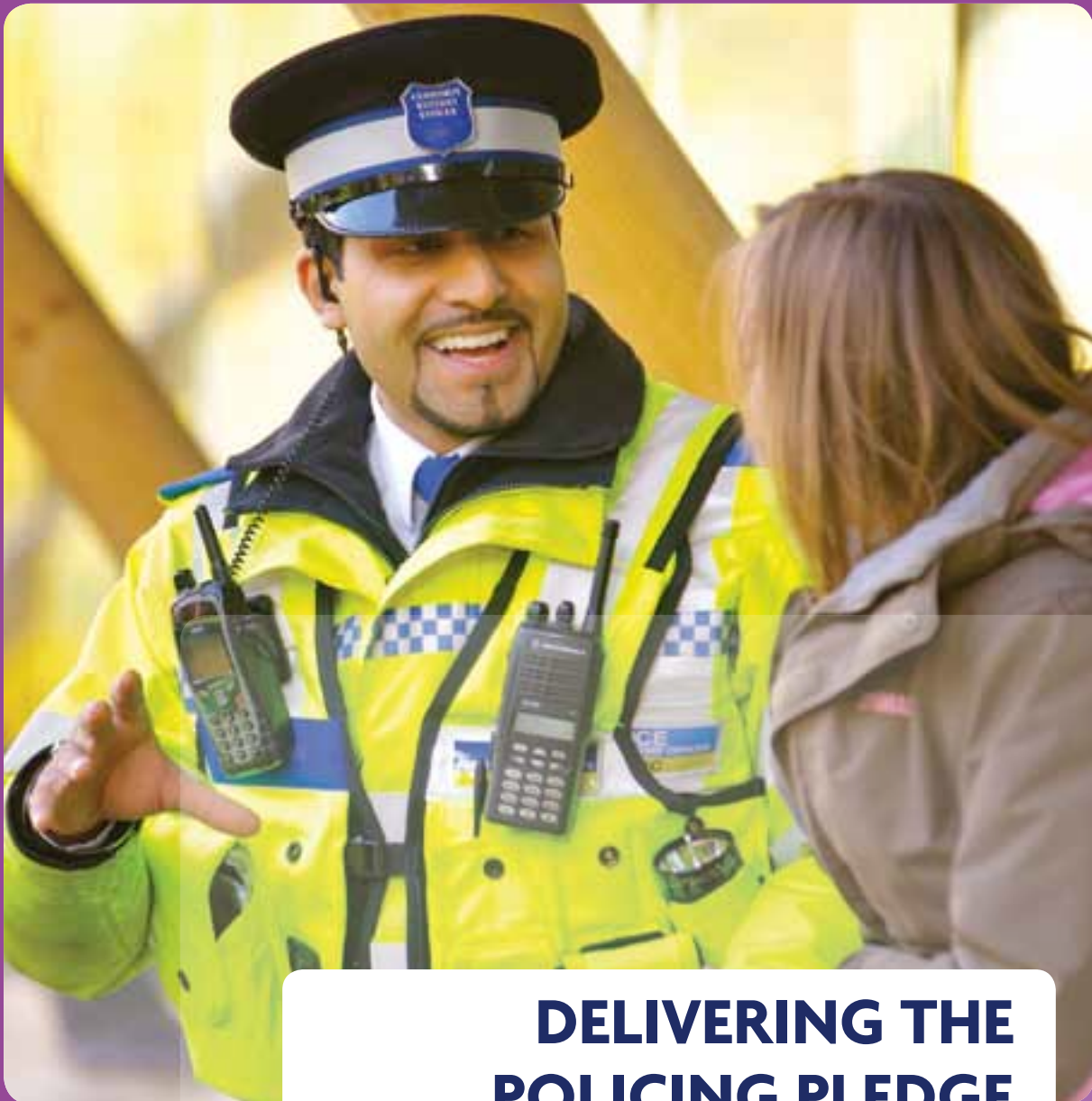




Inspecting policing  
in the public interest



## **DELIVERING THE POLICING PLEDGE**

Lincolnshire Police  
January 2010

# “Are the local police delivering for you?”

The ‘Policing Pledge’ sets out ten minimum standards that the police service promised to deliver from 31 December 2008.

In May 2009, HMIC inspected Lincolnshire Police to assess how well it was delivering these ten standards. It combined the results with assessments in three further areas (which looked at the effort the force had made to introduce the Pledge) to produce a final grade. The full report is available from the HMIC website ([www.hmic.gov.uk](http://www.hmic.gov.uk)).

Lincolnshire Police was found to be FAIR overall, but with particular weakness in two areas: how well the force could identify (and fix) gaps in meeting their Pledge commitments; and the strength of leadership on the Pledge.

HMIC revisited Lincolnshire Police in January 2010 to check progress in these weak areas; and the details are shown on the next page.

## Conclusion

HMIC has found that Lincolnshire Police has improved the way it identifies and addresses gaps in meeting its Pledge commitments, and has made real progress since the original inspection. In addition, strong leadership and commitment to the Pledge are in place. However, there is still some work to do – particularly around communicating the Pledge to the public – to make sure the force is delivering on all of its Pledge promises.

**The overall grade for Lincolnshire Police remains:**

**FAIR**

## The different grades

### EXCELLENT

is awarded for exceptional performance which is consistently above and beyond the required standard.

### GOOD

is defined as meeting the standard, although there may be minor dips in performance.

### FAIR

is awarded where performance is variable and falls short of the required standard. Remedial action is needed.

### POOR

is used when performance fails to meet an acceptable level. Immediate remedial action is needed.

## WHAT THE FORCE WAS DOING TO IMPROVE ITS PERFORMANCE

## HMIC GRADING 2009 2010

**“The force had identified gaps in its delivery of the Pledge and was taking action in those areas.”**

FAIR

GOOD

In May 2009 the force was graded fair in this area.

In January 2010 it was clear that significant progress has been made since the original inspection. There is a robust Pledge action plan, and many of the issues identified are being tackled with appropriate leadership and scrutiny. The force anticipates that it will have completed more than 90% of the action plan by spring 2010.

**But** the force is still working on the review of the neighbourhood policing teams, and full evaluation has yet to take place.

Lincolnshire Police’s delivery in this area has been regraded as GOOD.

**“Implementation was led by the force’s senior team, the Police Authority was involved, staff were being trained and the Pledge was communicated to staff and the public.”**

FAIR

FAIR

In May 2009 the force was graded fair in this area.

In January 2010 HMIC found that the senior officers are showing clear personal leadership, and the police authority provides active support to the Pledge. The standards of the Pledge are incorporated within the Policing Plan for the county. The Pledge is being introduced within training, and efforts have been made to raise awareness both in the force and via the new Police Authority website.

**But** communication of the Pledge, engaging with local people and marketing the Pledge to the public remains a challenge, with more work planned for 2010.

Lincolnshire Police’s delivery in this area remains FAIR.

The report is available in alternative languages and formats on request.

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2 Monck Street  
London SW1P 2BQ

This report is also available from the HMIC website:  
[www.hmic.gov.uk](http://www.hmic.gov.uk)

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