

Inspecting policing in the **public interest** 

## **HMIC Value for Money Profiles 2010/11**

## **Warwickshire Police**

## compared with all forces in England and Wales

The forces in the most similar group can be identified in the charts in this section by using the key below

- a Warwickshire
- b Cambridgeshire
- c Cheshire
- d Devon & Cornwall
- e Gloucestershire
- f North Yorkshire
- g West Mercia
- h Wiltshire

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#### Introduction

HMIC's value for money profiles identify questions, rather than make judgements. As ever, the information needs to be set within the local context. For example several forces are using restorative justice measures instead of sanctioned detections to deal with some offences.

The profiles were developed for two reasons:

- to help forces and police authorities investigate reasons for differences in performance or costs and take action to improve
- to help HMIC focus its inspection effort on the most fruitful areas in each force

Much has remained the same as last year's profiles, published on the HMIC website in March 2010: the focus is on comparison of staff numbers, as they are easier to compare than costs, which are subject to local market factors. Non staff costs are reported as a percentage of staff costs to provide some adjustment for local area costs. But we have also taken the opportunity to make some improvements:

- data quality has been improved HMIC provided each force with draft profile in mid August 2010 to enable checking and resubmission of data.
- a six page executive summary, which includes comparisons with the most similar forces and the England and Wales averages.
- some additional data sources have been considered and included where appropriate while other data has been removed.
- a Pick Your Own (PYO) facility, so that forces can choose their own forces for comparison contact HMIC Head of Performance, Analysis and Research for more details Lawrenceroy.Morris33@hmic.gsi.gov.uk.

The CIPFA finance data on specific grants includes an extra line, showing how your force's funding was reduced this year in the emergency budget. We have removed the page on police staff overtime because it was so low. We also considered showing detailed trends for reserves, but as the two most recent periods were based on estimates which proved to be unreliable, HMIC and the Audit Commission decided that it should not be included. (The estimated reserves figures shown on the funding trends page 10 is merely shown as a balancing item).

Staffing information now includes special police officers and contractors There is a further breakdown of supplies and services e.g medical fees. The quality of sickness absence data has improved on last year and there is an analysis of joiners and leavers, with an estimate of the financial impact of those leaving the service. (NB PCSOs recorded as leaving may be returning to the service as police officers).

There are two main changes to the crime data. Charge rates are now shown by crime types for two reasons: these types of disposal are more often time consuming and as they give a clearer view than sanctioned detections, which include offences taken into consideration (TIC), cautions, cannabis warnings and penalty notices for disorder (PND). Arrest rates for criminal offences are also included, using the latest data the Home Office can provide (2008/09). This is shown alongside arrest rates, sanctioned detection rates and charge rates per local police officer (a better predictor than police officers working in community functions such as neighbourhoods and response).

We reviewed the inclusion of Crown Prosecution Service data in the profiles, but decided to exclude this because of counting differences between the police and the courts and because the Home Office is currently conducting a joint review of data in this area. But three aspects of the data struck us. First, the low level of convictions compared with charges for crimes that were less affected by counting differences. Second, the lack of variation in success rates for prosecutions, typically around 80 to 85 percent successful. Third, the significant increase in prosecutions at Crown Courts and a reduction in those at Magistrate courts.

Lastly, we have not included Police Objective Analysis data because of data quality problems, even though we would have liked to do so. Once these are resolved we will endeavour to include some further comparisons focusing on functions which may have been contracted out, those which have more detail than that available in the profiles such as forensics and overtime, and also other areas with high non-staff costs.

## Section One - Income and Expenditure

### INTRODUCTION

The first section of the profiles focuses on how the police authority is funded and how it uses its financial resources. Approximately 80% of police funding is spent on the workforce. Therefore this section considers expenditure on workforce in some detail.

#### Workforce expenditure

The profiles use the term 'workforce' to refer to all those who are paid by the police authority. Workforce costs are salary costs (including overtime unless specified otherwise), national insurance and pension contributions. Other related expenses such as training or redundancy are not included. Information in the charts is shown as cost per head of population.

#### Non-staff expenditure

Non-staff expenditure is shown as a percentage of workforce expenditure, since the main determining factor of non-staff costs is the size of the workforce. Non-staff resources include premises, vehicles, computers etc. Showing non-staff expenditure as a percentage of workforce expenditure also takes some account of regional differences in costing.

#### Income and funding

Income is shown as a percentage of workforce cost. The profiles distinguish between income the force generates itself e.g. through charging for services (part of which may be paid for by overtime) and the funding it receives locally from council tax precept and centrally from the Home Office. It should be noted that some of the funding received is dedicated for specific posts.

#### Collaboration

Forces are developing joint working arrangements with national and regional partners to respond to serious threats to the community and exploiting opportunities where value for money could be improved. Each force is likely to be involved in a range of collaborative arrangements to minimise the risk to the public and to ensure value for money. This includes policing operations and business support functions, which means that workforce resources may be shared with other forces. This information cannot be captured in these data sets, however, if a force is an outlier in a particular function, collaboration may be the reason for this difference.

#### How to use this section

Police authorities and forces should focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted in red in the tables of the 'all forces' profiles and fall within the top or bottom 10% of forces and with a financial value of more than £1 million. They should explore the reasons for any differences by looking at the force as a whole. Expenditure levels should also be considered in the context of workforce modernisation, collaboration efforts and outsourcing of services.

#### Key to the bar charts and tables:

- the black bar represents this force
- the dark blue bars represent its most similar forces as listed in the title page
- the horizontal line shows the average
- outliers in the tables are highlighted in red
- the difference column shows the difference from the average

Throughout the profiles the chart scales may differ and the differences shown may not be as significant as they appear.

#### Key to the calculations

Averages are simple unweighted averages including the force.

Please note: as the Metropolitan Police data distorts the chart scales, the Met has been excluded from the profiles for all other forces, as has the City of London.

Non-staff expenditure is shown as a percentage of workforce expenditure, since the main determining factor of non-staff costs is the size of the workforce Workforce data for support functions is shown as FTE per 100 workforce to compare the size of the support function in relation to the workforce.

The profiles use a different calculation for net revenue expenditure to CIPFA; it is calculated as total expenditure minus income to show the total cost of policing to the taxpayer.

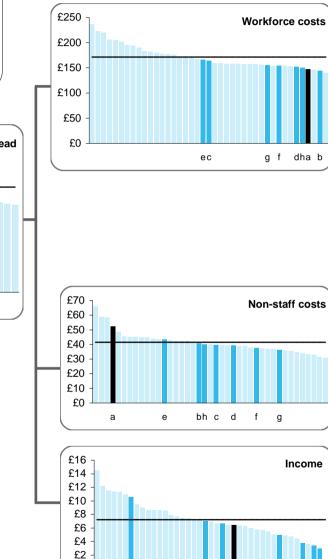
Police Objective Analysis data has not been included as CIPFA have advised that it is currently unreliable to use.

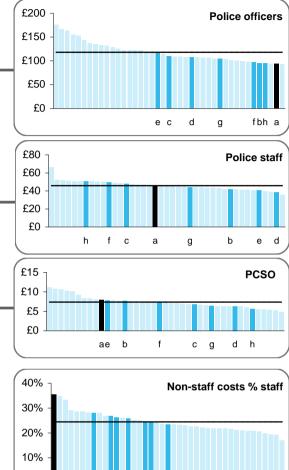
#### Glossary:

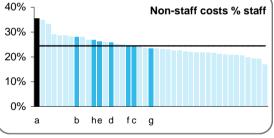
- ACPO Association of Chief Police Officers
- **ADR** Annual data requirement (data collection by the Home Office)
- **CIPFA** Chartered Institute of Public Finance and Accounting
- FTE Full time equivalent
- PCSO Police Community Support Officer

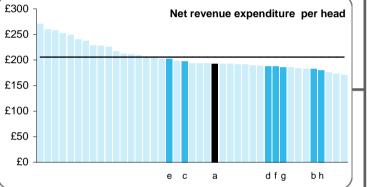
## **EXPENDITURE** 2010/11 estimates £ per head of population

These charts give an overview of what policing in each force costs per head of population. As HMIC is inspecting in the public interest, this measure is a good starting point to consider value for money. NB: the profiles use a different calculation for net revenue expenditure to CIPFA; it is calculated as total expenditure minus income to show the total cost of policing to the taxpayer.









#### Population 533,200

	£m	£/head	Avg	Diff. £m	
Police officers	50	93	118	-13.2	<<
Police staff	24	46	46	0.0	
PCSOs	4	8	7	0.3	
Workforce	79	147	171	-12.8	<<
Non-staff costs	28	52	42	5.8	<<
Income	-3	-6	-7	0.4	
Net revenue exp.	103	193	206	-6.6	
Non-staff % staff cost		36%	24%	8.8	<<

Source: CIPFA Statistics 2010/11 estimates

Warwickshire

HMIC

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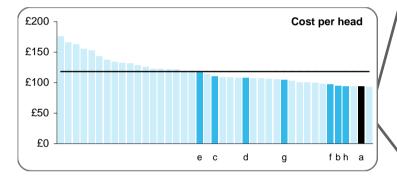
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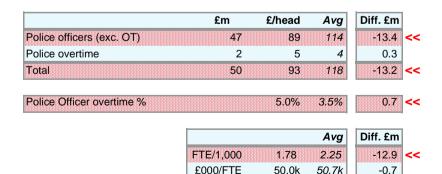
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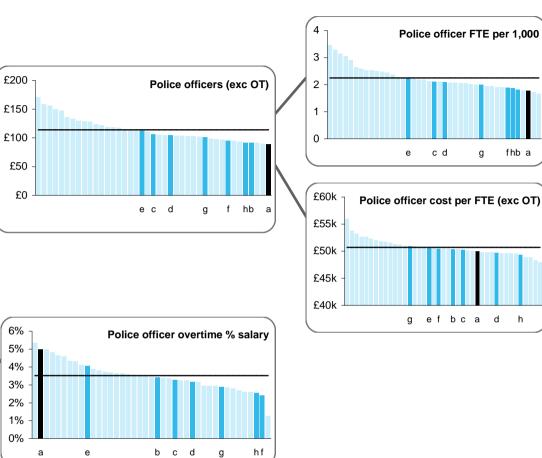
£0

## POLICE OFFICERS 2010/11 estimates £ per head of population

These charts break down police officer costs into salary and overtime costs (OT). Police officer overtime costs are also shown as a percentage of the overall salary costs. The data table shows any discrepancy between Home Office published police strength figures at 31.03.10 and CIPFA average strength figures across 2010/11. Any difference above 2% is highlighted in red. NB: ADR502 and ADR601 totals are a snapshot taken at the end of the financial year.







Avg FTE 2010/11 (CIPFA)	947
FTE Mar 10 (ADR601)	973
FTE Mar 10 (HO published)	973

Source: CIPFA Statistics 2010/11 estimates

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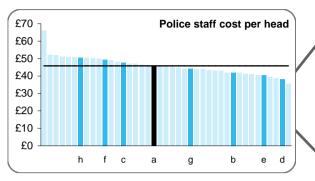
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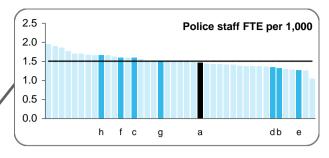
## POLICE STAFF AND PCSOs 2010/11 estimates £ per head of population

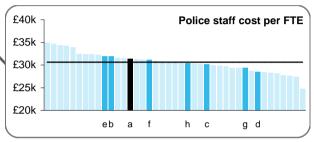
These charts break down police staff and PCSO costs into more detail. The data table shows any discrepancy between Home Office published police strength figures at 31.03.10 and CIPFA average figures across 2010/11. Any difference above 2% is highlighted in red. NB: ADR502 and ADR601 totals are a snapshot taken at the end of the financial year, and Home Office FTE data excludes temporary contract staff and traffic wardens. CIPFA includes traffic wardens, and takes an average of staff numbers over the year.

