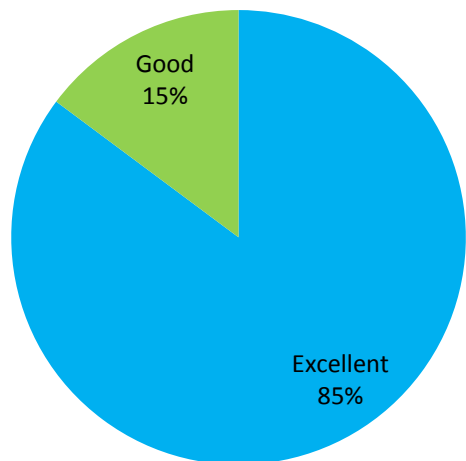
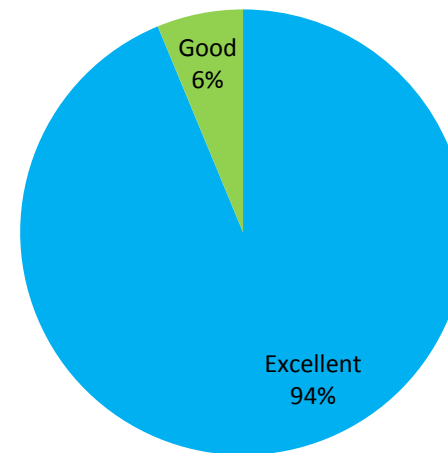


