

Inspecting policing in the **public interest** 

# **HMIC Value for Money Profiles 2010/11**

# **Metropolitan Police Service**

# compared with all forces in England and Wales

The forces in the most similar group can be identified in the charts in this section by using the key below

- a Metropolitan Police
- b Greater Manchester
- c West Midlands
- d West Yorkshire

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#### Introduction

HMIC's value for money profiles identify questions, rather than make judgements. As ever, the information needs to be set within the local context. For example several forces are using restorative justice measures instead of sanctioned detections to deal with some offences.

The profiles were developed for two reasons:

- to help forces and police authorities investigate reasons for differences in performance or costs and take action to improve
- to help HMIC focus its inspection effort on the most fruitful areas in each force

Much has remained the same as last year's profiles, published on the HMIC website in March 2010: the focus is on comparison of staff numbers, as they are easier to compare than costs, which are subject to local market factors. Non staff costs are reported as a percentage of staff costs to provide some adjustment for local area costs. But we have also taken the opportunity to make some improvements:

- data quality has been improved HMIC provided each force with draft profile in mid August 2010 to enable checking and resubmission of data.
- a six page executive summary, which includes comparisons with the most similar forces and the England and Wales averages.
- some additional data sources have been considered and included where appropriate while other data has been removed.
- a Pick Your Own (PYO) facility, so that forces can choose their own forces for comparison contact HMIC Head of Performance, Analysis and Research for more details Lawrenceroy.Morris33@hmic.gsi.gov.uk.

The CIPFA finance data on specific grants includes an extra line, showing how your force's funding was reduced this year in the emergency budget. We have removed the page on police staff overtime because it was so low. We also considered showing detailed trends for reserves, but as the two most recent periods were based on estimates which proved to be unreliable, HMIC and the Audit Commission decided that it should not be included. (The estimated reserves figures shown on the funding trends page 10 is merely shown as a balancing item).

Staffing information now includes special police officers and contractors There is a further breakdown of supplies and services e.g medical fees. The quality of sickness absence data has improved on last year and there is an analysis of joiners and leavers, with an estimate of the financial impact of those leaving the service. (NB PCSOs recorded as leaving may be returning to the service as police officers).

There are two main changes to the crime data. Charge rates are now shown by crime types for two reasons: these types of disposal are more often time consuming and as they give a clearer view than sanctioned detections, which include offences taken into consideration (TIC), cautions, cannabis warnings and penalty notices for disorder (PND). Arrest rates for criminal offences are also included, using the latest data the Home Office can provide (2008/09). This is shown alongside arrest rates, sanctioned detection rates and charge rates per local police officer (a better predictor than police officers working in community functions such as neighbourhoods and response).

We reviewed the inclusion of Crown Prosecution Service data in the profiles, but decided to exclude this because of counting differences between the police and the courts and because the Home Office is currently conducting a joint review of data in this area. But three aspects of the data struck us. First, the low level of convictions compared with charges for crimes that were less affected by counting differences. Second, the lack of variation in success rates for prosecutions, typically around 80 to 85 percent successful. Third, the significant increase in prosecutions at Crown Courts and a reduction in those at Magistrate courts.

Lastly, we have not included Police Objective Analysis data because of data quality problems, even though we would have liked to do so. Once these are resolved we will endeavour to include some further comparisons focusing on functions which may have been contracted out, those which have more detail than that available in the profiles such as forensics and overtime, and also other areas with high non-staff costs.

# Section One - Income and Expenditure

# INTRODUCTION

The first section of the profiles focuses on how the police authority is funded and how it uses its financial resources. Approximately 80% of police funding is spent on the workforce. Therefore this section considers expenditure on workforce in some detail.

#### Workforce expenditure

The profiles use the term 'workforce' to refer to all those who are paid by the police authority. Workforce costs are salary costs (including overtime unless specified otherwise), national insurance and pension contributions. Other related expenses such as training or redundancy are not included. Information in the charts is shown as cost per head of population.

#### Non-staff expenditure

Non-staff expenditure is shown as a percentage of workforce expenditure, since the main determining factor of non-staff costs is the size of the workforce. Non-staff resources include premises, vehicles, computers etc. Showing non-staff expenditure as a percentage of workforce expenditure also takes some account of regional differences in costing.

#### Income and funding

Income is shown as a percentage of workforce cost. The profiles distinguish between income the force generates itself e.g. through charging for services (part of which may be paid for by overtime) and the funding it receives locally from council tax precept and centrally from the Home Office. It should be noted that some of the funding received is dedicated for specific posts.

#### Collaboration

Forces are developing joint working arrangements with national and regional partners to respond to serious threats to the community and exploiting opportunities where value for money could be improved. Each force is likely to be involved in a range of collaborative arrangements to minimise the risk to the public and to ensure value for money. This includes policing operations and business support functions, which means that workforce resources may be shared with other forces. This information cannot be captured in these data sets, however, if a force is an outlier in a particular function, collaboration may be the reason for this difference.

#### How to use this section

Police authorities and forces should focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted in red in the tables of the 'all forces' profiles and fall within the top or bottom 10% of forces and with a financial value of more than £1 million. They should explore the reasons for any differences by looking at the force as a whole. Expenditure levels should also be considered in the context of workforce modernisation, collaboration efforts and outsourcing of services.

#### Key to the bar charts and tables:

- the black bar represents this force
- the dark blue bars represent its most similar forces as listed in the title page
- the horizontal line shows the average
- outliers in the tables are highlighted in red
- the difference column shows the difference from the average

Throughout the profiles the chart scales may differ and the differences shown may not be as significant as they appear.

#### Key to the calculations

Averages are simple unweighted averages including the force.

Please note: as the Metropolitan Police data distorts the chart scales, the Met has been excluded from the profiles for all other forces, as has the City of London.

Non-staff expenditure is shown as a percentage of workforce expenditure, since the main determining factor of non-staff costs is the size of the workforce Workforce data for support functions is shown as FTE per 100 workforce to compare the size of the support function in relation to the workforce.

The profiles use a different calculation for net revenue expenditure to CIPFA; it is calculated as total expenditure minus income to show the total cost of policing to the taxpayer.

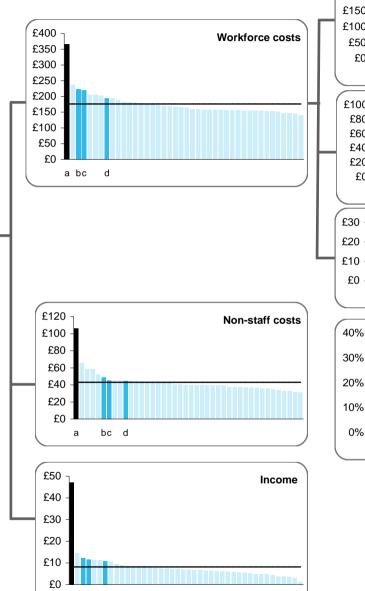
Police Objective Analysis data has not been included as CIPFA have advised that it is currently unreliable to use.

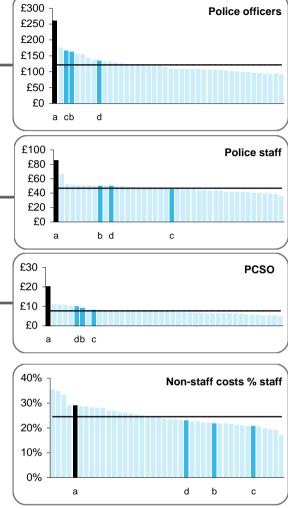
#### Glossary:

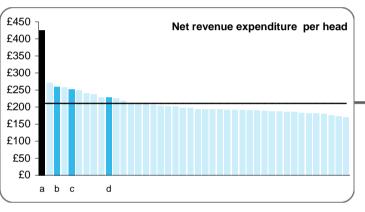
- ACPO Association of Chief Police Officers
- **ADR** Annual data requirement (data collection by the Home Office)
- **CIPFA** Chartered Institute of Public Finance and Accounting
- FTE Full time equivalent
- PCSO Police Community Support Officer

# **EXPENDITURE** 2010/11 estimates £ per head of population

These charts give an overview of what policing in each force costs per head of population. As HMIC is inspecting in the public interest, this measure is a good starting point to consider value for money. NB: the profiles use a different calculation for net revenue expenditure to CIPFA; it is calculated as total expenditure minus income to show the total cost of policing to the taxpayer.







Population 7,657,000

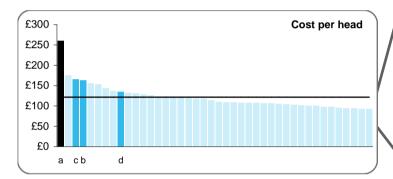
	£m	£/head	Avg	Diff. £m	
Police officers	1,994	260	122	1063.4	<<
Police staff	654	85	47	295.5	<<
PCSOs	156	20	8	97.0	<<
Workforce	2,804	366	176	1455.9	<<
Non-staff costs	816	107	43	485.8	<<
Income	-360	-47	-8	-298.0	<<
Net revenue exp.	3,259	426	211	1643.7	<<
Non-staff % staff cost	:	29%	25%	127.6	

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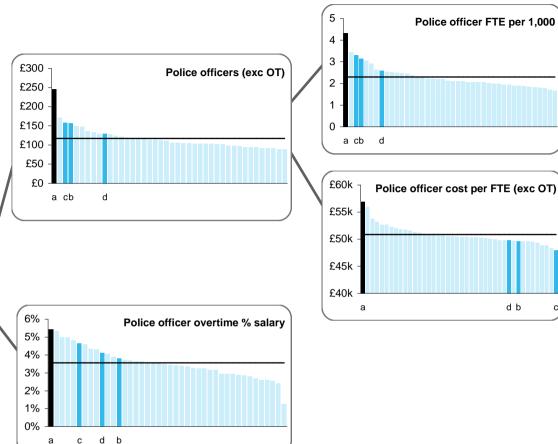
Source: CIPFA Statistics 2010/11 estimates

# POLICE OFFICERS 2010/11 estimates £ per head of population

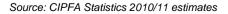
These charts break down police officer costs into salary and overtime costs (OT). Police officer overtime costs are also shown as a percentage of the overall salary costs. The data table shows any discrepancy between Home Office published police strength figures at 31.03.10 and CIPFA average strength figures across 2010/11. Any difference above 2% is highlighted in red. NB: ADR502 and ADR601 totals are a snapshot taken at the end of the financial year.



	£m	£/head	Avg	Diff. £m	
Police officers (exc. OT)	1,885	246	117	988.5	<
Police overtime	109	14	4	74.8	<
Total	1,994	260	122	1,063.4	<
Police Officer overtime %		5.4%	3.6%	35.5	<
			Avg	Diff. £m	
	FTE/1,000	4.32	2.30	788.3	<



Avg FTE 2010/11 (CIPFA) FTE Mar 10 (ADR601)	33,113 33,367
FTE Mar 10 (HO published)	33,367



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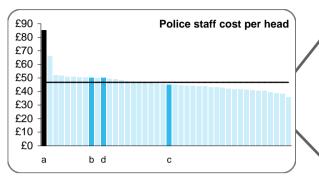
C

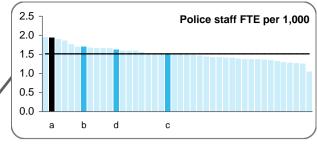
# POLICE STAFF AND PCSOs 2010/11 estimates £ per head of population

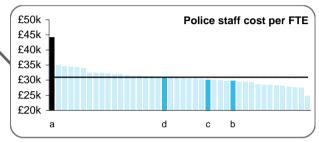
These charts break down police staff and PCSO costs into more detail. The data table shows any discrepancy between Home Office published police strength figures at 31.03.10 and CIPFA average figures across 2010/11. Any difference above 2% is highlighted in red. *NB: ADR502 and ADR601 totals are a snapshot taken at the end of the financial year, and Home Office FTE data excludes temporary contract staff and traffic wardens. CIPFA includes traffic wardens, and takes an average of staff numbers over the year.* 

£m	£/head	Avg	Diff. £m	
654	85.4	46.8	295.5 <	<

		Avg	Diff. £m	
FTE/1,000	1.93	1.51	99.1	<<
£000/FTE	44.2k	31.0k	196.1	<<
Avg FTE 2009/1	0 (CIPFA)		14,792	1
Avg FTE 2009/1 FTE Mar 10 (AD	` '		14,792 14,504	