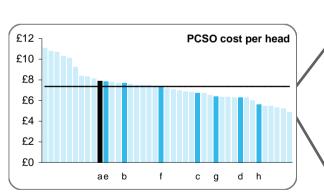
£m	£/head	Avg	Diff. £m
24	45.9	45.9	0.0

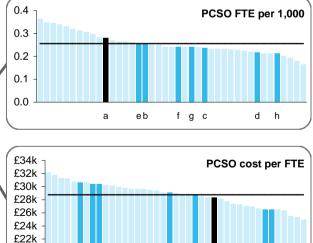
		Avg	Diff. £m		
FTE/1,000	1.46	1.50	-0.7		
£000/FTE	31.4k	30.6k	0.6		
Avg FTE 2009/10 (CIPFA) 78					
FTE Mar 10 (AD	765				
FTE Mar 10 (HO	published)		765		











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Warwickshire

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## **PCSOs**

£000/FTE

£m	£/head	Avg	Diff. £m
4.2	7.9	7.4	0.3
		Avg	Diff. £m
FTE/1,000	0.28	0.26	0.4

28.3k Source: CIPFA Statistics 2010/11 estimates

Avg FTE 2009/10 (CIPFA)	149
FTE Mar 10 (ADR601)	138
FTE Mar 10 (HO published)	138

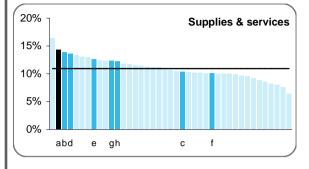
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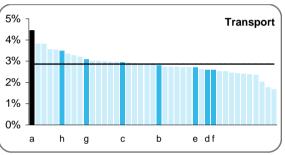
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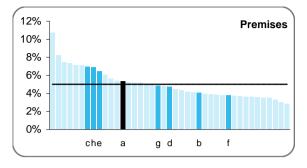
## NON-STAFF COSTS AS PERCENTAGE OF WORKFORCE COSTS

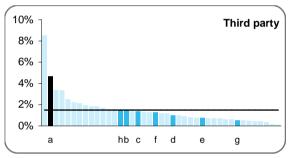
#### 2010/11 estimates

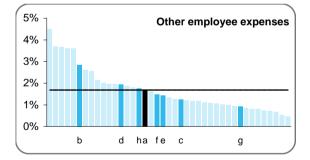
These charts provide information about non-staff costs broken down into specific types of running costs. Non-staff costs are shown as a percentage of staff costs as non-staff costs are mainly dependent on the number of staff working for an organisation. Third party payments include scientific services (eg DNA testing), mutual aid from other police authorities, contributions to interauthority services, transfer payments and national levies.













Staff costs	£79m		
	£m	% staff	Avg
Supplies & services	11.3	14.3%	10.9%
Premises	4.2	5.3%	5.0%
Transport	3.5	4.5%	2.9%
Other employee exps	1.3	1.7%	1.7%
Capital financing	3.3	4.2%	1.9%

3.7

0.7

28.0

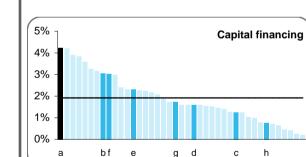
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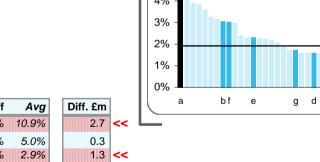
0.9%

35.6% 24.4%

1.5%

0.5%





0.0

2.5 <<

0.3

8.8 <<

Warwickshire

Source: CIPFA Statistics 2010/11 estimates

Third party

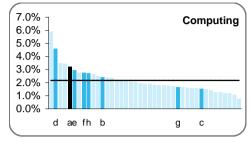
Non-staff costs

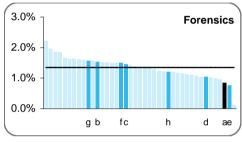
Other

## SUPPLIES AND SERVICES AS PERCENTAGE OF WORKFORCE COSTS

#### 2010/11 estimates

These charts break down supplies and services costs, and give some indication about which services a force may be outsourcing. This page should be read in relation to the relevant staff column on p.18 to identify those services which are contracted out, compared with those delivered in house.

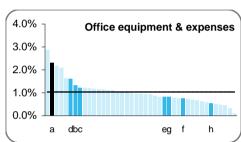




Investigation expenses

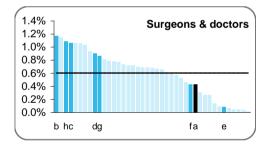
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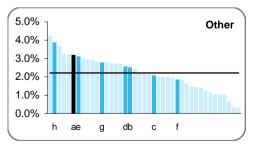
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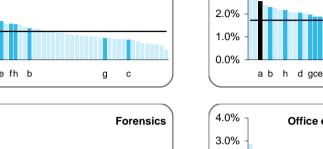


Telecoms & radio

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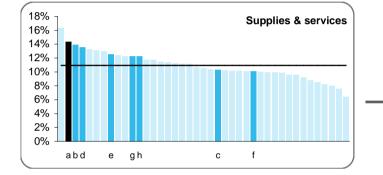






4.0%

3.0%



Staff costs	£79m			
Supplies & services	£m	% staff	Avg	Diff. £m
Computing	2.5	3.2%	2.2%	0.82
Telecoms & radio	2.0	2.6%	1.7%	0.66
Forensics	0.7	0.8%	1.3%	-0.39
Office eq. & expenses	1.8	2.3%	1.0%	0.99
Investigation expenses	0.3	0.3%	0.5%	-0.11
Surgeons & doctors	0.3	0.4%	0.6%	-0.14
Custody	0.5	0.7%	0.5%	0.18
Uniform & laundry	0.3	0.4%	0.4%	-0.01
Insurance	0.1	0.2%	0.2%	-0.04
Interpreters	0.1	0.2%	0.2%	-0.03
Catering contractors	0.0	0.0%	0.1%	-0.03
Other	2.5	3.2%	2.2%	0.77
Total	11.3	14.3%	10.9%	2.68

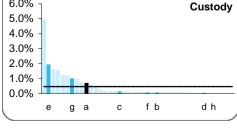
			0.5% ⊣
Avg	Diff. £m		
2.2%	0.82		0.0%
1.7%	0.66	<<	f
1.3%	-0.39		
1.0%	0.99	<<	6.0% ¬
0.5%	-0.11		5.0% -

2.0%

1.5%

1.0%

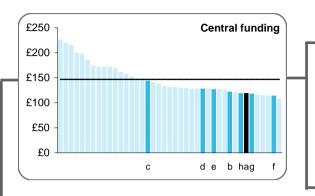
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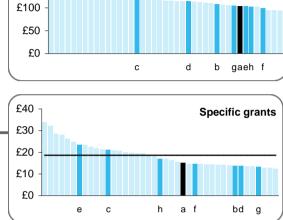


Source: CIPFA Statistics 2010/11 estimates

## FINANCING OF EXPENDITURE 2010/11 estimates £ per head of population

These charts show how the force funds its expenditure broken down into more detail. Specific grants go to all forces and are formula based, while special grants are not formula based and are for oneoff policing activities, e.g. policing of party conferences.



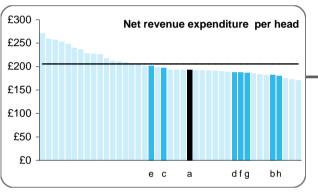


Formula funding

£250

£200

£150





Population	533,200
Population	533,200

	£m	£/head	Avg
Central funding			
Formula funding*	56	104	128
Specific grants Local funding	8	15	19
Council tax	35	65	58
Reserves	5	9	1
Net revenue exp.	103	193	206

\* Sum of Police Grant, Non-Domestic Rates, & Revenue Support Grant

Source: CIPFA Statistics 2010/11 estimates

£250 -	]		Band	d D council tax
£200 -		_		
£150 -				
£100 -				
£50 -				
£0 -				
	fe	gab	hd	С

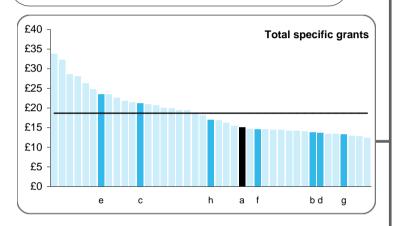
Band D tax rate	Avg	Diff £m
£174	£162	2

## **SPECIFIC GRANTS** 2010/11 estimates £ per head of population

These charts break down information into different categories of specific grants.

Additional Rule 2 funding includes rural policing fund, forensic grant (previously referred to as DNA Expansion), special priority payments and London and South East allowances.

NB: Additional Rule 2 funding was amended in the emergency budget in June 2010.

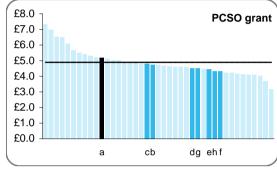


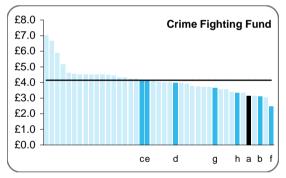
#### Population

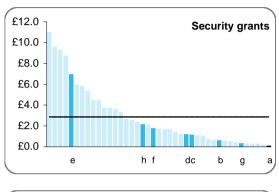
	£m	£/head	Avg	Diff. £m
PCSO grant	2.8	5.2	4.9	0.2
Security grants	0.0	0.1	2.9	-1.5
Crime Fighting Fund	1.7	3.2	4.1	-0.5
Additional Rule 2	1.5	2.8	3.3	-0.3
PFI grant	-	-	1.2	-0.6
BCU Fund	0.3	0.5	0.6	-0.1
Other special grants	1.7	3.2	1.6	0.9
Total specific grants	8.0	15.0	18.7	-2.0

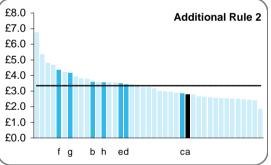
533,200

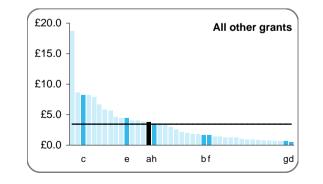
Reduction in Rule 2 grant0.81.41.8
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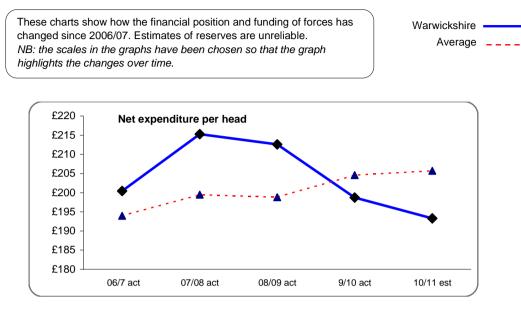




Source: CIPFA Statistics 2010/11 estimates

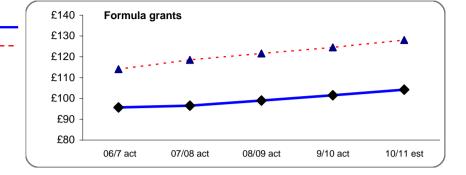
## **FUNDING SOURCE TRENDS**

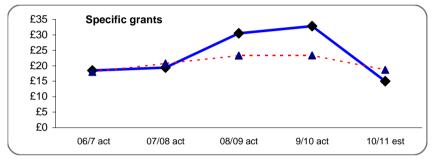
#### 2006/07 - 2009/10 actuals, 2010/11 estimates £ per head of population

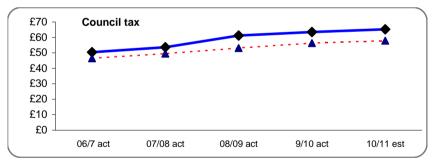


£ per 1,000	06/7 act	07/08 act	08/09 act	9/10 act	10/11 est	Increase
Net Expenditure	200.4	215.3	212.6	198.7	193.3	-4%
Financed by:						
Specific grants	18.5	19.4	30.5	32.8	15.0	-19%
Formula grants	95.7	96.6	99.0	101.5	104.2	9%
Reserves	35.8	45.7	21.9	0.9	8.8	-76%
Council tax	50.5	53.6	61.2	63.4	65.3	29%
Band D Tax Rate	£139	£146	£165	£174	£174	25%

-						1
Average	06/7 act	07/08 act	08/09 act	9/10 act	10/11 est	Increase
Net Expenditure Financed by:	194.0	199.5	198.8	204.6	205.7	6%
Specific grants	18.0	20.8	23.3	23.4	18.7	4%
Formula grants	114.1	118.5	121.6	124.5	128.1	12%
Reserves	15.3	10.6	0.8	0.4	1.1	-93%
Council tax	46.5	49.5	53.1	56.3	57.9	24%
Band D Tax Rate	£133	£140	£152	£162	£162	22%







Warwickshire

Source: CIPFA Statistics 2009/10 estimates

## **Section Two - Workforce**

### INTRODUCTION

This section looks at how a force deploys its workforce, broken down in detail. Most of the information is based on ADR data supplied by forces to the Home Office. Home Office published figures are taken from ADR502 and ADR 601 which allocates police officers, PCSOs and police staff to over 60 different functional categories. Staff with multiple responsibilities (or designations) are recorded under their primary role or function. For instance forces may include surveillance teams in the investigation function. This may lead to a force appearing different from their peer group. Overall force totals include those on career breaks or maternity/paternity leave. *NB: Police staff numbers exclude traffic wardens and contract staff and include* S.38 police staff and designated officers (investigation, detention and escort). All ADR 601 data is to 31 March 2010 except for South Yorkshire's data which is to 19 August 2010. This data was extracted from Home Office systems in September 2010 and is as per the draft profile issued in October 2010.

