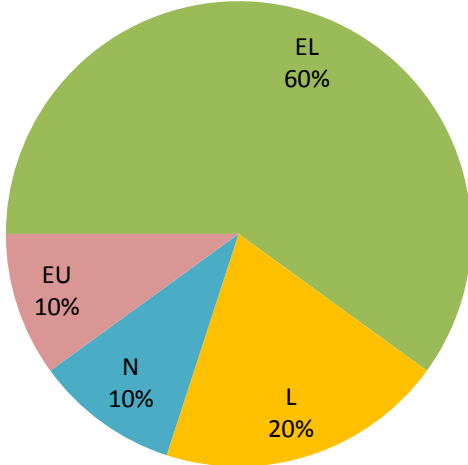
Overall Experience at Good Hope



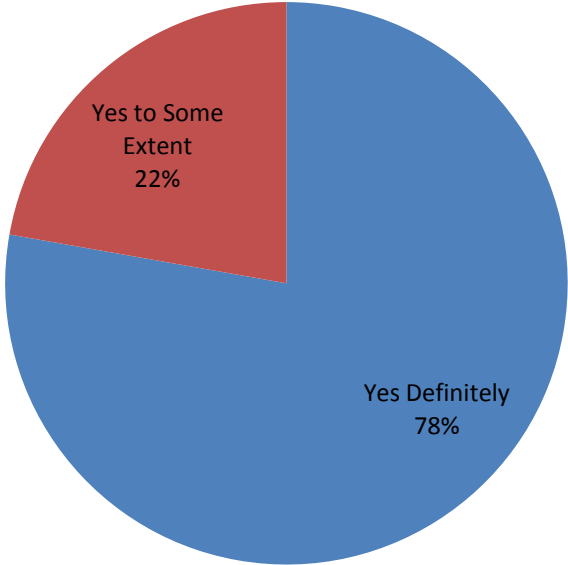
Doctor/Clinician explanantion following this visit



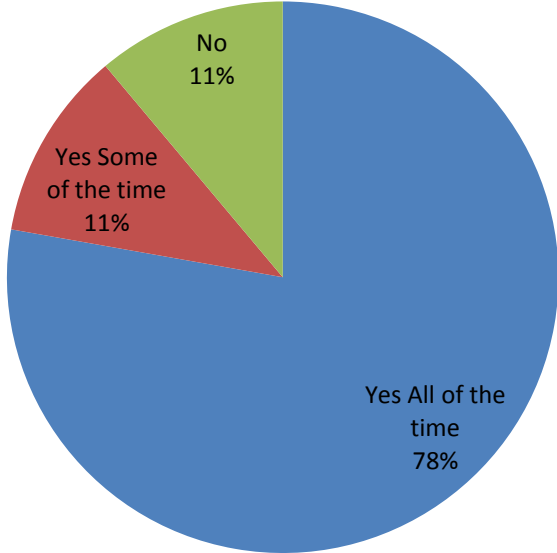
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



Good Hope

What was good about our service?

- That you could access some sort of medical help
- Speed & professionalism
- Local to my home, good doctors.
- Not a long wait which great when in pain. Very kind staff.
- Speedy service
- Very quick - thorough & friendly.
- Helpful, quick, friendly
- Good doctors
- Very quick & everybody was good to my son.
- Received very good service
- HCSW was excellent with my son and made him smile. Thank you!

What would have made our service better?

- Waiting time was too long
- I was shocked that without diagnosis I was told to sit in a hospital waiting room that was very crowded I hope the other patients were not at risk of catching what I have no wonder there's so much infection in hospitals these days do you not have some sort of policy to safe guard other patients
- Long waiting time/student nurses don't know what they are doing.