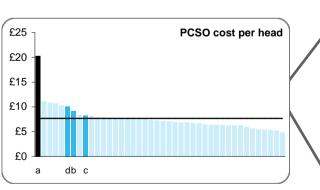


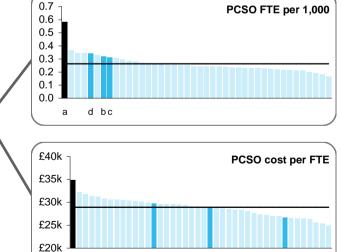


£m	£/head	Avg	Diff. £m
155.8	20.4	7.7	97.0
			-
		Avg	Diff. £m
FTE/1,000	0.58	0.26	71.0
£000/FTE	34.8k	28.9k	26.5

Source: CIPFA Statistics 2010/11 estimates

Avg FTE 2009/10 (CIPFA)	4,474
FTE Mar 10 (ADR601)	4,645
FTE Mar 10 (HO published)	4,645





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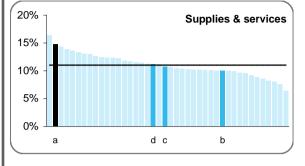
Metropolitan Police

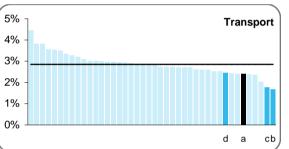
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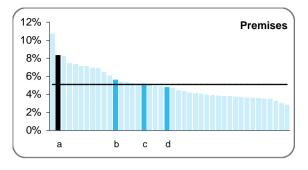
# NON-STAFF COSTS AS PERCENTAGE OF WORKFORCE COSTS

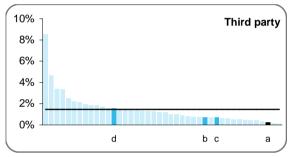
## 2010/11 estimates

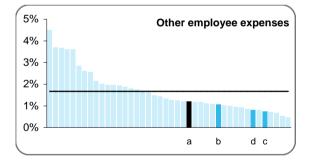
These charts provide information about non-staff costs broken down into specific types of running costs. Non-staff costs are shown as a percentage of staff costs as non-staff costs are mainly dependent on the number of staff working for an organisation. Third party payments include scientific services (eg DNA testing), mutual aid from other police authorities, contributions to interauthority services, transfer payments and national levies.

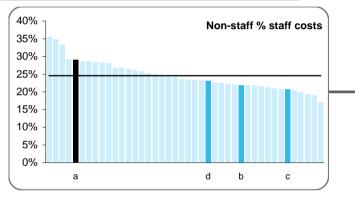




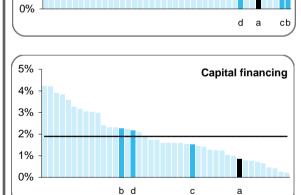








Staff costs	£2,804m			
	£m	% staff	Avg	Diff. £m
Supplies & services	414.7	14.8%	11.0%	105.7
Premises	234.2	8.4%	5.1%	91.5
Transport	67.4	2.4%	2.9%	-12.6
Other employee exps	33.9	1.2%	1.7%	-13.0
Capital financing	23.7	0.8%	1.9%	-29.5
Third party	7.2	0.3%	1.5%	-33.7
Other	34.7	1.2%	0.6%	19.2
Non-staff costs	815.8	29.1%	24.5%	127.6



Source: CIPFA Statistics 2010/11 estimates

<<

<<

# SUPPLIES AND SERVICES AS PERCENTAGE OF WORKFORCE COSTS

Supplies & services

## 2010/11 estimates

18%

16%

14%

12%

10%

8%

6%

4%

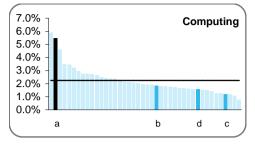
2%

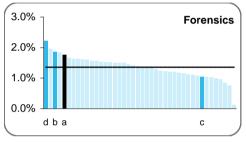
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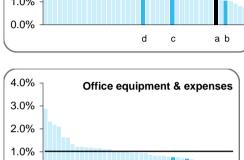
Staff costs

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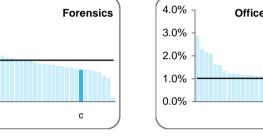
These charts break down supplies and services costs, and give some indication about which services a force may be outsourcing. This page should be read in relation to the relevant staff column on p.18 to identify those services which are contracted out, compared with those delivered in house.







Telecoms & radio

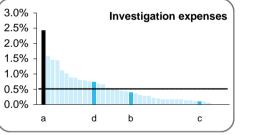


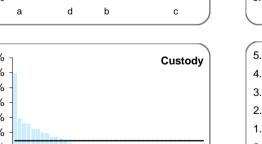
4.0%

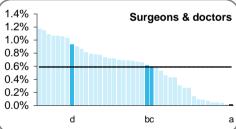
3.0%

2.0%

1.0%

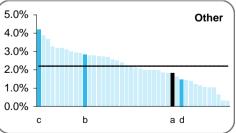






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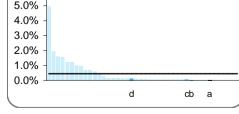
Supplies & services	£m	% staff	Avg	Diff. £m
Computing	153.2	5.5%	2.2%	90.39
Telecoms & radio	33.6	1.2%	1.7%	-14.56
Forensics	49.7	1.8%	1.4%	11.69
Office eq. & expenses	10.9	0.4%	1.0%	-17.77
Investigation expenses	68.0	2.4%	0.5%	53.51
Surgeons & doctors	0.4	0.0%	0.6%	-16.14
Custody	0.8	0.0%	0.5%	-11.96
Uniform & laundry	23.0	0.8%	0.4%	11.51
Insurance	4.8	0.2%	0.2%	-1.72
Interpreters	9.5	0.3%	0.2%	3.92
Catering contractors	10.0	0.4%	0.1%	7.34
Other	50.9	1.8%	2.2%	-10.89
Total	414.7	14.8%	11.0%	105.66

d c

Source: CIPFA Statistics 2010/11 estimates

14.50			
11.69			
17.77	<<	6.0% ¬	
53.51	<<	5.0% -	
16.14	<<	4.0% -	

<<

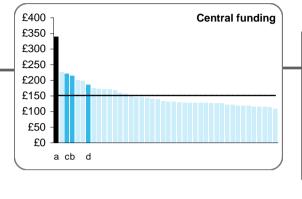


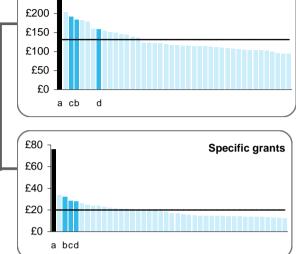
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# FINANCING OF EXPENDITURE 2010/11 estimates £ per head of population

These charts show how the force funds its expenditure broken down into more detail. Specific grants go to all forces and are formula based, while special grants are not formula based and are for oneoff policing activities, e.g. policing of party conferences.

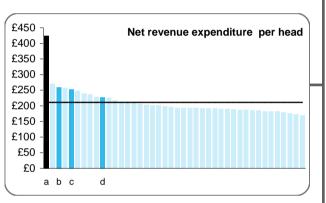


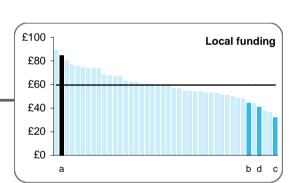


Formula funding

£300

£250





Population 7,657,000

	£m	£/head	Avg
Central funding			
Formula funding*	2,028	265	131
Specific grants Local funding	581	76	20
Council tax	646	84	58
Reserves	4	1	1
Net revenue exp.	3,259	426	211

\* Sum of Police Grant, Non-Domestic Rates, & Revenue Support Grant

Source: CIPFA Statistics 2010/11 estimates

£250 £200 £150 £150 £100 £50 £0 a b dc

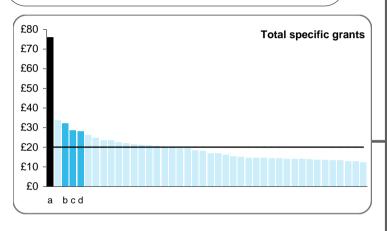
Band D tax rate	Avg	Diff £m
£217	£163	160

# SPECIFIC GRANTS 2010/11 estimates £ per head of population

These charts break down information into different categories of specific grants.

Additional Rule 2 funding includes rural policing fund, forensic grant (previously referred to as DNA Expansion), special priority payments and London and South East allowances.

NB: Additional Rule 2 funding was amended in the emergency budget in June 2010.



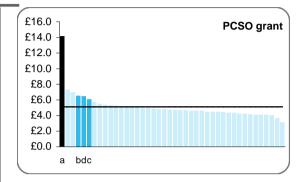
Population	7,6

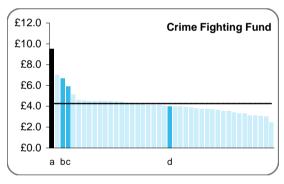
,657,000

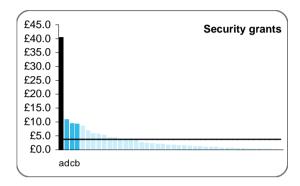
£m	£/head

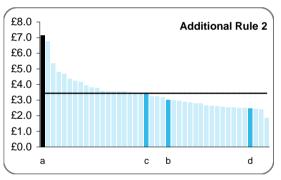
	£m	£/head	Avg	Diff. £m
PCSO grant	108.2	14.1	5.1	69.1
Security grants	309.9	40.5	3.8	281.2
Crime Fighting Fund	73.0	9.5	4.3	40.3
Additional Rule 2	54.7	7.1	3.4	28.4
PFI grant	-	-	1.2	-8.9
BCU Fund	-	-	0.6	-4.7
Other special grants	35.5	4.6	1.7	22.5
Total specific grants	581.3	75.9	20.0	428.0

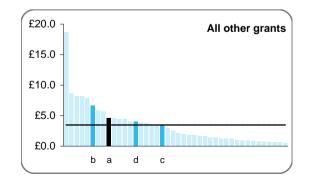
Reduction in Rule 2 grant	28.0	3.7	1.8
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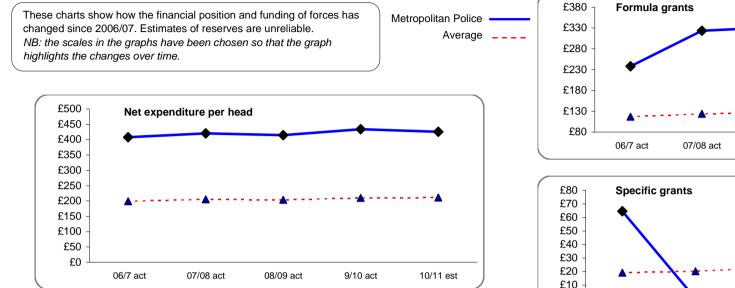




Source: CIPFA Statistics 2010/11 estimates

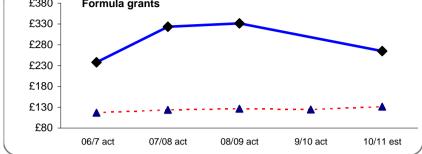
# **FUNDING SOURCE TRENDS**

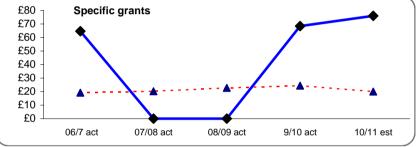
## 2006/07 - 2009/10 actuals, 2010/11 estimates £ per head of population

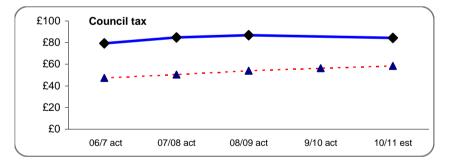


£ per 1,000	06/7 act	07/08 act	08/09 act	9/10 act	10/11 est	Increase
Net Expenditure	407.9	420.5	414.8	434.0	425.6	4%
Financed by:						
Specific grants	64.6	0.0	0.0	68.4	75.9	18%
Formula grants	238.0	323.6	331.4	na	264.8	11%
Reserves	25.9	12.1	-3.5	2.9	0.6	-98%
Council tax	79.3	84.8	86.8	na	84.3	6%
Band D Tax Rate	£211	£211	£224	£217	£217	3%

Average	06/7 act	07/08 act	08/09 act	9/10 act	10/11 est	Increase
Net Expenditure Financed by:	199.1	205.1	204.0	210.1	210.9	6%
Specific grants	19.1	20.2	22.7	24.4	20.0	5%
Formula grants	117.0	123.8	126.6	124.5	131.4	12%
Reserves	15.6	10.7	0.7	0.4	1.0	-93%
Council tax	47.3	50.4	53.9	56.3	58.5	24%
Band D Tax Rate	£135	£142	£153	£163	£163	21%







Source: CIPFA Statistics 2009/10 estimates

# **Section Two - Workforce**

## INTRODUCTION

This section looks at how a force deploys its workforce, broken down in detail. Most of the information is based on ADR data supplied by forces to the Home Office. Home Office published figures are taken from ADR502 and ADR 601 which allocates police officers, PCSOs and police staff to over 60 different functional categories. Staff with multiple responsibilities (or designations) are recorded under their primary role or function. For instance forces may include surveillance teams in the investigation function. This may lead to a force appearing different from their peer group. Overall force totals include those on career breaks or maternity/paternity leave. *NB: Police staff numbers exclude traffic wardens and contract staff and include* S.38 police staff and designated officers (investigation, detention and escort). All ADR 601 data is to 31 March 2010 except for South Yorkshire's data which is to 19 August 2010. This data was extracted from Home Office systems in September 2010 and is as per the draft profile issued in October 2010.