This data comprises full-time equivalent (FTE) figures which have been rounded to the nearest whole number. Because of rounding, there may be an apparent discrepancy between the totals in these charts and totals in similar published tables. Some functions data from the ADR601 does not match total published figures from ADR502, but is now subject to more detailed cross checking. Any discrepancies greater than 2% between these two sources are shown. In some areas, such as support services, the profiles compare numbers of staff per 100 FTE staff as staffing levels for support services are less likely to be affected by local demographics.

#### Local policing workforce by function

The ADR workforce data is initially divided into three groups: local policing, national functions, and not available for duty.

Local policing is made up of police officers, PCSOs and police staff allocated to the following ADR categories:

- Community (ADR categories: community safety, response and neighbourhoods).
- Roads policing (ADR categories: traffic and traffic wardens).
- Investigation (ADR categories: asset confiscation, burglary, child/sex/domestic, Criminal Investigation Department (CID), CID specialist crime unit, drugs, fraud, hate crime, Home Office Large Major Enquiry System Unit (HOLMES), vehicle crime and vice).
- Forensics (ADR categories: fingerprinting/photographic and scenes of crime).
- Intelligence (ADR category: intelligence only).
- Dealing with the public (ADR categories: control room and enquiry/station).
- Criminal justice (ADR category: criminal justice units only).
- Custody (ADR category: custody only).
- Specialist functions (ADR categories: air, dogs, firearms (tactical and explosives), marine, mounted, surveillance unit, technical support unit and underwater).
- Operational support (ADR categories: ACPO and directors, coroner's officer, crime and incident management, criminal records office, departmental heads, drivers, local commanders, operational planning, property, staff officers and vehicle workshop/fleet).
- Business support (ADR categories: IT/communications, complaints and discipline, corporate development, finance, other admin/clerical, press and public relations, Personnel/HR, staff associations, welfare/occupational health).
- Training (ADR category: training only).
- Other (including ADR categories: catering, building and stores/supplies).

#### **National functions**

These are resources allocated for a range of functions, such as national security, that may cross force boundaries. These officers are therefore unavailable for local duties. It should be noted that some forces may provide national functions for other forces, so this figure does not necessarily imply the full complement.

#### Not available for duty

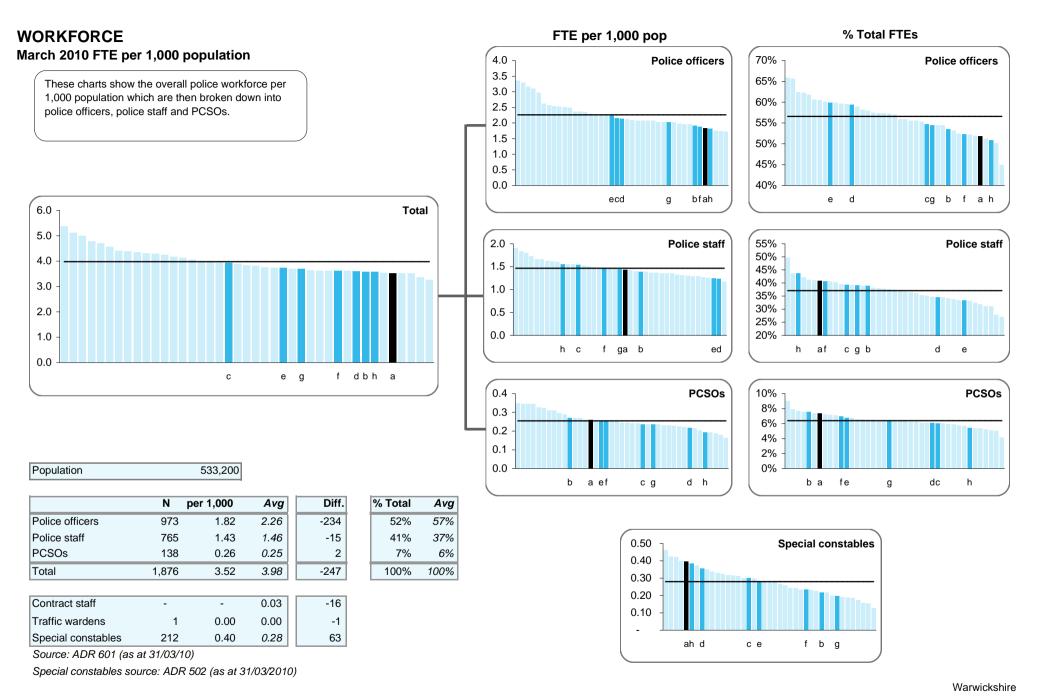
These are members of the workforce who were unavailable for duty, either because they are probationary police officers who are still completing their training, or who are absent due to maternity leave, career breaks, full time education or absent on long term leave (e.g. compassionate or unpaid leave). Please note that the ADR data for 'other' may not reconcile with other returns about long term absence, which may mean that the numbers of staff not available for duty can be distorted.

#### Other workforce data

The profiles also include information about contract staff. However forces do not record contract staff consistently and this data is included for completeness only (i.e. because contract staff represent a cost to the force). The profiles also include other ADR data which provides information on numbers of staff joining and leaving the police service as well as figures on sickness absences.

#### How to use this section

Police authorities and forces should focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted in red in the tables of the 'all forces' profiles and fall within the top or bottom 10% of forces and with a financial value of more than £1 million (approximately 25 staff difference from the average). They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge. Staffing levels should also be considered in the context of workforce modernisation, collaboration efforts and the outsourcing of services.



## WORKFORCE TRENDS

Changes March 2005 to March 2010

These tables show workforce changes since March 2005. These highlight the impact of workforce modernisation and the introduction of PCSOs.

FTE

-	_						
		Mar-05	Mar-06	Mar-07	Mar-08	Mar-09	Mar-10
	Police officers	1,012	1,040	1,060	1,036	991	973
	PCSOs	56	64	127	133	143	138
	Police staff	590	609	624	629	688	765
	Total	1,658	1,713	1,811	1,797	1,822	1,876

#### FTE/1,000

Dell'es efficience	1.00	4.05	4.00	4.04	4.00	4.00
Police officers	1.90	1.95	1.99	1.94	1.86	1.82
PCSOs	0.11	0.12	0.24	0.25	0.27	0.26
Police staff	1.11	1.14	1.17	1.18	1.29	1.43
Total	3.11	3.21	3.40	3.37	3.42	3.52

Increase -4% 146% 30%	_	
146% 30%		Increase
30%	Γ	-4%
0070		146%
4.00/		30%
13%		13%

-1% 200% 18% 11%

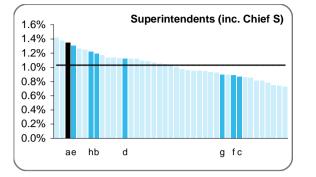
#### All-force Average

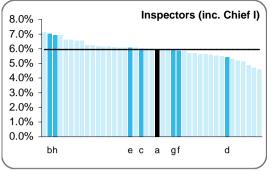
Police officers	2.28	2.29	2.29	2.28	2.29	2.26
PCSOs	0.08	0.09	0.20	0.24	0.25	0.25
Police staff	1.24	1.29	1.33	1.33	1.44	1.46
Total	3.60	3.68	3.83	3.84	3.98	3.98

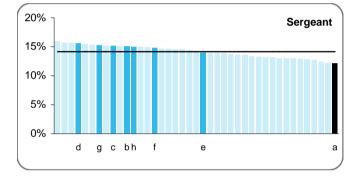
Source: ADR 601 (as at 31/03/10)

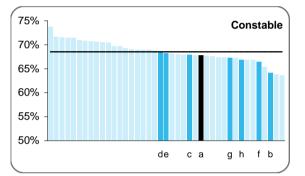
## POLICE OFFICERS/PCSOs BY RANK March 2010 % of FTE

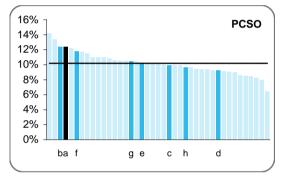
These charts show the percentage of the total officer and PCSO workforce by rank. The chart for superintendents includes chief superintendents, and the chart for inspectors includes chief inspectors. Association of Chief Police Officers (ACPO) are officers above the rank of chief superintendents. Additionally two charts show numbers of constables (and PCSOs) per sergeant giving an indication of the supervision requirement for each sergeant.







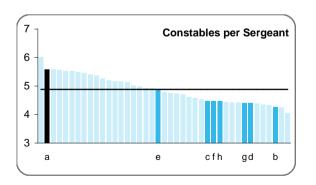


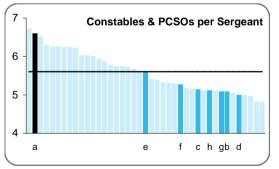


	FTE	%	Avg
ACPO	4	0.4%	0.2%
Chief Superintendent	4	0.4%	0.3%
Superintendent	11	1.0%	0.7%
Chief Inspector	15	1.4%	1.3%
Inspector	51	4.6%	4.7%
Sergeant	135	12.2%	14.1%
Constable	753	67.8%	68.5%
PCSO	138	12.4%	10.2%
Force total	1,111	100.0%	100.0%

Const. & PCSOs per Sergeant	6.6	5.6

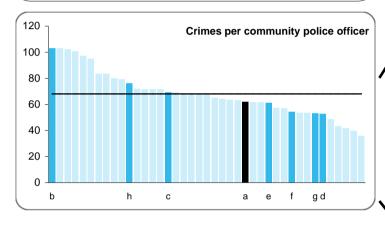
Source: ADR 601 (as at 31/03/10)





## POLICE WORKFORCE AND CRIME March 2010 Workforce, 2009/10 crime

These charts show numbers of police officers allocated to community duties in relation to the amount of crime in the force. While police officers are not just dealing with crime, the numbers of crimes per police officer allocated to community duties gives some indication of how busy these officers are compared to their peer group of forces. NB: this does not include officers attending incidents, which do not result in a notifiable offence.



