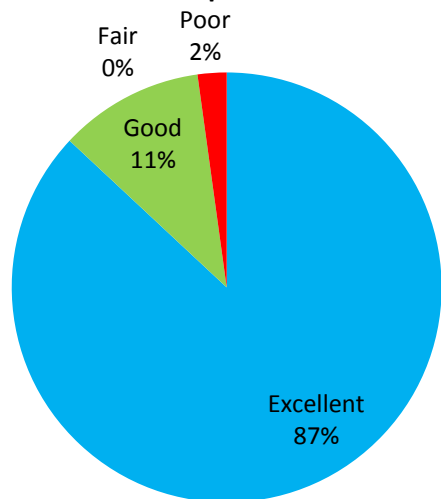
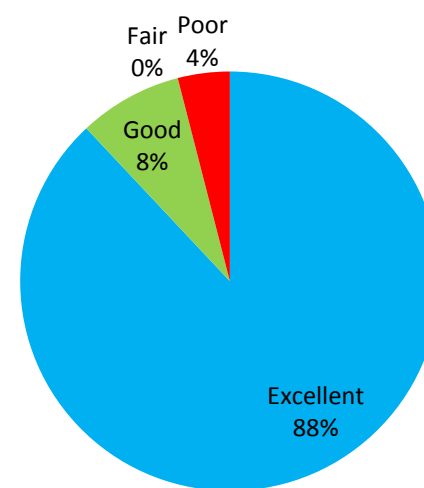