This data comprises full-time equivalent (FTE) figures which have been rounded to the nearest whole number. Because of rounding, there may be an apparent discrepancy between the totals in these charts and totals in similar published tables. Some functions data from the ADR601 does not match total published figures from ADR502, but is now subject to more detailed cross checking. Any discrepancies greater than 2% between these two sources are shown. In some areas, such as support services, the profiles compare numbers of staff per 100 FTE staff as staffing levels for support services are less likely to be affected by local demographics.

#### Local policing workforce by function

The ADR workforce data is initially divided into three groups: local policing, national functions, and not available for duty.

Local policing is made up of police officers, PCSOs and police staff allocated to the following ADR categories:

- Community (ADR categories: community safety, response and neighbourhoods).
- Roads policing (ADR categories: traffic and traffic wardens).
- Investigation (ADR categories: asset confiscation, burglary, child/sex/domestic, Criminal Investigation Department (CID), CID specialist crime unit, drugs, fraud, hate crime, Home Office Large Major Enquiry System Unit (HOLMES), vehicle crime and vice).
- Forensics (ADR categories: fingerprinting/photographic and scenes of crime).
- Intelligence (ADR category: intelligence only).
- Dealing with the public (ADR categories: control room and enquiry/station).
- Criminal justice (ADR category: criminal justice units only).
- Custody (ADR category: custody only).
- Specialist functions (ADR categories: air, dogs, firearms (tactical and explosives), marine, mounted, surveillance unit, technical support unit and underwater).
- Operational support (ADR categories: ACPO and directors, coroner's officer, crime and incident management, criminal records office, departmental heads, drivers, local commanders, operational planning, property, staff officers and vehicle workshop/fleet).
- Business support (ADR categories: IT/communications, complaints and discipline, corporate development, finance, other admin/clerical, press and public relations, Personnel/HR, staff associations, welfare/occupational health).
- Training (ADR category: training only).
- Other (including ADR categories: catering, building and stores/supplies).

#### **National functions**

These are resources allocated for a range of functions, such as national security, that may cross force boundaries. These officers are therefore unavailable for local duties. It should be noted that some forces may provide national functions for other forces, so this figure does not necessarily imply the full complement.

#### Not available for duty

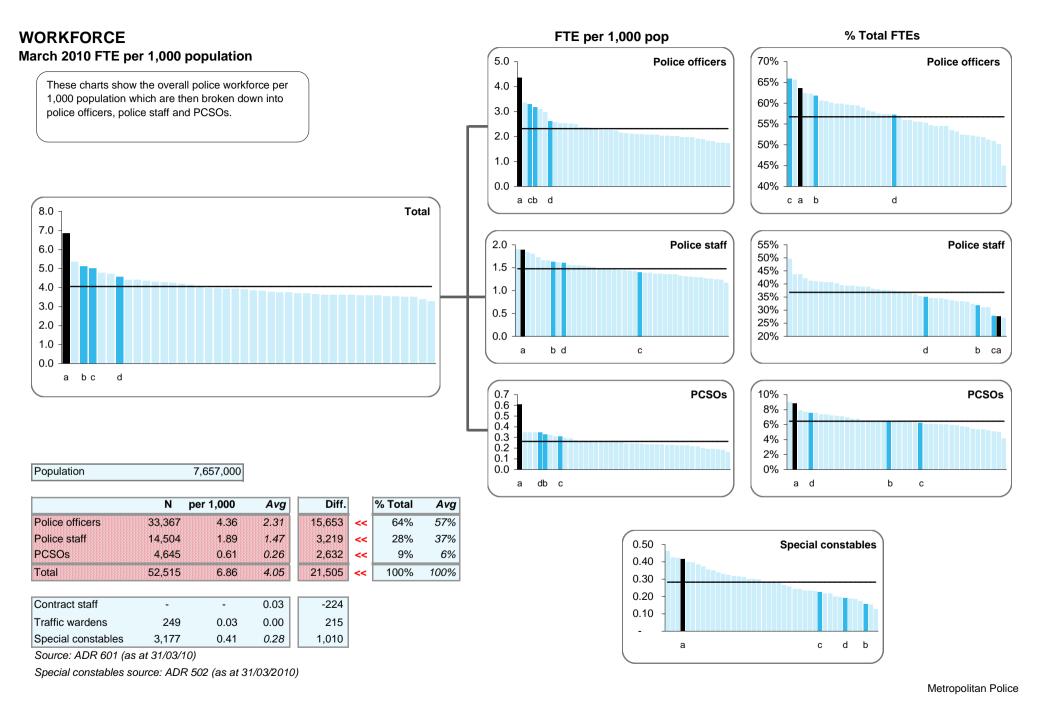
These are members of the workforce who were unavailable for duty, either because they are probationary police officers who are still completing their training, or who are absent due to maternity leave, career breaks, full time education or absent on long term leave (e.g. compassionate or unpaid leave). Please note that the ADR data for 'other' may not reconcile with other returns about long term absence, which may mean that the numbers of staff not available for duty can be distorted.

#### Other workforce data

The profiles also include information about contract staff. However forces do not record contract staff consistently and this data is included for completeness only (i.e. because contract staff represent a cost to the force). The profiles also include other ADR data which provides information on numbers of staff joining and leaving the police service as well as figures on sickness absences.

#### How to use this section

Police authorities and forces should focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted in red in the tables of the 'all forces' profiles and fall within the top or bottom 10% of forces and with a financial value of more than £1 million (approximately 25 staff difference from the average). They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge. Staffing levels should also be considered in the context of workforce modernisation, collaboration efforts and the outsourcing of services.



# WORKFORCE TRENDS Changes March 2005 to March 2010

These tables show workforce changes since March 2005. These highlight the impact of workforce modernisation and the introduction of PCSOs.

FTE

-	_						
		Mar-05	Mar-06	Mar-07	Mar-08	Mar-09	Mar-10
	Police officers	31,073	30,948	31,128	31,460	32,610	33,367
	PCSOs	2,147	2,315	3,694	4,247	4,594	4,645
	Police staff	13,741	14,012	14,187	14,286	14,417	14,504
	Total	46,962	47,275	49,009	49,993	51,621	52,515

#### FTE/1,000

Police officers	4.06	4.04	4.07	4.11	4.26	4.36
PCSOs	0.28	0.30	0.48	0.55	0.60	0.61
Police staff	1.79	1.83	1.85	1.87	1.88	1.89
Total	6.13	6.17	6.40	6.53	6.74	6.86

Increase
7%
116%
6%
12%

0% 194% 18% 11%

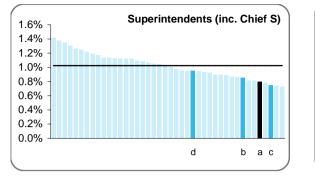
#### All-force Average

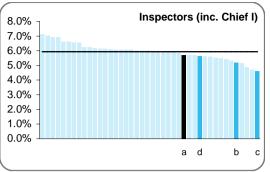
Police officers	2.32	2.33	2.34	2.32	2.34	2.31
PCSOs	0.09	0.10	0.21	0.24	0.26	0.26
Police staff	1.25	1.31	1.34	1.34	1.45	1.47
Total	3.66	3.74	3.89	3.91	4.04	4.05

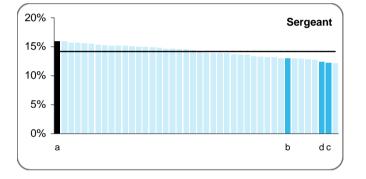
Source: ADR 601 (as at 31/03/10)

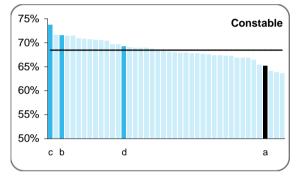
# POLICE OFFICERS/PCSOs BY RANK March 2010 % of FTE

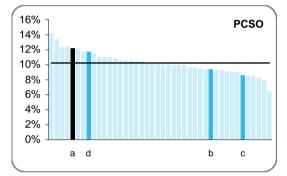
These charts show the percentage of the total officer and PCSO workforce by rank. The chart for superintendents includes chief superintendents, and the chart for inspectors includes chief inspectors. Association of Chief Police Officers (ACPO) are officers above the rank of chief superintendents. Additionally two charts show numbers of constables (and PCSOs) per sergeant giving an indication of the supervision requirement for each sergeant.







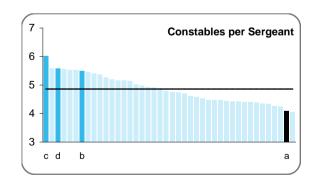


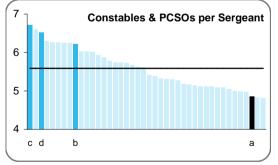


	FTE	%	Avg
		70	Avg
ACPO	37	0.1%	0.2%
Chief Superintendent	86	0.2%	0.3%
Superintendent	217	0.6%	0.7%
Chief Inspector	475	1.3%	1.3%
Inspector	1,695	4.5%	4.7%
Sergeant	6,069	16.0%	14.2%
Constable	24,788	65.2%	68.4%
PCSO	4,645	12.2%	10.2%
Force total	38,011	100.0%	100.0%

Constables per Sergeant	4.1	4.9
Const. & PCSOs per Sergeant	4.8	5.6

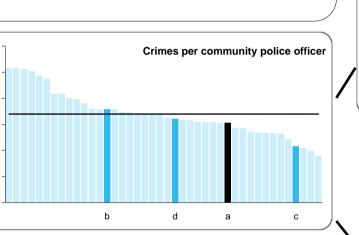
Source: ADR 601 (as at 31/03/10)





# POLICE WORKFORCE AND CRIME March 2010 Workforce, 2009/10 crime

These charts show numbers of police officers allocated to community duties in relation to the amount of crime in the force. While police officers are not just dealing with crime, the numbers of crimes per police officer allocated to community duties gives some indication of how busy these officers are compared to their peer group of forces. *NB: this does not include officers attending incidents, which do not result in a notifiable offence.* 



7,657,000

#### Population

120

100

80

60

40

20

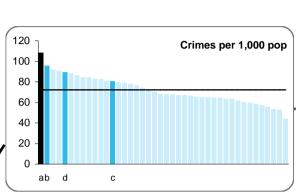
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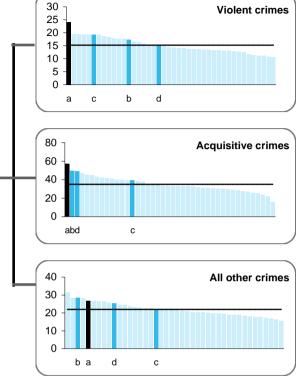
	N	per 1,000	Avg
Violent crimes	184,691	24.1	15.3
Acquisitive crimes	438,865	57.3	35.0
All other crimes	205,196	26.8	22.0
Total crimes	828,752	108.2	72.2
Courses Hames Office Onimes	No. Ko Ko a 0000 (40		

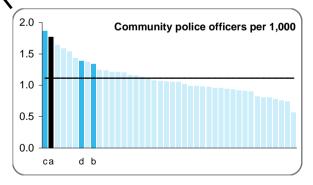
Source: Home Office Crime Statistics 2009/10

Crimes per community police offic	er	61	68
Crimes per community + roads po	60	61	
Source: ADR 601 as at 31/03/10			
Total staff *	44,097	5.76	3.81
Community police officers	13,555	1.77	1.11
Roads police officers	298	0.04	0.11
PCSOs	4,645	0.61	0.26

\* excluding national functions HMIC







% total staff	Avg
31%	29%
1%	3%
11%	7%

Metropolitan Police

16

# WORKFORCE BY FUNCTION - SUMMARY March 2010 FTE per 1,000 population

These charts show the total workforce of the force, broken down into those who perform national functions, those who have local duties and those who are not available for duty. Local workforce numbers offer better comparisons across forces for similar functions.