533,200

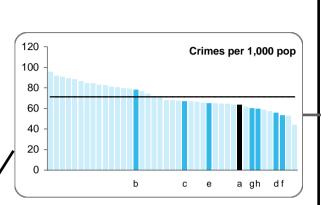
#### Population

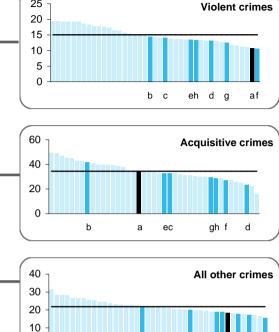
	N	per 1,000	Avg						
Violent crimes	5,738	10.8	15.1						
Acquisitive crimes	18,403	34.5	34.5						
All other crimes	9,687	18.2	21.8						
Total crimes	33,828	63.4	71.4						
<u> </u>									

Source: Home Office Crime Statistics 2009/10

·				
Crimes per community police officer		62	68	
Crimes per community + roads police	Crimes per community + roads police officer			
Source: ADR 601 as at 31/03/10				
Total staff *	1,821	3.41	3.76	
Community police officers	547	1.03	1.10	
Roads police officers	10	0.02	0.11	
PCSOs	138	0.26	0.25	

\* excluding national functions HMIC





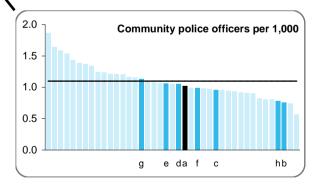
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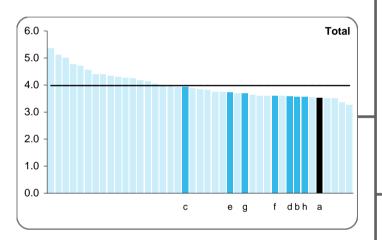
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% total staff	Avg
30%	29%
1%	3%
8%	7%

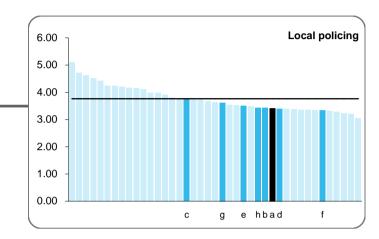
## WORKFORCE BY FUNCTION - SUMMARY March 2010 FTE per 1,000 population

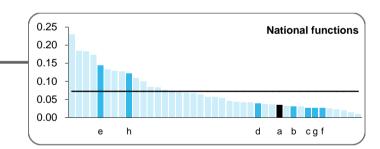
These charts show the total workforce of the force, broken down into those who perform national functions, those who have local duties and those who are not available for duty. Local workforce numbers offer better comparisons across forces for similar functions.

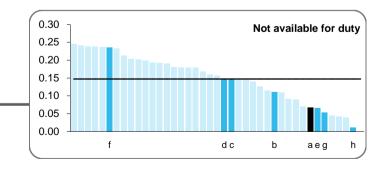


	N	per 1,000	Avg
Local policing	1,821	3.41	3.76
National functions	19	0.04	0.07
Not available for duty*	36	0.07	0.15
Total	1,876	3.52	3.98

Source: ADR 601 (as at 31/03/10)







<sup>\*</sup> e.g. probationers or officers on maternity or long term leave

## WORKFORCE BY FUNCTION - DETAIL March 2010 FTE per 1,000 population

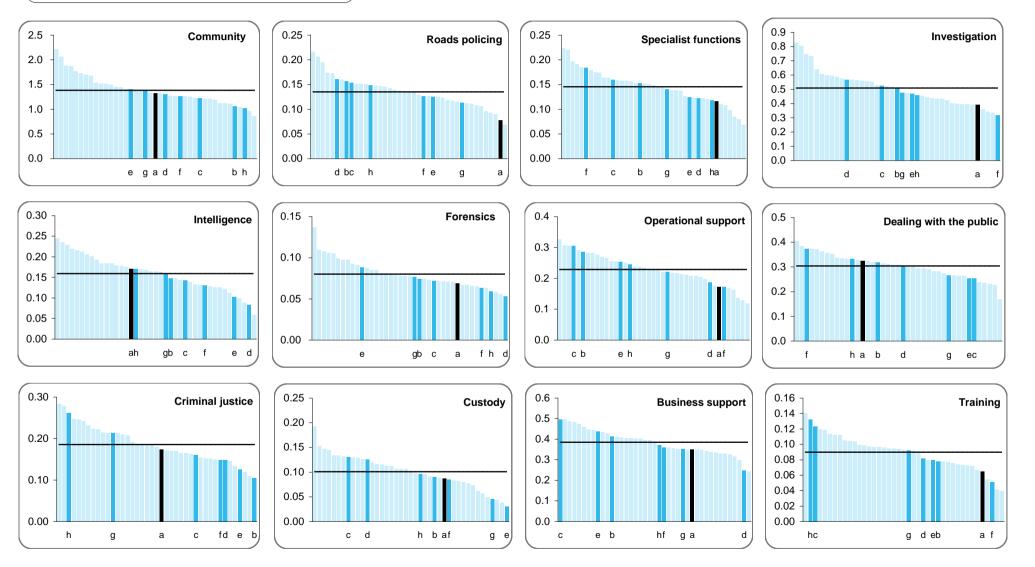
This table shows police officer and police staff (incl PCSOs) numbers broken down into more detail by their function. This information is also presented as charts on the following pages. Please refer to the introduction to this section for definitions of the workforce categories. *NB: Special constables are headcount figures not FTE.* 

Population	533,200																			
				Wa	arwickshir	·e		All for	ce avera	ge		D	ifference							
				per 1,	000 popul	ation		per 1,00	0 popula	tion			FTE			% Offic	ers	% Fo	orce T	otal
	Officers	Staff	Total	Officers	Staff	Total	Γ	Officers	Staff	Total	ſ	Officers	Staff	Total			Avg			Avg
Community	547	160	707	1.03	0.30	1.33		1.10	0.29	1.39		-39	7	-32		77%	79%	39	%	37%
Roads policing	10	31	41	0.02	0.06	0.08		0.11	0.02	0.14		-51	20	-31	~~	24%	84%	2	%	4%
Specialist functions	43	19	62	0.08	0.04	0.12		0.12	0.03	0.15		-19	4	-16		69%	80%	3	%	4%
Investigation	144	64	208	0.27	0.12	0.39		0.41	0.10	0.51		-75	11	-64		69%	81%	11	%	14%
Intelligence	43	48	91	0.08	0.09	0.17		0.09	0.07	0.16		-3	9	6		47%	54%	5	%	4%
Forensics	1	36	37	0.00	0.07	0.07		0.00	0.08	0.08		-1	-5	-6		3%	4%	2	%	2%
Operational support	25	67	92	0.05	0.13	0.17		0.08	0.15	0.23		-15	-14	-30		27%	33%	5	%	6%
Dealing with the public	20	153	173	0.04	0.29	0.32		0.04	0.27	0.30		1	10	11		12%	12%	10	%	8%
Criminal justice	5	88	93	0.01	0.17	0.17		0.03	0.16	0.19		-9	3	-6		5%	14%	5	%	5%
Custody	39	8	47	0.07	0.02	0.09		0.05	0.05	0.10		12	-19	-7		83%	49%	3	%	3%
Business support	11	176	187	0.02	0.33	0.35		0.04	0.35	0.39		-8	-10	-19		6%	9%	10	%	10%
Training	8	27	35	0.02	0.05	0.06		0.05	0.04	0.09		-17	4	-13		23%	52%	2	%	2%
Other	36	13	49	0.07	0.02	0.09		0.00	0.05	0.05		35	-15	20		74%	3%	3	%	1%
Local policing	931	890	1,821	1.75	1.67	3.41		2.10	1.66	3.76		-189	4	-185		51%	56%	100	%	100%
National functions	12	7	19	0.02	0.01	0.04	Γ	0.06	0.01	0.07	[	-19	-1	-20		64%	80%			
Not available for duty	30	6	36	0.06	0.01	0.07		0.11	0.04	0.15		-26	-16	-42		84%	72%			
Total workforce	973	903	1,876	1.82	1.69	3.52		2.26	1.72	3.98	[	-234	-13	-247		52%	57%			
Source: ADR 601 (as at	31/03/10)																			
Contract staff			-			-				0.03				-16						
Traffic wardens			1			0.00				0.00				-1						
Special constables			212			0.40				0.28				63						

Source: ADR 601 (as at 31/03/10) for contract staff and traffic wardens, ADR 502 (as at 31/03/10) for special constables

## WORKFORCE BY FUNCTION March 2010 FTE per 1,000 population

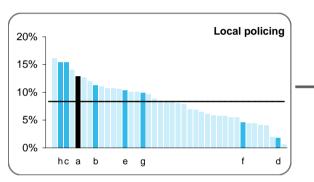
These charts show the workforce broken down by function. For definitions of the workforce categories, please refer to the introduction to this section.



Source: ADR 601 (as at 31/03/10) HMIC

## CHANGES IN WORKFORCE Changes March 2006 to March 2010

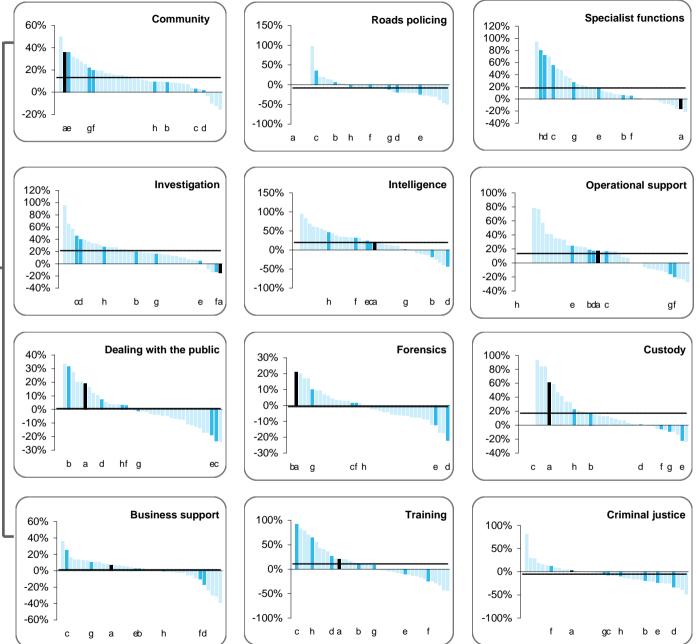
These charts show workforce changes since March 2006. Some changes, especially large ones, may be due to corrections or past data quality concerns. Changes below 50% or above 100% are therefore not presented in the charts, or used in calculating the averages, though they are still shown in the data table.



	Mar-06	Mar-10	%	Avg
Community	520	707	36%	13%
Roads policing	106	41	-61%	-8%
Specialist functions	74	62	-16%	18%
Investigation	244	208	-15%	21%
Intelligence	75	91	22%	20%
Forensics	30	37	21%	-1%
Operational support	79	92	17%	13%
Dealing with the public	145	173	19%	1%
Criminal justice	90	93	3%	-5%
Custody	29	47	61%	17%
Business support	175	187	7%	1%
Training	29	35	21%	11%
Other	16	49	207%	5%
Local policing	1,612	1,821	13%	8%
Force total	1,718	1,876	9%	8%

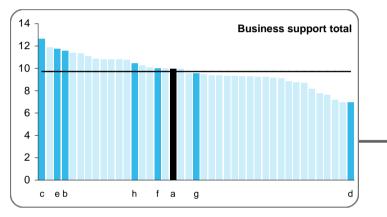
Source: ADR 601 (as at 31/03/06 & 31/03/10)

HMIC



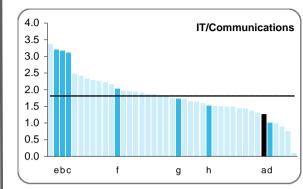
## **BUSINESS SUPPORT** March 2010 FTE per 100 workforce

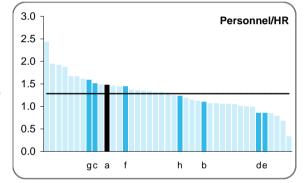
These charts show business support workforce broken down into more detail. NB: This data is FTE per 100 total FTE and differs from other staffing charts. The 'Diff' column in the table shows the difference in FTE from the average.

