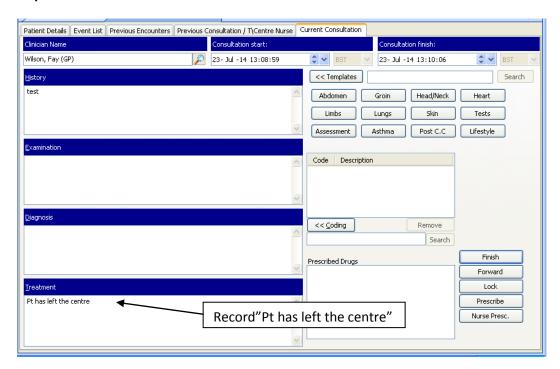
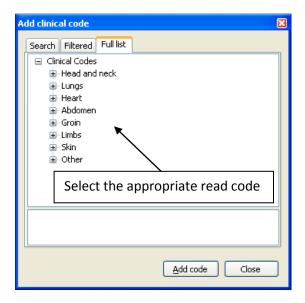
## Closing a call when a patient leaves the PCC after seeing a Healthcare Support Worker, without seeing a Dr or ANP

On occasions patients will leave the Primary Care centres after seeing the HCSW, but without seeing a Doctor or Advanced Nurse Practitioner. If the pt advises the Receptionist that they are leaving, or the pt is no longer in the waiting room when the Clinician calls them. This information needs to be documented ands the call closed off accordingly.

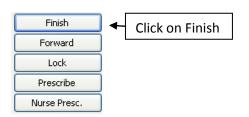
#### Step one.



### Step 2.



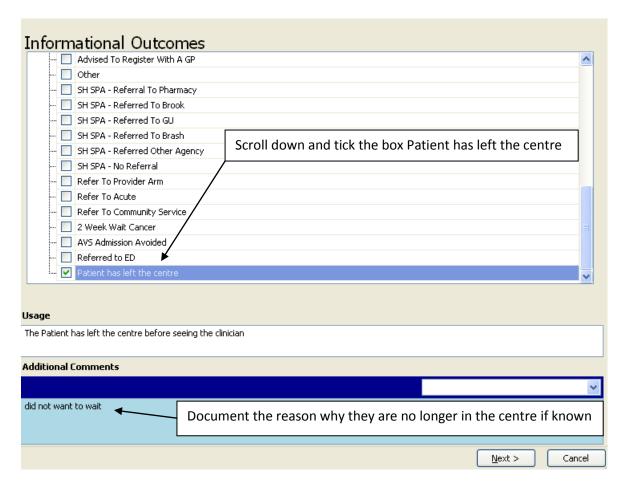
Step 3.



# Closing a call when a patient leaves the PCC after seeing a Healthcare Support Worker, without seeing a Dr or ANP

### Step 4.

Informational outcomes: scroll down and tick the box Patient has left the centre



### Step 5.

Click next and select the appropriate priority

The call has now been completed.