8.0

7.0

6.0

5.0 4.0 3.0 2.0

1.0

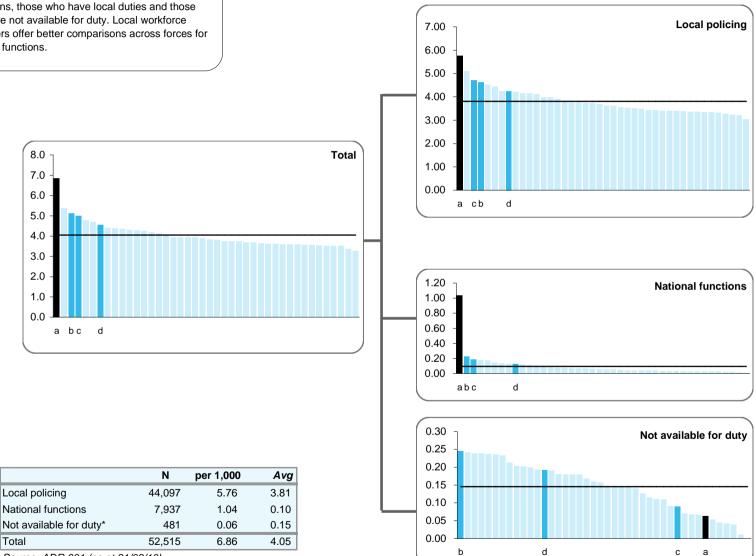
0.0

Local policing

Total

National functions

a bc



\* e.g. probationers or officers on maternity or long term leave

# WORKFORCE BY FUNCTION - DETAIL March 2010 FTE per 1,000 population

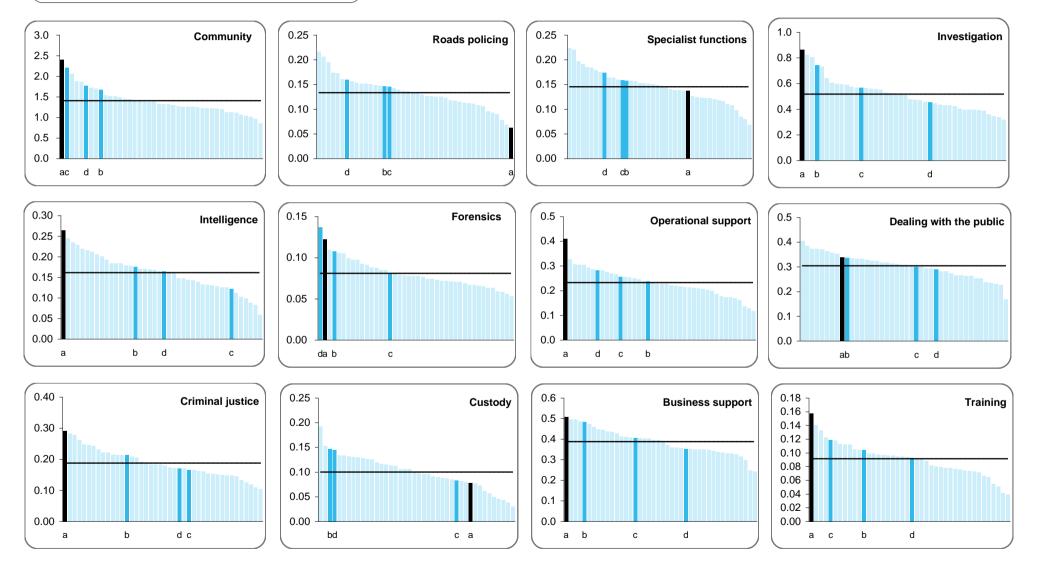
This table shows police officer and police staff (incl PCSOs) numbers broken down into more detail by their function. This information is also presented as charts on the following pages. Please refer to the introduction to this section for definitions of the workforce categories. *NB: Special constables are headcount figures not FTE.* 

Population	7,657,000																	
				Metro	opolitan Po	olice		All for	ce avera	ge	ſ	Difference	)					
				per 1,	000 popul	ation		per 1,00	0 popula	tion		FTE			% Offic	ers	% Force	Total
	Officers	Staff	Total	Officers	Staff	Total	Г	Officers	Staff	Total	Officers	Staff	Total	1		Avg		Avg
Community	13,555	4,855	18,409	1.77	0.63	2.40		1.11	0.30	1.41	5,030	2,588	7,617	~~	74%	79%	42%	37%
Roads policing	298	180	478	0.04	0.02	0.06		0.11	0.02	0.13	-559	15	-544	~~	62%	84%	1%	4%
Specialist functions	850	200	1,050	0.11	0.03	0.14		0.12	0.03	0.15	-46	-19	-65		81%	80%	2%	4%
Investigation	6,235	373	6,609	0.81	0.05	0.86		0.42	0.10	0.52	3,012	-369	2,644	~~	94%	81%	15%	14%
Intelligence	1,156	861	2,017	0.15	0.11	0.26		0.09	0.07	0.16	485	294	779	<<	57%	54%	5%	4%
Forensics	53	881	934	0.01	0.12	0.12		0.00	0.08	0.08	29	284	313	~~	6%	4%	2%	2%
Operational support	1,689	1,449	3,139	0.22	0.19	0.41		0.08	0.15	0.23	1,084	271	1,355	~~	54%	34%	7%	6%
Dealing with the public	650	1,938	2,588	0.08	0.25	0.34		0.04	0.27	0.30	366	-111	254		25%	12%	6%	8%
Criminal justice	948	1,279	2,227	0.12	0.17	0.29		0.03	0.16	0.19	733	55	787	<<	43%	15%	5%	5%
Custody	254	344	598	0.03	0.04	0.08		0.05	0.05	0.10	-122	-48	-170		42%	49%	1%	3%
Business support	746	3,137	3,883	0.10	0.41	0.51		0.04	0.35	0.39	461	450	911	~~	19%	10%	9%	10%
Training	843	364	1,207	0.11	0.05	0.16		0.05	0.04	0.09	474	32	506	<<	70%	53%	3%	2%
Other	2	958	960	0.00	0.13	0.13		0.00	0.05	0.05	-11	553	541	<<	0%	3%	2%	1%
Local policing	27,279	16,818	44,097	3.56	2.20	5.76		2.13	1.67	3.81	10,934	3,995	14,929	<<	62%	56%	100%	100%
National functions	5,613	2,324	7,937	0.73	0.30	1.04		0.07	0.02	0.10	5,049	2,158	7,207		71%	77%		
Not available for duty	475	6	481	0.06	0.00	0.06		0.11	0.04	0.15	-332	-300	-632		99%	72%		
Total workforce	33,367	19,149	52,515	4.36	2.50	6.86		2.31	1.74	4.05	15,650	5,853	21,503		64%	57%		
Source: ADR 601 (as a	t 31/03/10)																	
Contract staff			-			-				0.03			-224					
Traffic wardens			249			0.03				0.00			215					
Special constables			3,177			0.41				0.28			1,010					

Source: ADR 601 (as at 31/03/10) for contract staff and traffic wardens, ADR 502 (as at 31/03/10) for special constables

# WORKFORCE BY FUNCTION March 2010 FTE per 1,000 population

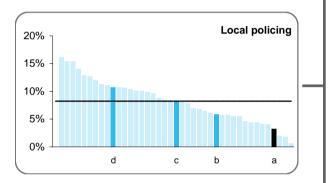
These charts show the workforce broken down by function. For definitions of the workforce categories, please refer to the introduction to this section.



Source: ADR 601 (as at 31/03/10) HMIC

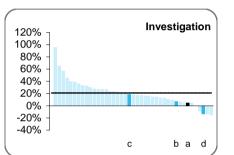
# CHANGES IN WORKFORCE Changes March 2006 to March 2010

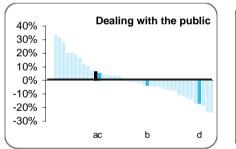
These charts show workforce changes since March 2006. Some changes, especially large ones, may be due to corrections or past data quality concerns. Changes below 50% or above 100% are therefore not presented in the charts, or used in calculating the averages, though they are still shown in the data table.

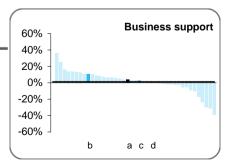


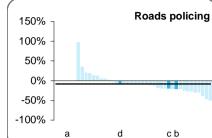
	Mar-06	Mar-10	%	Avg
Community	15,018	18,409	23%	13%
Roads policing	1,185	478	-60%	-8%
Specialist functions	1,948	1,050	-46%	16%
Investigation	6,309	6,609	5%	21%
Intelligence	2,321	2,017	-13%	19%
Forensics	1,013	934	-8%	-1%
Operational support	3,432	3,139	-9%	13%
Dealing with the public	2,426	2,588	7%	1%
Criminal justice	2,750	2,227	-19%	-5%
Custody	408	598	46%	18%
Business support	3,739	3,883	4%	1%
Training	1,121	1,207	8%	11%
Other	1,032	960	-7%	4%
Local policing	42,702	44,097	3%	8%
Force total	47,685	52,515	10%	8%

Community 60% 40% 20% 0% -20% d a c b









150%

100%

50%

0%

-50%

-100%

30%

20%

10%

0%

-10%

-20%

-30%

100%

50%

0%

-50%

-100%

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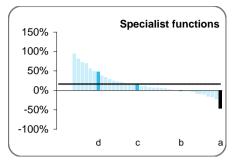
Intelligence

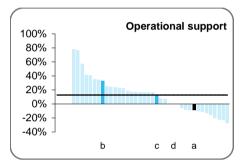
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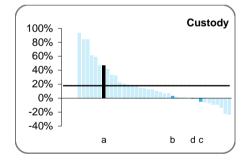
Forensics

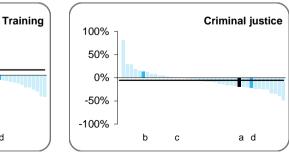
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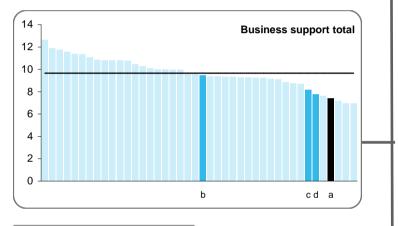
Source: ADR 601 (as at 31/03/06 & 31/03/10)

HMIC

20

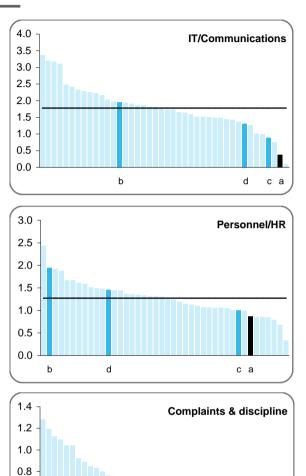
# BUSINESS SUPPORT March 2010 FTE per 100 workforce

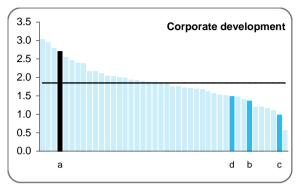
These charts show business support workforce broken down into more detail. *NB: This data is FTE per 100 total FTE and differs from other staffing charts*. *The 'Diff' column in the table shows the difference in FTE from the average.* 