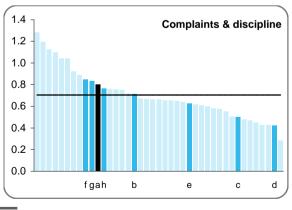


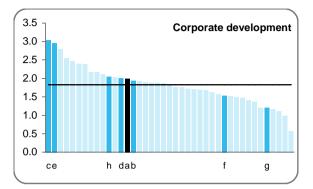
#### 1,876 Total force FTE

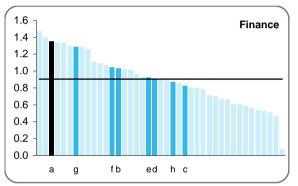
	FTE	per 100	Avg	Diff.
IT/Communications	24	1.27	1.81	-10
Corporate development	37	2.00	1.83	3
Personnel/HR	28	1.48	1.28	4
Finance	25	1.35	0.90	8
Complaints & discipline	15	0.80	0.70	2
Press & public relations	11	0.59	0.42	3
Occup. health & welfare	0	0.01	0.22	-4
Staff associations	4	0.21	0.16	1
Other admin./clerical	42	2.25	2.38	-2
Total	187	9.96	9.71	5

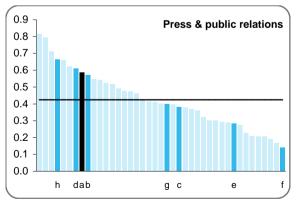










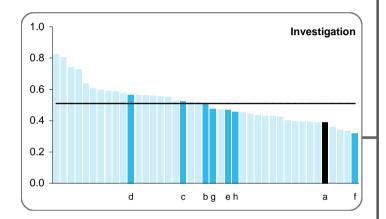


Source: ADR 601 (as at 31/03/10)

HMIC

## INVESTIGATION March 2010 FTE per 1,000 population

These charts show the investigative workforce broken down into more detail. *NB: Actual numbers in some categories are low. The 'Diff' column in the table shows the difference in FTE from the average.* 



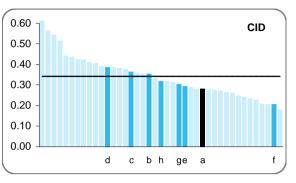
#### Population 533,200

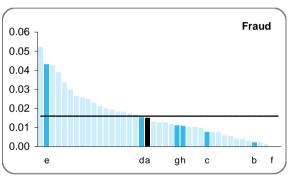
					_
	FTE	per 1,000	Avg	Dif	f.
CID*	150	0.28	0.34	-3	2
Child/sex/domestic	21	0.04	0.11	-3	5 <<
Fraud	8	0.02	0.02	-	1
HOLMES unit	11	0.02	0.01	;	3
Drugs	0	0.00	0.01		5
Asset confiscation	18	0.03	0.01	1:	3
Vehicle crime	0	0.00	0.00	-	1
Vice	0	0.00	0.00	-	1
Burglary	0	0.00	0.00	-:	2
Hate crime	0	0.00	0.01		3
Total	208	0.39	0.51	-6	1

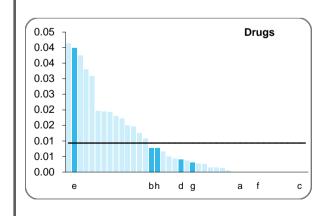
\* inc. Special crime unit

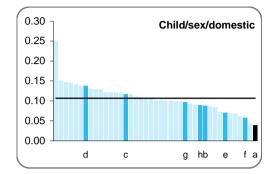
Source: ADR 601 (as at 31/03/10)

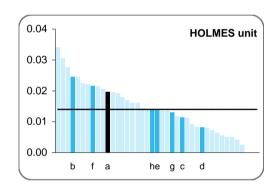
HMIC

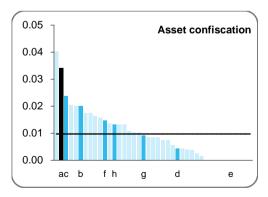






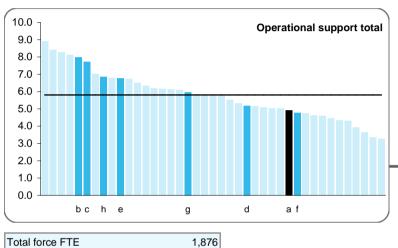






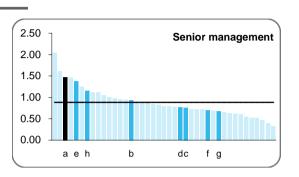
## **OPERATIONAL SUPPORT** March 2010 FTE per 100 workforce

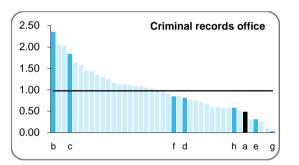
These charts show the operational support workforce broken down in more detail. Not all forces have staff in all categories, e.g. where services are outsourced. NB: This data is FTE per 100 total FTE and differs from other staffing charts. The 'Diff' column in the table shows the difference in FTE from the average.

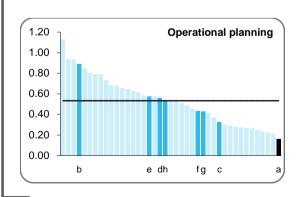


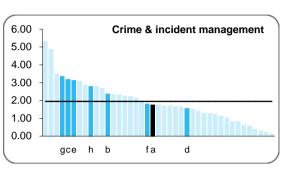
## Total force FTE

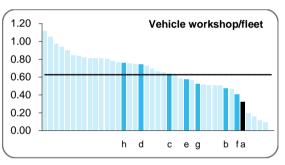
	FTE	per 100	Avg	Diff.
ACPO & directors	5	0.27	0.20	1
Departmental heads	19	0.99	0.34	12
Local commanders	4	0.21	0.34	-2
Senior Management	28	1.47	0.88	11
Crime & incident management	33	1.77	1.95	-3
Criminal records office	9	0.49	0.98	-9
Vehicle workshop/fleet	6	0.32	0.63	-6
Operational planning	3	0.16	0.53	-7
Property	9	0.49	0.28	4
Drivers	1	0.05	0.25	-4
Coroner's officer	0	-	0.17	-3
Staff officers	3	0.16	0.13	1
Total	92	4.91	5.80	-17

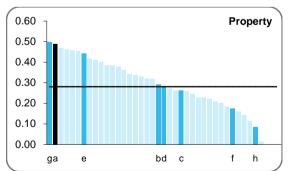










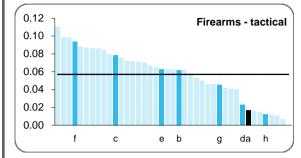


Source: ADR 601 (as at 31/03/10)

HMIC

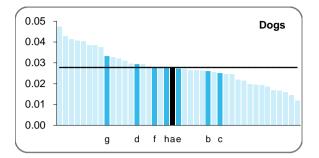
## SPECIALIST FUNCTIONS March 2010 FTE per 1,000 population

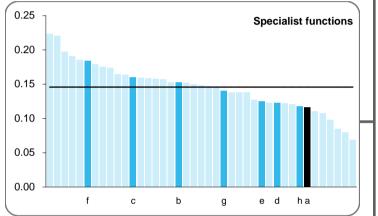
These charts show the specialist functions workforce broken down in more detail. Not all forces have staff in all categories, e.g. where services are outsourced. *NB: The 'Diff' column in the table shows the difference in FTE from the average.* 



Surveillance unit

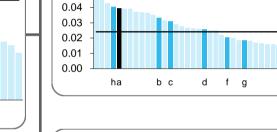
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Population	533,200
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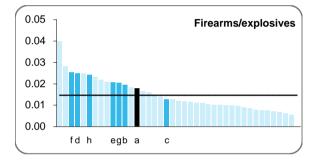
	FTE	FTE/1,000	Avg	Diff.
Firearms - tactical	9	0.02	0.06	-21
Dogs	15	0.03	0.03	-0
Surveillance unit	21	0.04	0.02	8
Firearms/explosives	10	0.02	0.01	2
Technical support unit	5	0.01	0.01	1
Air	3	0.01	0.01	-1
Mounted	0	-	0.00	-2
Underwater	0	-	0.00	-1
Marine	0	-	0.00	-1
Total	62	0.12	0.15	-16

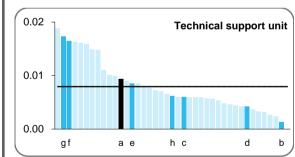


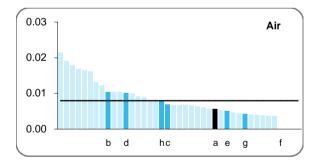
0.07

0.06

0.05







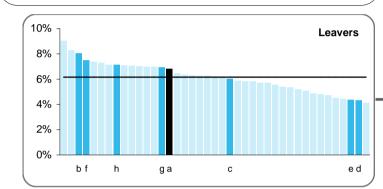
Source: ADR 601 (as at 31/03/10)

## LEAVERS

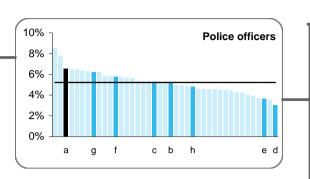
#### 2010

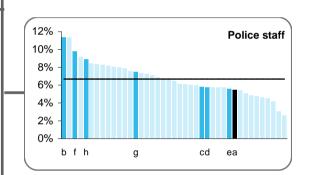
These charts show the percentage of the workforce that left the force in 2009/10; officers are broken down into those who transferred or left the service. A further chart shows the percentage of officers working beyond 30 years service. Because of the current financial climate, we have costed the salary impact of staff leaving the service. However, PCSOs leaving forces may return as police officers.

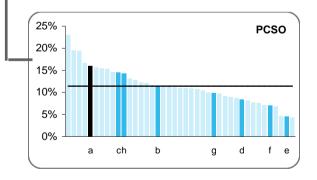
NB: The leavers figures are headcount figures not FTE.

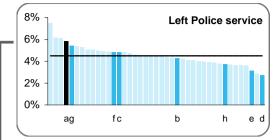


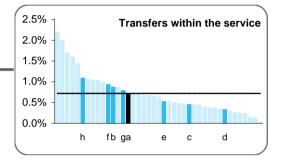
(	Leavers headcount)	% Force	Avg	Salary £m
Police officers [973]				
Transfer	7	0.7%	0.7%	
Leaving force	57	5.8%	4.5%	2.8
Total leavers	64	6.5%	5.2%	
Police staff [765]				
Transfer	-	0.0%	0.0%	
Leaving force	42	5.5%	6.6%	1.3
Total leavers	42	5.5%	6.7%	
<b>PCSO</b> [138]				
Transfer	-	0.0%	0.2%	
Leaving force	22	16.0%	11.3%	0.6
Total leavers	22	16.0%	11.4%	
All leavers	128	6.8%	6.2%	4.8
Source: ADR531 (as at 31/03	3/10)			
POs > 30yr service	11	1.1%	1.6%	

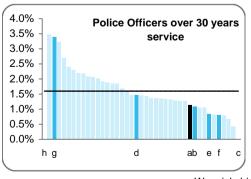












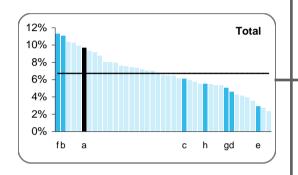
Warwickshire

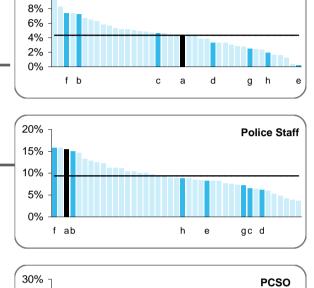
Source: ADR582 (as at 31/03/10)

## JOINERS

2010

These charts show the percentage of the workforce that joined the force in 2009/10. *NB: The joiners figures are headcount figures not FTE.* 



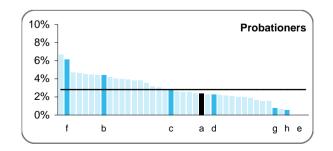


Police Officers

	Strength	%	Avg
Police officers	973	4.4%	4.3%
Police staff	765	15.5%	9.4%
PCSO	138	15.2%	11.9%
Overall	1,876	9.7%	6.7%
0	04 (	2(4.0)	

Source: ADR521 (as at 31/03/10)

-		
	% strength	Avg
PO Probationers	2.4%	2.8%



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Warwickshire

12% -

10%

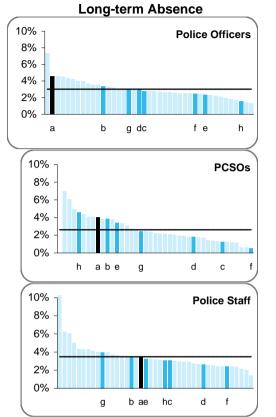
25% 20% 15% 10% 5% 0%

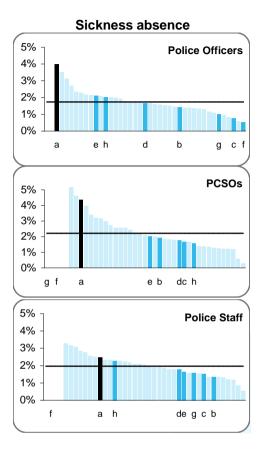
## SICKNESS & OTHER LONG TERM ABSENCE

#### 2010

These charts show sickness & other long term absence broken down into absences of less than 28 days and 28 days or more (long term absence) which includes maternity leave, compassionate leave etc. Officers on restricted duties (i.e. officers who, because of a disability or other limiting factor, are unable to undertake the full range of operational duties) and recuperative duties (officers returning to work in a phased way after injury or illness) are not included in the absence figures. NB: The gaps towards the left of some charts indicate that data is not available or has not been included; absence above 12% of the workforce and zero absence have been excluded.