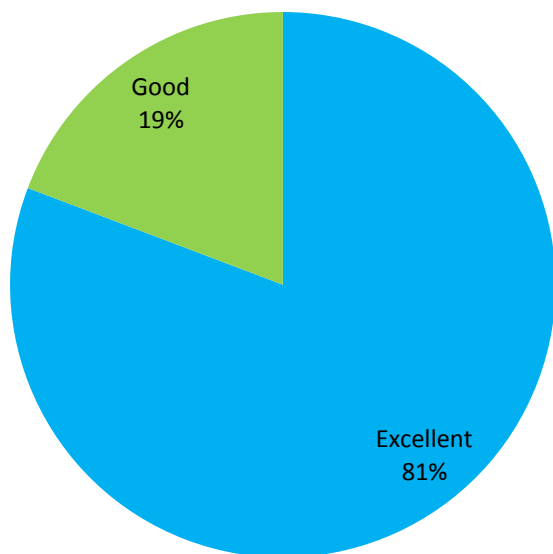
Feedback on Receptionists at Glover St



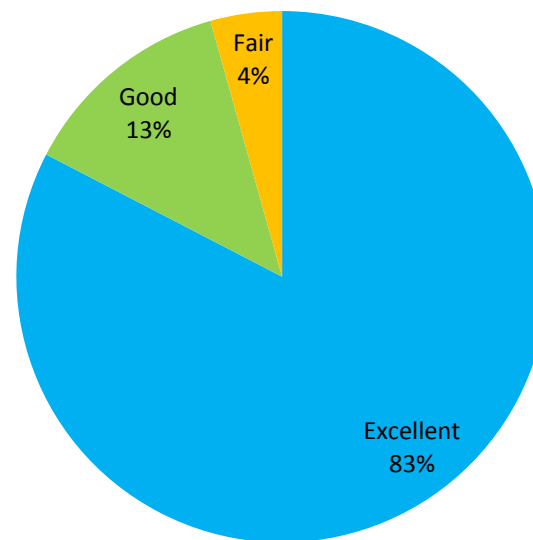
Feedback on HCSWs at Glover St



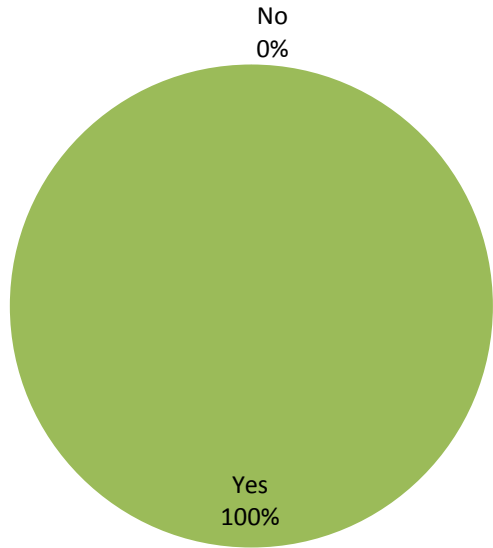
Feedback on Doctor/Nurses at Glover St



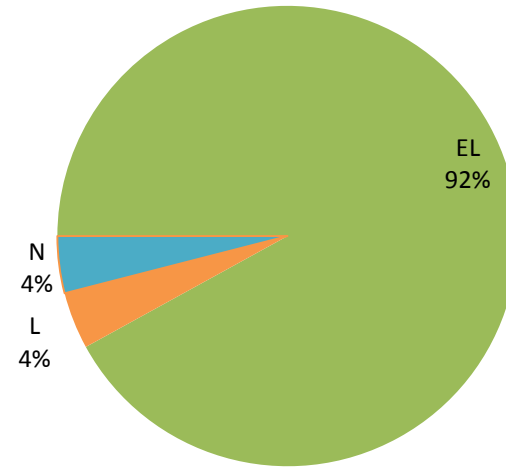
Overall Experience at Glover St



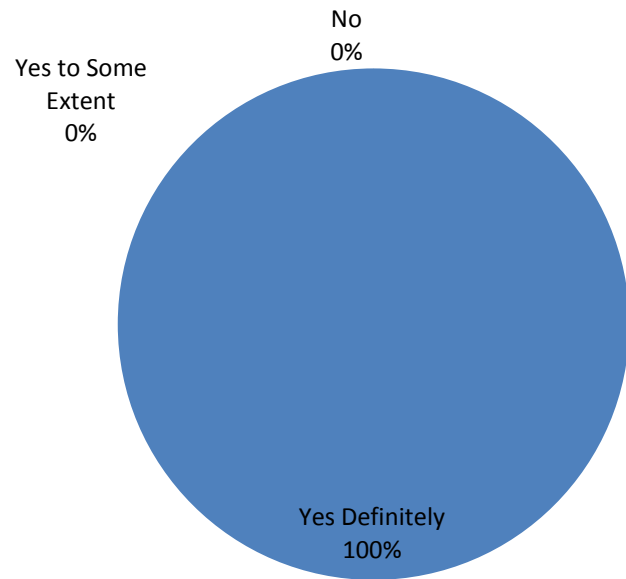
Doctor/Clinician explanation following this visit



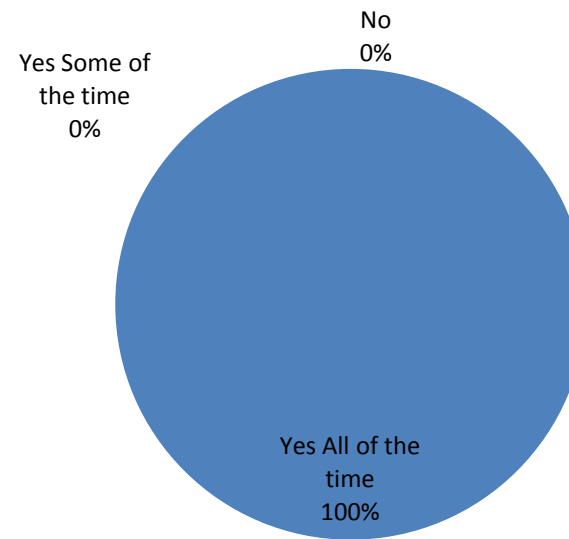
Recommendation to family/friends



Did you have confidence & trust in the clinician?



Overall, did you feel you were treated with respect & dignity?



Glover Street

What was good about our service?

- Generally all aspect
- Level of care was brilliant
- Health care support worker Shamim Begum very good, very professional approach we should have many people like this working for the NHS. This girl should do her nursing she spoke lovely. Lovely character. Thank you
- Less wait
- Quick, child friendly staff. Clean
- Service available at this time and date to see unwell child
- Dr Khalid was so kind and gave us a lift and helped us when my friend felt unwell and we were lost.

Any other comments:

- Everybody was helpful, friendly and very experienced
- We seen Narinder today made us feel a lot better as we been very worried since last night as breathing was not normal.
- Happy with staff and service!
- Thank you
- Dr Khalid was so vey kind and helped us when we were lost in a strange area on Christmas day