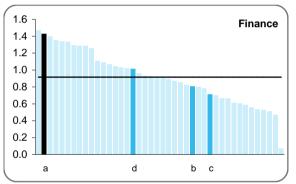


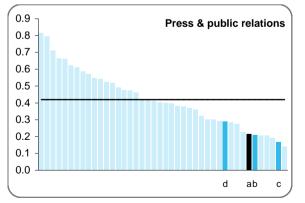
#### Total force FTE 52,515

	FTE	per 100	Avg	Diff	
IT/Communications	202	0.38	1.78	-733	<<
Corporate development	1,424	2.71	1.85	453	<<
Personnel/HR	454	0.86	1.27	-214	
Finance	748	1.43	0.92	267	<<
Complaints & discipline	332	0.63	0.70	-37	
Press & public relations	112	0.21	0.42	-108	
Occup. health & welfare	127	0.24	0.23	8	
Staff associations	48	0.09	0.15	-33	
Other admin./clerical	437	0.83	2.34	-792	<<
Total	3,883	7.39	9.66	-1,189	~~









Source: ADR 601 (as at 31/03/10)

HMIC

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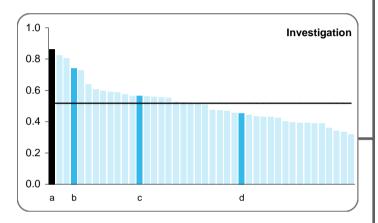
0.4

0.2

0.0

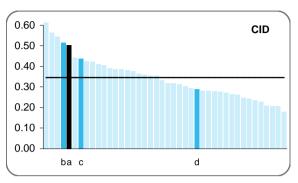
# INVESTIGATION March 2010 FTE per 1,000 population

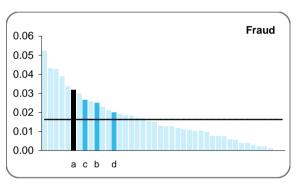
These charts show the investigative workforce broken down into more detail. *NB: Actual numbers in some categories are low. The 'Diff' column in the table shows the difference in FTE from the average.* 

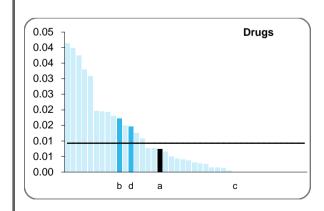


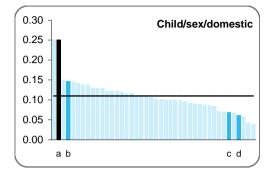
## Population 7,657,000

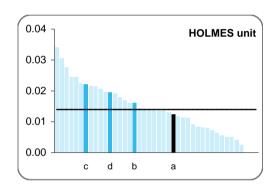
					_
	FTE	per 1,000	Avg	Diff.	
CID*	3,861	0.50	0.35	1,218	I
Child/sex/domestic	1,919	0.25	0.11	1,076	<<
Fraud	243	0.03	0.02	118	
HOLMES unit	94	0.01	0.01	-12	
Drugs	57	0.01	0.01	-14	
Asset confiscation	2	0.00	0.01	-71	
Vehicle crime	49	0.01	0.00	38	
Vice	53	0.01	0.00	43	
Burglary	321	0.04	0.01	279	<<
Hate crime	10	0.00	0.01	-30	
Total	6,609	0.86	0.52	2,644	<<

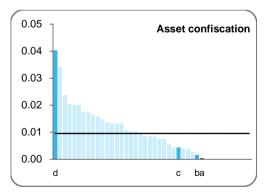












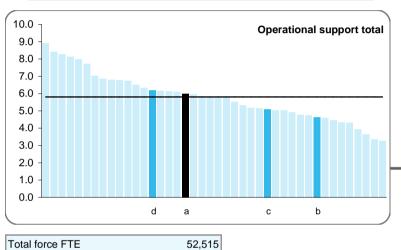
\* inc. Special crime unit

Source: ADR 601 (as at 31/03/10)

HMIC

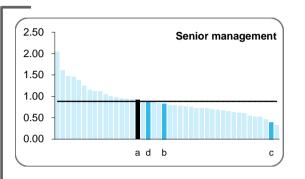
# **OPERATIONAL SUPPORT** March 2010 FTE per 100 workforce

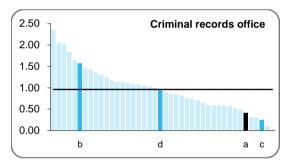
These charts show the operational support workforce broken down in more detail. Not all forces have staff in all categories, e.g. where services are outsourced. NB: This data is FTE per 100 total FTE and differs from other staffing charts. The 'Diff' column in the table shows the difference in FTE from the average.

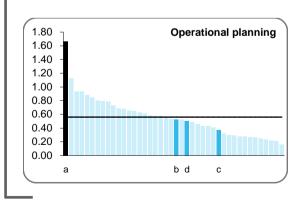


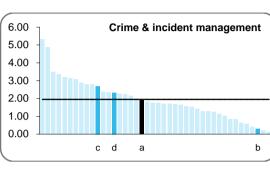
#### Total force FTE

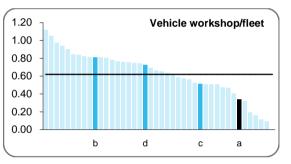
	FTE	per 100	Avg	Diff.
ACPO & directors	42	0.08	0.20	-62
Departmental heads	383	0.73	0.35	199
Local commanders	56	0.11	0.34	-121
Senior Management	481	0.92	0.89	17
Crime & incident management	995	1.90	1.95	-29
Criminal records office	215	0.41	0.96	-291
Vehicle workshop/fleet	177	0.34	0.62	-149
Operational planning	873	1.66	0.56	580
Property	144	0.27	0.28	-4
Drivers	81	0.15	0.25	-49
Coroner's officer	79	0.15	0.17	-11
Staff officers	93	0.18	0.13	26
Total	3,139	5.98	5.81	90

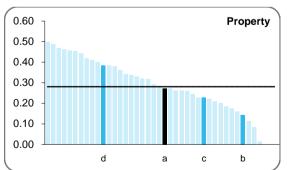










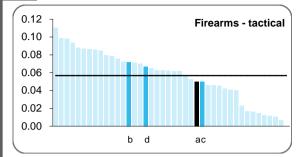


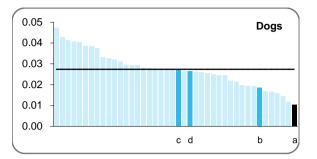
Source: ADR 601 (as at 31/03/10)

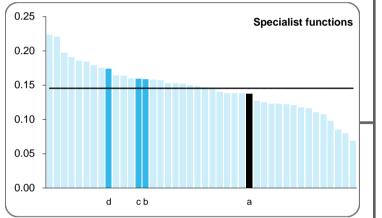
HMIC

# SPECIALIST FUNCTIONS March 2010 FTE per 1,000 population

These charts show the specialist functions workforce broken down in more detail. Not all forces have staff in all categories, e.g. where services are outsourced. *NB: The 'Diff' column in the table shows the difference in FTE from the average.* 







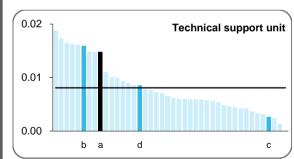
#### Population 7,657,000

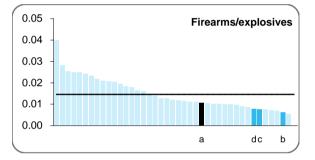
	FTE	FTE/1,000	Avg	Diff.
Firearms - tactical	384	0.05	0.06	-50
Dogs	79	0.01	0.03	-130
Surveillance unit	322	0.04	0.02	134
Firearms/explosives	82	0.01	0.01	-30
Technical support unit	113	0.01	0.01	51
Air	24	0.00	0.01	-36
Mounted	28	0.00	0.00	-5
Underwater	3	0.00	0.00	-6
Marine	15	0.00	0.00	7
Total	1,050	0.14	0.15	-65

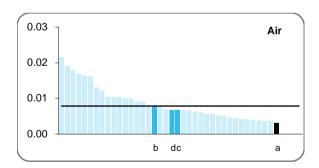
Source: ADR 601 (as at 31/03/10)

HMIC

0.07 7		Surveillance unit
0.06 -		
0.05 -		
0.04 -	line	
0.03 -		
0.02 -		
0.01 -		
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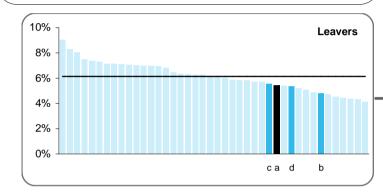


# LEAVERS

#### 2010

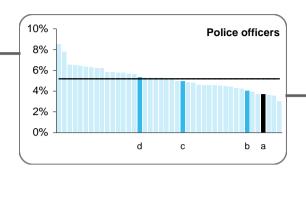
These charts show the percentage of the workforce that left the force in 2009/10; officers are broken down into those who transferred or left the service. A further chart shows the percentage of officers working beyond 30 years service. Because of the current financial climate, we have costed the salary impact of staff leaving the service. However, PCSOs leaving forces may return as police officers.

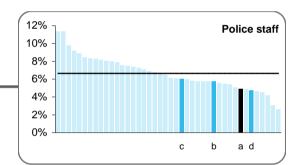
NB: The leavers figures are headcount figures not FTE.

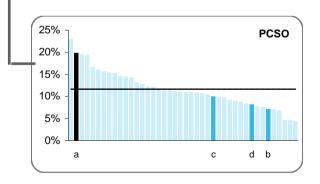


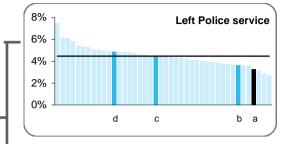
	Leavers (headcount)	% Force	Avg	Salary £m
Police officers [33,367]				
Transfer	149	0.4%	0.7%	
Leaving force	1,083	3.2%	4.5%	61.7
Total leavers	1,232	3.7%	5.2%	
Police staff [14,504]				
Transfer	-	0.0%	0.0%	
Leaving force	710	4.9%	6.6%	31.4
Total leavers	710	4.9%	6.6%	
<b>PCSO</b> [4,645]				
Transfer	-	0.0%	0.2%	
Leaving force	922	19.9%	11.5%	32.1
Total leavers	922	19.9%	11.6%	
All leavers	2,865	5.5%	6.1%	125.2
Source: ADR531 (as at 31,	/03/10)			
POs > 30yr service	1,154	3.5%	1.6%	

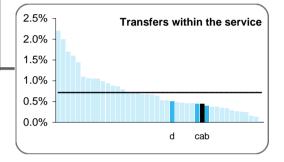
POs > 30yr	service	1	,154	3.5% ´	1.6%

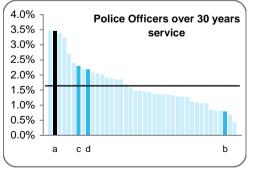












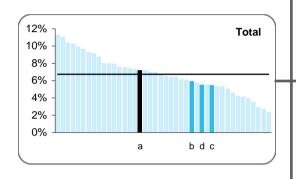
Metropolitan Police

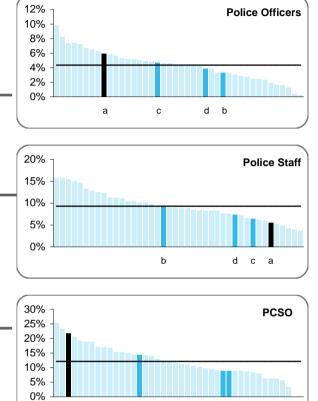
Source: ADR582 (as at 31/03/10)

# JOINERS

2010

These charts show the percentage of the workforce that joined the force in 2009/10. NB: The joiners figures are headcount figures not FTE.