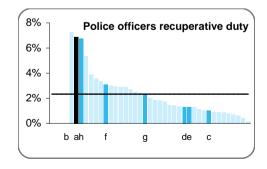
		FTE	%	Avg
Officers [97	3]			
Long term a	bsence	45	4.6%	3.0%
Sickness al	bsence	39	4.0%	1.7%
PCSO [13	8]			
Long term a	bsence	6	4.0%	2.6%
Sickness absence		6	4.4%	2.2%
Staff [76	5]			
Long term a	bsence	26	3.4%	3.5%
Sickness a	bsence	19	2.5%	2.0%





		1	0% ]		Polic	e officers restricted duty
			8% -			
			6% -		llen.	b
		.	4% -		-	
6.9%	2.3%		2% -			
7.0%	4.2%					
at 31/03/	(10)		0% ⊥	fba	le c	c gdh
				ם ט		yun yun

์10% <sub>ไ</sub>



Warwickshire
v v ui wiokorni c

Officers	[973]					
Recup	erative	67	6.9%	2.3%		
Restri	cted	68	7.0%	4.2%		
Courses ADD 502 554 and 502 (as at 24/02/40)						

Source: ADR 502, 551 and 582 (as a ADR 582 figures are headcount not FTE

## Section Three - Offences & Sanctioned Detections

#### INTRODUCTION

This section focuses on criminal offences dealt with by each force, using the Home Office published categories of offences. Data is shown as offences per 1,000 population.

Definitions of offences in each category can be found on the Home Office website www.homeoffice.gov.uk/rds/. Burglary, violent and vehicle offences are further broken down into sub-categories. The 10 Home Office categories into which all recorded crime has been divided are:

> Violent crime > Violence against the person

- > with injury
- > without injury
- > Sexual offences

> Acquisitive crime > Robbery

- > Burglary
  - > in a dwelling
  - > not in a dwelling
- > Offences against vehicles
  - > Taking a vehicle without consent
  - > Other offences against a vehicle (interfering with a vehicle & theft from a vehicle)
- > Other theft offences

> Other crime

- > Criminal damage> Drug offences
- > Fraud and Forgery
- > Other offences

A sanction detection means that a recorded crime has been resolved by the police. The types of outcomes are:

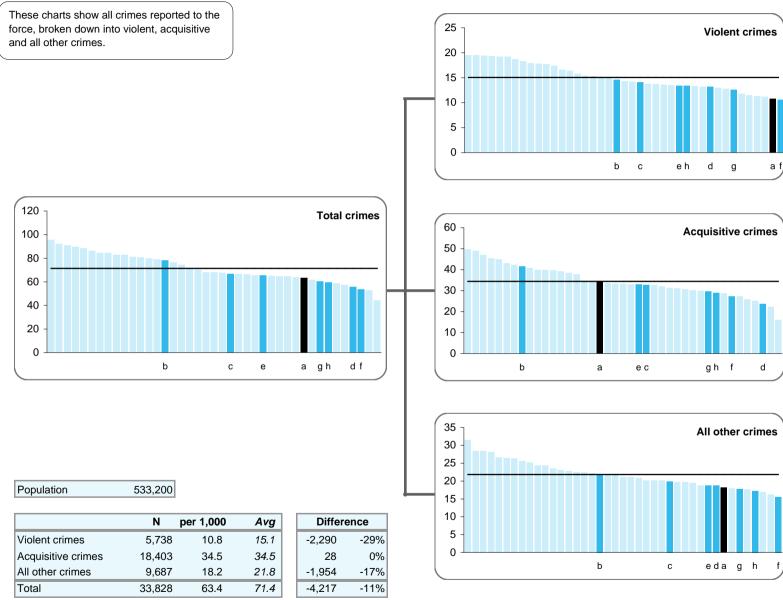
- > Caution police have identified a suspect and issued them with a caution
- > Penalty notice for disorder a fine issued by the police for anti-social behaviour
- > Charge summons the suspect has been charged and/or brought to court
- > Taken into consideration (TIC) courts take this offence into consideration when sentencing for other crimes

#### How to use this section

Police authorities and forces should focus on those charts where the force is significantly different from the average or particularly high or low. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge.

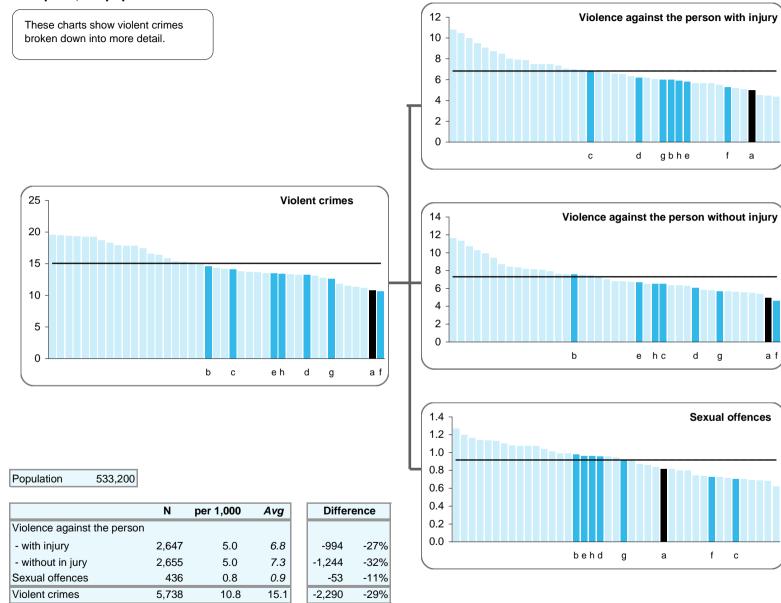
Up to date quarterly crime statistics are available on the HMIC website as part of the Police Report Card



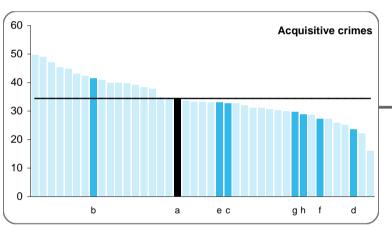


Source: Home Office Crime Statistics 2009/10

### **RECORDED OFFENCES - VIOLENT CRIMES** 2009/10 per 1,000 population

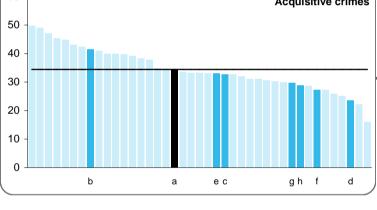


Source: Home Office Crime Statistics 2009/10



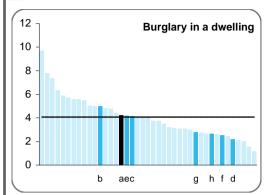
## **RECORDED OFFENCES - ACQUISITIVE CRIMES** 2009/10 per 1,000 population

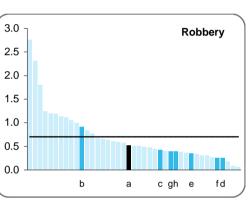
These charts show acquisitive crimes broken down into more detail. NB: Burglary is shown per 1,000 population (not per dwelling).

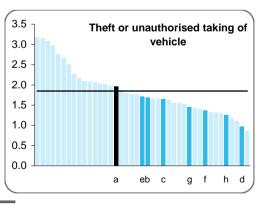


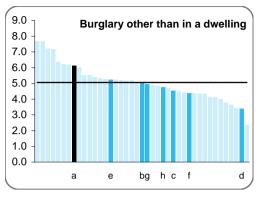
Population 533,200
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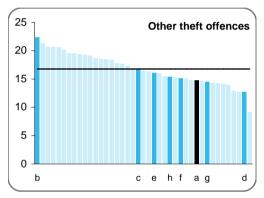
	Ν	per 1,000	Avg	Differe	nce
Robbery	280	0.5	0.7	-95	-2
Burglary					
- Burglary in a dwelling	2,261	4.2	4.1	92	4
- Burglary not in a dwelling	3,262	6.1	5.1	562	2
Offences against vehicles					
- Theft of a vehicle	1,045	2.0	1.8	59	(
- Other vehicle offences	3,695	6.9	6.0	495	1
Other theft offences	7,860	14.7	16.8	-1,086	-12
Acquisitive crimes	18,403	34.5	34.5	28	(

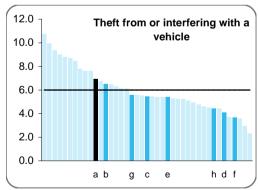












Source: Home Office Crime Statistics 2009/10

HMIC

-25%

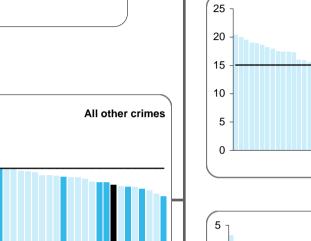
4%

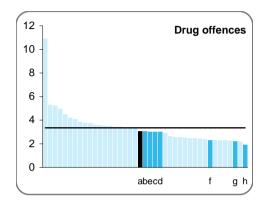
21%

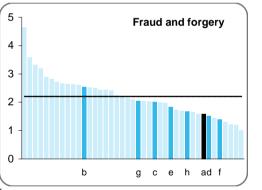
6% 15% -12% 0%

# **RECORDED OFFENCES - ALL OTHER OFFENCES** 2009/10 per 1,000 population

These charts show all other crimes broken down into more detail. *NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.* 





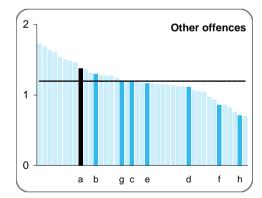


b

Criminal damage

c dhe ga

f



#### Population 533,200

	Ν	per 1,000	Avg	Differe	ence
Criminal damage	6,458	12.1	15.1	-1,579	-20%
Drug offences	1,645	3.1	3.4	-146	-8%
Fraud and forgery	848	1.6	2.2	-327	-28%
Other offences	736	1.4	1.2	98	15%
All other crimes	9,687	18.2	21.8	-1,954	-17%

b

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eda g h

Source: Home Office Crime Statistics 2009/10

Warwickshire

35

30

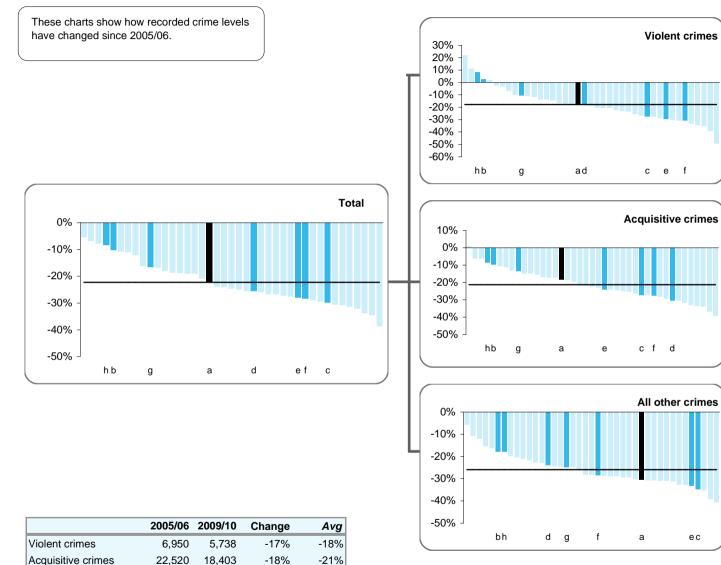
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# RECORDED OFFENCE TRENDS - ALL CRIMES 2005/06 and 2009/10

