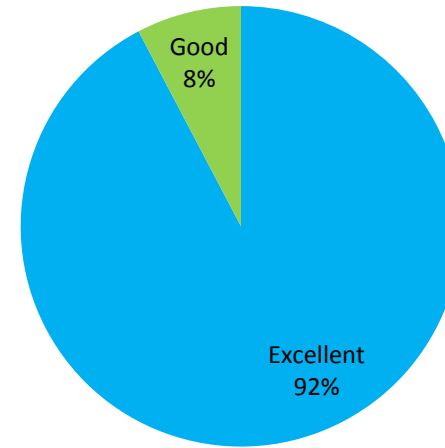


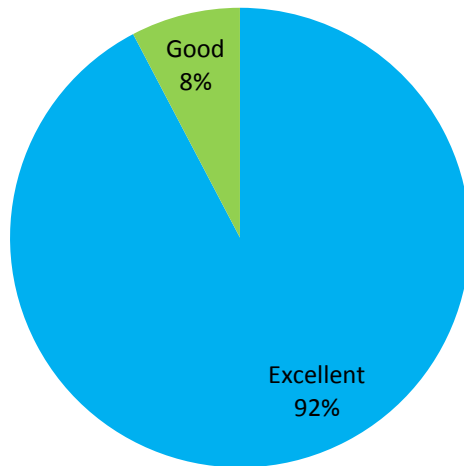
Feedback on Receptionists at Solihull



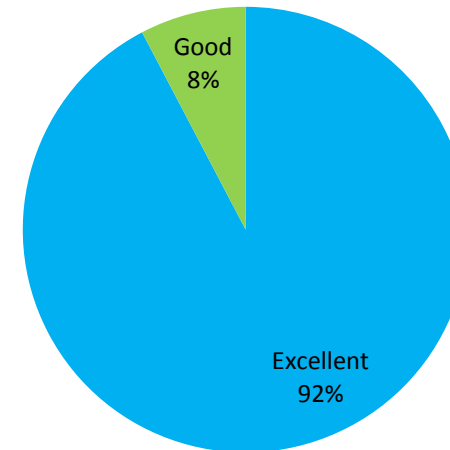
Feedback on HCSWs at Solihull



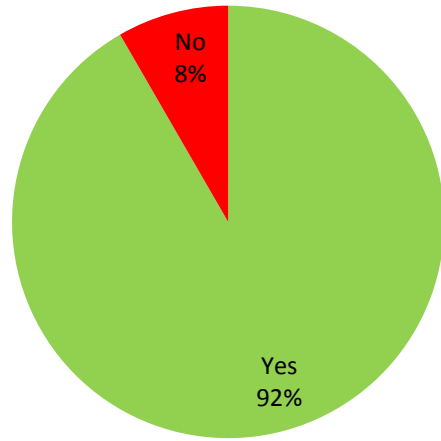
Feedback on Doctor/Nurses at Solihull



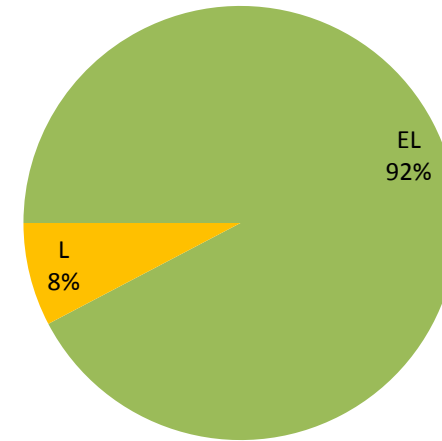
Overall Experience at Solihull



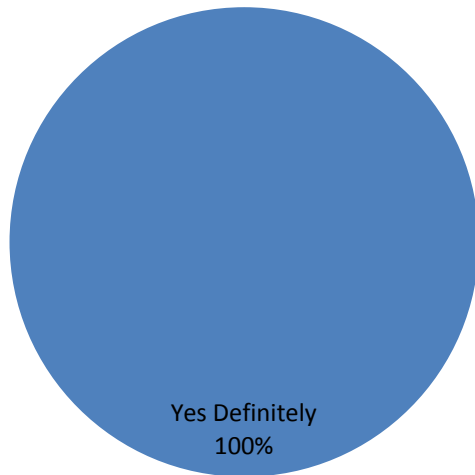
Doctor/Clinician explanation following this visit



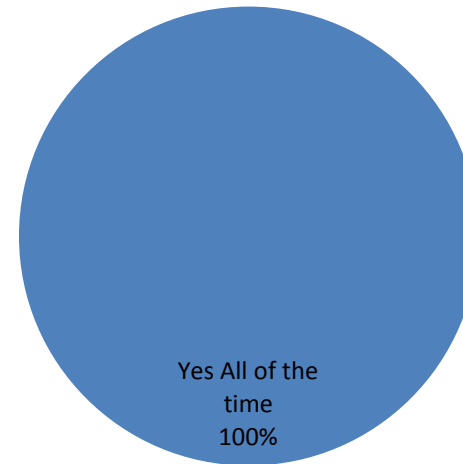
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



Solihull BPUS

What was good about our service?

- See someone Sunday
- Very pleasant and efficient
- Everything, times service, Nurse McDonnell really took time to listen and explained everything very pleasant person
- Not a problem to be seen better than doctors surgery
- How friendly the staff are
- Politeness, efficient
- Detailed information given through out
- Its very quick and no more waiting
- Receptionist held my child for me while I was examined by the Dr, really sweet

What would have made our service better?

- No Negative comments received