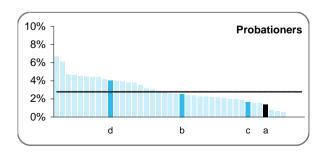




	Strength	%	Avg			
Police officers	33,367	5.9%	4.4%			
Police staff	14,504	5.4%	9.3%			
PCSO	4,645	21.8%	12.1%			
Overall	52,515	7.2%	6.7%			
Courses ADD504 (as at 04/00/40)						

Source: ADR521 (as at 31/03/10)

	% strength	Avg
PO Probationers	1.4%	2.8%



b

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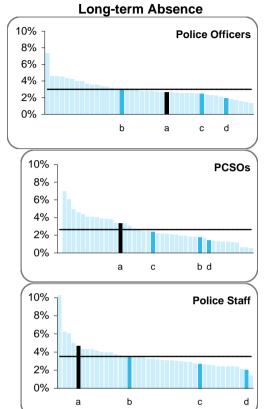
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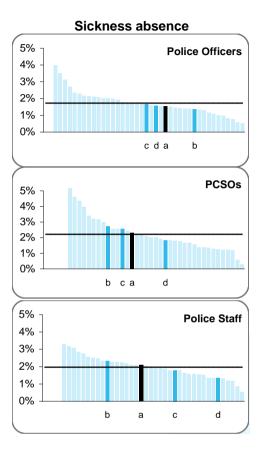
# SICKNESS & OTHER LONG TERM ABSENCE

#### 2010

These charts show sickness & other long term absence broken down into absences of less than 28 days and 28 days or more (long term absence) which includes maternity leave, compassionate leave etc. Officers on restricted duties (i.e. officers who, because of a disability or other limiting factor, are unable to undertake the full range of operational duties) and recuperative duties (officers returning to work in a phased way after injury or illness) are not included in the absence figures. *NB: The* gaps towards the left of some charts indicate that data is not available or has not been included; absence above 12% of the workforce and zero absence have been excluded.

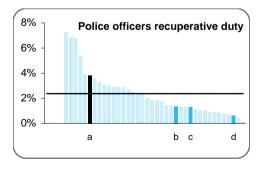
	FTE	%	Avg
Officers [33,367]			
Long term absence	880	2.6%	3.0%
Sickness absence	518	1.6%	1.7%
<b>PCSO</b> [4,645]			
Long term absence	156	3.4%	2.6%
Sickness absence	107	2.3%	2.2%
Staff [14,504]			
Long term absence	682	4.7%	3.5%
Sickness absence	304	2.1%	2.0%





	10%	Police officers restricted duty	1
	8% -	1	
	6% -	in the second se	
	4% -		-
6	2% -	and the second second	
0	0% ⊥		_
		d b ca	

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Metropolitan Police

Officers [33,367]				
Recuperative	1273	3.8%	2.4%	
Restricted	1122	3.4%	4.2%	
0				

Source: ADR 502, 551 and 582 (as at 31/03/10) ADR 582 figures are headcount not FTE

# Section Three - Offences & Sanctioned Detections

#### INTRODUCTION

This section focuses on criminal offences dealt with by each force, using the Home Office published categories of offences. Data is shown as offences per 1,000 population.

Definitions of offences in each category can be found on the Home Office website www.homeoffice.gov.uk/rds/. Burglary, violent and vehicle offences are further broken down into sub-categories. The 10 Home Office categories into which all recorded crime has been divided are:

> Violent crime > Violence against the person

- > with injury
- > without injury
- > Sexual offences

> Acquisitive crime > Robbery

- > Burglary
  - > in a dwelling
  - > not in a dwelling
- > Offences against vehicles
  - > Taking a vehicle without consent
  - > Other offences against a vehicle (interfering with a vehicle & theft from a vehicle)
- > Other theft offences

> Other crime

- > Criminal damage> Drug offences
- > Fraud and Forgery
- > Other offences

A sanction detection means that a recorded crime has been resolved by the police. The types of outcomes are:

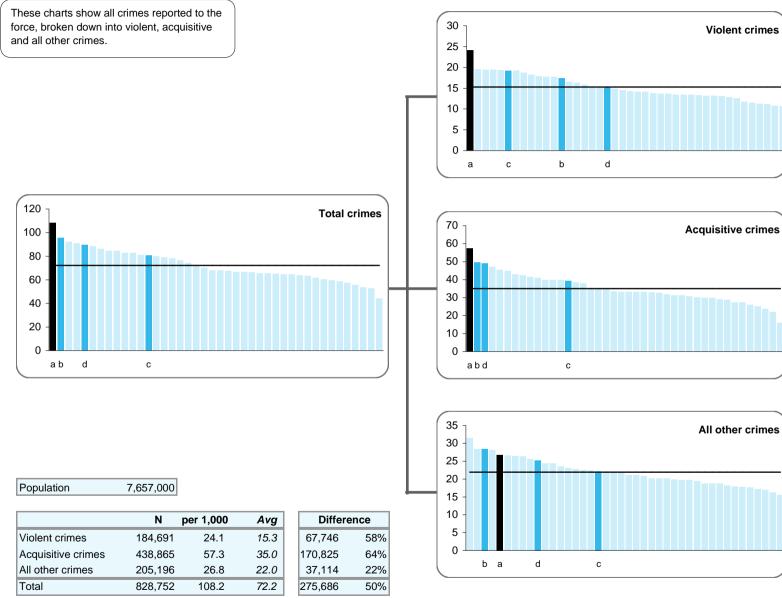
- > Caution police have identified a suspect and issued them with a caution
- > Penalty notice for disorder a fine issued by the police for anti-social behaviour
- > Charge summons the suspect has been charged and/or brought to court
- > Taken into consideration (TIC) courts take this offence into consideration when sentencing for other crimes

#### How to use this section

Police authorities and forces should focus on those charts where the force is significantly different from the average or particularly high or low. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge.

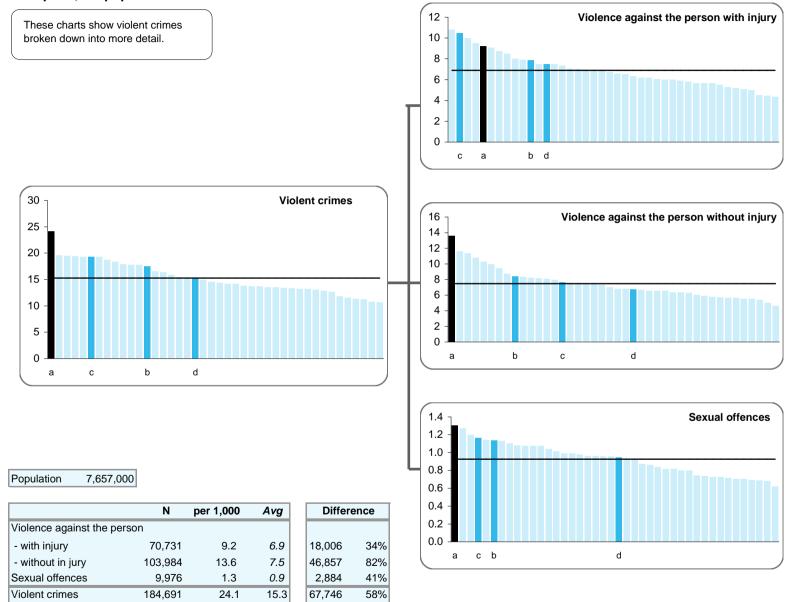
Up to date quarterly crime statistics are available on the HMIC website as part of the Police Report Card

# **RECORDED OFFENCES - ALL CRIMES** 2009/10 per 1,000 population

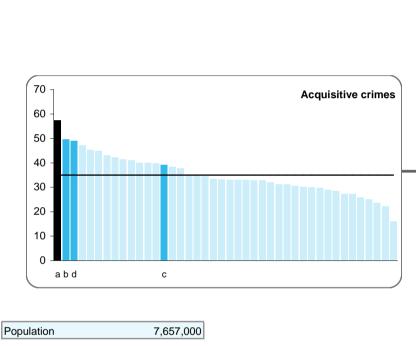


Source: Home Office Crime Statistics 2009/10

## **RECORDED OFFENCES - VIOLENT CRIMES** 2009/10 per 1,000 population



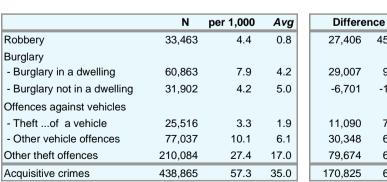
Source: Home Office Crime Statistics 2009/10

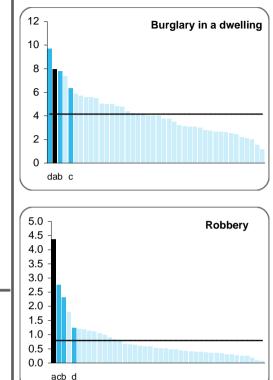


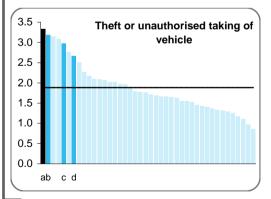
# These charts show acquisitive crimes broken down into more detail. *NB: Burglary is shown per 1,000 population (not per dwelling).*

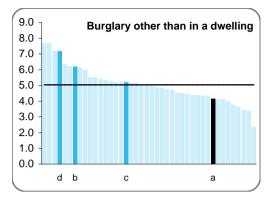
2009/10 per 1,000 population

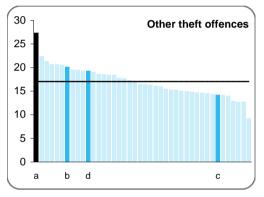
**RECORDED OFFENCES - ACQUISITIVE CRIMES** 

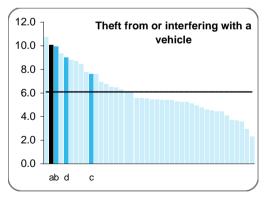












Source: Home Office Crime Statistics 2009/10

453%

91%

-17%

77%

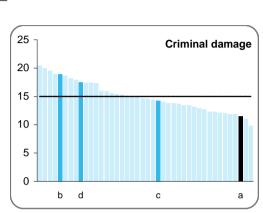
65%

61%

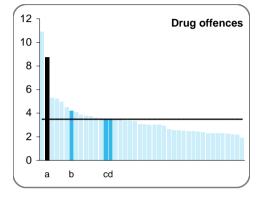
64%

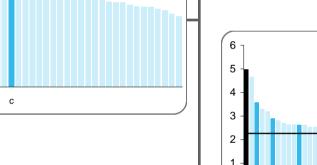
# **RECORDED OFFENCES - ALL OTHER OFFENCES** 2009/10 per 1,000 population

These charts show all other crimes broken down into more detail. *NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.* 



Fraud and forgery



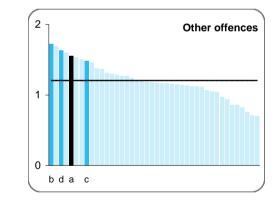


0

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All other crimes



#### Population 7,657,000

35

30

25

20 15 10

5

0

b a

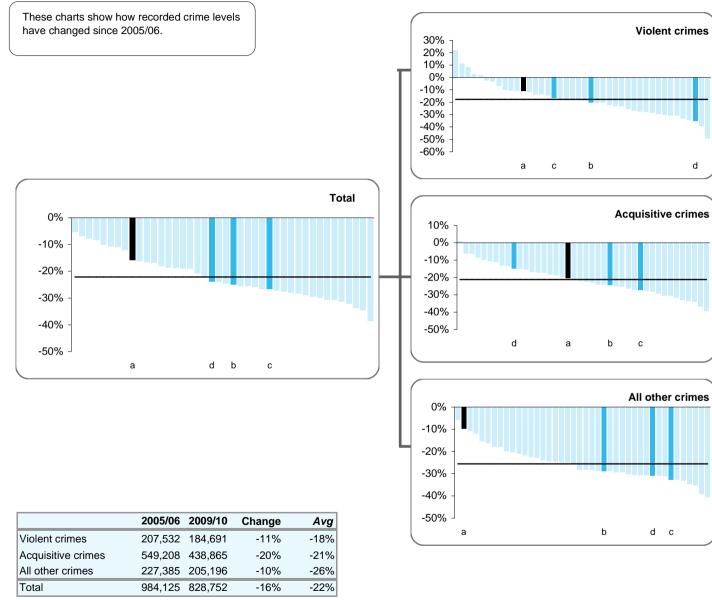
d

	N	per 1,000	Avg	Difference	
Criminal damage	88,263	11.5	15.0	-26,505	-23%
Drug offences	66,827	8.7	3.5	40,127	150%
Fraud and forgery	38,183	5.0	2.3	20,801	120%
Other offences	11,923	1.6	1.2	2,691	29%
All other crimes	205,196	26.8	22.0	37,114	22%