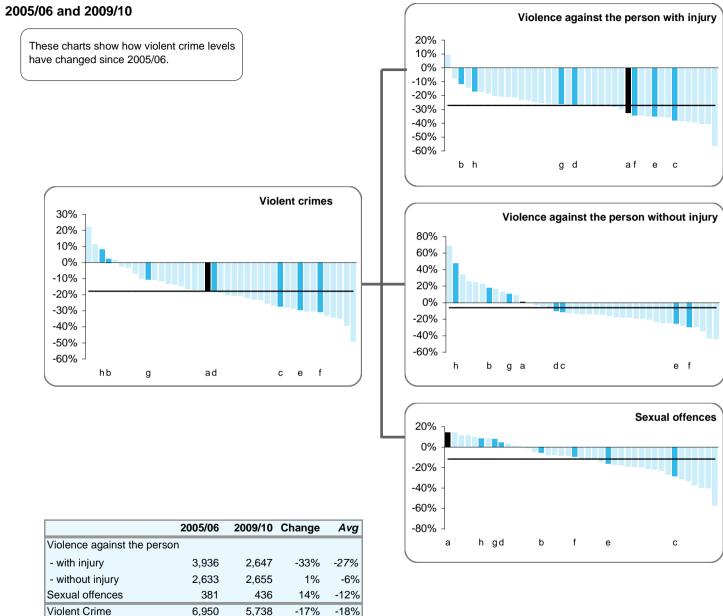


 All other crimes
 13,922
 9,687
 -30%
 -26%

 Total
 43,392
 33,828
 -22%
 -22%

 Source: Home Office Crime Statistics 2005/06 to 2009/10

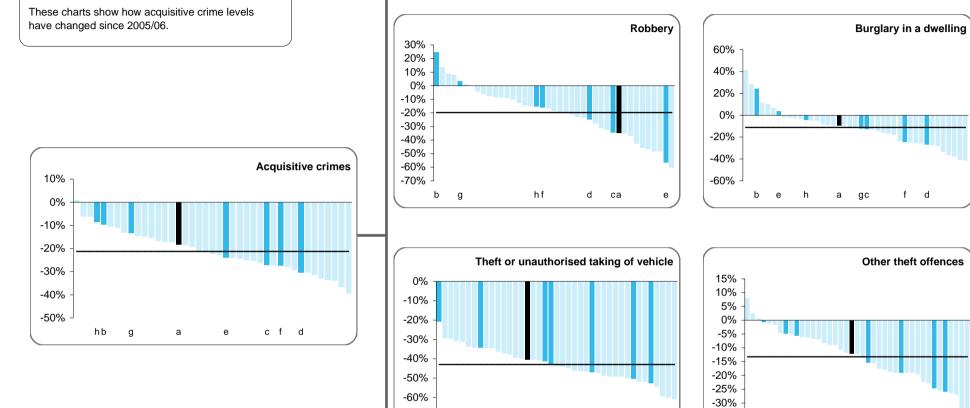
HMIC



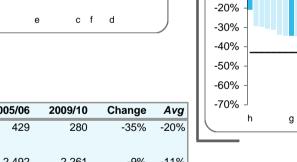
## RECORDED OFFENCE TRENDS - VIOLENT CRIMES 2005/06 and 2009/10

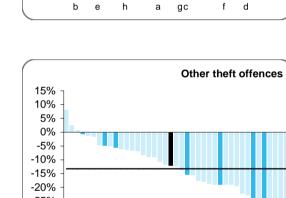
Source: Home Office Crime Statistics 2005/06 to 2009/10

### **RECORDED OFFENCE TRENDS - ACQUISITIVE CRIMES** 2005/06 and 2009/10



	2005/06	2009/10	Change	Avg
Robbery	429	280	-35%	-20%
Burglary				
- Burglary in a dwelling	2,492	2,261	-9%	-11%
- Burglary not in a dwelling	3,589	3,262	-9%	-19%
Offences against vehicles				
- Theft of a vehicle	1,750	1,045	-40%	-43%
- Other vehicle offences	5,326	3,695	-31%	-35%
Other theft offences	8,934	7,860	-12%	-13%
Acquisitive crime	22,520	18,403	-18%	-21%





a f

-35%

b gh

Source: Home Office Crime Statistics 2005/06 to 2009/10

e d

С

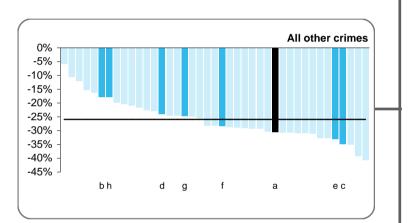
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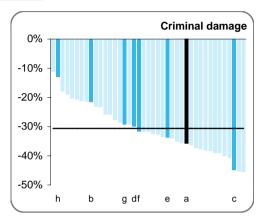
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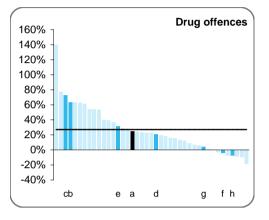
# RECORDED OFFENCE TRENDS - ALL OTHER OFFENCES 2005/06 and 2009/10

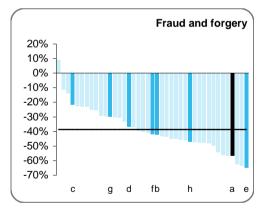
These charts show how all other crime levels have changed since 2005/06. *NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.* 

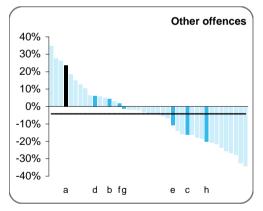


	2005/06	2009/10	Change	Avg
Criminal damage	10,054	6,458	-36%	-31%
Drug offences	1,317	1,645	25%	27%
Fraud and forgery	1,956	848	-57%	-39%
Other offences	595	736	24%	-4%
All other offences	13,922	9,687	-30%	-26%





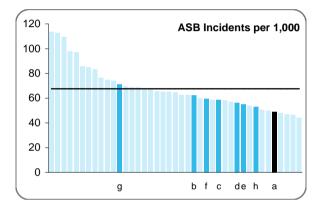




#### Source: Home Office Crime Statistics 2005/06 to 2009/10

# ANTI-SOCIAL BEHAVIOUR 2009/10 per 1,000 population

Please note this data is not validated and as such should only be used for indicative purposes. This does not constitute recorded crime and there have been differences as to how forces interpret categories.



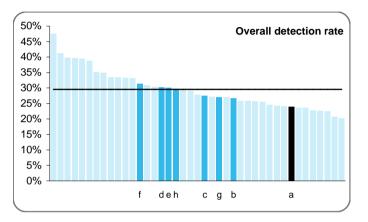
		Avg
ASB Incidents per 1,000 pop	49	68

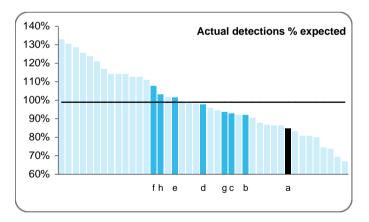
# SANCTION DETECTION RATES 2009/10

These charts show the overall detection rates and compare them with the crime adjusted detection rates. The crime adjusted detections shows what the force would have achieved if they had matched the average for each crime type.

	Offences	Detections	%	Avg	Crime Adjusted Detections	Diff.
Violent crime					-	
Violence against the person						
- with injury	2,647	1,216	46%	43%	1,143	73
- without in jury	2,655	1,475	56%	55%	1,461	14
Sexual offences	436	126	29%	31%	136	-10
	5,738	2,817	49%	48%	2,741	76
Acquisitive crime						
Robbery	280	46	16%	29%	81	-35
Burglary in a dwelling	2,261	308	14%	18%	404	-96
Burglary in other building	3,262	120	4%	10%	326	-206
Theft of a vehicle	1,045	120	11%	20%	210	-90
Other vehicle offences	3,695	95	3%	9%	348	-253
Other theft offences	7,860	1,530	19%	28%	2,186	-656
	18,403	2,219	12%	20%	3,555	-1,336
Other crime						
Fraud and forgery	848	229	27%	33%	280	-51
Criminal damage	6,458	734	11%	14%	900	-166
Drug offences	1,645	1,600	97%	95%	1,560	40
Other offences	736	496	67%	72%	529	-33
	9,687	3,059	32%	31%	3,269	-210
All offences	33,828	8,095	24%	30%	9,565	-1,470

85%





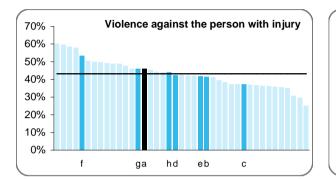
Actual % Expected

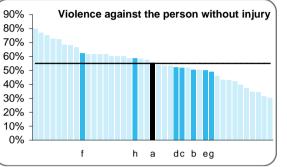
Source: Home Office Crime Statistics 2009/10

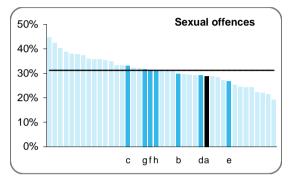
### SANCTION DETECTION RATES BY CRIME TYPE

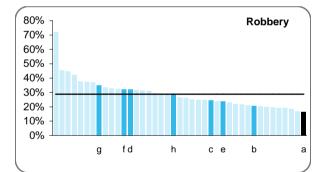
#### 2009/10

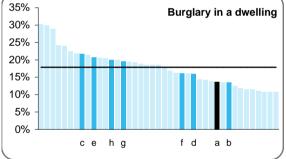
These charts show detection rates by type of crime. NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.

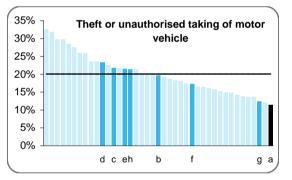




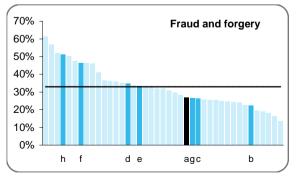


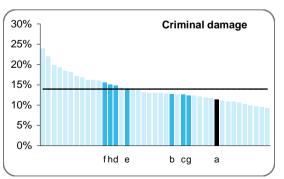












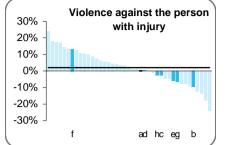
Source: Home Office Crime Statistics 2009/10

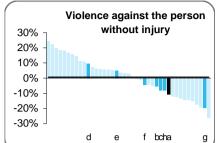
Warwickshire

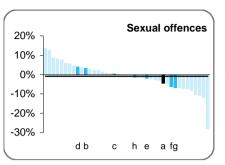
## CHANGES IN SANCTION DETECTION RATES

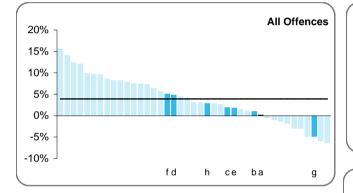
### 2005/06 and 2009/10

These charts break down sanction detections by type of crime. NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.



