

From: [REDACTED]
To: [FOI](#)
Subject: Information Request
Date: 30 September 2015 15:39:40

Dear Sir/Madam

In line with the Freedom of Information Act I kindly request the answer to the following information. I hope I have been specific in my questions to make answering easier.

Local Area Network

- a. What manufacturer/s is your Local Area Network (LAN)?
- b. When does your support contract come up for renewal on the LAN?
- c. What is the current cost of the LAN support contract?
- d. Which company is the LAN support contract with?

Phone System

- a. What manufacturer/s is your Phone System?
- b. When does your support contract come up for renewal on the Phone System?
- c. What is the current cost of the Phone System support contract?
- d. Which company is the Phone System support contract with?

Storage area Network

- a. What manufacture/s is your Storage Area Network (SAN)?
- b. When was your SAN purchased?
- c. When does your support contract come up for renewal on your SAN?
- d. What is the current cost of your SAN support contract?
- e. Which company is the SAN support contract with?
- f. How many Virtual Servers are your running?

Connectivity

- a. What Internet connectivity does the organisation use?
- b. When are the internet contract/s up for renewal?
- c. What is the current cost of the internet connectivity contract/s?
- d. Which company is the support contract/s with?
- e. What voice connectivity services do you use within the organisation?
- f. When are the voice connectivity contract/s up for renewal?
- g. What is the current cost of the voice connectivity contract/s?
- h. Which company is the voice connectivity contract/s with?

Data Centre

- a. Do you use any offsite/third party Data Centres?
- b. What services are used within these facilities and how big are they?
- c. When are these contracts up for renewal?

Cloud Services

- a. Do you use any third party cloud/hosting services?
- b. What services are used and what size are these?
- c. When are these contracts due for renewal?

Contacts

- a. Who is responsible for managing the ICT investments within the organisation?
- b. What is the contact/s contact details?
- c. Who is responsible for the ICT purchasing decision making?

d. What is the contact/s contact details?

Kind regards



By Email:

[REDACTED]

26 October 2015

Dear [REDACTED]

Our ref: 08/15

Thank you for your email of 30 September 2015, requesting information under the Freedom of Information Act 2000.

I am sorry that you did not receive an acknowledgement of your request. This was due to an oversight on our part.

You have requested information set out in the list below. The Commission does hold information relevant to your request. I have answered your questions in blue emboldened type next to each.

Local Area Network:

- a. What manufacturer/s is your Local Area Network (LAN)? **Juniper**
- b. When does your support contract come up for renewal on the LAN? **N/A**
- c. What is the current cost of the LAN support contract? **N/A**
- d. Which company is the LAN support contract with? **N/A**

Phone System:

- a. What manufacturer/s is your Phone System? **Voxhub**
- b. When does your support contract come up for renewal on the Phone System?
04/2018
- c. What is the current cost of the Phone System support contract? **£332.40 pcm**
- d. Which company is the Phone System support contract with? **04/2018**

Storage area Network:

- a. What manufacture/s is your Storage Area Network (SAN)? **N/A**
- b. When was your SAN purchased? **N/A**
- c. When does your support contract come up for renewal on your SAN? **N/A**
- d. What is the current cost of your SAN support contract? **N/A**
- e. Which company is the SAN support contract with? **N/A**
- f. How many Virtual Servers are your running? **N/A**

Connectivity:

- a. What Internet connectivity does the organisation use? **Fluidata**
- b. When are the internet contract/s up for renewal? **04/2018**
- c. What is the current cost of the internet connectivity contract/s? **£1225 pcm**
- d. Which company is the support contract/s with? **Fluidata**
- e. What voice connectivity services do you use within the organisation? **Cisco**
- f. When are the voice connectivity contract/s up for renewal? **04/2018**
- g. What is the current cost of the voice connectivity contract/s? **Included in Phone system contract**
- h. Which company is the voice connectivity contract/s with? **Voxhub**

Data Centre:

- a. Do you use any offsite/third party Data Centres? **Sunguard**
- b. What services are used within these facilities and how big are they? **DR – 1TB**
- c. When are these contracts up for renewal? **04/2017**

Cloud Services:

- a. Do you use any third party cloud/hosting services? **No**
- b. What services are used and what size are these? **None**
- c. When are these contracts due for renewal? **N/A**

Contacts:

- a. Who is responsible for managing the ICT investments within the organisation?
Luke Dawson
- b. What is the contact/s contact details? **0330 500 1261**
- c. Who is responsible for the ICT purchasing decision making? **Luke Dawson**
- d. What is the contact/s contact details? **0330 500 1261**

If you have any further queries, please do not hesitate to contact me, quoting the reference number above in any correspondence.

If you wish to request a review of our decision, you should write to me at:

Sarah Vallotton
Business & Committee Services Manager
Local Boundary Commission for England
Layden House
76-86 Turnmill Street
London
EC1M 5LG

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Details of this procedure can be found on the ICO website: <http://www.ico.gov.uk>.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Local Government Boundary Commission for England.

Yours sincerely,



Sarah Vallotton
Business & Committee Services Manager
0330 500 1264
Sarah.vallotton@lgbce.org.uk