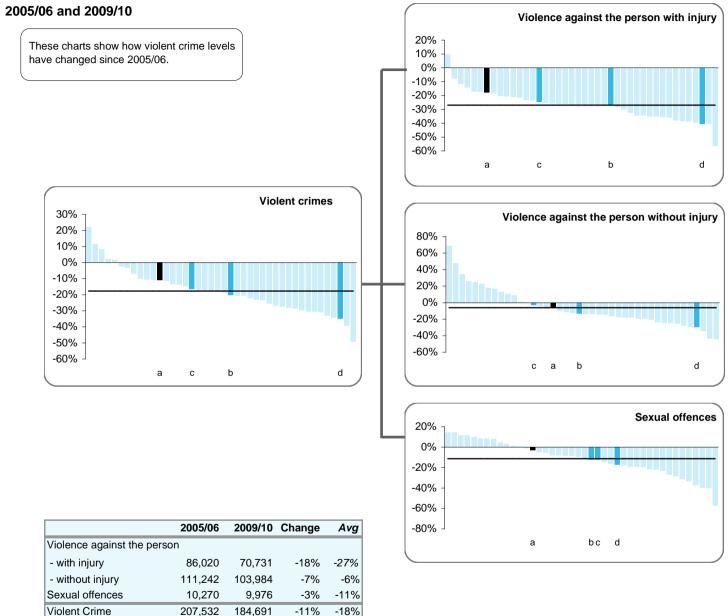
Source: Home Office Crime Statistics 2009/10

HMIC

# RECORDED OFFENCE TRENDS - ALL CRIMES 2005/06 and 2009/10



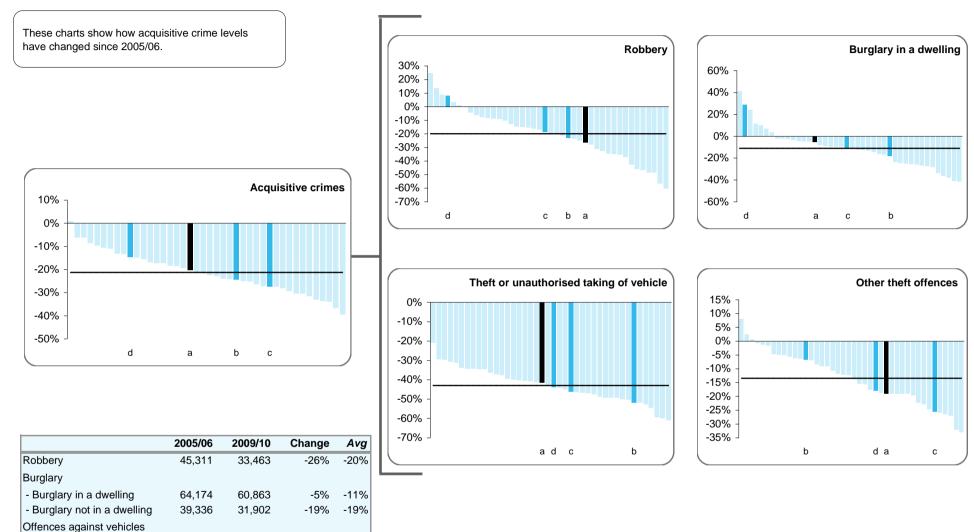
Source: Home Office Crime Statistics 2005/06 to 2009/10



### RECORDED OFFENCE TRENDS - VIOLENT CRIMES 2005/06 and 2009/10

Source: Home Office Crime Statistics 2005/06 to 2009/10

### RECORDED OFFENCE TRENDS - ACQUISITIVE CRIMES 2005/06 and 2009/10



Source: Home Office Crime Statistics 2005/06 to 2009/10

43,463

97,989

258,935

549.208

25,516

77,037

210,084

438.865

-41%

-21%

-19%

-20%

-43%

-35%

-13%

-21%

- Theft ... of a vehicle

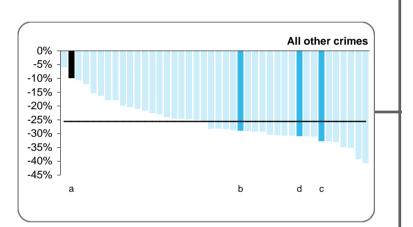
Other theft offences

Acquisitive crime

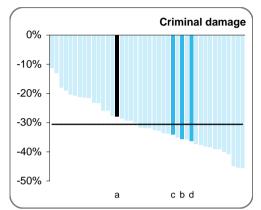
- Other vehicle offences

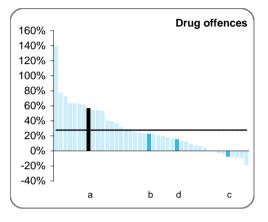
### RECORDED OFFENCE TRENDS - ALL OTHER OFFENCES 2005/06 and 2009/10

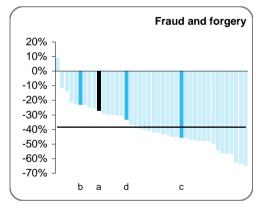
These charts show how all other crime levels have changed since 2005/06. *NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.* 

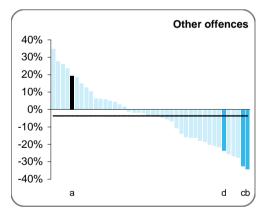


	2005/06	2009/10	Change	Avg
nal damage	122,400	88,263	-28%	-31%
offences	42,681	66,827	57%	28%
and forgery	52,319	38,183	-27%	-38%
offences	9,985	11,923	19%	-4%
her offences	227,385	205,196	-10%	-26%
	offences and forgery offences	nal damage 122,400 offences 42,681 d and forgery 52,319 r offences 9,985	nal damage 122,400 88,263   offences 42,681 66,827   and forgery 52,319 38,183   offences 9,985 11,923	nal damage 122,400 88,263 -28%   offences 42,681 66,827 57%   and forgery 52,319 38,183 -27%   offences 9,985 11,923 19%





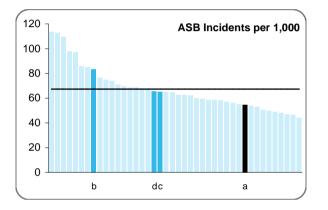




Source: Home Office Crime Statistics 2005/06 to 2009/10

# ANTI-SOCIAL BEHAVIOUR 2009/10 per 1,000 population

Please note this data is not validated and as such should only be used for indicative purposes. This does not constitute recorded crime and there have been differences as to how forces interpret categories.



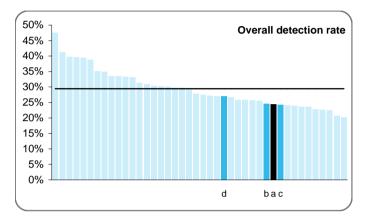
		Avg
ASB Incidents per 1,000 pop	55	67

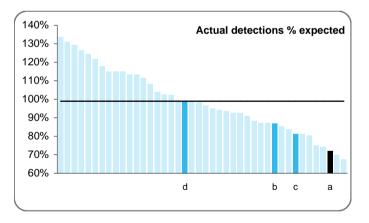
# SANCTION DETECTION RATES 2009/10

These charts show the overall detection rates and compare them with the crime adjusted detection rates. The crime adjusted detections shows what the force would have achieved if they had matched the average for each crime type.

	Offences	Detections	%	Avg	Crime Adjusted Detections	D
Violent crime						
Violence against the person						
- with injury	70,731	23,238	33%	43%	30,381	-
- without in jury	103,984	37,078	36%	55%	56,753	-19
Sexual offences	9,976	2,531	25%	31%	3,102	
	184,691	62,847	34%	48%	90,235	-27
Acquisitive crime						
Robbery	33,463	5,265	16%	28%	9,532	-4
Burglary in a dwelling	60,863	7,517	12%	18%	10,808	-3
Burglary in other building	31,902	3,014	9%	10%	3,180	
Theft of a vehicle	25,516	1,876	7%	20%	5,042	-3
Other vehicle offences	77,037	4,424	6%	9%	7,194	-2
Other theft offences	210,084	31,848	15%	28%	57,796	-25
	438,865	53,944	12%	20%	93,552	-39
Other crime					-	
Fraud and forgery	38,183	4,936	13%	32%	12,409	-7
Criminal damage	88,263	10,985	12%	14%	12,273	-1
Drug offences	66,827	62,032	93%	95%	63,358	-1
Other offences	11,923	7,366	62%	72%	8,537	-1
	205,196	85,319	42%	31%	96,577	-11
All offences	828,752	202,110	24%	29%	280,364	-78

72%





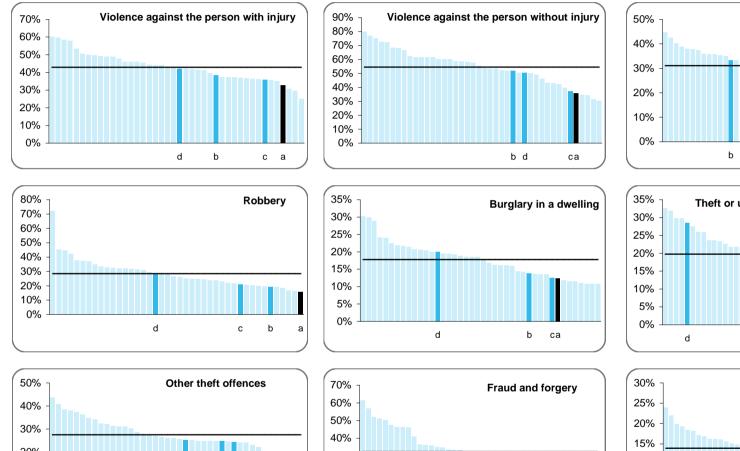
Actual % Expected

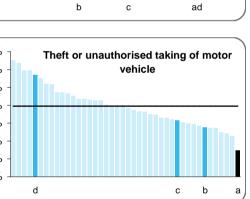
Source: Home Office Crime Statistics 2009/10

### SANCTION DETECTION RATES BY CRIME TYPE

#### 2009/10

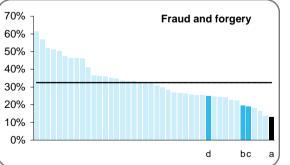
These charts show detection rates by type of crime. NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.

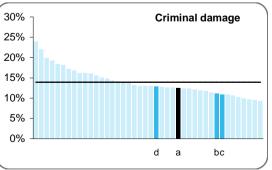




Sexual offences







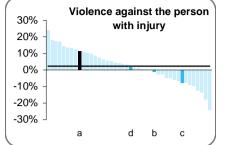
Source: Home Office Crime Statistics 2009/10

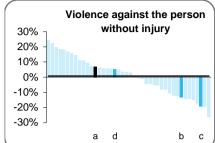
Metropolitan Police

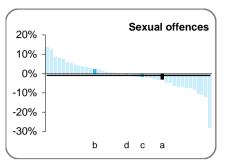
### CHANGES IN SANCTION DETECTION RATES

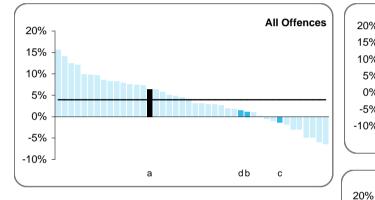
### 2005/06 and 2009/10

These charts break down sanction detections by type of crime. *NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.* 









			Change %	<b>A</b>	
	2005/06	2009/10	points	Avg	
Violence against the persor	1				
- with injury	22%	33%	11%	2%	
- without injury	29%	36%	7%	1%	
Sexual offences	28%	25%	-3%	-1%	
Robbery	13%	16%	3%	4%	
Burglary	15%	11%	-4%	0%	
Offences against vehicles	7%	6%	-1%	1%	
Other theft offences	11%	15%	4%	4%	
Fraud and forgery	14%	13%	-1%	0%	
Criminal damage	10%	12%	2%	1%	
Drug offences	93%	93%	0%	4%	
Other offences	51%	62%	11%	0%	
All offences	18%	24%	6%	4%	

Robbery 15% 10% 5% -5% -10% d a c b

a d

Drug offences

15%

10%

5%

0%

-5% -10%

40%

30%

20%

10%

0%

-10%

Other theft offences

30%

20%

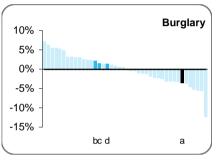
10%

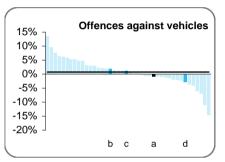
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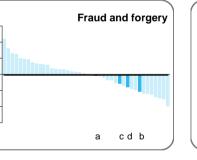
-10%

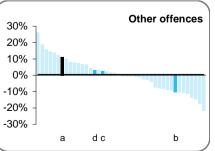
-20%

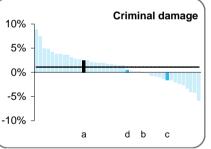
-30%











Source: Home Office Crime Statistics 2005/06 to 2009/10

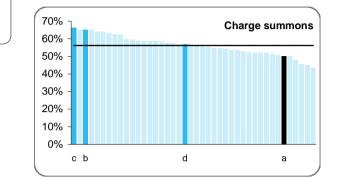
Metropolitan Police

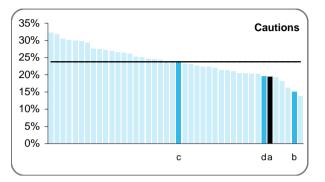
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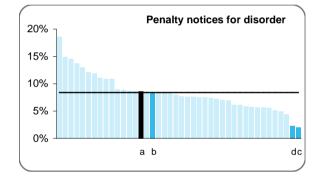
bс

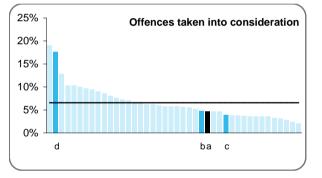
## SANCTION DETECTIONS BY TYPE 2009/10

These charts show how different types of sanction detections are used.