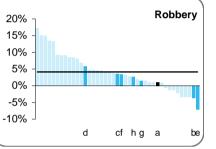


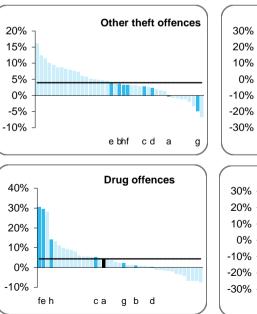


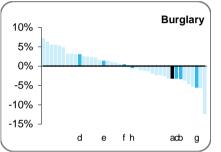


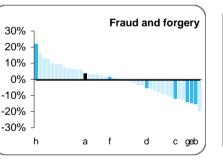
			Change %	Avg
	2005/06	2009/10	points	Avy
Violence against the persor	n			
- with injury	45%	46%	1%	2%
- without injury	66%	56%	-11%	1%
Sexual offences	33%	29%	-4%	-1%
Robbery	15%	16%	1%	4%
Burglary	11%	8%	-3%	0%
Offences against vehicles	10%	5%	-6%	1%
Other theft offences	20%	19%	0%	4%
Fraud and forgery	23%	27%	4%	0%
Criminal damage	13%	11%	-2%	1%
Drug offences	93%	97%	5%	4%
Other offences	77%	67%	-9%	0%
All offences	24%	24%	0%	4%

Source: Home Office Crime Statistics 2005/06 to 2009/10





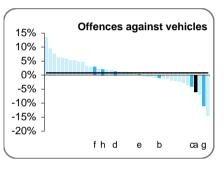


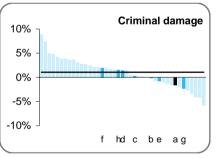


h bf

Other offences

g a ce





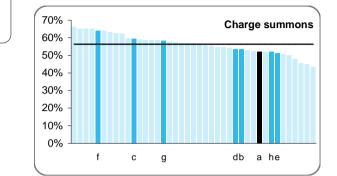
Warwickshire

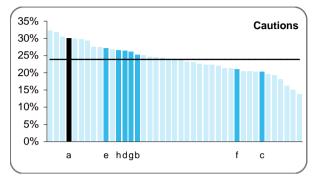
0%

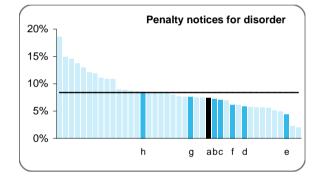
d

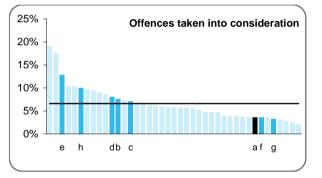
# SANCTION DETECTIONS BY TYPE 2009/10

These charts show how different types of sanction detections are used.









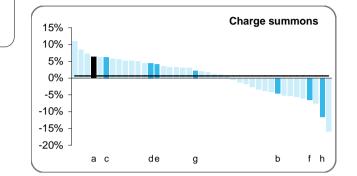
	%	Avg
Charge summons	52%	56%
Cautions	30%	24%
Penalty notices	7%	8%
Cannabis warnings & other	7%	5%
Taken into consideration	4%	7%
Total	100%	100%

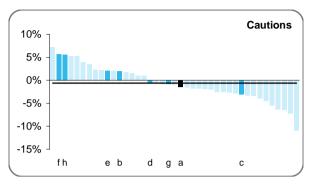
Source: Home Office Crime Statistics 2009/10

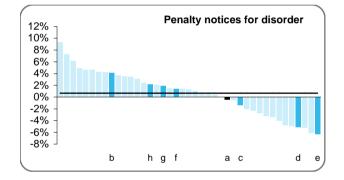
Warwickshire

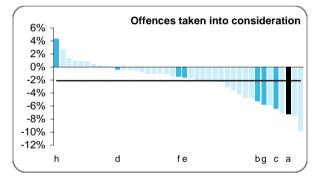
### CHANGES IN DETECTION TYPES Changes 2005/06 to 2009/10

These charts show how types of sanction detections have changed since 2005/06.









			Change %	Avg	
	2005/06	2009/10	points		
Charge summons	46%	52%	6%	1%	
Cautions	32%	30%	-1%	-1%	
Penalty notices	8%	7%	0%	1%	
Cannabis warnings & other	4%	7%	3%	1%	
Taken into consideration	11%	4%	-7%	-2%	
Total	100%	100%			

Source: Home Office Crime Statistics 2009/10

Warwickshire

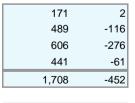
# CHARGES 2009/10

These charts and tables show the overall charge rates and compare them with the expected charge rates. The expected charge rates show what the force would have achieved if they had matched the average for each crime type.

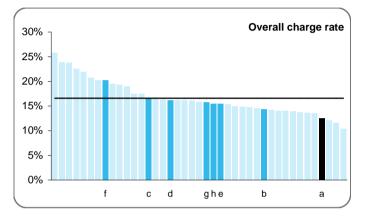
	Offences	Charges	%	Avg
Violent crime				
Violence against the person				
- with injury	2,647	655	25%	29%
- without in jury	2,655	883	33%	32%
Sexual offences	436	101	23%	26%
	5,738	1,639	29%	30%
Acquisitive crime				
Robbery	280	42	15%	27%
Burglary in a dwelling	2,261	153	7%	10%
Burglary in other building	3,262	88	3%	6%
Theft of a vehicle	1,045	95	9%	14%
Other vehicle offences	3,695	61	2%	3%
Other theft offences	7,860	880	11%	15%
	18,403	1,319	7%	11%
Other crime				
Fraud and forgery	848	173	20%	20%
Criminal damage	6,458	373	6%	8%
Drug offences	1,645	330	20%	37%
Other offences	736	380	52%	60%
	9,687	1,256	13%	16%
All offences	33,828	4,214	12%	17%

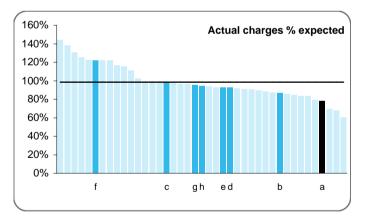
78%

Expected charges	Diff.
762	-107
844	39
114	-13
1,720	-81
76	-34
236	-83
181	-93
147	-52
122	-61
1,180	-300
1,942	-623
474	0









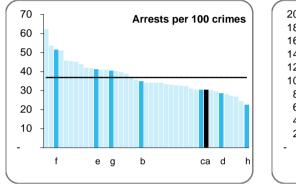
Actual % Expected

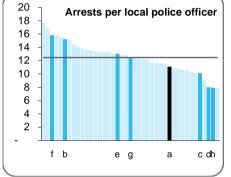
Source: Home Office Crime Statistics 2009/10

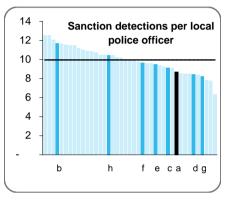
# ARREST TO CHARGE 2008/09 and 2009/10

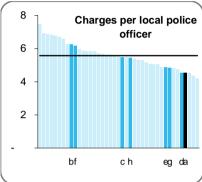
These charts show the number of arrests per crime, as well as arrests, sanction detections and charges per local police officer (local police officers are those deployed in local policing functions as set out in the workforce section).

NB: The latest arrest data available is for 2008/09. The arrest data does not include arrests for non-notifiable offences. Arrests shown are for notifiable offences only, but there are non-notifiable arrests & other detentions which are not counted by Home Office.









Crimes	33,828
Arrests	10,279
A ( 100 )	00
Arrests per 100 crimes	30
Average	37

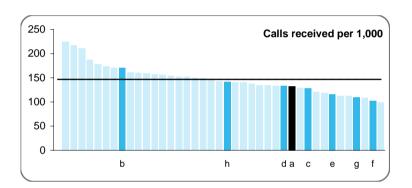
Local police officers	931
-----------------------	-----

	Ν	per local PO	Avg
Arrests	10,279	11.0	12.5
Sanction detections	8,095	8.7	10.0
Charges	4,214	4.5	5.6

Sources: Arrest data: ADR 121-124 (2008/09), Detection data: Home Office Crime Statistics 2009/10

# 999 CALLS 2009/10

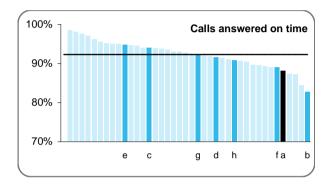
These charts show how the force managed 999 calls received in 2009/10. This data is based on management information and is not subject to as many detailed checks as other figures. For example several 999 calls could come from a single incident. *NB. The gaps towards the left of some charts indicate that data is not available or has not been included. Control room staff are included in the workforce category 'Dealing with the public' and are not shown separately in the workforce section. Control room staff figure includes contractors* 

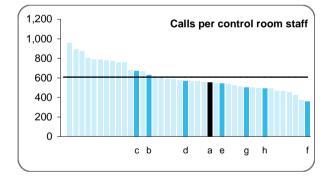


Population	533,200		
	N	per 1,000	Avg
Calls received	70,387	132	147
Calls answered on time	62,090	88%	92%
Control room staff	127		
Calls per control room staff		555	608

Source: ADR 441 2009/10

HMIC





### **Section Four - Confidence and Satisfaction**

### INTRODUCTION

#### **Confidence and satisfaction**

Customer surveys are conducted to measure the public's perception of the police. Information from these surveys show levels of public confidence and satisfaction with policing and perceptions of some issues being faced. 95% confidence intervals are shown and the size of these provide a measure of uncertainty. Large intervals reflect more uncertainty because of small sample sizes. *NB: The data is based on average figures within confidence intervals and the ranking is indicative only. Satisfaction and perception data has been collected for the London metropolitan area as a whole and the figures for the City of London are included in an overall London figure.* 

#### How to use this section

Police authorities and forces should focus on those charts where the force is significantly different from the average, or particularly high or low. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge.

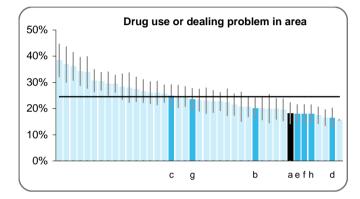
Up to date quarterly victim satisfaction are available on the HMIC website as part of the Police Report Card

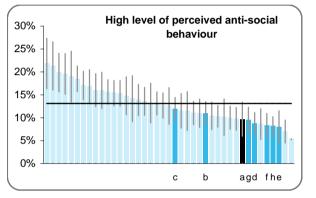
# BRITISH CRIME SURVEY OUTCOMES 2009/10

These charts show information from the British Crime Survey about levels of public confidence and satisfaction with policing and perceptions of some issues being faced. 95% confidence intervals are also shown.

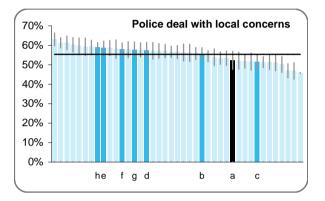
#### **Perception of Problems**

% who perceive that:





#### Opinion of the Police % who agree that:



		Avg
2010	18.2%	24.6%
2006	23.3%	24.6%
Confidence interval	+/- 4.0%	

		Avg
2010	9.7%	13.1%
2006	14.8%	13.1%

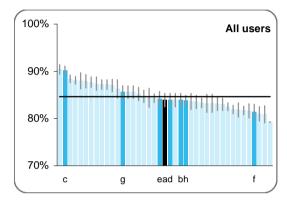
		Avg
2010	52.3%	55.3%
2006	na	na

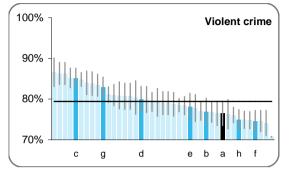
Confidence interval +/- 4.6%

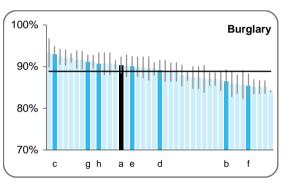
Source: British Crime Survey 2009/10

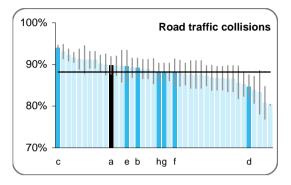
#### SATISFACTION WITH THE POLICE BY CRIME TYPE 2009/10 percentage satisfied

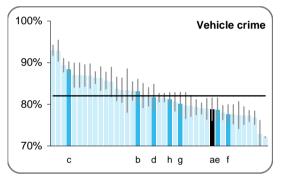
These charts show victim satisfaction with the police for a selection of crimes. 95% confidence intervals are also shown.











#### % Satisfied

	Violent crime	Burglary	Road traffic collision	Vehicle crime	All users
2010	76.5%	90.4%	89.8%	78.8%	83.9%
2006	72.7%	87.9%	80.8%	70.0%	79.6%
					-
Confidence interval	3.0%	1.9%	2.1%	2.7%	1.2%

### isers\* .9%

# .2%

#### Average Values

2010	79.4%	88.9%	88.2%	82.0%	84.6%
2006	73.9%	86.2%	80.3%	74.4%	79.8%

\*excludes racist incidents

Source: Victims of Crime Survey 2009/10

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