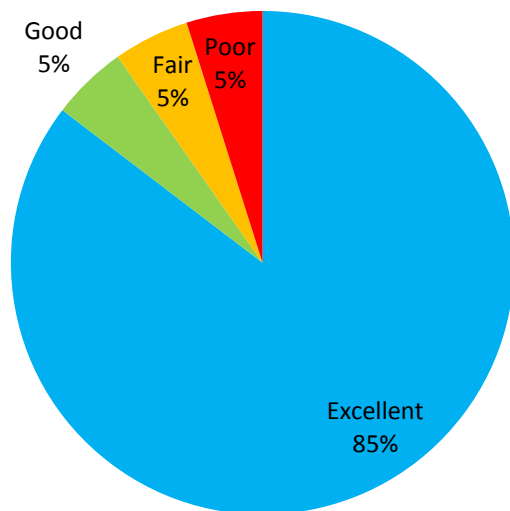
Feedback on Receptionists at Glover St



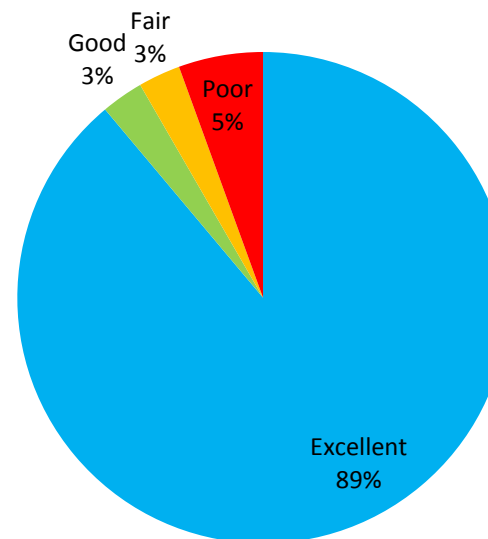
Feedback on HCSWs at Glover St



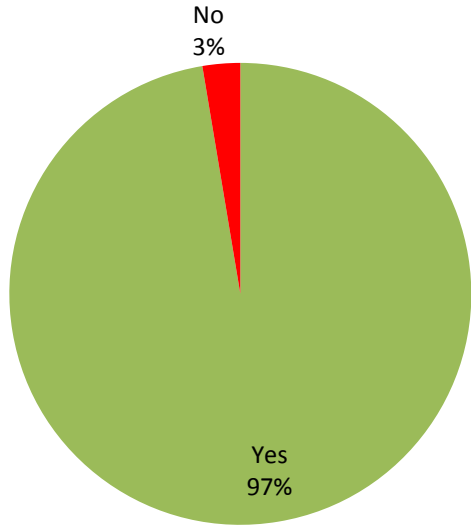
Feedback on Doctor/Nurses at Glover St



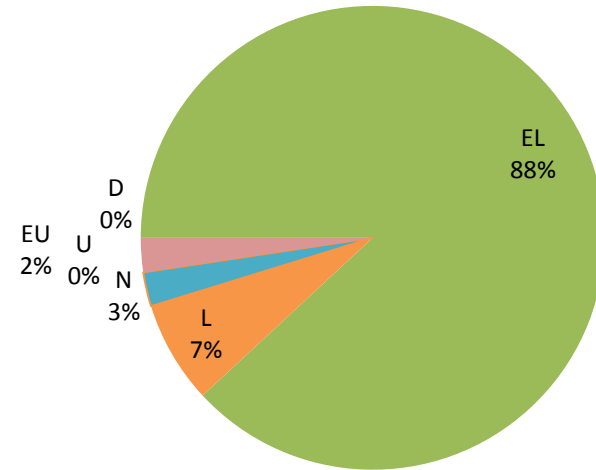
Overall Experience at Glover St



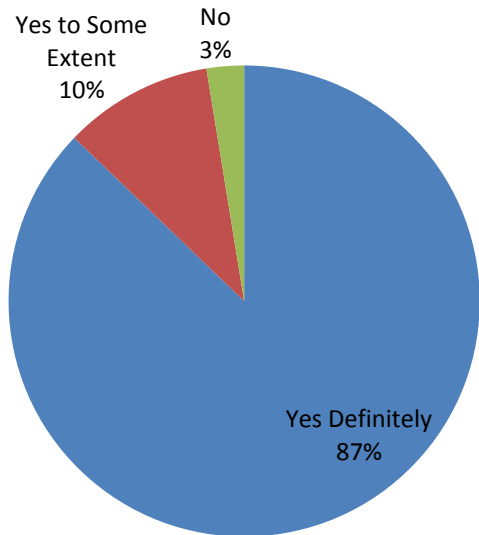
Doctor/Clinician explanation following this visit



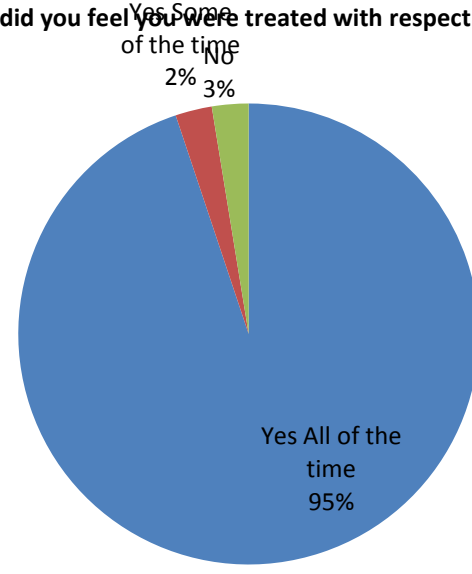
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



Glover Street

What was good about our service?

- Very clear and great professionalism
- Nice and friendly- not a long wait
- Seen quickly friendly staff
- Very quick and polite
- Less waiting time
- Efficient well organised
- Everything
- Seen to very fast- quick patient turn over
- We did not have to wait long
- Excellent Dr O' Gorman- completely thorough
- Quality attitude advice
- The understanding shown
- Pleasant staff
- Was seen quickly
- Great
- Availability in the middle of night- thank you!
- No waiting around for ages we was seen quickly
- Friendly and efficient
- Fabulous bedside manner explaining everything in detail
- Clean waiting area
- Customer Care Doctor excellent
- Doctor was very informative and helpful
- Very good communication
- Helpful staff
- Availability and professionalism of staff
- prompt- friendly- very professional
- Everything welcome efficiency treatment
- Friendly service
- Fast and friendly
- All round fantastic
- Quick service extremely thorough care
- Seen very quickly, kind and friendly staff

Glover Street

What would have made our service better?

- More care about the patient
- The area is in the middle of nowhere
- Parking
- Having meds onsite/ Pharmacy
- In house pharmacy
- Have doctor come out
- Waiting time reduced
- Reduce waiting time
- A vending machine
- Quicker waiting time
- To be advised to bring a urine sample on the 1st call