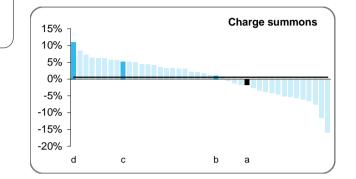
	%	Avg
Charge summons	50%	56%
Cautions	19%	24%
Penalty notices	9%	8%
Cannabis warnings & other	17%	5%
Taken into consideration	5%	7%
Total	100%	100%

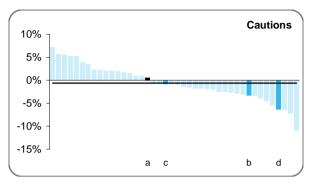
Source: Home Office Crime Statistics 2009/10

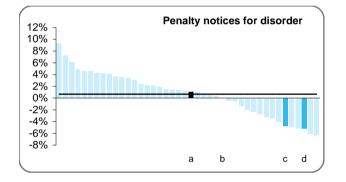
Metropolitan Police

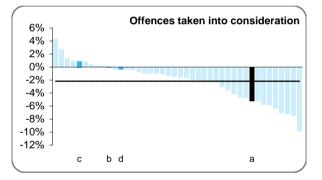
### CHANGES IN DETECTION TYPES Changes 2005/06 to 2009/10

These charts show how types of sanction detections have changed since 2005/06.









			Change %	Avg
	2005/06	2009/10	points	Avg
Charge summons	52%	50%	-2%	1%
Cautions	19%	19%	1%	-1%
Penalty notices	8%	9%	1%	1%
Cannabis warnings & other	12%	17%	5%	2%
Taken into consideration	10%	5%	-5%	-2%
Total	100%	100%		

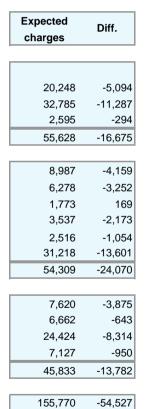
Source: Home Office Crime Statistics 2009/10

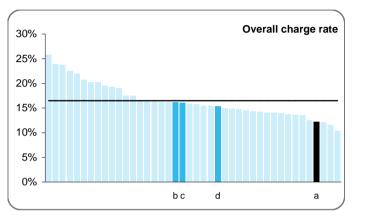
# CHARGES 2009/10

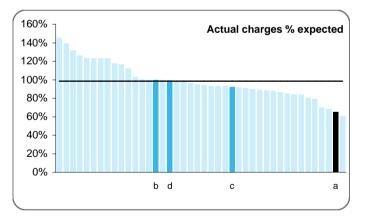
These charts and tables show the overall charge rates and compare them with the expected charge rates. The expected charge rates show what the force would have achieved if they had matched the average for each crime type.

	Offences	Charges	%	Avg
Violent crime				
Violence against the person				
- with injury	70,731	15,154	21%	29%
- without in jury	103,984	21,498	21%	32%
Sexual offences	9,976	2,301	23%	26%
	184,691	38,953	21%	30%
Acquisitive crime				
Robbery	33,463	4,828	14%	27%
Burglary in a dwelling	60,863	3,026	5%	10%
Burglary in other building	31,902	1,942	6%	6%
Theft of a vehicle	25,516	1,364	5%	14%
Other vehicle offences	77,037	1,462	2%	3%
Other theft offences	210,084	17,617	8%	15%
	438,865	30,239	7%	11%
Other crime				
Fraud and forgery	38,183	3,745	10%	20%
Criminal damage	88,263	6,019	7%	8%
Drug offences	66,827	16,110	24%	37%
Other offences	11,923	6,177	52%	60%
	205,196	32,051	16%	16%
All offences	828,752	101,243	12%	16%

65%







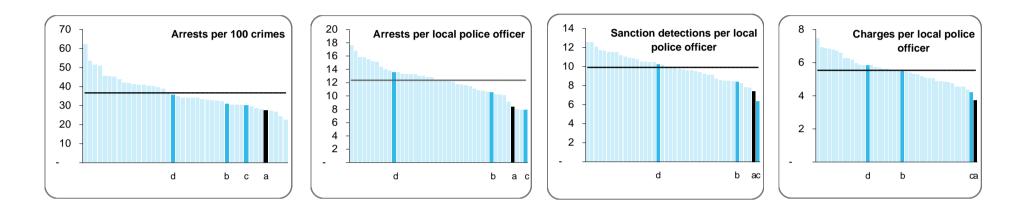
Actual % Expected

Source: Home Office Crime Statistics 2009/10

# ARREST TO CHARGE 2008/09 and 2009/10

These charts show the number of arrests per crime, as well as arrests, sanction detections and charges per local police officer (local police officers are those deployed in local policing functions as set out in the workforce section).

NB: The latest arrest data available is for 2008/09. The arrest data does not include arrests for non-notifiable offences. Arrests shown are for notifiable offences only, but there are non-notifiable arrests & other detentions which are not counted by Home Office.



Crimes	828,752
Arrests	227,883
Arrests per 100 crimes	27
Average	37

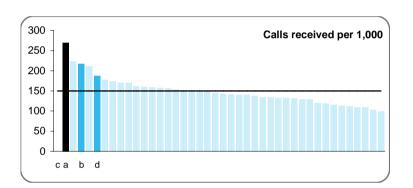
Local police officers	27,279
-----------------------	--------

	N	per local PO	Avg
Arrests	227,883	8.4	12.4
Sanction detections	202,110	7.4	9.9
Charges	101,243	3.7	5.5

Sources: Arrest data: ADR 121-124 (2008/09), Detection data: Home Office Crime Statistics 2009/10

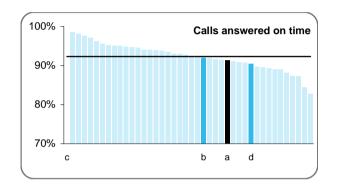
# 999 CALLS 2009/10

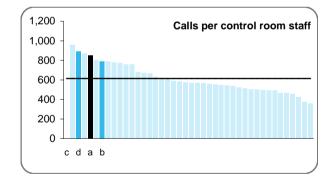
These charts show how the force managed 999 calls received in 2009/10. This data is based on management information and is not subject to as many detailed checks as other figures. For example several 999 calls could come from a single incident. *NB. The gaps towards the left of some charts indicate that data is not available or has not been included. Control room staff are included in the workforce category 'Dealing with the public' and are not shown separately in the workforce section. Control room staff figure includes contractors* 



Population	7,657,000		
	N	per 1,000	Avg
Calls received	2,062,023	269	150
Calls answered on time	1,883,991	91%	92%
Control room staff	2,423		
Calls per control room staff		851	614

Source: ADR 441 2009/10





### **Section Four - Confidence and Satisfaction**

#### INTRODUCTION

#### **Confidence and satisfaction**

Customer surveys are conducted to measure the public's perception of the police. Information from these surveys show levels of public confidence and satisfaction with policing and perceptions of some issues being faced. 95% confidence intervals are shown and the size of these provide a measure of uncertainty. Large intervals reflect more uncertainty because of small sample sizes. *NB: The data is based on average figures within confidence intervals and the ranking is indicative only. Satisfaction and perception data has been collected for the London metropolitan area as a whole and the figures for the City of London are included in an overall London figure.* 

#### How to use this section

Police authorities and forces should focus on those charts where the force is significantly different from the average, or particularly high or low. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge.

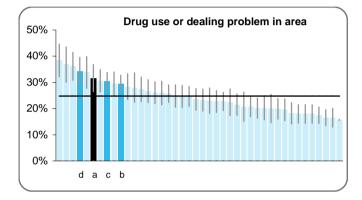
Up to date quarterly victim satisfaction are available on the HMIC website as part of the Police Report Card

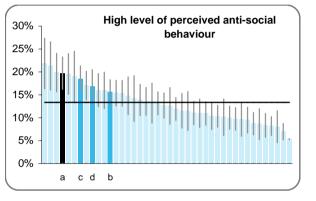
# BRITISH CRIME SURVEY OUTCOMES 2009/10

These charts show information from the British Crime Survey about levels of public confidence and satisfaction with policing and perceptions of some issues being faced. 95% confidence intervals are also shown.

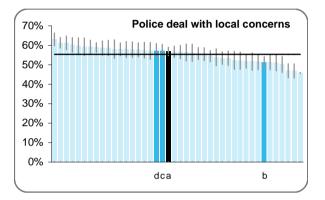
#### Perception of Problems

% who perceive that:





#### Opinion of the Police % who agree that:



		Avg
2010	31.6%	24.8%
2006	32.4%	24.8%
Confidence interval	+/- 5.1%	

		Avg
2010	19.7%	13.4%
2006	22.9%	13.4%
Confidence interval	+/- 3.5%	

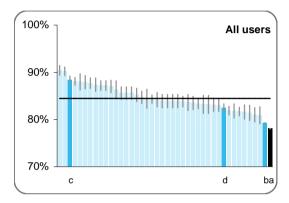
		Avg
2010	56.8%	55.3%
2006	na	na

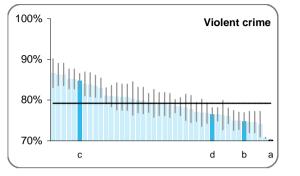
Confidence interval +/- 2.1%

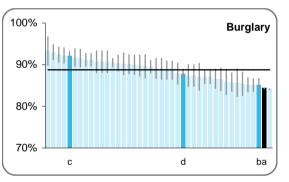
Source: British Crime Survey 2009/10

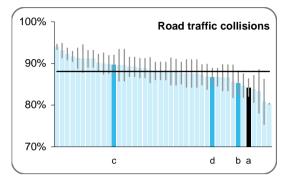
#### SATISFACTION WITH THE POLICE BY CRIME TYPE 2009/10 percentage satisfied

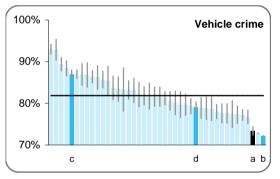
These charts show victim satisfaction with the police for a selection of crimes. 95% confidence intervals are also shown.











#### % Satisfied

		Violent crime	Burglary	Road traffic collision	Vehicle crime	All users
	2010	70.3%	84.4%	84.2%	73.4%	78.1%
	2006	77.7%	82.3%	73.0%	77.4%	78.3%
Cor inte	nfidence rval	1.3%	1.2%	2.1%	1.0%	0.7%

٩II	us	ers	5
7	8.1	%	

### .7%

#### Average Values

2010	79.2%	88.8%	88.1%	81.8%	84.5%
2006	74.0%	86.1%	80.1%	74.4%	79.7%

\*excludes racist incidents

Source: Victims of Crime Survey 2009/10

HMIC